STATEMENT OF WORK

1. BACKGROUND: The Western Surveillance Center at the San Francisco VA Medical Center (SFVAMC) requires maintenance and upgrade support of Medtronic Paceart Optima system software used in patient management for Cardiology, and support of the National Cardiac Device Surveillance Program Database. The Western Surveillance Center is responsible for monitoring over 75,000 patients with implanted pacemakers or cardioverters.
2. ABBREVIATIONS:  
     
   (a) – (CO) Contracting Officer  
     
   (b) – (TPOC) Technical Point of Contact
3. SCOPE:  
     
   (a) One year software license support agreement for the use of the Medtronic Paceart

Optima system.  
  
(i) Maintenance subscription fee covers application software bug fixes, telephone

support, and remote support. Software covered includes network server image

software, network image capture software, and advanced reporting software.

1. Remote application support Monday to Friday 7AM to 5PM CT.
2. Review VA Portal application’s interaction with the VA National Cardiac Device

Surveillance Center’s Paceart Optima Database.

1. Review VA Portal stored procedures that query the Optima Database and recommend optimizations of the queries to improve performance and minimize interference with the Optima application.
2. Review and document changes that the VA National Cardiac Device Surveillance Center has made to their Optima database to assess any negative impact to the Optima application.
3. Evaluate performance of VA Portal and Optima Database for inclusion in any future software product upgrades and improvements.
4. Should onsite maintenance support be required, the VA National Cardiac Device Surveillance Center’s personnel time of availability would be Monday to Friday (except holidays) during normal business hours of 0800 to 1700 (Pacific Time).
5. Migration to Paceart Optima 1.8

*Display information for both surveillance offices in the report heading*

* 1. Replace current heading with customer-provided text, ignores Report Option

configuration

1.2. Applies to all reports and letters.

1.3. Customer provided heading follows:

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| --- | --- | --- |
| VA National Cardiac Device Surveillance Program | |  |
|  | |
| San Francisco Office 4150 Clement Street 111C6, San Francisco, CA 94121  Ph: 800-733-0508 • Fax: 415-750-6967 | Washington, DC Office  50 Irving Street NW, Washington, DC 20422  Ph: 800-543-7223 or 855-402-1799 Fax: 202-745-8473 |  |

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| *2. Display additional patient information on schedule report* 2.1. Modify Schedule report to include Patient Status, Patient Affiliation Code, and Patient Address State  *3. List scheduled appointments without grouping by appointment date* 3.1. New Schedule (No page breaks) report based on Schedule report  3.2. Same content as modified Schedule report, but without grouping appointments of the same date on the same page.  3.3. Display Appointment Date with Appointment Time for each appointment |
| 4. Display doctor name under signature line based on the patient’s surveillance office 4.1. For the San Francisco Office, use Merritt Raitt, M.D.  4.2. For the Washington DC Office, use Hans Moore, M.D.  4.3. If the patient’s surveillance office is not known, assume San Francisco  4.4. Applies to all encounter reports.  5. Display text copied from the CareLink web page in a report format 5.1. New Encounter Remote report  5.2. Display patient information, including name, ID, date of birth, phone number, referring 2 provider, referring 3 provider, and diagnosis. Referring 2 provider should be labeled “Referring VAMC”, referring 3 provider labeled “Secondary VAMC”.  5.3. Display encounter device information, including type, manufacturer and model, serial number, and implant date  5.4. Display information about associated active leads, including chamber, manufacturer and model, serial number, and implant date  5.5. Display information about associated active adapters, including manufacturer and model, serial number, and implant date  5.6. Leave room for four leads + adapters  5.7. Display the next remote appointment date  5.8. Display the encounter date and time  5.9. Display text indicating where the full encounter summary can be found  5.10. Display the first three lines of encounter summary text prior to the phrase “Clinical Status”  5.11. Display the encounter summary text starting with (and including) the phrase “Clinical Status”, formatted using two columns of text.  5.12. Display the standard encounter signature block  5.13. Display the signing doctor appropriate to patient’s surveillance office   1. Medtronic Paceart HL7-XML Outbound software license 2. Must provide HL7-XML license key to the VA Contracted company to integrate Medtronic Paceart with CPRS. |