

DEPT OF VETERANS AFFAIRS

MASTER BILL SUMMARY

DUE DATE
04/30/18

OPENING BALANCE \$120,852.81	-	PAYMENTS \$124,241.38	=	BALANCE FORWARD \$3,388.57 CR	+	CURRENT CHARGES \$71,844.71	=	TOTAL AMOUNT DUE \$68,456.14
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CURRENT CHARGES SUMMARY \$71,844.71*

GSD Primary Demand TOU Totalized	\$ 58,856.56
Commercial Water Rate	2,325.18
Fire Protection Service	127.17
City of Orlando Wastewater	8,016.03
Commercial Solid Waste.	993.88
Oil and Grease Management	20.00
Gross Receipts Tax.	1,505.89

* A detailed description of current charges is categorized by service address on each of the following pages.

CUSTOMER SERVICE

- Online**
www.ouc.com
- Telephone**
407-423-9018
- Payments**
PO Box 31329
Tampa FL 33631-3329

MESSAGE CENTER

Make Every Drop Count.

April is Water Conservation Month. Get started with water saving tips at ouc.com/waterconservation

▲ DETACH HERE AND RETURN THIS PORTION WITH YOUR PAYMENT ▲

MAKE CHECKS PAYABLE TO
Orlando Utilities Commission
PO Box 31329
Tampa, FL 33631-3329

ACCOUNT NUMBER
5185800001

DUE DATE
04/30/18

PLEASE PAY THIS AMOUNT

TOTAL AMOUNT DUE
\$68,456.14

Seq=7375

Pay by the due date to avoid a 1.5% late charge.



DEPT OF VETERANS AFFAIRS
FMS
13800 VETERANS WAY
ORLANDO FL 32827-7401

51858000014000684561410430181015

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WAYS TO PAY

	Online	AutoPay	Pay By Phone	Pay by Mail	Payment Locations
Payment Type Accepted	Checking Account; Credit or Debit Card	Automatic withdrawal	Checking Account; Credit or Debit Card	Check or Money Order; Never mail cash	Check, Cash or Money Order
Cost	FREE for eCheck; \$3.75 Convenience Fee* using Credit/Debit	FREE	FREE for eCheck; \$3.75 Convenience Fee* using Credit/Debit	Postage	\$1.25 Convenience Fee*
Source (How To)	Register using www.ouc.com	Register using www.ouc.com	Orlando: 407-423-9018 St. Cloud: 407-957-7373	Payments with bill stubs: OUC, PO Box 31329, Tampa, FL 33631-3329	More than 400 locations, including participating Amscot, CVS, ACE Cash Express, Walmart, Publix and more. For a complete list, visit www.ouc.com

*Convenience Fees: All Convenience Fees are collected by third-party vendors. OUC receives no portion of these convenience fees. Please visit www.ouc.com for more information about fees.

WAYS TO CONTACT US

	Residential Customer Service	Business Customer Service	Reporting an Electric or Water Problem or Utility Theft	Reporting a Streetlight Problem
Phone	Orlando: 407-423-9018 St. Cloud: 407-957-7373 800-848-7445	Orlando: 407-423-9018 St. Cloud: 407-957-7373 800-848-7445	Orlando: 407-423-9018 St. Cloud: 407-957-7373 800-848-7445	Orlando: 407-423-9018 St. Cloud: 407-957-7373 800-848-7445
Availability	Monday - Friday 7 a.m. - 6 p.m.	Monday - Friday; 7:30 a.m. - 5:30 p.m. at 100 W. Anderson St., Orlando, FL 32801	24/7	24/7
Online	customerservice@ouc.com	commercialsvcs@ouc.com	Register at www.ouc.com to report a problem	streetlightservice@ouc.com

General Correspondence: Mail to Orlando Utilities Commission, PO Box 3193, Orlando, FL 32802 or call 407-423-9100. Never mail payments or cash to this address.

HELPFUL PHONE NUMBERS

Home Warranty Protection Programs
www.awrusa.com/ouc
To file a claim, call 877-320-4624

Call Before You Dig
Sunshine 811
8-1-1 or 800-432-4770
www.sunshine811.com

2-1-1 Community Resources and Elder Helpline for Orange or Osceola Residents 2-1-1 or 407-839-HELP (4357)

City of Orlando
Solid Waste: 407-246-2314
Wastewater: 407-246-2213

City of St. Cloud
Solid Waste: 407-957-7289

Orange County
Wastewater: 407-836-5515

St. Cloud Utilities
407-957-7344

USEFUL INFORMATION

Service Charge: A fixed monthly charge to cover basic costs of providing billing, metering and meter reading services.

kWh: A unit of measure for energy consumption equal to 1,000 watt hours.

KGAL: A unit of measure for water consumption equal to 1,000 gallons.

Other Agencies' Charges: Your OUC statement may contain certain fees and taxes charged by the City of Orlando, Orange County, and other state and local government agencies. Please contact these agencies for information about their charges. The Gross Receipts Tax applies to electric charges only.

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Subtotal ▶ \$60,362.45

CURRENT CHARGES

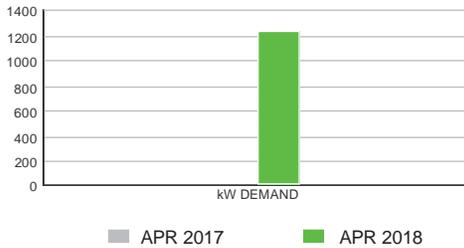
OUC Electric Service \$58,856.56

Totalizer Name: TOT00212 - Service Charge	\$ 75.00
GSD Primary Demand TOU Totalized (03/05 - 04/05)	
Demand Charge 1,282.500 kW @ \$5.58	7,156.35
Demand Charge 1,250.100 KWT @ \$1.92	2,400.19
On Peak	
132,158 kWh @ \$0.04177 (Non-Fuel)	5,520.24
132,158 kWh @ \$0.05333 (Fuel)	7,047.99
Shoulder	
174,123 kWh @ \$0.03189 (Non-Fuel)	5,552.78
174,123 kWh @ \$0.04071 (Fuel)	7,088.55
Off Peak	
392,693 kWh @ \$0.02648 (Non-Fuel)	10,398.51
392,693 kWh @ \$0.03381 (Fuel)	13,276.95
2 Channel(s) at \$25.00	50.00
Administrative Charge No Contract	200.00
On Line Metering Charge	90.00
(\$17,724.89 of your Fuel Cost is exempt from Municipal Tax)	

State of Florida Charges \$1,505.89

Gross Receipts Tax	\$ 1,505.89
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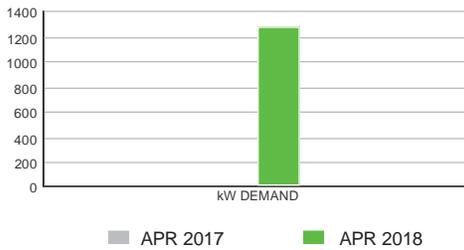
 **Electric Demand in kW**



Meter Data - Totalized Demand

Totalizer Name: TOT00212
CURRENT: 04/05/18
TOTAL DEMAND 31 DAYS: 1,250.1 KWT

 **Electric Demand in kW**

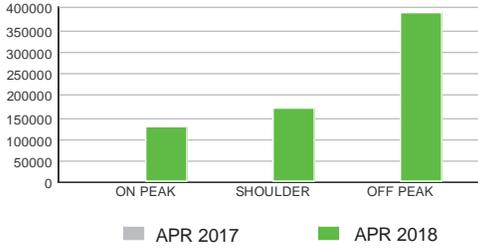


Meter Data - Sum of Channel Demands

Totalizer Name: TOT00212
CURRENT: 04/05/18
TOTAL DEMAND 31 DAYS: 1,282.5 KW

DEPT OF VETERANS AFFAIRS

 **Electric Usage in kWh**



Meter Data - Totalized kWh

Totalizer Name:	On Peak	Shoulder	Off Peak
TOT00212	132,158 kWh	174,123 kWh	392,693 kWh
TOTAL USAGE: 31 DAYS			
DEMAND: 1,250.1 KWT Previous Read: 03/05/18 Current Read: 04/05/18			

Meter Data - Channels

Meter #:	On Peak	Shoulder	Off Peak
1ZR12655	76,474 kWh	101,210 kWh	229,169 kWh
TOTAL USAGE: 31 DAYS			
DEMAND: 777.60 kW Previous Read: 03/06/18 Current Read: 04/06/18			

Meter #:	On Peak	Shoulder	Off Peak
1ZM06129	55,684 kWh	72,913 kWh	163,524 kWh
TOTAL USAGE: 31 DAYS			
DEMAND: 504.90 kW Previous Read: 03/06/18 Current Read: 04/06/18			

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Subtotal ▶ \$11,482.26

CURRENT CHARGES

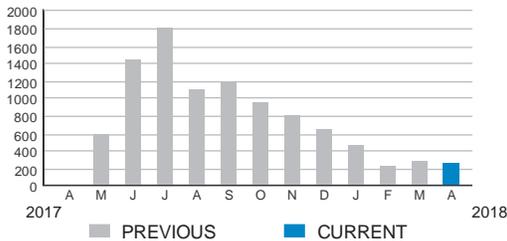
OUC Water Service \$2,452.35

Meter #: 81946746 - Service Charge 8"	\$ 261.92
Commercial Water Rate (03/05 - 04/05)	
247.620 KGAL @ \$1.617	400.40
Meter #: 83129689 - Service Charge 8"	261.92
Commercial Water Rate (03/05 - 04/05)	
866.380 KGAL @ \$1.617	1,400.94
Fire Protection 8"	127.17

City of Orlando Charges \$9,029.91

Meter #: R81979663 - No Charge 4"	
Reclaimed Water Rate (03/05 - 04/05)	
Reclaimed Water 0.000 KGAL @ \$0.69	\$ 0.00
Wastewater (WW) Capacity Charge	662.56
WW Commodity Charge 247.620 KGAL @ \$4.52	1,119.24
Wastewater (WW) Capacity Charge	2,318.19
WW Commodity Charge 866.380 KGAL @ \$4.52	3,916.04
Solid Waste 4yd Dumpster	248.47
Solid Waste 8yd Dumpster	248.47
Solid Waste 8yd Dumpster	248.47
Solid Waste 8yd Dumpster	248.47
Oil & Grease Management	20.00

 **Water Usage in KGAL**



Meter Data

METER #: 81946746
 SIZE: 8"
 CURRENT: 9,792.52 on 04/05/18
 PREVIOUS: 9,544.9 on 03/05/18
 TOTAL USAGE: 247.62 KGAL
 DAYS OF SERVICE: 31

AVERAGE DAILY USAGE	THIS PERIOD	LAST YEAR
	7.99 KGAL	0.19 KGAL

