



PRODUCT DESCRIPTION

**DEPARTMENT OF VETERANS AFFAIRS
Office of Information & Technology
Information Technology Operations & Services**

TileFlow Software Maintenance

Date: April 26, 2018

TAC-18-50467

Product Description Version Number: v2.0

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1.0 REQUIREMENTS

The Department of Veterans Affairs (VA), Office of Information and Technology (OI&T), Information Technology & Operations (ITOPS) requires software maintenance for existing Innovative Research software products currently in use at the VA. The Contractor shall provide one telephone number and/or a point of contact for VA to contact for opening maintenance service calls.

All deliverables will be sent electronically to an email address provided at the time of award. Deliverables will include updated software licensing information and instructions on how to place service requests. Payment of invoices will not be made without proper distribution.

Period of Performance shall run from the date of award through April 19, 2018 to align with concurrent licenses held by the VA.

CLIN	Product Description	QTY	Unit
0001	TileFlow Software Maintenance Annual Licenses SW Control No.: SW4781 License Type: Support OEM: Innovative Research Mfg Part No.: 11244TILEFLOW MCC: I00 AppCode: DCP	2	EA
0001AA	Proof of Entitlement: The Contractor shall complete a Proof of Entitlement form for maintenance support. The form shall be provided to upon award. The Contractor shall fill in blocks 15-31. The Contractor shall provide Original Equipment Manufacturer (OEM) confirmation that all software support or licenses have been purchased.	1	EA

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In addition to the Base Period as identified above, VA is requesting four 12-month option periods as indicated below:

CLIN	Description	Quantity	Period of Performance
1001	TileFlow Option Year One	4 EA	April 20, 2019 – April 19, 2020
1001AA	Proof of Entitlement	1 EA	Due NLT May 01, 2019
2001	TileFlow Option Year Two	4 EA	April 20, 2020 – April 19, 2021
2001AA	Proof of Entitlement	1 EA	Due NLT May 01, 2020
3001	TileFlow Option Year Three	4 EA	April 20, 2021 – April 19, 2022
3001AA	Proof of Entitlement	1 EA	Due NLT May 01, 2021
4001	TileFlow Option Year Four	4 EA	April 20, 2022 – April 19, 2023
4001AA	Proof of Entitlement	1 EA	Due NLT May 01, 2022

2.0 SECTION 508

NOTICE OF THE FEDERAL ACCESSIBILITY LAW AFFECTING ALL ELECTRONIC AND INFORMATION TECHNOLOGY PROCUREMENTS

Not Applicable.

3.0 INFORMATION TECHNOLOGY USING ENERGY-EFFICIENT PRODUCTS

Not Applicable.

4.0 WINDOWS OS PC-LAPTOP ACCEPTANCE TESTING:

Not Applicable.

5.0 SHIPMENT OF HARDWARE OR EQUIPMENT

Inspection: Destination

Acceptance: Destination

Free on Board (FOB): Destination

Ship To and Mark For:

To be provided upon award

5.1. Special Shipping Instructions

All deliveries shall be submitted electronically an email address provided at the time of award.

INFORMATION SECURITY CONSIDERATIONS:

The Assessment and Authorization (A&A) requirements do not apply and a Security Accreditation Package is not required.

All VA sensitive information shall be protected at all times in accordance with local security field office System Security Plans (SSP's) and Authority to Operate (ATO)'s for all systems/LAN's accessed while performing the tasks detailed in this Product Description.

VA POINT(S) OF CONTACT:

VA Contracting Officer

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