

**RFI 36C10A18Q0236 Questions & Responses Transition of Data Network Services**

Question	Document Source	Page	Section Number	Paragraph Number	Government States	Questions	Responses
1	36C10A18Q0236-001	4	Table 1	Inventory Summary	Circuit Switched Data Service	Will the Government provide the Network CLIN associated with Circuit Switched Data Service?	For this RFI, there is a mixture of Network and non Network services contained in the inventory. The vendors can refer to the service description. For any Network service, the Network public pricer will allow the vendor to obtain the CLIN performing a search utilizing the service description. There will be a more detailed list of inventory provided in any future RFP.
2	36C10A18Q0236-001	4	Table 1	Inventory Summary	Dedicated Transmission Connection	Will the Government provide the Network CLIN associated with Dedicated Transmission Connection?	For this RFI, there is a mixture of Network and non Network services contained in the inventory. The vendors can refer to the service description. For any Network service, the Network public pricer will allow the vendor to obtain the CLIN performing a search utilizing the service description. There will be a more detailed list of inventory provided in any future RFP.
3	36C10A18Q0236-001	4	Table 1	Inventory Summary	Dedicated Transmission Service	Will the Government provide the Network CLIN associated with Dedicated Transmission Service?	For this RFI, there is a mixture of Network and non Network services contained in the inventory. The vendors can refer to the service description. For any Network service, the Network public pricer will allow the vendor to obtain the CLIN performing a search utilizing the service description. There will be a more detailed list of inventory provided in any future RFP.
4	36C10A18Q0236-001	4	Table 1	Inventory Summary	Managed Network	Will the Government provide the Network CLIN associated with Managed Network?	For this RFI, there is a mixture of Network and non Network services contained in the inventory. The vendors can refer to the service description. For any Network service, the Network public pricer will allow the vendor to obtain the CLIN performing a search utilizing the service description. There will be a more detailed list of inventory provided in any future RFP.
5	36C10A18Q0236-001	5	2.1.2	2	The VA currently has extended warranties on customer premise equipment listed in Attachment 1. The VA will be exploring options to maintain maintenance on current equipment	Will the Government confirm its desire to have industry take ownership of the Government owned equipment and their warranties?	The expectation is that the VA will retain ownership, but the vendor will take over the maintenance charges to continue on extended warranty coverage. Any new equipment provided by the vendor for circuit termination would have to be provided by that vendor. They would not be expected to take ownership of current Customer Premise Equipment.
6	36C10A18Q0236-001	5	2.1.3	2	Mobile Wireless Service (MWS)	Please provide the Mobile Wireless service CLINs on the EIS Contract?	VA is in the planning stages of the requirement. The acquisition strategy has not been determined. For this RFI, vendors are to demonstrate their capability in providing mobile wireless services. The services referenced in this RFI are for Wireless LAN and for Machine to Machine communication.

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7	36C10A18Q0236-001	6	Response Questions	Question 2c	Describe whether your solution meets all capabilities identified above (Section Scope of Work and Attachment 2 VA Data Technical Descriptions). If not, which capability cannot be met with business process outsourcing (BPO) solution. The contractor shall identify if any BPO is outside of the U.S. Identify alternative approaches to meeting the capability if available.	Will the Government define and provide an example of Business Process Outsourcing?	The Vendor will provide details of any support services provided by a 3rd party or subcontractor. In the performance of the contract, the contractor shall not perform in locations or by personnel outside Federal Laws or Regulations of the United States. These locations should be under US federal purview.
8	RFI	5		Section 2.1.2		Can you please specify the CPE that the vendor will have to manage as part of this award? Understanding that data transport routers are leased specifically through existing vendors, what equipment will make up this CPE?	VA will provide inventory list that includes equipment with any future RFP.
9	RFI	5		2nd Bullet at top of page		Will the VA expect the contractor to maintain dual maintenance contracts for the existing VA hardware and the new hardware that is being implemented? Will the VA expect to retain ownership of the existing hardware or is it to be disposed of by the contractor once the old hardware has been replaced with the new technology? If not - under government regulations how will the disposal of the existing hardware be effected by the VA? Under Paragraph 2 will the contractor be expected to manage and maintain or take control of and existing VA hardware?	VA plans on retaining ownership of all equipment. The VA is requesting maintenance services for equipment that was purchased under Networx, WITS and Regional LSA contracts. The VA will dispose of any equipment that is at end of life per the VA's guidelines.
10	RFI	5		2nd Bullet at top of page		Does the VA expect the contractor to assume break fix maintenance as well as patch and upgrade maintenance on the hardware in place? Is there a detailed inventory beyond what has already been posted of the hardware involved, along with the Software/Firmware Rev. levels for the current operating systems. 2. Does the VA expect a certain SLA for performance regarding the hardware in question - for example - 2 or 4 hour diagnostic 4 hour repair or replacement or some other form of service delivery that is not clearly specified in this RFP?	Yes, VA expect the contractor to assume break fix maintenance as well as patch and upgrade maintenance on the hardware in place. An inventory list will be provided in any future RFP. Detailed SLAs will be provided in any future RFP. Vendors may recommend SLAs in their response.
11	RFI	5		3rd Bullet at top of page		Will the new VA TEMS need to connect to the vendor EIS portal? Will the VA TEMS also connect to the GSA EIS Portal? What other GSA contracts will this VA TEMS have to connect to (e.g. NLEC, Schedule 70, Alliant, etc.)?	VA is in the planning stages of the requirement. The acquisition strategy has not been determined. The VA does anticipate that the TEMS platform will need to connect to any vendor portal supplied and to vendor business systems, not contracts. The VA TEMS will not connect to the GSA EIS portal.
12	Attachment 2	4		Cable & Wiring		Will RCDD standards and IEEE compliance be sufficient to meet these requirements?	Yes, these are sufficient for the RFI. All applicable standards will be identified in any future RFP.

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13	Attachment 2	4		Cable & Wiring		Does the VA expect the vendor to submit as the Data Primary Response Version 1, the Data Response Secondary Version 2 or both?	Vendors can compete for either award.
14	Attachment 2	32 thru 41		Service Description		Does the VA want Read Only Access - Dual Control Access or Complete Access to all of the managed components of the contractor provided network/network services?	VA would need the ability to monitor and maintain the integrity of their network. VA would expect at minimum read only access .
15	Other					How would the VA like the vendors to respond known discrepancies in the bandwidth of existing services we currently provide?	Vendors shall provide the bandwidth coverage that they can support.
16	Other					Request an extension of 30 days beyond the release date of the Q&As due to the level and scope of the response and to prepare ROM pricing appropriately.	The RFI requests a high level ROM pricing by service type. The VA will extend the response deadline to June 22, 2018 at 12:00PM EST.