

DEPARTMENT OF VETERANS AFFAIRS
NETWORK CONTRACTING OFFICE (NCO) 16
MICHAEL E. DEBAKEY VA MEDICAL CENTER (VAMC), HOUSTON, TEXAS

REQUEST FOR INFORMATION
36C25618Q9806

Background: Michael E DeBakey VA Medical Center, has a requirement for a **Digital Signage System**. This Digital Signage System is urgently needed to replace an existing system that is not functioning and beyond economical repair. This system is used for patient education activities and to present healthcare information to patients.

GENERAL:

Items required are as follows;

Contractor will furnish and install a digital signage system inside building 100 and 120 at 2002 the Michael E. DeBakey VA Medical Center located at 2002 Holcombe Blvd, Houston, TX, 77030. It shall have the following characteristics:

- This system shall be cloud based and connected by existing hardwired ethernet internet.
- Existing electrical outlets and ethernet connections are available at each media player installation location.
- Media shall be uploaded by VA staff from VA computers through the cloud to the media players.
- There will be no software loaded on VA computers. Access to the media players will be via internet website.
- The displayed media will be JPEG images and MP4 (H264) videos sized by the VA to a standard size.
- Media players will have a Google Chrome (or equal) operating system and shall be locked down to preclude the need for antivirus software.
- The operating system will not expire.
- Media players will be programmed by the contractor for a seamless operation – receive and upload media, play the playlist seamlessly and repeatedly, and recover after a power failure.
- On VA media will be displayed on the media players.
- Media players shall not require programming by the VA.

System Description

This system consists of the following items:

- 28 each media players and 28 each LG LV640S (or equal) 55 in Full HD LED TV monitors with mounts and surge protectors. The media players shall be furnished programmed with Arreya software (or equal).
- 27 each - Contractor to remove old monitors, media players and mounts and deliver these to the warehouse in the basement of bldg. 100.
- Wiring, adaptors, hardware, connectors and convertors and any other components necessary to assemble a fully functioning system.

- Programming necessary to assemble a fully functioning system that will display selected media continuously for specified start/stop times
- 1 day (8 hours) of user instruction during normal working hours
- 6 each sets of user documentation specific to this system
- 1-year warranty on all contractor furnished items
- If access to media players is necessary for VA trouble shooting then contractor shall provide a device such a single wireless keyboard that will access all media players.

REQUESTED RESPONSES:

The intent of this Request for Information is to establish sources to define the procurement strategy (I.E set-aside, sole source, unrestricted) for a solicitation that VA intends to post soon. Interested contractors are requested to respond in accordance with the following:

1. Please respond to this RFI if you can provide the exact brand name or equal products listed in the table in the background section above. In the response please cite your business size status.
 - a. If you have an existing GSA or VA, Federal Supply Schedule contract, please include the contract details in your response.
2. Please respond to this RFI if you can provide supplies that can be determined EQUIVALENT to the products listed in the table in the background section above. Please provide details on the proposed EQUIVALENT products such as Manufacturer Name, Part Number, and Description.
 - a. If you have an existing GSA or VA, Federal Supply Schedule contract, please include the contract details in your response.
 - b. **Please note that VA is particularly interested in determining the availability of Small Business Manufacturers.** If your company is a small business manufacturer of similar items, please respond to this RFI.

CONTACT INFORMATION AND RESPONSE DUE DATE:

Please email all responses to Kenny.Holestin@va.gov. Please respond to this RFI no later than **July 18th, 2018 by 8am CST.**

DISCLAIMER: This RFI is issued solely for informational and planning purposes and does not constitute a solicitation. Responses to this notice are not offers and cannot be accepted by the Department of Veterans Affairs to form a binding contract. Respondents are solely responsible for all expenses associated with responding to this RFI.