



Fy 18 Mar 2018 Lake Nona

BILL DATE
04/05/18

ACCOUNT NUMBER
4149254960

PAGE 1 OF 8

PIN#: 4532169607

DEPT OF VETERANS AFFAIRS

MASTER BILL SUMMARY

TO AVOID DISCONNECTION
PAY NOW

DUE DATE
04/25/18

OPENING BALANCE \$734,940.27	-	PAYMENTS \$720,812.63	=	PAST DUE AMOUNT \$14,127.64	+	CURRENT CHARGES \$411,484.16	=	TOTAL AMOUNT DUE \$425,611.80
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CURRENT CHARGES SUMMARY

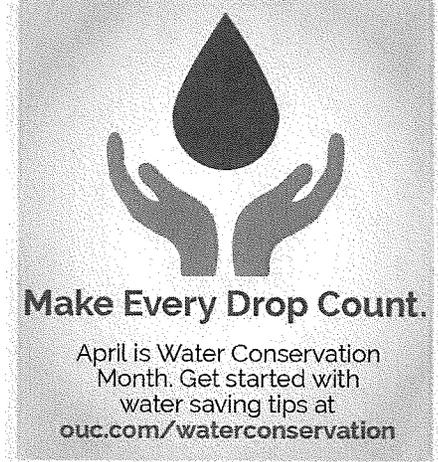
\$411,484.16*

GSD Primary Demand Electric Rate	\$ 320,483.11
Commercial Water Rate	13,789.36
Fire Protection Service	145.60
Reclaimed Water Rate	1,253.90
City of Orlando Wastewater	57,713.15
Commercial Solid Waste	993.89
GSD Secondary Demand Electric Rate	7,367.73
Gross Receipts Tax	8,401.18
Bill Correction	1,336.24

CUSTOMER SERVICE

- Online: www.ouc.com
- Telephone: 407-423-9018
- Payments: PO Box 31329, Tampa FL 33631-3329

MESSAGE CENTER



* A detailed description of current charges is categorized by service address on each of the following pages.

Service Date: 3/11/18
Tax ID #: 596000397

Total Amount Approved:		
Electric	Obligation # 1: C 85080	Amount: 328,695.49
Water	Obligation # 2: C 85081	Amount: 13,934.96
Waste Water	Obligation # 3: C 85082	Amount: 57,713.15
Reclaim Water	Obligation # 4: C 85083	Amount: 1,253.90
Solid Waste	Obligation # 5: C 85084	Amount: 993.89

Clerk Signature: Kimberly Chien Date: 4/20/18

Certifier Signature: _____ Date: _____

Comment: _____
MAKE CHECKS PAYABLE TO
Orlando Utilities Commission
PO Box 31329
Tampa, FL 33631-3329

OUC logo
The Reliable One
Sim Learn

Obligation # 6 C 85085 7,556.53

ACCOUNT NUMBER
4149254960

TO AVOID DISCONNECTION PAY NOW	PAST DUE AMOUNT \$14,127.64
DUE DATE 04/25/18	CURRENT CHARGES \$411,484.16
	TOTAL AMOUNT DUE \$425,611.80

Pay by the due date to avoid a 1.5% late charge.

DEPT OF VETERANS AFFAIRS
FMS
13800 VETERANS WAY
ORLANDO FL 32827-7401

41492549609004256118030425181013

DEPT OF VETERANS AFFAIRS

WAYS TO PAY

	Online	AutoPay	Pay By Phone	Pay by Mail	Payment Locations
Payment Type Accepted	Checking Account; Credit or Debit Card	Automatic withdrawal	Checking Account; Credit or Debit Card	Check or Money Order; Never mail cash	Check, Cash or Money Order
Cost	FREE for eCheck; \$3.75 Convenience Fee* using Credit/Debit	FREE	FREE for eCheck; \$3.75 Convenience Fee* using Credit/Debit	Postage	\$1.25 Convenience Fee*
Source (How To)	Register using www.ouc.com	Register using www.ouc.com	Orlando: 407-423-9018 St. Cloud: 407-957-7373	Payments with bill stubs: OUC, PO Box 31329, Tampa, FL 33631-3329	More than 400 locations, including participating Amscot, CVS, ACE Cash Express, Walmart, Publix and more. For a complete list, visit www.ouc.com

*Convenience Fees: All Convenience Fees are collected by third-party vendors. OUC receives no portion of these convenience fees. Please visit www.ouc.com for more information about fees.

WAYS TO CONTACT US

	Residential Customer Service	Business Customer Service	Reporting an Electric or Water Problem or Utility Theft	Reporting a Streetlight Problem
Phone	Orlando: 407-423-9018 St. Cloud: 407-957-7373 800-848-7445	Orlando: 407-423-9018 St. Cloud: 407-957-7373 800-848-7445	Orlando: 407-423-9018 St. Cloud: 407-957-7373 800-848-7445	Orlando: 407-423-9018 St. Cloud: 407-957-7373 800-848-7445
Availability	Monday - Friday 7 a.m. - 6 p.m.	Monday - Friday; 7:30 a.m. - 5:30 p.m. at 100 W. Anderson St., Orlando, FL 32801	24/7	24/7
Online	customerservice@ouc.com	commercialsvcs@ouc.com	Register at www.ouc.com to report a problem	streetlightservice@ouc.com

General Correspondence: Mail to Orlando Utilities Commission, PO Box 3193, Orlando, FL 32802 or call 407-423-9100. Never mail payments or cash to this address.

HELPFUL PHONE NUMBERS

Home Warranty Protection Programs
www.awrusa.com/ouc
To file a claim, call 877-320-4624

Call Before You Dig
Sunshine 811
8-1-1 or 800-432-4770
www.sunshine811.com

2-1-1 Community Resources and Elder Helpline for Orange or Osceola Residents 2-1-1 or 407-839-HELP (4357)

City of Orlando
Solid Waste: 407-246-2314
Wastewater: 407-246-2213

City of St. Cloud
Solid Waste: 407-957-7289

Orange County
Wastewater: 407-836-5515

St. Cloud Utilities
407-957-7344

USEFUL INFORMATION

Service Charge: A fixed monthly charge to cover basic costs of providing billing, metering and meter reading services.

kWh: A unit of measure for energy consumption equal to 1,000 watt hours.

KGAL: A unit of measure for water consumption equal to 1,000 gallons.

Other Agencies' Charges: Your OUC statement may contain certain fees and taxes charged by the City of Orlando, Orange County, and other state and local government agencies. Please contact these agencies for information about their charges. The Gross Receipts Tax applies to electric charges only.



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BILL DATE
04/05/18

ACCOUNT NUMBER
4149254960

SERVICE ADDRESS: 13800 VETERANS WAY CLINIC CAMPUS

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DEPT OF VETERANS AFFAIRS

Subtotal ▶ \$403,927.63

CURRENT CHARGES

OUC Electric Service \$320,483.11

Meter #: 1ZR10780 - Service Charge \$ 75.00
 GSD Primary Demand Electric Rate (03/01 - 04/02)
 Demand Charge 2,258.280 kW @ \$7.50 16,937.10
 838,800 kWh @ \$0.02819 (Non-Fuel) 23,645.77
 838,800 kWh @ \$0.03599 (Fuel) 30,188.41
(\$24,836.87 of your Fuel Cost is exempt from Municipal Tax)

Meter #: 1ZR10777 - Service Charge 75.00
 GSD Primary Demand Electric Rate (03/01 - 04/02)
 Demand Charge 1,475.280 kW @ \$7.50 11,064.60
 878,400 kWh @ \$0.02819 (Non-Fuel) 24,762.10
 878,400 kWh @ \$0.03599 (Fuel) 31,613.62
(\$26,009.42 of your Fuel Cost is exempt from Municipal Tax)

Meter #: 1ZR10805 - Service Charge 75.00
 GSD Primary Demand Electric Rate (03/01 - 04/02)
 Demand Charge 2,877.660 kW @ \$7.50 21,582.45
 1,189,800 kWh @ \$0.02819 (Non-Fuel) 33,540.46
 1,189,800 kWh @ \$0.03599 (Fuel) 42,820.90
(\$35,229.98 of your Fuel Cost is exempt from Municipal Tax)

Meter #: 1ZR10819 - Service Charge 75.00
 GSD Primary Demand Electric Rate (03/01 - 04/02)
 Demand Charge 1,699.920 kW @ \$7.50 12,749.40
 1,110,600 kWh @ \$0.02819 (Non-Fuel) 31,307.81
 1,110,600 kWh @ \$0.03599 (Fuel) 39,970.49
(\$32,884.87 of your Fuel Cost is exempt from Municipal Tax)

OUC Water Service \$13,934.96

Meter #: 74931041 - Service Charge 10" \$ 410.11
 Commercial Water Rate (03/01 - 04/02)
 4,232.540 KGAL @ \$1.617 6,844.02

Meter #: 74471724 - Service Charge 10" 410.11
 Commercial Water Rate (03/01 - 04/02)
 3,787.950 KGAL @ \$1.617 6,125.12
 Fire Protection 10" 145.60

City of Orlando Charges \$61,297.18

Meter #: R71657096 - No Charge 4"
 Reclaimed Water Rate (03/02 - 04/02)
 Reclaimed Water 546.220 KGAL @ \$0.69 \$ 376.89

Mar usage

Meter #: R71657096 - No Charge 4"
 Reclaimed Water Rate (02/01 - 03/02)
 Reclaimed Water 1,271.029 KGAL @ \$0.69 877.01

Feb usage

(Continued on next page)



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BILL DATE

04/05/18

ACCOUNT NUMBER

4149254960

SERVICE ADDRESS: 13800 VETERANS WAY CLINIC CAMPUS

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DEPT OF VETERANS AFFAIRS

City of Orlando Charges (Continued)

Billing Correction (01/02-02/01)	
Reclaimed Water 1,314.856 KGAL @ \$0.69	907.25
Billing Cancellation Adjustment (01/02-02/01)	488.05 CR
Billing Correction (12/01-01/02)	
Reclaimed Water 1,402.513 KGAL @ \$0.69	967.73
Billing Cancellation Adjustment (12/01-01/02)	1,083.08 CR
Billing Correction (11/01-12/01)	
Reclaimed Water 1,314.856 KGAL @ \$0.69	907.25
Billing Cancellation Adjustment (11/01-12/01)	343.45 CR
Billing Correction (10/02-11/01)	
Reclaimed Water 1,314.856 KGAL @ \$0.69	907.25
Billing Cancellation Adjustment (10/02-11/01)	438.66 CR
Wastewater (WW) Capacity Charge	10,135.47
WW Commodity Charge 3,787.950 KGAL @ \$4.52 ...	17,121.53
Wastewater (WW) Capacity Charge	11,325.07
WW Commodity Charge 4,232.540 KGAL @ \$4.52 ...	19,131.08
Solid Waste 8yd Dumpster	248.47
Solid Waste 8yd Dumpster	745.42

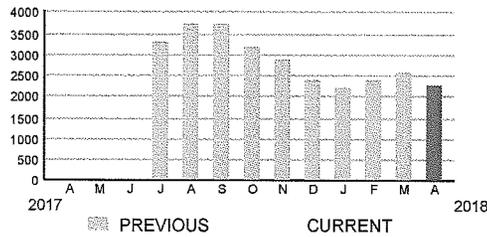
Corrected Bill
Charges on your previous bill(s) have been revised. This bill includes corrected and current charges.

State of Florida Charges \$8,212.38

Gross Receipts Tax	\$ 8,212.38
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DEPT OF VETERANS AFFAIRS

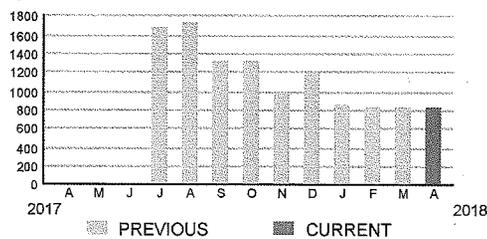
7 Electric Demand in kW



Meter Data

METER #: 1ZR10780
CURRENT: 1,2546 on 03/30/18
MULTIPLIER: x1800
TOTAL DEMAND: 2,258.28 kW
DAYS OF SERVICE: 32

7 Electric Usage per 1000 kWh

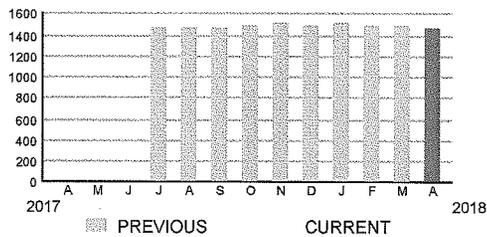


Meter Data

METER #: 1ZR10780
CURRENT: 29,700 on 04/02/18
PREVIOUS: 29,234 on 03/01/18
DIFFERENCE: 466 kWh
MULTIPLIER: x1800
TOTAL USAGE: 838,800 kWh
DAYS OF SERVICE: 32

AVERAGE DAILY USAGE	THIS PERIOD
	26213 kWh

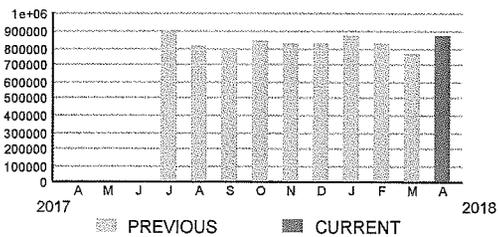
7 Electric Demand in kW



Meter Data

METER #: 1ZR10777
CURRENT: 0.8196 on 03/07/18
MULTIPLIER: x1800
TOTAL DEMAND: 1,475.28 kW
DAYS OF SERVICE: 32

7 Electric Usage in kWh



Meter Data

METER #: 1ZR10777
CURRENT: 20,739 on 04/02/18
PREVIOUS: 20,251 on 03/01/18
DIFFERENCE: 488 kWh
MULTIPLIER: x1800
TOTAL USAGE: 878,400 kWh
DAYS OF SERVICE: 32

AVERAGE DAILY USAGE	THIS PERIOD
	27450 kWh



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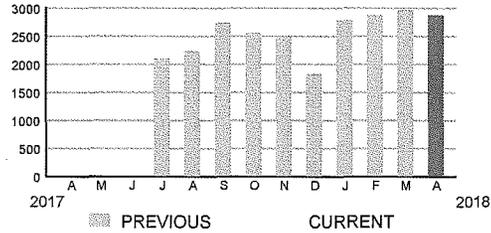
4149254960

SERVICE ADDRESS: 13800 VETERANS WAY CLINIC CAMPUS

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DEPT OF VETERANS AFFAIRS

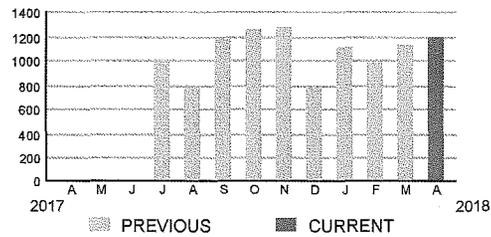
Electric Demand in kW



Meter Data

METER #: 1ZR10805
 CURRENT: 1.5987 on 03/20/18
 MULTIPLIER: x1800
 TOTAL DEMAND: 2,877.66 kW
 DAYS OF SERVICE: 32

Electric Usage per 1000 kWh

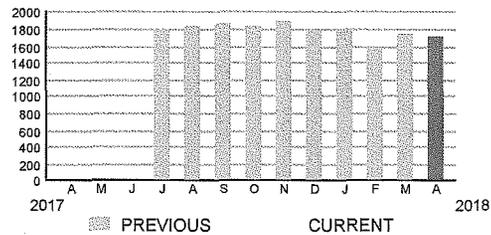


Meter Data

METER #: 1ZR10805
 CURRENT: 34,787 on 04/02/18
 PREVIOUS: 34,126 on 03/01/18
 DIFFERENCE: 661 kWh
 MULTIPLIER: x1800
 TOTAL USAGE: 1,189,800 kWh
 DAYS OF SERVICE: 32

AVERAGE DAILY USAGE	THIS PERIOD
	37181 kWh

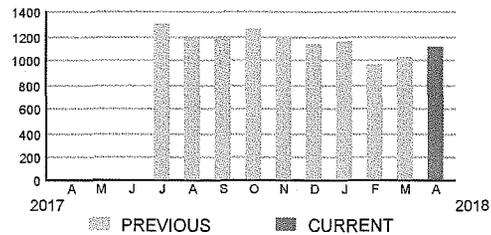
Electric Demand in kW



Meter Data

METER #: 1ZR10819
 CURRENT: 0.9444 on 03/20/18
 MULTIPLIER: x1800
 TOTAL DEMAND: 1,699.92 kW
 DAYS OF SERVICE: 32

Electric Usage per 1000 kWh



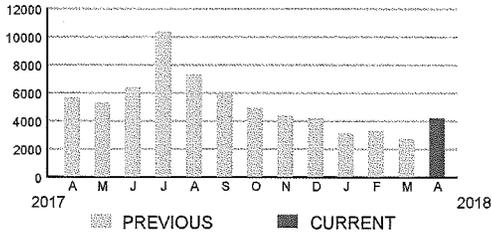
Meter Data

METER #: 1ZR10819
 CURRENT: 29,078 on 04/02/18
 PREVIOUS: 28,461 on 03/01/18
 DIFFERENCE: 617 kWh
 MULTIPLIER: x1800
 TOTAL USAGE: 1,110,600 kWh
 DAYS OF SERVICE: 32

AVERAGE DAILY USAGE	THIS PERIOD
	34706 kWh

DEPT OF VETERANS AFFAIRS

Water Usage in KGAL

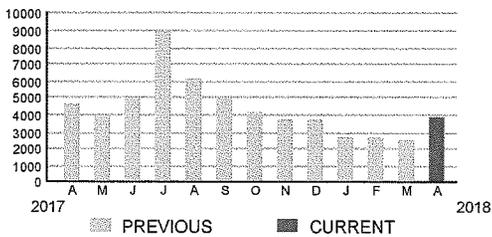


Meter Data

METER #: 74931041
 SIZE: 10"
 CURRENT: 249,301.41 on 04/02/18
 PREVIOUS: 245,068.87 on 03/01/18
 TOTAL USAGE: 4,232.54 KGAL
 DAYS OF SERVICE: 32

AVERAGE DAILY USAGE	THIS PERIOD	LAST YEAR
	132.27 KGAL	93.79 KGAL

Water Usage in KGAL

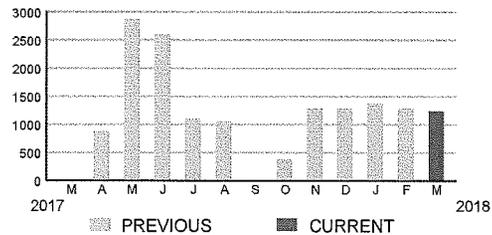


Meter Data

METER #: 74471724
 SIZE: 10"
 CURRENT: 163,377.5 on 04/02/18
 PREVIOUS: 159,589.55 on 03/01/18
 TOTAL USAGE: 3,787.95 KGAL
 DAYS OF SERVICE: 32

AVERAGE DAILY USAGE	THIS PERIOD	LAST YEAR
	118.37 KGAL	143.50 KGAL

Reclaimed Water Usage in KGAL

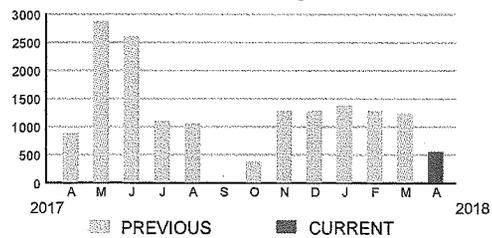


Meter Data

METER #: R71657096
 SIZE: 4"
 CURRENT: 47,350.02 on 03/02/18
 PREVIOUS: 46,078.991 on 02/01/18
 TOTAL USAGE: 1,271.029 KGAL
 DAYS OF SERVICE: 29

AVERAGE DAILY USAGE	THIS PERIOD
	43.83 KGAL

Reclaimed Water Usage in KGAL



Meter Data

METER #: R71657096
 SIZE: 4"
 CURRENT: 47,896.24 on 04/02/18
 PREVIOUS: 47,350.02 on 03/02/18
 TOTAL USAGE: 546.22 KGAL
 DAYS OF SERVICE: 31

AVERAGE DAILY USAGE	THIS PERIOD	LAST YEAR
	17.62 KGAL	26.36 KGAL



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SERVICE ADDRESS: 13800 VETERANS WAY

BILL DATE
04/05/18

ACCOUNT NUMBER
4149254960

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DEPT OF VETERANS AFFAIRS

Subtotal ▶ **\$7,556.53**

CURRENT CHARGES

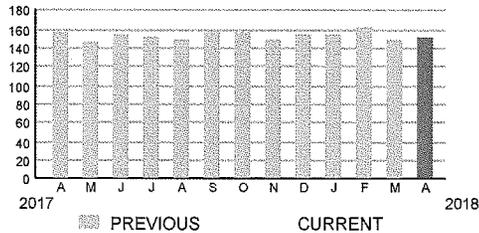
OUC Electric Service \$7,367.73

Meter #: 1ZR13039 - Service Charge \$ 30.00
 GSD Secondary Demand Electric Rate (03/01 - 04/02)
 Demand Charge 152.340 kW @ \$8.00 1,218.72
 94,400 kWh @ \$0.02847 (Non-Fuel) 2,687.57
 94,400 kWh @ \$0.03635 (Fuel) 3,431.44
 (\$2,829.17 of your Fuel Cost is exempt from Municipal Tax)

State of Florida Charges \$188.80

Gross Receipts Tax \$ 188.80

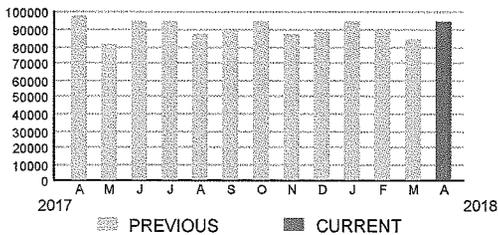
Electric Demand in kW



Meter Data

METER #: 1ZR13039
 CURRENT: 0.7617 on 03/29/18
 MULTIPLIER: x200
 TOTAL DEMAND: 152.34 kW
 DAYS OF SERVICE: 32

Electric Usage in kWh



Meter Data

METER #: 1ZR13039
 CURRENT: 10,254 on 04/02/18
 PREVIOUS: 9,782 on 03/01/18
 DIFFERENCE: 472 kWh
 MULTIPLIER: x200
 TOTAL USAGE: 94,400 kWh
 DAYS OF SERVICE: 32

AVERAGE DAILY USAGE	THIS PERIOD	LAST YEAR
	2950.00 kWh	2939.39 kWh