

SECTION 27 52 23
NURSE CALL AND CODE BLUE SYSTEMS

PART 1 - GENERAL

1.1 SECTION SUMMARY

- A. Work covered by this document includes design, engineering, labor, material and products, equipment warranty and system warranty, training and services for, and incidental to, the complete installation of new and fully operating National Fire Protection Association (NFPA) - Life Safety Code 101.3-2 (a) Labeled and (b) Listed, Emergency Service Nurse-Call and/or Life Safety listed Code Blue Communication System and associated equipment (here-in-after referred to as the System) provided in approved locations indicated on the contract drawings. These items shall be tested and certified capable of receiving, distributing, interconnecting and supporting Nurse-Call and/or Code Blue communications signals generated local and remotely as detailed herein.
- B. Work shall be complete, Occupational Safety and Health Administration (OSHA), National Recognized Testing Laboratory (NRTL - i.e. Underwriters Laboratory [UL]) Listed and Labeled; and VA Central Office (VACO), Telecommunications Voice Engineering (TVE 0050P3B) tested, certified and ready for operation.
- C. The System shall be delivered free of engineering, manufacturing, installation, and functional defects. It shall be designed, engineered and installed for ease of operation, maintenance, and testing.
- D. The term "provide", as used herein, shall be defined as: designed, engineered, furnished, installed, certified, tested, and warranty by the Contractor.
- E. **All components shall be Ascom Telligence as provided by NewTech Systems to match existing campus standard. Tie in new devices to existing headend, provide all hardware, programming and testing required.**

1.2 RELATED SECTIONS

- A. 01 33 23 - Shop Drawings, Product Data and Samples.
- B. 07 84 00 - Firestopping.
- C. 27 05 11 - Requirements for Communications Installations.
- D. 27 05 26 - Grounding and Bonding for Communications Systems.
- E. 27 05 33 - Raceways and Boxes for Communications Systems.
- F. 27 10 00 - CONTROL, COMMUNICATION AND SIGNAL WIRING.
- G. 27 11 00 - TIP Communications Interface and Equipment Rooms Fittings.
- H. 27 15 00 - TIP Communications Horizontal and Vertical Cabling.

- I. 27 41 31 - Master Antenna Television Equipment and Systems and/or Extension.
- J. 27 51 16 - Public Address & Mass Notification System (PA).

1.3 DEFINITION

- A. Provide: Design, engineer, furnish, install, connect complete, test, certify and warranty.
- B. Work: Materials furnished and completely installed.
- C. Review of contract drawings: A service by the engineer to reduce the possibility of materials being ordered which do not comply with contract documents. The engineer's review shall not relieve the Contractor of responsibility for dimensions or compliance with the contract documents. The reviewer's failure to detect an error does not constitute permission for the Contractor to proceed in error.
- D. Headquarters (aka VACO) Technical Review, for National and VA Communications and Security, Codes, Frequency Licensing Standards, Guidelines and Compliance:
 - Office of Telecommunications
 - Special Communications Team (0050P3B)
 - 1335 East West Highway - 3rd Floor
 - Silver Spring, Maryland 20910,
 - (O) 301-734-0350, (F) 301-734-0360
- E. Engineer: Heapy Engineering
 - 1400 W. Dorothy Lane
 - Dayton, Ohio 45409
- F. Owner: Cincinnati VA Medical Center
- G. General Contractor (GC): TBD
- H. Contractor: Systems Contractor; you; successful bidder.

1.4 REFERENCES

- A. The installation shall comply fully with all governing authorities, laws and ordinances, regulations, codes and standards:
 - 1. National Codes:
 - a. American Institute of Architects (AIA): Guidelines for Healthcare Facilities.
 - b. American National Standards Institute/Electronic Industries Association/Telecommunications Industry Association (ANSI/EIA/TIA):
 - 1) 568-B - Commercial Building Telecommunications Wiring Standards:

- a) B-1 - General Requirements.
- b) B-2 - Balanced twisted-pair cable systems.
- c) B-3 - Fiber optic cable systems.
- 2) 569 - Commercial Building Standard for Telecommunications Pathways and Spaces.
- 3) 606 - Administration Standard for the Telecommunications Infrastructure of Communications Buildings.
- 4) 607 - Commercial Building Grounding and Bonding Requirements for Telecommunications.
- 5) REC 127-49 - Power Supplies.
- 6) RS 270 - Tools, Crimping, Solderless Wiring Devices, Recommended Procedures for User Certification.
- c. American Society of Mechanical Engineers (ASME):
 - 1) Standard 17.4 - Guide for Emergency Personnel.
 - 2) Standard 17.5 - Elevator & Escalator Equipment (prohibition of installing non-elevator equipment in Elevator Equipment Room / Mechanical Penthouse).
- d. American Society of Testing Material (ASTM):
 - 1) D2301-04 - Standard Specification for Vinyl Chloride Plastic Pressure Sensitive Electrical Insulating Tape.
- e. Building Industries Communications Services Installation (BICSI):
 - 1) All standards for smart building wiring, connections and devices for commercial and medical facilities.
 - 2) Structured Building Cable Topologies.
 - 3) In consort with ANSI/EIA/TIA.
- f. Institute of Electrical and Electronics Engineers (IEEE):
 - 1) SO/TR 21730:2007 - Use of mobile wireless communication and computing technology in healthcare facilities - Recommendations for electromagnetic compatibility (management of unintentional electromagnetic interference) with medical devices.
 - 2) 0739-5175/08/©2008 IEEE - Medical Grade - Mission Critical - Wireless Networks.
 - 3) C62.41 - Surge Voltages in Low-Voltage AC Power Circuits.
- g. NFPA:
 - 1) 70 - National Electrical Code (current date of issue) - Articles 517, 645 & 800.

- 2) 75 - Standard for Protection of Electronic Computer Data-Processing Equipment.
 - 3) 77 - Recommended Practice on Static Electricity.
 - 4) 99 - Healthcare Facilities.
 - 5) 101 - Life Safety Code.
2. State Hospital Code(s).
 3. Local Town, City and/or County Codes.
 4. Accreditation Organization(s):
 - a. Joint Commission on Accreditation of Hospitals Organization (JCAHO) - Section VI, Part 3a - Operating Features.

1.5 CODES AND PERMITS

- A. Provide all necessary permits and schedule all inspections as identified in the contract's milestone chart, so that the system is proof of performance tested, certified and approved by VA and ready for operation on a date directed by the Owner.
- B. The contractor is responsible to adhere to all codes described herein and associated contractual, state and local codes.

1.6 REVIEW OF CONTRACT DRAWINGS AND EQUIPMENT DATA SUBMITTALS (AKA TECHNICAL SUBMITTAL[S])

- A. Submit product data on all proposed equipment and system. Check for compliance with contract documents and certify compliance with Contractor's "APPROVED" stamp and signature.
- B. Support all submittals with descriptive materials, i.e., catalog sheets, product data sheets, diagrams, and charts published by the manufacturer. These materials shall show conformance to specification and drawing requirements.
- C. Where multiple products are listed on a single cut-sheet, circle or highlight the one that you propose to use. Provide a complete and thorough equipment list of equipment expected to be installed in the system, with spares, as a part of the submittal. Special Communications (TVE-0050P3B) will not review any submittal that does not have this list.
- D. Provide electronic copies to the PM for technical review. The PM will provide a copy to the offices identified in Paragraph 1.3.C & D, at a minimum for compliance review as described herein where each responsible individual(s) shall respond to the PM within 10 days of receipt of their acceptance or rejection of the submittal(s).

- E. Provide interconnection methods, conduit (where not already installed), junction boxes (J-Boxes), cable, interface fixtures and equipment lists for the: ENR(s) (aka DMARC), TER, TCR, MCR, MCOR, PCR, ECR, Stacked Telecommunications Rooms (STR), Nurses Stations (NS), Head End Room (HER), Head End Cabinet (HEC), Head End Interface Cabinet (HEIC) and approved TCO locations TIP interface distribution layout drawing, as they are to be installed and interconnected to teach other (REFER TO APPENDIX B - SUGGESTED TELECOMMUNI-CAITONS ONE LINE TOPOLOGY pull-out drawing).
- F. Equipment technical literature detailing the electrical and technical characteristics of each item of equipment to be furnished.
- G. Engineering drawings of the System, showing calculated of expected signal levels at the headend input and output, each input and output distribution point, and signal level at each telecommunications outlet.

1.7 WARRANTIES / GUARANTY

- A. The Contractor shall warrant the installation to be free from defect in material and workmanship for a period of two (2) years from the date of acceptance of the project by the owner. The Contractor shall agree to remedy covered defects within four (4) hours of notification of major failures or within twenty-four (24) hours of notification for individual station related problems.
- B. The Contractor shall agree to grantee the system according to the guidelines outlined in Article 4 herein.

PART 2 - PRODUCTS / FUNCTIONAL REQUIREMENTS

2.0 GENERAL REQUIREMENTS FOR EQUIPMENT AND MATERIALS

- A. Furnish and install a complete and fully functional and operable Nurse Call System for each location shown on the contract drawings and TCOs.
- B. Coordinate features and select interface components to form an integrated Nurse Call system. Match components and interconnections between the systems for optimum performance of specified functions.
- C. Expansion Capability: The Nurse Call equipment interfaces and cables shall be able to increase number of enunciation points in the future by a minimum of 50 percent (%) above those indicated without adding any internal or external components or main trunk cable conductors.
- D. Equipment: Active electronic type shall use solid-state components, fully rated for continuous duty unless otherwise indicated. Select equipment for normal operation on input power usually supplied between

110 to 130 VAC, 60 Hz supplied from the Facility's Emergency Electrical Power System.

- E. Meet all FCC requirements regarding equipment listing, low radiation and/or interference of RF signal(s). The system shall be designed to prevent direct pickup of signals from within and outside the building structure.
- F. Weather/Water Proof Equipment: Listed and labeled by an OSHA certified NRTL (i.e. UL) for duty outdoors or in damp locations.

2.1 SYSTEM DESCRIPTION

- A. Furnish and install a complete and fully functional and operable Nurse Call and/or Code Blue System.
- B. The System Contractor shall connect the System ensuring that all NFPA and UL Critical Care and Life Safety Circuit and System separation guidelines are satisfied. The System Contractor is not allowed to make any connections to the Telephone System.
- C. System hardware shall consist of a nurse call patient communications network comprised of nurse consoles, control stations, staff and duty stations, room and corridor dome lights, pillow speakers/call cords, pull cord and/or emergency push button stations, wiring. And, other options such as, pocket page interfaces, computer interfaces, printer interfaces, wireless / telephone network interfaces, and nurse locating system interface (when specifically approved first by TVE 0050P3B) and as shown on drawings. All necessary equipment required to meet the intent of these specifications, whether or not enumerated within these specifications, shall be supplied and installed to provide a complete and operating nurse call patient communications network.
- D. Provide a backup battery or a UPS for the System (including each distribution cabinet/point, CRT and Monitor) to allow normal operation and function (as if there was no AC power failure) in the event of an AC power failure or during input power fluctuations for a minimum of 30 minutes.
- E. Noise filters and surge protectors shall be provided for each equipment interface cabinet, headend cabinet, control console and local and remote amplifier locations to insure protection from input primary AC power surges and to insure noise glitches are not induced into low voltage data circuits.
- F. Contractor is responsible for pricing all accessories and miscellaneous equipment required to form a complete and operating system. Unless

otherwise noted in this Part, equipment quantities shall be as indicated on the drawings.

G. System Performance:

1. At a minimum, each distribution, interconnection, interface, terminating point and TCO shall be capable of supporting the Facility's Nurse Call and/or Code Blue System voice and data service as follows:
 - a. Shall be compliant with and not degrade the operating parameters of the Public Switched Telephone Network (PSTN) and the Federal Telecommunications System (FTS) at each PSTN and FTS interface (if attachment is permitted by TVE 0050P3B), interconnection and TCO terminating locations detailed on the contract drawings.
 - b. The System shall provide the following minimum operational functions:
 - 1) Code Blue calls shall be cancelable at the calling station only. The nurse call master station (s) that a managing Code Blue functions shall not have the ability to cancel Code Blue calls.
 - 2) Each Code Blue system shall be able to receive audio calls from all bedside stations simultaneously.
 - 3) Calls placed from any Code Blue station shall generate Code Blue emergency type audible and visual signals at each associated nurse control and duty station, respective dome lights and all local and remote annunciator panels. Calls placed from a bedside station shall generate emergency type visual signals at the bedside station and associated dome light(s) in addition to the previous stated stations and panels.
 - 4) Activating the silencing device at any location, while a Code Blue call or system fault is occurring shall mute the audible signals at the alarm location.
 - a) The audible alarm shall regenerate at the end of the selected time-out period until the call or fault is corrected.
 - b) The visual signals shall continue until the call is canceled and/or a fault is corrected. When the fault is corrected, all signals generated by the fault shall

automatically cease, returning the System to a standby status.

- c) Audible signals shall be regenerated in any local or remote annunciator panel that is in the silence mode, in the event an additional Code Blue call is placed in any Code Blue system.
- d) The additional Code Blue call shall also generate visual signals at all annunciators to identify the location of the call.

2. Each System Nurse Call location shall generate a minimum of distinct calls:

- a. Routine: single flashing dome lights & master station color and audio tone,
- b. Staff Assist: rapid flashing dome lights & master station color and audio tone,
- c. Emergency: Red flashing dome lights & master station color and audio tone,
- d. Code Blue (if equipped): Blue flashing dome lights and master station color and audio tone,
- e. Each generated call shall be cancelable at ONLY the originating location,
- f. Staff Locator: Green Flashing dome lights & master station color and audio tone, and

2.2 PRODUCTS

A. General.

- 1. Contractor is responsible for pricing all accessories and miscellaneous equipment required to form a complete and operating system. The equipment quantities provided herein shall be as indicated on the drawings with the exception of the indicated spare equipment.
- 2. Contractor Furnished Equipment List (CFEs):
 - a. The Contractor is required to provide a list of the CFE equipment to be furnished. The quantity make and model number of each item is required. Select the required equipment items quantities that will satisfy the needs of the system as described herein and with the OEM's concurrence applied to the list(s), in writing.

B. Call Initiation, Annunciation and Response:

- 1. Light and Tones:

- a. Calls may be initiated through:
 - 1) Patient station.
 - 2) Staff station.
 - 3) Code Blue station.
 - 4) Toilet Emergency Station pull cord / push button.
 - 5) Shower Emergency Station pull cord.
 - 6) Bed Push-button cordset.
 - 7) Hospital Bed Integrated controls.
 - b. Once a call is initiated, it must be annunciated at the following locations:
 - 1) The Corridor, Intersectional and Room dome light associated with the initiating device.
 - 2) A local master control station indicating the call location and priority.
 - 3) Each duty station.
 - 4) Each staff station.
 - 5) Each remote location.
 - 6) All calls must be displayed until they are cleared by the nursing staff ONLY from the initiating device location.
2. Voice:
- a. Calls may be initiated through:
 - 1) Patient station.
 - 2) Staff station.
 - 3) Code Blue station.
 - 4) Toilet Emergency pull cord / push button station.
 - 5) Shower Emergency pull cord station.
 - 6) Push-button cordset.
 - 7) Integrated bed controls.
 - 8) Master Station.
 3. Provide two-way voice communication between a master station and patient, staff, duty and each of the two (2) remote stations.
 4. Failure of voice intercom portion of system shall not interfere with visual and audible signal systems.
 5. All calls must be displayed on the master station until they are cleared by the nursing staff at ONLY the originating station. If multiple calls are received at the master station within a short period of time, they shall be stacked based on priority and wait time. If there are more calls than the master station screen can

display at one time (four [4] minimum), the system must provide a simple scrolling feature. The nurse must be able to answer any call in any order at the master station. The nurse must also be able to forward calls to staff members. If a call is not answered within a programmable time period, then the system must forward the call to appropriate back-up staff identified by each shift supervisor in a manner technically approved by VA Headquarters 0050P3B.

C. Reports:

1. The system's generated reports logging all calls, alarms, response time, bed, and staff assignments may be allowed to transmit these reports to a central archiving entity.
2. Reports function shall be limited by passwords and security tier level access, so that only supervisors may access it when desired.
3. Provide instructions to the owner on how to enable/disable the reporting functions.
4. The Facility's LAN/WAN IS NOT ALLOWED for Nurses Call/Code Blue main wiring that must be a "stand alone primary cable infrastructure." Connections to the VA LAN/WAN will be allowed ONLY when the system has been demonstrated and certified by 0050P2B meeting the minimum guidelines and requirements of the Life Safety Code.

D. System/Management Software:

1. Provide and install system/management software on minimum of three (3) owner-provided computers.
 - a. The management software shall at a minimum provide all historical reporting features of the system as well as real-time monitoring of events.
 - b. The system software shall at a minimum provide the system's operating and functioning parameters and script. The OEM shall provide VA with access to the software's script writing and functions.
2. Provide two (2) spare CD's with the software installed and operable.
3. Rights in Data: VA shall have the right to all script and programming language of system management software. If commercial off the shelf (COTS) or a memorandum of understanding (MOU) is required for follow-on maintenance, the Contractor is required to accomplish the COTS Survey document and the RE is required to accomplish the COTS Acquisition document supplied in Part 5 Attachments herein.

E. System Functional Station:

1. Master Control:

a. Touch Screen:

- 1) Provide a touch screen master station with 15" minimum monitor size.
- 2) The master station shall have a full control capability over staff assignment to patients and beds as well as pagers and wireless personal communication devices (when specifically approved by 0050P3B on a case by case basis).
- 3) Speakerphone and handset communication.
- 4) Provide one (1) spare station for each ten (1) stations installed.

2. Staff:

- a. Light and Tone Only.
- b. Voice Communications Enabled.
- c. Provide one (1) spare station for each twenty (20) stations installed.

3. Duty:

- a. Light and Tone Only.
- b. Voice Communications Enabled.
- c. Provide one (1) spare station for each twenty (20) stations installed.

4. Patient:

a. Single & Dual:

- 1) Provide each patient station with the following minimum Feature.
 - a) Call button.
 - b) Call answered button.
 - c) Pillow speaker jack.
 - d) Auxiliary alarm monitoring jack.
 - e) Hospital bed interface jack (when specially approved by TVE - 0050P3B).
- f) Provide one (1) spare station for each twenty (20) stations installed.

F. Distribution System: Refer to Specification Sections 27 11 00, Structured TIP Communications Cables; 27 11 00, TIP Communications Interface and Equipment Rooms Fittings and 27 15 00, HORIZONTAL and Vertical TIP Communications Cabling for additional specific TIP wire

and cable standards and installation requirements used to install the Facility's TIP network.

1. In addition to the TIP provided under the aforementioned Specification Sections, the contractor shall provide the following additional TIP installation and testing requirements, provide the following minimum additional System TIP requirements, cables & interconnections:
 - a. Each wire and cable used in the System shall be specifically OEM certified by tags on each reel and recommended and approved for installation in the Facility.
 - b. The Contractor shall provide the RE a 610 mm (2 foot) sample of each wire and/or cable actually employed in the System and each certification tag for approval before continuing with the installation as described herein.
 - c. Fiberoptic Cables: Refer to Specification Section 27 15 00, Horizontal and Vertical TIP Communications Cabling; Paragraph 2.4.C12.d. Fiberoptic Cables - for minimum technical standards and requirements for additional System cables.
 - d. Copper Cables: Refer to Specification Section 27 15 00, Horizontal and Vertical TIP Communications Cabling; Paragraph 2.4.C12.c. Copper Cables - for minimum technical standards and requirements for additional System voice and data cables.
 - e. Line Level Audio and Microphone Cable:
 - 1) Line level audio and microphone cable for inside racks and conduit.
 - 2) Shielded, twisted pair Minimum 22AWG, stranded conductors and 24AWG drain wire with overall jacket.
 - f. Speaker Level Audio (70.7Volt RMS):
 - 1) For use with 70.7V speaker circuits.
 - 2) 18AWG stranded pair, minimum.
 - g. All cabling shall be plenum rated.
 - h. Provide one (1) spare 1,000 foot roll of approved System (not microphone) cable only.
2. Raceways, Back Boxes and conduit:
 - a. In addition to the Raceways, Equipment Room Fittings provided under Specification Sections 27 15 00 TIP Communication Room Fittings and 27 15 00 - TIP Communications Horizontal and

Vertical Cabling, provide the following additional TIP raceway and fittings:

- b. Each raceway that is open top, shall be: UL certified for telecommunications systems, partitioned with metal partitions in order to comply with NEC Parts 517 & 800 to "mechanically separate telecommunications systems of different service, protect the installed cables from falling out when vertically mounted and allow junction boxes to be attached to the side to interface "drop" type conduit cable feeds.
 - c. Intercommunication System cable infrastructure: EMT or in J-hooks above accessible ceilings, 24 inches on center.
 - d. Junction boxes shall be not less than 2-1/2 inches deep and 6 inches wide by 6 inches long.
 - e. Flexible metal conduit is prohibited unless specifically approved by 0050P3B.
 - f. System Conduit:
 - 1) The PA system is NFPA listed as Emergency / Public Safety Communication System which requires the entire system to be installed in a separate conduit system. Install entire nurse call system cabling in a separate conduit system. 0.75" minimum in size.
 - g. Device Back Boxes:
 - 1) Furnish to the electrical contractor all back boxes required for the PA system devices.
 - 2) The electrical contractor shall install the back boxes as well as the system conduit. Coordinate the delivery of the back boxes with the construction schedule.
3. UPS:
- a. Provide a backup battery or a UPS for the System to allow normal operation and function (as if there was no AC power failure) in the event of an AC power failure or during input power fluctuations for a minimum of 30 minutes.
 - b. As an alternate solution, the telephone system UPS may be utilized to meet this requirement at the headend location, as long as this function is specifically approved by the Telephone Contractor and the RE.

- c. The Nurse Call Contractor shall not make any attachments or connection to the telephone system until specifically directed to do so, in writing, by the RE.
- d. Provide UPS for all active system components including but not limited to:
 - 1) System Amplifiers.
 - 2) Microphone Consoles.
 - 3) Telephone Interface Units.
 - 4) TER, TR & Headend Equipment Rack(s).

G. Installation Kit:

- 1. General: The kit shall be provided that, at a minimum, includes all connectors and terminals, labeling systems, audio spade lugs, barrier strips, punch blocks or wire wrap terminals, heat shrink tubing, cable ties, solder, hangers, clamps, bolts, conduit, cable duct, and/or cable tray, etc., required to accomplish a neat and secure installation. All wires shall terminate in a spade lug and barrier strip, wire wrap terminal or punch block. Unfinished or unlabeled wire connections shall not be allowed. Turn over to the RE all unused and partially opened installation kit boxes, coaxial, fiberoptic, and twisted pair cable reels, conduit, cable tray, and/or cable duct bundles, wire rolls, physical installation hardware. The following are the minimum required installation sub-kits:
 - 2. System Grounding:
 - a. The grounding kit shall include all cable and installation hardware required. All radio equipment shall be connected to earth ground via internal building wiring, according to the NEC.
 - b. This includes, but is not limited to:
 - 1) Fiberoptic Optic Cable Armor/External Braid
 - 2) Coaxial Cable Shields.
 - 3) Control Cable Shields.
 - 4) Data Cable Shields.
 - 5) Equipment Racks.
 - 6) Equipment Cabinets.
 - 7) Conduits.
 - 8) Cable Duct.
 - 9) Cable Trays.
 - 10) Interduct

- 11) Power Panels.
 - 12) Connector Panels.
 - 13) Grounding Blocks.
3. Fiberoptic Cable: The fiberoptic cable kit shall include all fiberoptic connectors, cable tying straps, interduct, heat shrink tubing, hangers, clamps, etc. required to accomplish a neat and secure installation.
 4. Coaxial Cable: The coaxial cable kit shall include all coaxial connectors, cable tying straps, heat shrink tubing, hangers, clamps, etc., required to accomplish a neat and secure installation.
 5. Wire and Cable: The wire and cable kit shall include all connectors and terminals, audio spade lugs, barrier straps, punch blocks, wire wrap strips, heat shrink tubing, tie wraps, solder, hangers, clamps, labels etc., required to accomplish a neat and orderly installation.
 6. Conduit, Cable Duct, and Cable Tray: The kit shall include all conduit, duct, trays, junction boxes, back boxes, cover plates, feed through nipples, hangers, clamps, other hardware required to accomplish a neat and secure conduit, cable duct, and/or cable tray installation in accordance with the NEC and this document.

PART 3 - EXECUTION

3.1 NEEDS ASSESSMENT

Provide a one-on-one meeting with the particular nursing manager of each unit affected by the installation of the new nurse call/code blue system. Review the floor plan drawing, educate the nursing manager with the functions of the equipment that is being provided and gather details specific to the individual units; coverage and priorities of calls; staffing patterns; and other pertinent details that will affect system programming and training.

3.2 INSTALLATION

A. General:

1. Execute work in accordance with National, State and local codes, regulations and ordinances.
2. Install work neatly, plumb and square and in a manner consistent with standard industry practice. Carefully protect work from dust, paint and moisture as dictated by site conditions. The Contractor will be fully responsible for protection of his work during the construction phase up until final acceptance by the Owner.

3. Install equipment according to OEM's recommendations. Provide any hardware, adaptors, brackets, rack mount kits or other accessories recommended by OEM for correct assembly and installation.
4. Secure equipment firmly in place, including receptacles, speakers, equipment racks, system cables, etc.
 - a. All supports, mounts, fasteners, attachments and attachment points shall support their loads with a safety factor of at least 5:1.
 - b. Do not impose the weight of equipment or fixtures on supports provided for other trades or systems.
 - c. Any suspended equipment or associated hardware must be certified by the OEM for overhead suspension.
 - d. The Contractor is responsible for means and methods in the design, fabrication, installation and certification of any supports, mounts, fasteners and attachments.
5. Finishes for any exposed work such as plates, racks, panels, speakers, etc. shall be approved by the Architect, Owner and TVE 0050P3B.
6. Coordinate cover plates with field conditions. Size and install cover plates as necessary to hide joints between back boxes and surrounding wall. Where cover plates are not fitted with connectors, provide grommets in size and quantity required. Do not allow cable to leave or enter boxes without cover plates installed.
7. Active electronic component equipment shall consist of solid state components, be rated for continuous duty service, comply with the requirements of FCC standards for telephone and data equipment, systems, and service.
8. Color code all distribution wiring to conform to the Nurse Call Industry Standard, EIA/TIA, and this document, whichever is the more stringent. At a minimum, all equipment, cable duct and/or conduit, enclosures, wiring, terminals, and cables shall be clearly and permanently labeled according to and using the provided record drawings, to facilitate installation and maintenance.
9. Connect the System's primary input AC power to the Facility's Critical Branch of the Emergency AC power distribution system as shown on the plans or if not shown on the plans consult with RE regarding a suitable circuit location prior to bidding.

10. Product Delivery, Storage and Handling:

- a. Delivery: Deliver materials to the job site in OEM's original unopened containers, clearly labeled with the OEM's name and equipment catalog numbers, model and serial identification numbers. The RE may inventory the cable, patch panels, and related equipment.
- b. Storage and Handling: Store and protect equipment in a manner, which will preclude damage as directed by the RE.

11. Where TCOs are installed adjacent to each other, install one outlet for each instrument.

12. Equipment installed outdoors shall be weatherproof or installed in weatherproof enclosures with hinged doors and locks with two keys.

B. Equipment Racks/Cabinets:

1. Fill unused equipment mounting spaces with blank panels or vent panels. Match color to equipment racks/cabinets.
2. Provide security covers for all devices not requiring routine operator control.
3. Provide vent panels and cooling fans as required for the operation of equipment within the OEM' specified temperature limits. Provide adequate ventilation space between equipment for cooling. Follow manufacturer's recommendations regarding ventilation space between amplifiers.
4. Provide insulated connections of the electrical raceway to equipment racks.
5. Provide continuous raceway/conduit with no more than 40% fill between wire troughs and equipment racks/cabinets for all non-plenum-rated cable. Ensure each system is mechanically separated from each other in the wireway.
6. Ensure a minimum of 36 inches around each cabinet and/or rack to comply with OSHA Safety Standards. Cabinets and/or Racks installed side by side - the 36" rule applies to around the entire assembly

C. Distribution Frames.

1. A new stand-alone (i.e., self supporting, free standing) PA rack/frame may be provided in each TR to interconnect the TCR, PCR, SCC, NS, STRs & ECRs. Rack/frames shall be wired in accordance with industry standards and shall employ "latest state-of-the-art" modular cross-connect devices. The PA riser cable shall be sized to

- satisfy all voice/digital requirements plus not less than 50% spare (growth) capacity in each TR which includes a fiber optic backbone.
2. The frames/racks shall be connected to the TER/MCR system ground.
- D. Wiring Practice - in addition to the MANDATORY infrastructure requirements outlined in VA Construction Specifications 27 10 00 - TIP Structured Communications Cabling, 27 11 00 - TIP Communications Rooms Fittings and 27 15 00 - TIP Horizontal and Vertical Communicators Cabling, the following additional practices shall be adhered too:
1. Comply with requirements for raceways and boxes specified in Division 26 Section "Raceway and Boxes for Electrical Systems."
 2. Execute all wiring in strict adherence to the National Electrical Code, applicable local building codes and standard industry practices.
 3. Wiring shall be classified according to the following low voltage signal types:
 - a. Balanced microphone level audio (below -20dBm) or Balanced line level audio (-20dBm to +30dBm)
 - b. 70V audio speaker level audio.
 - c. Low voltage DC control or power (less than 48VDC)
 4. Where raceway is to be EMT (conduit), wiring of differing classifications shall be run in separate conduit. Where raceway is to be an enclosure (rack, tray, wire trough, utility box) wiring of differing classifications which share the same enclosure shall be mechanically partitioned and separated by at least four (4) inches. Where Wiring of differing classifications must cross, they shall cross perpendicular to one another.
 5. Do not splice wiring anywhere along the entire length of the run. Make sure cables are fully insulated and shielded from each other and from the raceway for the entire length of the run.
 6. Do not pull wire through any enclosure where a change of raceway alignment or direction occurs. Do not bend wires to less than radius recommended by manufacturer.
 7. Replace the entire length of the run of any wire or cable that is damaged or abraided during installation. There are no acceptable methods of repairing damaged or abraided wiring.
 8. Use wire pulling lubricants and pulling tensions as recommended by the OEM.

9. Use grommets around cut-outs and knock-outs where conduit or chase nipples are not installed.
10. Do not use tape-based or glue-based cable anchors.
11. Ground shields and drain wires to the Facility's signal ground system as indicated by the drawings.
12. Field wiring entering equipment racks shall be terminated as follows:
 - a. Provide OEM directed service loops at harness break-outs and at plates, panels and equipment. Loops should be sufficient to allow plates, panels and equipment to be removed for service and inspection.
 - b. Line level and speaker level wiring may be terminated inside the equipment rack using specified terminal blocks (see "Products.") Provide 15% spare terminals inside each rack. Microphone level wiring may only be terminated at the equipment served.
 - c. If specified terminal blocks are not designed for rack mounting, utilize $\frac{3}{4}$ " plywood or $\frac{1}{8}$ " thick aluminum plates/blank panels as a mounting surface. Do not mount on the bottom of the rack.
 - d. Employ permanent strain relief for any cable with an outside diameter of 1" or greater.
13. Use only balanced audio circuits unless noted otherwise directed and indicated on the drawings.
14. Make all connections as follows:
 - a. Make all connections using rosin-core solder or mechanical connectors appropriate to the application.
 - b. For crimp-type connections, use only tools that are specified by the manufacturer for the application.
 - c. Use only insulated spade lugs on screw terminals. Spade lugs shall be sized to fit the wire gauge. Do not exceed two lugs per terminal.
 - d. Wire nuts, electrical tape or "Scotch Lock" connections are not acceptable for any application.
15. Noise filters and surge protectors shall be provided for each equipment interface cabinet, switch equipment cabinet, control console, local, and remote active equipment locations to ensure protection from input primary AC power surges and noise glitches are not induced into low Voltage data circuits.

- E. Cable Installation - Cable Installation - In addition to the MANDATORY infrastructure requirements outlined in VA Construction Specifications 27 10 00 - Structured TIP Communications Cabling, 27 11 00 - TIP Communications Rooms and Fittings and 27 15 00 - TIP Communications Horizontal and Vertical Cabling and the following additional practices shall be adhered too:
1. All cables shall be tested after the total installation is fully complete. All test results are to be documented. All cables shall pass acceptable test requirements and levels. Contractor shall remedy any cabling problems or defects in order to pass or comply with testing. This includes the re-pull of new cable as required at no additional cost to the Owner.
 2. Ends of cables shall be properly terminated on both ends per industry and OEM's recommendations.
 3. Terminate all conductors; no cable shall contain unterminated elements. Make terminations only at outlets and terminals.
 4. Splices, Taps, and Terminations: Arrange on numbered terminal strips in junction, pull, and outlet boxes; terminal cabinets; and equipment enclosures. Cables may not be spliced.
 5. Cold-Weather Installation: Bring cable to room temperature before dereeling. Heat lamps shall not be used.
 6. Serve all cables as follows:
 - a. Cover the end of the overall jacket with a 1" (minimum) length of transparent heat-shrink tubing. Cut unused insulated conductors 2" (minimum) past the heat-shrink, fold back over jacket and secure with cable-tie. Cut unused shield/drain wires 2" (minimum) past the Heatshrink and serve as indicated below.
 - b. Cover shield/drain wires with heat-shrink tubing extending back to the overall jacket. Extend tubing ¼" past the end of unused wires, fold back over jacket and secure with cable tie.
 - c. For each solder-type connection, cover the bare wire and solder connection with heat-shrink tubing.
- F. Labeling: Provide labeling in accordance with ANSI/EIA/TIA-606-A. All lettering for Nurse Call and/or Code Blue circuits shall be stenciled using thermal ink transfer process.
1. Cable and Wires (Hereinafter referred to as "Cable"): Cables shall be labeled at both ends in accordance with ANSI/EIA/TIA-606-A.

Labels shall be permanent in contrasting colors. Cables shall be identified according to the System "Record Wiring Diagrams."

2. Equipment: System equipment shall be permanently labeled with contrasting plastic laminate or Bakelite material. System equipment shall be labeled on the face of the unit corresponding to its source.
 - a. Clearly, consistently, logically and permanently mark switches, connectors, jacks, relays, receptacles and electronic and other equipment.
 - b. Engrave and paint fill all receptacle panels using 1/8" (minimum) high lettering and contrasting paint.
 - c. For rack-mounted equipment, use engraved Lamacoid labels with white 1/8" (minimum) high lettering on black background. Label the front and back of all rack-mounted equipment.
3. Conduit, Cable Duct, and/or Cable Tray: The Contractor shall label all conduit, duct and tray, including utilized GFE, with permanent marking devices or spray painted stenciling a minimum of 3 meters (10 ft.) identifying it as the System. In addition, each enclosure shall be labeled according to this standard.
4. Termination Hardware: The Contractor shall label TCOs and patch panel connections using color coded labels with identifiers in accordance with ANSI/EIA/TIA-606-A and the "Record Wiring Diagrams."
5. Where multiple pieces of equipment reside in the same rack group, clearly and logically label each indicating to which room, channel, receptacle location, etc. they correspond.
6. Permanently label cables at each end, including intra-rack connections. Labels shall be covered by the same, transparent heat-shrink tubing covering the end of the overall jacket. Alternatively, computer generated labels of the type which include a clear protective wrap may be used.
7. Contractor's name shall appear no more than once on each continuous set of racks. The Contractor's name shall not appear on wall plates or portable equipment.
8. Ensure each OEM supplied item of equipment has appropriate UL Labels / Marks for the service the equipment is performed permanently attached / marked to a non-removal board in the unit. EQUIPMENT INSTALLED NOT BEARING THESE UL MARKS WILL NOT BE ALLOWED TO BE A

PART OF THE SYSTEM. THE CONTRACTOR SHALL BEAR ALL COSTS REQUIRED TO PROVIDE REPLACEMENT EQUIPMENT WITH APPROVED UL MARKS.

G. Conduit and Signal Ducts: When the Contractor and/or OEM determines additional system conduits and/or signal ducts are required in order to meet the system minimum performance standards outlined herein, the contractor shall provide these items as follows:

1. Conduit:

- a. The Contractor shall employ the latest installation practices and materials. The Contractor shall provide conduit, junction boxes, connectors, sleeves, weather heads, pitch pockets, and associated sealing materials not specifically identified in this document as GFE. Conduit penetrations of walls, ceilings, floors, interstitial space, fire barriers, etc., shall be sleeved and sealed.
- b. All cables shall be installed in separate conduit and/or signal ducts (exception from the separate conduit requirement to allow Nurse Call and/or Code Blue cables to be installed in partitioned cable tray with voice cables may be granted in writing by the RE if requested). Conduits shall be provided in accordance with Section 27 05 33, RACEWAYS AND BOXES FOR COMMUNICATIONS SYSTEMS, and NEC Articles 517 for Critical Care and 800 for Communications systems, at a minimum.
- c. When metal, plastic covered, etc., flexible cable protective armor or systems are specifically authorized to be provided for use in the System, their installation guidelines and standards shall be as specified herein, Section 27 05 33, RACEWAYS AND BOXES FOR COMMUNICATIONS SYSTEMS, and the NEC.
- d. When "interduct" flexible cable protective systems is specifically authorized to be provided for use in the System, its installation guidelines and standards shall be as the specified herein, Section 27 05 33, RACEWAYS AND BOXES FOR COMMUNICATIONS SYSTEMS, and the NEC.
- e. Conduit fill (including GFE approved to be used in the system) shall not exceed 40%. Each conduit end shall be equipped with a protective insulator or sleeve to cover the conduit end, connection nut or clamp, to protect the wire or cable during installation and remaining in the conduit. Electrical power

conduit shall be installed in accordance with the NEC. AC power conduit shall be run separate from signal conduit.

- f. Ensure that Critical Care Nurse Call and/or Code Blue Systems (as identified by NEC Section 517) are completely separated and protected from all other systems.

3.3 PROTECTION OF NETWORK DEVICES

- A. Contractor shall protect network devices during unpacking and installation by wearing manufacturer approved electrostatic discharge (ESD) wrist straps tied to chassis ground. The wrist strap shall meet OSHA requirements for prevention of electrical shock, should technician come in contact with high voltage.

3.4 CUTTING, CLEANING AND PATCHING

- A. It shall be the responsibility of the contractor to keep their work area clear of debris and clean area daily at completion of work.
- B. It shall be the responsibility of the contractor to patch and paint any wall or surface that has been disturbed by the execution of this work.
- C. The Contractor shall be responsible for providing any additional cutting, drilling, fitting or patching required that is not indicated as provided by others to complete the Work or to make its parts fit together properly.
- D. The Contractor shall not damage or endanger a portion of the Work or fully or partially completed construction of the Owner or separate contractors by cutting, patching or otherwise altering such construction, or by excavation. The Contractor shall not cut or otherwise alter such construction by the Owner or a separate contractor except with written consent of the Owner and of such separate contractor; such consent shall not be unreasonably withheld. The Contractor shall not unreasonably withhold from the Owner or a separate Contractor the Contractor's consent to cutting or otherwise altering the Work.
- E. Where coring of existing (previously installed) concrete is specified or required, including coring indicated under unit prices, the location of such coring shall be clearly identified in the field and the location shall be approved by the Project Manager prior to commencement of coring work.

3.5 FIREPROOFING

- A. Where Nurse Call and/or Code Blue wires, cables and conduit penetrate fire rated walls, floors and ceilings, fireproof the opening.

- B. Provide conduit sleeves (if not already provided by electrical contractor) for cables that penetrate fire rated walls and Telecommunications Rooms floors and ceilings. After the cabling installation is complete, install fire proofing material in and around all conduit sleeves and openings. Install fire proofing material thoroughly and neatly. Seal all floor and ceiling penetrations.
- C. Use only materials and methods that preserve the integrity of the fire stopping system and its rating.
- D. Install fireproofing where low voltage cables are installed in the same manholes with high voltage cables; also cover the low voltage cables with arc proof and fireproof tape.
- E. Use approved fireproofing tape of the same type as used for the high voltage cables, and apply the tape in a single layer, one-half lapped or as recommended by the manufacturer. Install the tape with the coated side towards the cable and extend it not less than 25 mm (one inch) into each duct.
- F. Secure the tape in place by a random wrap of glass cloth tape.

3.6 GROUNDING

- A. Ground Nurse Call and/or Code Blue cable shields and equipment to eliminate shock hazard and to minimize ground loops, commonmode returns, noise pickup, cross talk, and other impairments as specified in CFM Division 27, Section 27 05 26 - Grounding and Bonding for Communications Systems.
- B. Facility Signal Ground Terminal: Locate at main room or area signal ground within the room (i.e. head end and telecommunications rooms) or area(s) and indicate each signal ground location on the drawings.
- C. Extend the signal ground to inside each equipment cabinet and/or rack. Ensure each cabinet and/or rack installed item of equipment is connected to the extended signal ground. Isolate the signal ground from power and major equipment grounding systems.
- D. When required, install grounding electrodes as specified in CFM Division 26, Section 26 05 26 -Grounding and Bonding for Electrical Systems.
- E. Do not use "3rd or 4th" wire internal electrical system conductors for communications signal ground.
- F. Do not connect the signal ground to the building's external lightning protection system.
- G. Do Not "mix grounds" of different systems.

- H. Insure grounds of different systems are installed as to not violate OSHA Safety and NEC installation requirements for protection of personnel.

PART 4 - TESTING / GUARANTY / TRAINING

4.0 SYSTEM LISTING

The Nurses Call System is NFPA listed as an "Emergency" Communication system. Where Code Blue signals are transmitted, that listing is elevated to "Life Support/Safety." Therefore, the following testing and guaranty provisions are the minimum to be performed and provided by the contractor and Warranted by the OEM.

4.1 PROOF OF PERFORMANCE TESTING

A. Acceptance Test:

1. After the Nurse Call and/or Code Blue System has been pretested and the Contractor has submitted the pretest results and certification to the RE, then the Contractor shall schedule an acceptance test date and give the RE 15 working days written notice prior to the date the acceptance test is expected to begin. The System shall be tested in the presence of a TVE 0050P3B and OEM certified representatives. The System shall be tested utilizing the approved test equipment to certify proof of performance and Life Safety / Critical Service compliance. The tests shall verify that the total System meets all the requirements of this specification. The notification of the acceptance test shall include the expected length (in time) of the test.
2. The acceptance test shall be performed on a "go-no-go" basis. Only those operator adjustments required to show proof of performance shall be allowed. The test shall demonstrate and verify that the installed System does comply with all requirements of this specification under operating conditions. The System shall be rated as either acceptable or unacceptable at the conclusion of the test. Failure of any part of the System that precludes completion of system testing, and which cannot be repaired in four (4) hours, shall be cause for terminating the acceptance test of the System. Repeated failures that result in a cumulative time of eight (8) hours to affect repairs shall cause the entire System to be declared unacceptable.

3. Retesting of the entire System shall be rescheduled at the convenience of the Government and costs borne by the Contractor at the direction of the SRE.

B. Acceptance Test Procedure:

1. Physical and Mechanical Inspection:

- a. The TVE 0050P3B Representative will tour all major areas where the Nurse Call and/or Code Blue System and all sub-systems are completely and properly installed to insure they are operationally ready for proof of performance testing. A system inventory including available spare parts will be taken at this time. Each item of installed equipment shall be checked to ensure appropriate UL certification labels are affixed.
- b. The System diagrams, record drawings, equipment manuals, TIP Auto CAD Disks, intermediate, and pretest results shall be formally inventoried and reviewed.
- c. Failure of the System to meet the installation requirements of this specification shall be grounds for terminating all testing.

2. Operational Test:

- a. After the Physical and Mechanical Inspection, the central terminating and nurse call master control equipment shall be checked to verify that it meets all performance requirements outlined herein. A spectrum analyzer and sound level meter may be utilized to accomplish this requirement.
- b. Following the central equipment test, a pillow speaker (or on board speaker) shall be connected to the central terminating and nurse call master control equipment's output tap to ensure there are no signal distortions such as intermodulation, data noise, popping sounds, erratic system functions, on any function.
- c. The distribution system shall be checked at each interface, junction, and distribution point, first, middle, and last intersectional, room, and bed dome light in each leg to verify that the nurse call distribution system meets all system performance standards.
- d. Each MATV outlet that is controlled by a nurse call pillow speaker shall be functionally tested at the same time utilizing the Contractor's approved hospital grade HDTV receiver and TV remote control cable.

- e. The RED system and volume stepper switches shall be checked to insure proper operation of the pillow speaker, the volume stepper and the RED system (if installed).
 - f. Additionally, each installed emergency, patient, staff, duty, panic station, intersectional, room, and bed dome light, power supply, code one, and remote annunciator panels shall be checked insuring they meet the requirements of this specification.
 - g. Once these tests have been completed, each installed sub-system function shall be tested as a unified, functioning and fully operating system. The typical functions are: nurse follower, three levels of emergency signaling (i.e. flashing red emergency, flashing white patient emergency, flashing white or combination lights for staff emergency, separate flashing code blue), minimum of 10 minutes of UPS operation, memory saving, minimum of ten station audio paging, canceling emergency calls at each originating station only, and storage and prioritizing of calls.
 - h. Individual Item Test: The TVE 0050P3B Representative will select individual items of equipment for detailed proof of performance testing until 100% of the System has been tested and found to meet the contents of this specification. Each item shall meet or exceed the minimum requirements of this document.
3. Test Conclusion:
- a. At the conclusion of the Acceptance Test, using the generated punch list (or discrepancy list) the VA and the Contractor shall jointly agree to the results of the test, and reschedule testing on deficiencies and shortages with the RE. Any retesting to comply with these specifications will be done at the Contractor's expense.
 - b. If the System is declared unacceptable without conditions, all rescheduled testing expenses will be borne by the Contractor.
- C. Acceptable Test Equipment: The test equipment shall furnished by the Contractor shall have a calibration tag of an acceptable calibration service dated not more than 12 months prior to the test. As part of the submittal, a test equipment list shall be furnished that includes the make and model number of the following type of equipment as a minimum:
- 1. Spectrum Analyzer.
 - 2. Signal Level Meter.
 - 3. Volt-Ohm Meter.

4. Sound Pressure Level (SPL) Meter.
5. Oscilloscope.
6. Patient Push Button Cord Test Set.

4.2 WARRANTY

A. Comply with FAR 52.246-21, except that warranty shall be as follows:

B. Contractor's Responsibility:

1. The Contractor shall warranty that all provided material and equipment will be free from defects, workmanship and will remain so for a period of one year from date of final acceptance of the System by the VA. The Contractor shall provide OEM's equipment warranty documents, to the RE (or Facility Contracting Officer if the Facility has taken possession of the building), that certifies each item of equipment installed conforms to OEM published specifications.
2. The Contractor's maintenance personnel shall have the ability to contact the Contractor and OEM for emergency maintenance and logistic assistance, remote diagnostic testing, and assistance in resolving technical problems at any time. This contact capability shall be provided by the Contractor and OEM at no additional cost to the VA.
3. All Contractor maintenance and supervisor personnel shall be fully qualified by the OEM and must provide two (2) copies of current and qualified OEM training certificates and OEM certification upon request.
4. Additionally, the Contractor shall accomplish the following minimum requirements during the two year guaranty period:
 - a. Response Time during the Two Year Guaranty Period:
 - 1) The RE (or Facility Contracting Officer if the system has been turned over to the Facility) is the Contractor's ONLY OFFICIAL reporting and contact official for nurse call system trouble calls, during the guaranty period.
 - 2) A standard work week is considered 8:00 A.M. to 5:00 P.M. or as designated by the RE (or Facility Contracting Officer), Monday through Friday exclusive of Federal Holidays.
 - 3) The Contractor shall respond and correct on-site trouble calls, during the standard work week to:
 - a) A routine trouble call within one (1) working day of its report. A routine trouble is considered a trouble which

causes a pillow speaker or cordset, one (1) master nurse control station, patient station, emergency station, or dome light to be inoperable.

- b) Routine trouble calls in critical emergency health care facilities (i.e., cardiac arrest, intensive care units, etc.) shall also be deemed as an emergency trouble call. The RE (or Facility Contracting Officer) shall notify the Contractor of this type of trouble call.
 - c) An emergency trouble call within four hours of its report. An emergency trouble is considered a trouble which causes a sub-system (ward), distribution point, terminal cabinet, or code one system to be inoperable at anytime.
- 4) If a Nurse Call and/or Code Blue/ component failure cannot be corrected within four (4) hours (exclusive of the standard work time limits), the Contractor shall be responsible for providing alternate nurse call equipment. The alternate equipment/system shall be operational within a maximum of 20 hours after the four (4) hour trouble shooting time and restore the effected location operation to meet the System performance standards. If any sub-system or major system trouble cannot be corrected within one working day, the Contractor shall furnish and install compatible substitute equipment returning the System or sub-system to full operational capability, as described herein, until repairs are complete.
- b. Required On-Site Visits during the Two Year Guaranty Period
- 1) The Contractor shall visit, on-site, for a minimum of eight (8) hours, once every 12 weeks, during the guaranty period, to perform system preventive maintenance, equipment cleaning, and operational adjustments to maintain the System according the descriptions identified in this document.
 - 2) The Contractor shall arrange all Facility visits with the RE (or Facility Contracting Officer) prior to performing the required maintenance visits.
 - 3) Preventive maintenance shall be performed by the Contractor in accordance with the OEM's recommended practice and service intervals during non-busy time agreed to by the RE (or Facility Contracting Officer) and Contractor.

- 4) The preventive maintenance schedule, functions and reports shall be provided to and approved by the RE (or Facility Contracting Officer).
 - 5) The Contractor shall provide the RE (or Facility Contracting Officer) a type written report itemizing each deficiency found and the corrective action performed during each required visit or official reported trouble call. The Contractor shall provide the RE with sample copies of these reports for review and approval at the beginning of the Acceptance Test. The following reports are the minimum required:
 - a) The Contractor shall provide a monthly summary all equipment and sub-systems serviced during this warranty period to RE (or Facility Contracting Officer) by the fifth (5th) working day after the end of each month. The report shall clearly and concisely describe the services rendered, parts replaced and repairs performed. The report shall prescribe anticipated future needs of the equipment and systems for preventive and predictive maintenance.
 - b) The Contractor shall maintain a separate log entry for each item of equipment and each sub-system of the System. The log shall list dates and times of all scheduled, routine, and emergency calls. Each emergency call shall be described with details of the nature and causes of emergency steps taken to rectify the situation and specific recommendations to avoid such conditions in the future.
 - 6) The COR (or Facility Contracting Officer) shall convey to the Facility Engineering Officer, two (2) copies of actual reports for evaluation.
 - a) The RE (or Facility Contracting Officer) shall ensure a copy of these reports is entered into the System's official acquisition documents.
 - b) The Facility Chief Engineer shall ensure a copy of these reports is entered into the System's official technical record documents.
- C. Work Not Included: Maintenance and repair service shall not include the performance of any work due to improper use; accidents; other vendor, contractor, or owner tampering or negligence, for which the Contractor is not directly responsible and does not control. The Contractor shall

immediately notify the RE or Facility Contracting Officer in writing upon the discovery of these incidents. The COR or Facility Contracting Officer will investigate all reported incidents and render

4.3 TRAINING

- A. Provide thorough training of all nursing staff assigned to those nursing units receiving new networked nurse/patient communications equipment. This training shall be developed and implemented to address two different types of staff. Floor nurses/staff shall receive training from their perspective, and likewise, unit secretaries (or any person whose specific responsibilities include answering patient calls and dispatching staff) shall receive operational training from their perspective. A separate training room will be set up that allows this type of individualized training utilizing in-service training unit, prior to cut over of the new system.
- B. Provide the following minimum training times and durations:
 - 1. 8 hours prior to opening for nursing staff.

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