

LIMITED-SOURCES JUSTIFICATION

1. Contracting Activity: Department of Veterans Affairs (VA)
Office of Acquisition Operations
Technology Acquisition Center
23 Christopher Way
Eatontown, New Jersey 07724
2. Description of Action: The proposed action is for a 30-day extension to Task Order task order 36C10B18F0222 issued on a hybrid Firm Fixed Price and Time and Materials basis to continue to acquire Organizational Change Management (OCM) for the Department of Veterans Affairs (VA) Financial Management Business Transformation (FMBT) program. This effort is being conducted under the authority of the Multiple Award Schedule Program; the proposed effort will be awarded under the United States Department of Agriculture's Enterprise Architecture (USDA) Blanket Purchase Agreement AG-3144-B-17-0025 with Deloitte Consulting, LLP (Deloitte).
3. Description of the Supplies or Services: The proposed action is for continued Contractor OCM support VA's FMBT program. VA initially was acquiring its financial services modernization through its shared service provider, USDA, but in December 2017 that service provider unexpectedly, informed VA that it would no longer be providing this service to VA, leaving VA with a very high risk of implementing a critically needed financial management system on time and within cost. In April 2018 all awards made by USDA on VA's behalf were transferred to VA for administration including task order (36C10B18F0222) with Deloitte which is set to expire on September 30, 2018. As a result, on September 25, 2018, task order 36C10B18F2957 was awarded to Deloitte for a full range of FMBT Program Management Support services, inclusive of OCM, on a competitive basis under General Services Administration (GSA) Professional Services Schedule (PSS) contract Special Item Number (SIN) 874 1, "Integrated Consulting Services." VA has a requirement to support the FMBT effort to transform the VA legacy Financial Management System. VA requires a full range of integrated program management (IPM) services to support the mission of FMBT. VA requires the full range of IPM services to ensure synchronization and coordination of all activities, offices, and stakeholders involved in: developing and delivering Integrated Facilities and Asset Management System; supporting high employee productivity; developing and maintaining artifacts and deliverables; and designing, deploying, and maintaining the underlying program and project management infrastructure. The task order was awarded using competitive procedures. On September 26, 2018, an unsuccessful offeror timely filed a General Accountability Office (GAO) protest challenging the FMBT Program Management Support award triggering a Competition in Contracting Act automatic stay. A stop work notice was issued to Deloitte on September 27, 2018. A break in service will result in the complete stoppage of current program office delivery on multiple critical components of VA's Integrated Financial and

Acquisition Management System (iFAMS), including Change Impact Assessment, FMBT Video Awareness Campaign 6, FMBT Leadership Engagement and Alignment Strategy, and Customer team engagement with Veterans Health Administration, National Cemetery Administration, Veterans Benefits Administration, and the Office of Acquisition, Logistics and Construction.. The work stoppage will have severe impact on FMBT operations and cause potential critical and system wide delays in the roll-out of iFAMS. Timely release of iFAMS will provide significant benefits to Veterans, while delays will result in increasing technical demands on the legacy application, resulting in potential operational failure and detrimental impact to critical elements of Veteran's lives. This proposed action will extend the critical OCM services under an existing Task Order with Deloitte to ensure there is no break in service for these critical services putting the FMBT program at serious risk. The period of performance is 30 days from October 1, 2018 through October 31, 2018. The total estimated value of this proposed acquisition is [REDACTED]

4. Authority: This acquisition is conducted under the authority of the Multiple-Award Schedule Program. The specific authority providing for a limited source award is Federal Acquisition Regulation (FAR) Part 8.405-6(a)(1)(i)(B), Only one source is capable of providing the supplies or services required at the level of quality required because the supplies or services are unique or highly specialized.

5. Rationale Supporting Use of Authority Cited Above: The proposed source is Deloitte Consulting, LLP 1919 North Lynn Street Arlington, VA 22209. Deloitte is an incumbent contractor on the competitively awarded task order 36C10B18F2957 under GSA PSS Contract 47QRAA18D001P. As previously discussed, VA initially was acquiring its financial services modernization through its shared service provider, USDA, but in December 2017 that service provider unexpectedly, informed VA that it would no longer be providing this service to VA, leaving VA with a very high risk of implementing a critically needed financial management system on time and within cost. USDA awarded task order 12314418F0222 (herein referred to as 36C10B18F0222) to Deloitte on April 1, 2018 to provide PMO, IT PMO, Transition, and TSE Management support through September 30, 2018. Deloitte is the only responsible source capable of satisfying VA's FMBT PMO requirements; specially, the continuation of mission critical support for the development of iFAMS components in the required timeframe. Any operational stoppage will result in slippage of iFAMS's rollout schedule and cascade to other dependent program milestones. No other source can provide the aforementioned FMBT support on day one of award. Any other source, other than Deloitte, would require ramp-up time of approximately four to eight weeks to meet VA's requirements to include having the requisite resources to provide the services, passing security clearances, and knowledge transfer. Specifically, any source other than Deloitte would be required to develop a contractor project management plan. This plan is required before any services can be rendered and the plan addresses staffing and work breakdown structures

needed in order to begin providing FMBT PMO services to VA. It is anticipated that any other source would require approximately a month to develop just this plan.

6. Efforts to Obtain Competition: Market research was conducted, details of which are in the market research section of this document. There is no competition anticipated for this acquisition. In accordance with FAR 5.301 and 8.405-6(a)(2), this action will be synopsisized at award on the Federal Business Opportunities Page (FBO) and the justification will be made publicly available.

7. Actions to Increase Competition: No barriers to future competition are anticipated. After the 30 day extension to Deloitte's current task order, FMBT PMO support will be provided under competitively awarded T4NG task order VA11817F10080015 through December 19, 2018 or until the GAO protest is resolved, whichever occurs first. The 30-day extension is required prior to transitioning to the T4NG task order to ensure adequate time for hiring the requisite resources to provide the services, passing security clearances, and knowledge transfer under the T4NG task order. Additionally, future acquisitions will be awarded on a competitive basis.

8. Market Research: The Government's technical experts conducted market research for the solicitation and award of the GSA PSS competitive task order in June 2018 to ascertain the ability of any sources to provide FMBT Program Management Support. While sources were found that possess the ability to meet the requirements as evidenced by the technical evaluation results for the competitive task order, no other source can provide the immediate, continued support beginning on October 1, 2018 other than Deloitte.

9. Other Facts: None.

10. Technical and Requirements Certification: I certify that the supporting data under my cognizance, which are included in this justification, are accurate and complete to the best of my knowledge and belief.

[REDACTED]

[REDACTED]

11. Determination of Best Value: The procuring Contracting Officer at USDA already determined that the prices on task order 36C10B18F0222 were fair and reasonable at the time of award.

[REDACTED]

[REDACTED]

12. Procuring Contracting Officer Certification: I certify that this justification is accurate and complete to the best of my knowledge and belief. As this contract action does not exceed \$700,000, the certification below required by FAR 8.405-6(d)(1) serves as approval.

[REDACTED]

[REDACTED]