

STATEMENT OF NEED

ELECTRONIC EVIDENCE-BASED PHARMACY JOURNAL SUBSCRIPTION FOR LIBRARY SERVICE

1.0 INTRODUCTION

The North Florida/South Georgia Veterans Healthcare System requires electronic evidence-based knowledge support systems for answering pharmacology questions, provide guidance, education and related resources including Continuing Education credits, and patient education handouts. Access to a database subscription of evidence-based knowledge and authoritative pharmacological information is necessary for patient care.

The mission of the North Florida/South Georgia Veterans Healthcare System's Library Services Department is to provide benefits and services to Veterans of the United States. In meeting these goals, our Library Services Department strives to provide high quality, effective, efficient evidence-based knowledge database subscriptions, and continuing education credits to ensure licensure requirements to those responsible for providing care to the veterans at the point-of-care in a timely and compassionate manner.

2.0 BACKGROUND

The North Florida/ South Georgia Veterans Health System is the largest VA system in the nation, covering 19 counties in Georgia and 31 counties in Florida. This health system includes two medical centers and 12 clinics. Electronic twenty-four hours per day, and seven days per week access is crucial to our busy pharmacists and pharmacy technicians. As a teaching institution, the library provides resources to educate and support our staff's continuing education requirements to ensure licensure and operations.

3.0 SCOPE

The contractor shall provide full electronic access to pharmacy resources of newsletters, continuing education, other continuing medical and immunization education necessary to accomplish the deliverables described in this statement of work (SOW).

Place of Performance: Service shall be provided for clinicians for the following locates in North Florida/ South Georgia Veterans Healthcare System via online access:

Gainesville VA Medical Center
Gainesville, FL 32608

Gainesville VA Pain Clinic
Gainesville, FL 32606

Gainesville Optometry Clinic/Optical Shop
Gainesville, FL 32608

Compensation and Pension Clinic
Gainesville, FL 32608

Jacksonville Outpatient Clinic
Jacksonville, FL 32206

Jacksonville Outpatient Clinic #2
Jacksonville, FL 32209

Lake City VA Medical Center
Lake City, FL 32025

Lecanto Community-Based Outpatient Clinic
Lecanto, FL 34461

Marianna Community-Based Outpatient Clinic
Marianna, FL 32446

Ocala Community-Based Outpatient Clinic
Ocala, FL 34470

Ocala West (Specialty Clinic)
Ocala, FL 34471

Palatka Community-Based Outpatient Clinic
Palatka, FL 32177

Saint Augustine Community-Based Outpatient Clinic
St. Augustine, FL 32086

St. Mary's Community-Based Outpatient Clinic
St. Mary's, GA 31558

Tallahassee Outpatient Clinic
Tallahassee, FL 32308

The Villages Outpatient Clinic

The Villages, FL 32162

Valdosta Community-Based Outpatient Clinic
Valdosta, GA 31602

Waycross Community-Based Outpatient Clinic
Waycross, GA 31501

Period of Performance: The period of performance shall be 5 months from date of award, with 4 options for 12 months/year for a firm fixed price. Contractor shall be required to provide initial subscription access.

Base Year	May 1st, 2018 through September 30, 2018
Option Year 1	October 1, 2018 – September 30, 2019
Option Year 2	October 1, 2019 – September 30, 2020
Option Year 3	October 1, 2020 – September 30, 2021
Option Year 4	October 1, 2021 – September 30, 2022

4.0 PERFORMANCE REQUIREMENTS

- a. Contractor shall provide current recommendations on latest drug developments, drug therapy and trends in pharmacy practice.
- b. Contractor shall make available continuing education credits to national, third-party, and specific Florida Board licensure requirements for pharmacists and pharmacy technicians.
- c. Contractor shall provide continuing education credits in many formats including electronic newsletter, online searches, home study courses, and archived and live webinars.
- d. Contractor shall provide unbiased, evidence-based medication management information specific to hospital practice including:
 - i. Joint Commission and Centers for Medicare and Medicaid Services
 - ii. New and updated patient care guidelines
 - iii. Updates about new medications and formulary issues
 - iv. Access to brand and generic items' costing and current release information
 - v. Current and accurate information for preventing medication errors
 - vi. Patient education drug handouts for patient teaching
- e. Contractor shall provide the most current timely information based on daily or weekly updates.

- f. Contractor shall provide a friendly user website for mobile devices.
- g. Contractor shall provide continuing education opportunities on immunization updates and evidence-based information.

5.0 DELIVERABLES

- a. Contractor shall deliver content via online access.
- b. Contractor and publishers frequently have license agreements for their electronic publications, systems and software products. Licenses may be for the subscription agent's proprietary products, or publisher's proprietary products. All license agreements will be between Library Service and the Contractor/Publishers. License agreements will be reviewed, approved, signed and enforced by according to local procedures. Contractor's proposals must contain copies of all Contractor proprietary licenses for all items offered.
- c. Contractor shall provide support and product training to the end-user as needed.
- d. Contractor shall provide communications of system delays, server outage or maintenance, or any major emergency affecting access to the content by information bulletins, emails, or other modes of communication within a 24 hours' notice.
- e. Contractor shall provide an activity and usage statistical report response within 72 business hours when requested.

6.0 CONTRACTOR PERSONNEL SECURITY REQUIREMENTS

The C&A requirements do not apply and a Security Accreditation Package is not required.