

RFI 36C10A18Q0232 Questions & Responses for Transition of Co-located Hosting Services (CHS)

Question	Document Source	Page	Section Number	Paragraph Number	Government States	Questions	Response
1	36C10A18Q0232-001	5	4	4	Written questions shall be submitted via e-mail to seena.ninan@va.gov and mary.craig3@va.gov by 5:00PM ET, May 24, 2018. All question and answer information will be posted publicly via FBO.	Will the Government provide the date the answers to the questions will be released in FBO?	June 1, 2018
2	36C10A18Q0232-001	5	4	2	RFI responses are to be submitted directly to seena.ninan@va.gov and mary.craig3@va.gov by 10:00 AM Eastern Time (ET), June 8, 2018.	Will the Government provide an extension of 15 calendar days from the date the answers to the questions have been released in FBO?	The deadline for response submission has been extended to June 18, 2018 at 12pm EST.
3	FBO Announcement	NA	NA	NA	The FBO announcement indicated Networx as the contract vehicle.	Will the Government clarify the intended contract vehicle for this procurement?	VAs goal is to transition all its contracted services and features currently provided on the Networx, WITS3, and Regional GSA contracts onto a new contract vehicle. VA is in the acquisition planning stage and conducting market research to determine the intended vehicle.
4	36C10A18Q0232-001	1	2	3	VA may award up to two (2) contracts, with each providing CHS at two data center locations. Alternatively, VA is considering making one award for all four locations.	What are the factors the Agency will be taking into consideration when determining whether one or two contract awards will be made?	The factors the Agency will be taking into consideration when determining whether one or two contract awards will be made are geographic location and best Value to the Agency
5	36C10A18Q0232-001	1	3	1	There are requirements for a contractor to provide facilities for data centers that will be populated by Government Furnished Equipment (GFE), such as servers, routers and load balancers.	Will the Agency please provide a complete inventory of all GFE across the four data centers that may need to be moved?	See attachment 3 title 'TIC Equipment List'
6	36C10A18Q0232-001	1	3	1	There are requirements for a contractor to provide facilities for data centers that will be populated by Government Furnished Equipment (GFE), such as servers, routers and load balancers.	Does the GFE listed in the RFI include existing racks/cabinets?	The GFE listed in the RFI does not include existing racks/cabinets.
7	Attachment 1	1	Power requirements	Rows 14, 35, 78	Power quantities inequalities, Example: San Jose = 35, Chicago = 83, Sterling = 70	Will the Government explain why the power quantities are not equal? Example: 110V20A: San Jose is quantity of 35, Chicago is quantity is 83 and Sterling is 70.	The power quantities represented in attachment were defined by how the current vendor billed the agency. Actual power usage is the same and is defined in attachment 2.
8	Attachment 1	1	Custom CyberCenter Build out and Support	Rows 25, 26, 71, 72	Custom CyberCenter Build out and Support found on rows 25, 26, 71, 72	Will the Government define the elements which are required for Custom CyberCenter Build out and Support?	This information will be clearly defined in the RFP.
9	Attachment 1	1	Data Center Cross Connect and POP Cross Connect	Rows 25, 26, 71, 72	Data Center Cross Connect and POP Cross Connect found on rows 30-34	Will the Government define Data Center Cross Connect and POP Cross Connect?	This information will be clearly defined in the RFP.
10	Attachment 1	1	Data Center Access T1	Rows 29	Data Center Access T1	Will the Government define the specific use for the 7 Data Center Access T1s, so it can be determined and scoped-in for overall bandwidth requirements in a different medium vs T1?	This information will be clearly defined in the RFP.
11	36C10A18Q0232-001	1 and 4	2 and 3.7	1	The Contractor shall provide a like-for-like transition of all Networx contracted co-location services to a new contract vehicle award for Co-located Hosting Service (CHS). The like-for-like transition means that where a technology exists today, it will transition to a like technology provided by the contractor.	Will the Government provide a list of the services in 3.7 which are currently contracted under Networx contract or another contract?	The Government provided the list of the services in attachment 1 (i.e. "smarthands", electrical services)
12	36C10A18Q0232-001	2	3.1	4	The data centers house three groups of cages consisting of two 20-rack spaces and one 10-rack space.	Does the Government intend to have the 3 groups of cages in a continuous area separated by walls?	No, but the cages should at a minimum be able to have multiple cross connects between them as referenced in attachment 2.
13	36C10A18Q0232-001	3	3.5	Bullet #3	The contractor shall provide a service management capability such that user can remotely monitor facility and equipment status in real-time.	Will the Government provide more specifics regarding the requirement for remote monitoring of equipment in real-time?	This is defined in attachment 2. The agency will require real-time video monitoring of the cages along with temperature, humidity, and power.
14	36C10A18Q0232-001	3	3.5	Bullet #3	The contractor shall provide a service management capability such that user can remotely monitor facility and equipment status in real-time.	Is the agency implying that the GFE is to be monitored and managed by the co-location hosting contractor?	No, the contractor will not monitor or manage the GFE. The contractor is expected to monitor and manage their facility i.e. HVAC, power, etc. The agency will monitor all GFE within the facilities.

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15	36C10A18Q0232-001	4	3.7	5	<p>The Contractor shall provide the following design and engineering, implementation, and management and maintenance services that include:</p> <p>a) Identify hardware (e.g., racks, power distribution systems, and other SRE) , and SRL required by the agency to deliver the required Co-location Hosting Services.</p> <p>b) Provide complete project management for design, engineering, implementation, installation, access coordination, provisioning, hardware testing, and service activation for contractor provided equipment (SRE) in coordination and with approval from VA. Coordinate installation activities with VA to minimize the impact on the current environment.</p> <p>c) The Contractor shall implement updates in coordination and mutual agreement with VA and test new releases to resolve any security concerns, ensure compatibility with the existing environment, minimize service disruptions, and maintain equipment functionality.</p>	<p>Will the Government confirm that the Professional Services listed in section 3.7 are services which support the Data Center Operation, and not services supporting the operation of the VA applications which are being hosted within the cage?</p>	<p>Yes. The services listed in section 3.7 are services which support the Data Center Operation. The Government is not asking for services supporting the operation of the VA applications which are being hosted within the cage</p>