

AMENDMENT 3624818Q0347 00001 – QUESTIONS & ANSWERS

1. Is the firm fixed price request is just for onsite work or if it includes the off-site work as well?  
Both on-site & off-site. This requirement will be a Firm-Fixed Price Requirements Contract. The mobile repair truck will be weekly for JAHVA and monthly for PCA (per the SOW).
2. Is there an inventory list to accompany the statement of work?  
Yes. Please see attached document ATTACHMENT 1A – Inventory Listing of Surgical Devices.
3. Can the customer provide an equipment/inventory list of the items to be serviced?  
Yes. Please see attached document ATTACHMENT 1A – Inventory Listing of Surgical Devices.
4. How many Autoclaves are going to be needing cleaning/maintenance?  
10 - (7 at the main hospital JAHVAMC and 3 at the PCA – as indicated in the SOW)
5. How many times a year do you have the Autoclaves cleaned/maintenance?  
Once a year all 10 AutoClaves will need to be cleaned.
6. How many number of instruments are there total?  
This will vary week to week depending on surgical trays pulled for onsite repair.

On average:

JAHVA:

Minimum trays serviced weekly are 6 trays & monthly 24 trays.

1 to 150 instruments per tray.

Maximum trays serviced weekly are 10 trays & monthly 40 trays.

1 to 150 instruments per tray.

PCA: (Monthly Only)

Minimum trays serviced monthly are 20 trays.

1 to 35 instruments per tray.

Maximum trays serviced monthly are 30 trays.

1 to 35 instruments per tray.

7. How many number of instruments per tray?  
This varies greatly per surgical instrument tray, there is no way to provide an exact number as every surgical tray is different. Please see answer to question number 6 & attached is a sample of historical monthly services.
8. How many number of instruments are there on-site and how many are off-site?  
80% of the work can be accomplished on site. Some items will have to be sent off site for repair. That will be entirely up to the company depending on what services can be provided for onsite services.

**9. Are any of the instruments will get repaired? Or do they just replace them?**

Instruments will be repaired. We will not purchase new instruments through service repair contract. If items cannot be repaired, they will be returned as unrepairable. Normally anything needing repaired will be given to the vendor when they come in for the weekly mobile repair unit service. Exceptions to this, is if an item needs repaired ASAP and we cannot wait for the weekly visit to give it to them. This is rare as we have a huge inventory and not that many one of kind items.

**10. Are these items that are repaired, not replaced?**

Yes. There are maybe 3 repair/exchanges but those must be done through the original manufacturer so we would not do that through the service contract. The mobile repair is generally taking 6-8 of our surgical trays and carefully looking over every instrument, sharpening them, buffing any defects etc...those aren't generally repairs per say but more like up keep. Any serious issues will get sent out to the repair lab. We will not replace any instrument through the service contract. If it cannot be repaired, we have them return it to use as unrepairable.

**11. Inventory Listing of Surgical Devices – Please see (Attachment 1a)**

Listing is pulled from Censitrac database. It should be noted that well over half the stuff on this list, especially scopes and powered instruments (things that would have to be sent out to the lab for repair), will never need repaired. However, it needed to be included as part as the full inventory. Please note on the repair bin items and the mobile repair unit, items can range from a couple items to into the hundreds.