



April 12, 2017

Re: ScriptPro Equipment and Customer Technical Support Plan - Sole Source Statement

ScriptPro manufactures, installs and supports your ScriptPro Equipment. The ScriptPro Equipment is proprietary and may only be purchased through ScriptPro or from one of its authorized distributors, Veterans Healthcare Supply Solutions or Four Points Technology. ScriptPro is the sole source service provider of the ScriptPro Customer Technical Support Plan. ScriptPro supports the product direct throughout the United States under the Customer Technical Support Plan. ScriptPro also sells the Customer Technical Support Plan through Veterans Healthcare Supply Solutions and Four Points Technology. ScriptPro's GSA contract #V797P-4237B states the warranty is void if the Equipment or Software has been installed or modified other than as authorized in writing by ScriptPro.

If you have any questions regarding the GSA contract, do not hesitate to contact me at 913.403.5529, by email at [mtrammell@scriptpro.com](mailto:mtrammell@scriptpro.com), or via group email at [gsadmin@scriptpro.com](mailto:gsadmin@scriptpro.com).

Best Regards,  
SCRIPTPRO

Melissa Trammell  
Senior Contract Administrator