

JUSTIFICATION AND APPROVAL  
FOR A LIMITED SOURCE AWARD UNDER A FEDERAL SUPPLY SCHEDULE

1. Contracting Activity: Department of Veterans Affairs  
Office of Acquisition Operations  
Technology Acquisition Center  
260 Industrial Way West  
Eatontown, New Jersey 07724
  
2. Description of Action: The proposed action is for a four month firm-fixed price (FFP) task order for Veterans Implant Tracking and Alert System (VITAS) product implementation and release support. This effort is proposed to be awarded under the General Services Administration (GSA) Federal Supply Schedule (FSS) GS-35F-0283J to Harris Patriot Healthcare Solutions, LLC (Harris)1150 First Avenue, Suite 910, King of Prussia, Pennsylvania 19406.
  
3. Description of the Supplies or Services: VA, Office of Information and Technology (OIT), Product Development (PD) has a requirement for technical support for VITAS implementation and release. The Contractor shall provide VITAS product implementation and release support to ensure seamless and uninterrupted information technology (IT) support. The Contractor shall also provide repairs for existing defects and those that occur during production and implementation release as well as for 30 days post-implementation. The Contractor shall resolve all identified defects by examining the conditions under which the issue occurs, simulating field configurations, and testing in a lab under various error conditions. Finally, the Contractor shall revise VITAS documentation and manuals based on any fixes/changes/patches needed during the period of performance. The total estimated price of the proposed action is \$ [REDACTED].
  
4. Authority: Federal Acquisition Regulation (FAR) Part 8.405-6(a)(1)(i)(B), Only one source is capable of providing the supplies or services required at the level of quality required because the supplies or services are unique or highly specialized.
  
5. Rationale Supporting Use of Authority Cited Above: Harris has intimate knowledge of the VITAS project and was the original and only developer for this application. Harris' domain knowledge of VITAS is critical to the product implementation and release support of VITAS. Harris performed as a subcontractor under the contract for the development of VITAS; successfully completing technical development tasks related to VITAS and, as such, is uniquely capable of completing the project close out efforts described in paragraph three. Harris has worked very closely with the technical and functional resources in the VA and gained significant knowledge of VITAS. This exposure to the VA will be crucial as VITAS enters the product implementation and release phase and the project is closed out. If another contractor is selected, additional risk would be incurred as the new contractor's staff may not fully understand the

intent and context of the complex requirements included in VITAS. Furthermore, another source would require a steep learning curve while gaining familiarity with VITAS. Harris is the only contractor that can meet the schedule and to date has satisfactorily performed the current integration management support services required. Based on the above, the Government has determined that Harris is uniquely capable of meeting all VA requirements.

6. Efforts to Obtain Competition: Market research was conducted, details of which are in the market research section of this document. This effort did not yield any additional sources that can meet the Government's requirements. There is no competition anticipated for this acquisition.

7. Actions to Increase Competition: No barriers to future competition are anticipated. All future requirements will be handled on a case-by-case basis to determine any future acquisition strategy.

8. Market Research: Market research efforts were conducted via FSS contractor websites on September 20, 2012 to determine if competition was viable for this action. While other sources had the general capabilities needed to perform the proposed effort, only Harris Patriot Healthcare Solutions, LLC possessed the technical expertise and experience with VITAS to ensure the requirements would be met without interruption.

9. Other Facts: None