

RFI Q&A - Valet Parking

Approximately how many cars are valet parked per day? This is the first time we have utilized a valet service so unfortunately, I do not have "hard data" to provide.

What is the anticipated period of performance? Anticipating around July 1, 2018 – June 30, 2019

The solicitation did not specify any historical data concerning the contract. Please indicate what are the peak times of the day and frequency of trips? This is the first time we have utilized a valet service so unfortunately, I do not have "hard data" to provide.

Is this contract an incumbent contract, if so, what company previously held the contract? No

Is there a wage and benefit requirement outside that which is required by the California government and ACA? Yes, SCA applies...See Section D on solicitation

Is there any indication of anticipated vehicle volume? This is the first time we have utilized a valet service so unfortunately, I do not have "hard data" to provide.

1. Will the VA provide the operator with storage areas for operating supplies (Uniforms, Traffic cones, Go-Jacks, etc.)? Minimal overnight storage is available on station. Determination of availability would be on a case by case basis and would be governed by the space required.
2. Would the VA provide this shed with electric power for lighting, radios, computer, A/C, etc.? If not see question #1. Provision of electrical power would be on a case by case basis and would be determined by final location of shed.
3. Can the operator provide a shed/office for the onsite manager office and storage? This will be located on a pre-approved area. The use of a contractor provided shed or storage container would be on a case by case basis, approval would be based on size, condition / appearance and type.
4. If a shed is not provided or allowed, is there a workspace were the site manager can use? Can you provide details on this? An area in which radios and such could be placed / connected to electrical power is available. This area is out of the elements but is not secured sufficiently for unattended storage of contractors equipment.
5. What is the policy when the valet parking is full? In the event there is not more space to park vehicles in the valet lot, valet parking would cease until space opened. Contractor would be expected to post a sign at the vehicle drop point that the valet was full.
6. How often does campus parking lots fill per day? Facility parking lots remain full from approximately 9:00 AM to approximately 3:00 PM.
7. Is the valet required to stack park the vehicles or park them in the drive aisles? The VA is not mandating how the Contractor must park vehicles in the Valet Lot. The VA requests that the Contractor use whatever techniques are safe, legal and appropriate to park as many vehicles in the Valet Lot as possible.
8. If we are required to stack park in the aisles approximately how many cars in each aisles and how many aisles. Please refer to question 7
9. Can the VA or vendor number the parking spaces in the valet lot? The contractor may number the parking spaces in the Valet Lot at contractors expense. Numbers shall be appropriately stenciled using

traffic type paint. They shall be neat and professionally installed. The contractor may not change or modify the existing striping, direction signage or similar traffic controls without the written approval of the Contracting Officer.

10. How many complaints have been filed about parking over the last 12 months? Please clarify need for this information.

11. What are the current problems and issues with the parking? Valet related issues pertain to insufficient parking spaces for the facility patient load.

12. Is there a waiting area and or bench near the Valet staging area for the Veterans to sit? If so, please detail. Benches and tables are available in the Valet staging area.

13. Is the valet lot dedicated only for valeted cars or is it shared? Where in the lot are we to park the Valeted vehicles? The Valet Lot is dedicated to Valet Parking only. This lot will be closed to non-Valet traffic.

14. If the valet lot is shared, whom is it shared with and how is it segregated? The Valet Parking Lot is not shared.

15. If the valet lot is segregated how is it segregated i.e. removable cones, cement barriers, etc and who is responsible for the items to segregate the lot? The Valet Parking Lot is not shared.

16. Is there any upcoming construction in any parking spaces on campus? If so, please provide detail. There is no construction scheduled within or that impacts the Valet Parking Lot at this time.

17. How many lanes are in the valet staging area and how many vehicles can each lane hold? Currently there is not a Valet staging area or Valet Parking lanes. Contracted vendor will provide the VA guidance regarding lane location, size, width etc.

18. Is the valet staging area shared with any other users? If so, who and how many lanes are they allowed to use? The Valet staging area is the main entrance to the hospital. The Valet will share this area with cars, busses and vans dropping off and picking up patients.

19. How far is the valet parking area from the patient entrance? The Valet Parking Lot is approximately 50 yards from the patient entrance. The Valet staging area is approximately 25 feet from the patient entrance.

20. Is self-parking allowed in the main control valet lot? How are they? Self-parking is not allowed in the Valet Parking Lot.