



PRODUCT DESCRIPTION TEMPLATE

**DEPARTMENT OF VETERANS AFFAIRS
Office of Information & Technology
Bedford VA Medical Center**

Vital Signs Monitoring Systems

**Date: July 6, 2018
TAC Number: TAC-18-51554**

Product Description Version Number: 1.0

PRODUCT DESCRIPTION

To obtain a server hardware/software upgrade including service, maintenance, and application support of the Welch Allyn Connex server and system at the Bedford VA Medical Center. The contractor shall provide equipment, parts, labor, and travel as required upgrading or installing the server hardware or software, installing SQL server, migrating data from old server to new server, setup image forwarding to VistA. In addition the contractor will provide quantity 36 Connex vital signs monitors to complete the fleet upgradation of the vital signs fleet from their older model Spot LXI including, configuration and testing on the wireless network. This will ensure Bedford VA Medical Center has an upgraded Welch Allyn Connex Vital Signs monitoring system which will improve work flow for the clinical staff due to seamless transmission of data to the patient record. The Medical Center is also seeking supplemental support from a qualified Contractor to provide both remote support and, in extenuating circumstances, onsite assistance when necessary.

The system to be covered and supported is at the following location:

Bedford VAMC
200 Springs Rd
Bedford, MA 01730

1.0 REQUIREMENTS

Delivery: 30 Days After Receipt of Order (ARO)

Welch Allyn Connex server and Connex Vital Signs Monitors as follows:

QTY	Name	Description
1	Connex Server Application Software	<ul style="list-style-type: none">- Thumb drives, on Production, one Test, with included software app, installer and Proview- One ADT and one ORU production license, one ADT and one ORU test license- 5 connectivity device test licenses- Connex CS 1.8x DFU
1	Connex Physical Server for VA MS R2 2012	<ul style="list-style-type: none">- Intel R1304BTL SHBN – 3.1 GHz – 8GB- 2-day onsite visit from Welch Allyn to install new server, install SQL Server, migrate data from old server to new server, setup image forwarding to VistA, and connect all vital signs machines to the hospital network- Annual Maintenance must include access to new versions, updates, and patches to the Welch Allyn Connex Components, as they are

Vital Signs Monitoring Systems
TAC Number: TAC-18-51554

		released.
1	SQL Enterprise 2012	Software for server management
76	Welch Allyn Device Connectivity License	Licenses for device connectivity to server
36	Welch Allyn Connex 6800 Vital Signs Monitor	- Nellcor SPO2 - SureTemp Plus Thermometry - SureBP Non-invasive Blood Pressure, Pulse Rate, MAP, Custom Scoring, Nurse Call - Four USB Ports for Accessories - Internal 802.11a/b/g Wireless Radio; 100-240 V, 50-60 Hz AC, IEC Plug Type-B
36	Welch Allyn Accessory Cable Management Mobile Stand	Mobile roll stand to hold Connex VSM
36	Barcode Scanner with Holder	Barcode scanner for medication administration

INSTALLATION AND SERVICES:

The contractor will provide services to setup and install of all Connex server software and vital signs monitor hardware. In addition, the contractor will provide training on all software provided as part of this package.

The Bedford VAMC will receive a 2-day onsite visit in order to setup the server and install and configure all Connex vital signs monitors (including those previously purchased). During this process, the system administrators will be trained to manage and maintain the system.

SUPPORT/MAINTENANCE PREMIUM SERVICE:

Annual Technical Support provides the Bedford VA with the ability to call the contractor's support desk or email to report problems, receive technical support, and answer any questions about the Welch Allyn Connex Components. Support may be provided via remote connection via TeamViewer.

Connex CS Premium Services include:

- Hardware support
- Software Updates and Software Upgrades (defined below), including discounts on licenses in and to new versions of Software
- Corepoint Integration Engine license renewal
- 5% discount on purchases of activation license for Upgrades
- Microsoft Windows® virus protection
- EMR interface map changes (2 times annually)
- Connex Dashboard
- On-site technical support

Vital Signs Monitoring Systems
TAC Number: TAC-18-51554

- 24 x 7 x 365 telephone technical support, including remote diagnosis
- Expedited turnaround times for repairs
- Direct access to the Partners in Care Support Center
- Technical and clinical training (additional technical and clinical training at a discount available upon request)

The Contractor will provide the Clinical Engineering Service at the Bedford VA Medical Center with a report of all work completed on the equipment listed above within a reasonable timeframe.

The Contractor will supply any mobile media used to support the equipment listed above to the Clinical Engineering Service at the Bedford VA Medical Center prior to connecting it to the equipment for servicing in order to be scanned for malware, spyware, or viruses.

HARD DRIVE RESTRICTIONS

The Contractor will not remove the hard drive, used to store patient information, from the location listed above. The hard drive will remain the property of the VA. This includes both the initial hard drive and any subsequently installed hard drives.

KEY ASSUMPTIONS:

The contractor shall take all necessary precautions to prevent damage to any government property. The contractor shall report any damages immediately and shall be assessed current replacement costs for property damaged by the contractor, unless corrective action is taken. Any damaged material (i.e., trees, shrubs, lawn/turf, cubs, gutters, sidewalks, etc.) will be replaced in a timely manner or corrected by the contractor with like materials, at no extra cost to the government, upon approval of the Contracting Officer.

The contractor's employees shall wear visible identification at all times while on the premises of the VA property. It is the responsibility of the contractor to park in the appropriate designated parking areas. Information on parking is available from the VA Police-Security Service. The VA will not invalidate or make reimbursement for parking violations of the contractor under any conditions. Smoking is prohibited inside any buildings at the VA. Cellular phones and two way radios are not to be used within six feet of any medical equipment. Possession of weapons is prohibited. Enclosed containers, including tool kits, shall be subject to search. Violations of VA regulations may result in a citation answerable in the United States (Federal) District Court, not a local district state, or municipal court.

2.0 SHIPMENT OF HARDWARE OR EQUIPMENT

Inspection: Destination

Acceptance: Destination

Free on Board (FOB): Destination

Ship To and Mark For: TBD

	Primary:		Alternate:
Name:	_____	Name:	_____
Address:	_____	Address:	_____
Voice:	_____	Voice:	_____
Email:	_____	Email:	_____

2.1. Special Shipping Instructions

Prior to shipping, the Contractor shall notify Site POCs, by phone followed by email, of all incoming deliveries including line-by-line details for review of requirements. The Contractor cannot make any changes to the delivery schedule at the request of Site POC.

Contractors must coordinate deliveries with Site POCs before shipment of [Vital Signs Monitoring Systems](#) to ensure sites have adequate storage space.

All shipments, either single or multiple container deliveries, shall bear the VA Purchase Order number on external shipping labels and associated manifests or packing lists. In the case of multiple container deliveries, a statement readable near the VA PO number will indicate total number of containers for the complete shipment (ex. "Package 1 of 2"), clearly readable on manifests and external shipping labels.

Packing Slips/Labels and Lists shall include the following:

IFCAP PO # _____ (e.g., 166-E11234. The IFCAP PO number is located in block #20 of the SF 1449.)

Project Description: (e.g., Tier I Lifecycle Refresh)

Total number of Containers: Package ___ of ___. (e.g., Package 1 of 3)

Vital Signs Monitoring Systems
TAC Number: TAC-18-51554

POINT(S) OF CONTACT:

VA Program Manager

Name: _____
Address: _____
Voice: _____
Email: _____

Contracting Officer

Name: _____
Address: _____
Voice: _____
Email: _____

**Contracting Officer's
Representative**

Name: _____
Address: _____
Voice: _____
Email: _____