

DEPARTMENT OF VETERANS AFFAIRS

Justification for Single Source Awards IAW FAR 13.106-1

BRAND NAME JUSTIFICATION

For

Over Micro-Purchase Threshold but Not Exceeding the SAT (\$150K)

Acquisition Plan Action ID: VA247-17-AP-9620

1. **Contracting Activity:** Department of Veterans Affairs, VISN 07, CAVHCS (Central Alabama Veterans Health Care System) Medical Center
2237: 619-18-019-0005
2. **Brief Description of Supplies/ Services required and the intended use/Estimated Amount:**

Maintenance and support agreement for Qmatic hardware and software for MVAC facility of CAVHCS (Central Alabama Health Care System), inclusive of all labor, materials, cabling, equipment, transportation, and supervision necessary to provide maintenance and technical support. The base period will be for one year with four option periods. Qmatic is a patient flow queuing system with reporting options to optimize the patients experience, enhance customer service, and improve efficiency. The estimated value of the proposed action is [REDACTED]

3. **Unique characteristics that limit availability to only one source, with the reason no other supplies or services can be used:**

Only one source is capable of providing the supplies or services required at the level of quality required because the supplies or services are unique or highly specialized. Qmatic is the manufacturer and exclusive provider of the Qmatic Orchestra Queuing system products and services, and the sole company capable of performing maintenance and support. The hardware and software is proprietary. Any maintenance performed by a third party Vendor other than Qmatic Service team, would render null and void any existing warranty and would be unsupported by Qmatic. Their services and support can only be procured through the firm directly or an authorized re-seller. See attached letter

4. **Description of market research conducted and results or statement why it was not conducted:**

Market research was conducted to compare pricing, Q-matic has authorized resellers through which the firms hardware and support services can be procure. Therefore, this is a Brand name justification as there are authorized resellers; however, Q-matic performs the services. Market research documentation is in file.

VHAPM Part 813.106 Simplified Acquisition Procedures: Soliciting from a Single Source
Attachment 1: Single Source Justification for SAP under \$150K

Contracting Officer's Certification: *Purchase is approved in accordance with FAR13.106-1(b). I certify that the foregoing justification is accurate and complete to the best of my knowledge and belief.*

Note: COs are required to make a determination of price reasonableness IAW FAR 13.106-3. See the S19 Open Market (FAR13) Award Documentation Form with Abstract to document price reasonableness.

Prepared by: MARGARET J. YEATON, Contract Specialist

Benford C.
Brundage
239378

Digitally signed by
Benford C. Brundage
239378
Date: 2018.03.28 10:36:50
-0500

BENFORD C. BRUNDAGE
Contracting Officer

Date



March 26, 2018

Dear Ms. Yeaton,

This letter is to confirm that Q-Matic Corporation is the manufacturer and exclusive provider of Qmatic products and services and the sole company capable of performing installation and maintenance. Any maintenance performed by a third-party Vendor, other than our field service technician affiliates, would render null and void and existing warranty and be unsupported by Q-Matic Corporation.

Sincerely,

A handwritten signature in black ink that reads "Michelle Gorman". The signature is written in a cursive, flowing style.

Michelle Gorman
Q-Matic Corporation