



PRODUCT DESCRIPTION

**DEPARTMENT OF VETERANS AFFAIRS
Office of Information & Technology
Information Technology Operations & Services**

SERENA SOFTWARE MAINTENANCE

Date: July 17, 2018

TAC Number: TAC-19-51912

Product Description Version Number: 1.0

Serena Software Maintenance Support Renewal,
TAC-19-51912

PRODUCT DESCRIPTION

1. **Requirements:** The Department of Veterans Affairs (VA), Information Technology Operation and Services (ITOPS) requires renewal of maintenance support for the following Serena software products for a base year plus four optional 12-month periods.

Part Number	Description	Quantity
TTSEATS-BM-CC-MFRR	Renewal Maintenance Support of Serena Business Mashups (SBM) Concurrent User Maintenance Support (SRN31237), Serial #510000502329. POP: Jan 25, 2019 to Jan 24, 2020	38
TTSEATS-BM-CC-MFRR	Renewal of Maintenance Support of Serena Business Mashups (SBM) Production Server Maintenance Support. (SRN31242), Serial #510000502329. POP: Jan 25, 2019 to Jan 24, 2020.	1
TTSERVERS-MUS-MNT	Renewal Maintenance Support of Serena Business Mashups (SBM) Non-Production Server Maintenance Support (SRN31247), Serial #510000502329. POP: Jan 25, 2019 to Jan 24, 2020.	1
DIM-CM-CC-MFRR	Renewal Maintenance Support of Serena Dimensions CM Concurrent User Maintenance Support (SRN31176), Serial # 110000085841. POP: Jan 25, 2019 to Jan 24, 2020	75
Option Period One	Option Year One of the above four-Part Number items. POP: Jan 25, 2020 to Jan 24, 2021.	12 mo.
Option Period Two	Option Year Two of the above four-Part Number items. POP: Jan 25, 2017 to Jan 24, 2018.	12 mo.
Option Period Three	Option Year Three of the above four-Part Number items. POP: Jan 25, 2018 to Jan 24, 2019.	12 mo.
Option Period Four	Option Year Four of the above four-Part Number items. POP: Jan 25, 2018 to Jan 24, 2019.	12 mo.

Period of Performance: January 25, 2019 to January 24, 2020 for a Base Period plus four Option Periods, if exercised.

2. Inspection: Destination
Acceptance: Destination
Free on Board: Destination

Serena Software Maintenance Support Renewal,
TAC-19-51912

3. Ship To and Mark For:

Department of Veterans Affairs
First Avenue North of 22nd Street
Bldg. 215
Hines, IL 60141
ATT: TBD

Confirmation and acknowledgement of software maintenance support, license details, and all other electronic communication emails are to be sent to: TBD

4. Information Security Considerations:

The Certification and Accreditation (C&A) requirements do not apply and a Security Accreditation Package is not required.

All VA sensitive information shall be protected at all times in accordance with local security field office System Security Plans (SSP's) and Authority to Operate (ATO)'s for all systems/Local Area Networks (LANs) accessed while performing the tasks detailed in this document.