SECTION 27 11 00
COMMUNICATIONS EQUIPMENT ROOM FITTINGS

PART 1 - GENERAL

1.1 DESCRIPTION

A. This Section specifies the furnishing, installing, certification, testing, and guaranty of a complete and operating Voice and Digital Cable Distribution System (here-in-after referred to as "*the System*"), and associated equipment and hardware to be installed in the VA Medical Center, here-in-after referred to as "the Facility". The System shall include, but not be limited to: equipment cabinets, interface enclosures, and relay racks; necessary combiners, traps, and filters; and necessary passive devices such as: splitters, couplers, cable "patch", "punch down", and cross-connector blocks or devices, voice and data distribution sub-systems, and associated hardware. The System shall additionally include, but not be limited to: telecommunication closets (TC); telecommunications outlets (TCO); copper and fiber optic distribution cables, connectors, "patch" cables, and/or "break out" devices.

B. The System shall be delivered free of engineering, manufacturing, installation, and functional defects. It shall be designed, engineered and installed for ease of operation, maintenance, and testing.

C. The term "provide", as used herein, shall be defined as: designed, engineered, furnished, installed, certified, and tested, by the Contractor.

D. The Voice and Digital Telecommunication Distribution Cable Equipment and System provides the media which voice and data information travels over and connects to the Telephone System which is defined as an Emergency Critical Care Communication System by the National Fire Protection Association (NFPA). Therefore, since the System connects to or extends the telephone system, the System's installation and operation shall adhere to all appropriate National, Government, and/or Local Life Safety and/or Support Codes, which ever are the more stringent for this Facility. At a minimum , the System shall be installed according to NFPA, Section 70, National Electrical Code (NEC), Article 517 and Chapter 7; NFPA, Section 99, Health Care Facilities, Chapter 3-4; NFPA, Section 101, Life Safety Code, Chapters 7, 12, and/or 13; Joint Commission on Accreditation of Health Care

Organization (JCAHCO), Manual for Health Care Facilities, all necessary Life Safety and/or Support guidelines; this specification; and the original equipment manufacturer's (OEM) suggested installation design, recommendations, and instructions. The OEM and Contractor shall ensure that all management, sales, engineering, and installation personnel have read and understand the requirements of this specification before the System is designed, engineered, delivered, and provided.

E. The VA Project Manager (PM) and/or if delegated, Project Engineer (RE) are the approving authorities for all contractual and mechanical changes to the System. The Contractor is cautioned to obtain in writing, all approvals for system changes relating to the published contract specifications and drawings, from the PM and/or the RE before proceeding with the change.

F. System Performance:

1. At a minimum, the System shall be able to support the following voice and data operations for Category 6A Certified Telecommunication Service:
   a. Provide the following interchange (or interface) capabilities:
      1) Basic Rate (BRI).
      2) Primary Rate (PRI).
   b. ISDN measured at: :
      1) Narrow Band BRI:
         a) B Channel: 64 kilo-Bits per second (kBps), minimum.
         b) D Channel: 16 kBps, minimum.
         c) H Channel: 384 kBps, minimum.
      2) Narrow Band PRI:
         a) B Channel: 64 kBps, minimum.
         b) D Channel: 64 kBps, minimum.
         c) H Channel: 1,920 kBps, minimum.
      3) Wide (or Broad) Band: All channels: 140 mega(m)-Bps, minimum, capable to 565 mBps at “T” reference.
   c. ATM operation and interface: ATM 155 mBps measured at _____.
   d. Frame Relay: All stated compliance’s measured at _____.
   e. Integrated Data Communications Utility (IDCU) operation and interface: Measured at _____.

f. Government Open Systems Interconnection Profile (GOSSIP) compliant: Measured at _____.

g. Fiberoptic Distributed Data Interface (FDDI): A minimum 100 mBps to a maximum of 1.8 giga(g)-Bps data bit stream speed measured at _____ (shall be Synchronous Optical Network [SONET] compliant).

h. System Sensitivity: Satisfactory service shall be provided for at least 3,000 feet for all voice and data locations.

2. At a minimum the System shall support the following operating parameters:

a. EPBX connection:

1) System speed: 1.0 gBps per second, minimum.

2) Impedance: 600 Ohms.

3) Cross Modulation: -60 deci-Bel (dB).

4) Hum Modulation: -55 dB.

5) System data error: 10 to the -10 Bps, minimum.

6) Loss: Measured at the frame output with reference Zero (0) deciBel measured (dBm) at 1,000 Hertz (Hz) applied to the frame input.

a) Trunk to station: 1.5 dB, maximum.

b) Station to station: 3.0 dB, maximum.

c) Internal switch crosstalk: -60 dB when a signal of ± 10 deciBel measured (dBm), 500-2,500 Hz range is applied to the primary path.

d) Idle channel noise: 25 dBm “C” or 3.0 dBm “O” above reference (terminated) ground noise, whichever is greater.

e) Traffic Grade of Service for Voice and Data:

(1) A minimum grade of service of P-01 with an average traffic load of 7.0 CCS per station per hour and a traffic overload in the data circuits will not interfere with, or degrade, the voice service.

(2) Average CCS per voice station: The average CCS capacity per voice station shall be maintained at 7.0 CCS when the EPBX is expanded up to the projected maximum growth as stated herein.

b. Telecommunications Outlet (TCO):

1) Voice:

a) Isolation (outlet-outlet): 24 dB.
b) Impedance: 600 Ohms, balanced (BAL).
c) Signal Level: 0 deciBel per mili-Volt (dBmV) ± 0.1 dBmV.
d) System speed: 100 mBps, minimum.
e) System data error: 10 to the -6 Bps, minimum.

2) Data:
a) Isolation (outlet-outlet): 24 dB.
b) Impedance: 600 Ohms, BAL.
c) Signal Level: 0 dBmV ± 0.1 dBmV.
d) System speed: 120 mBps, minimum.
e) System data error: 10 to the -8 Bps, minimum.

3) Fiber optic:
a) Isolation (outlet-outlet): 36 dB.
b) Signal Level: 0 dBmV ± 0.1 dBmV.
c) System speed: 540 mBps, minimum.
d) System data error: 10 to the -6 bps, minimum.

1.2 RELATED WORK

A. Specification Section 01 33 23, SHOP DRAWINGS, PRODUCT DATA, AND SAMPLES.
B. Specification Section 27 05 11, REQUIREMENTS FOR COMMUNICATIONS INSTALLATIONS.
C. Specification Section 27 05 33, RACEWAYS AND BOXES FOR COMMUNICATIONS SYSTEMS.
D. Specification Section 27 10 00, STRUCTURED CABLING.
E. Specification Section 26 27 26, WIRING DEVICES.
F. Specification Section 27 05 26, GROUNDING AND BONDING FOR COMMUNICATIONS SYSTEMS.
G. H-088-C3, VA HANDBOOK DESIGN FOR TELEPHONE SYSTEMS

1.3 APPLICABLE PUBLICATIONS

A. The publications listed below form a part of this specification to the extent referenced. The publications are referenced in text by basic designation only. Except for a specific date given the issue in effect (including amendments, addenda, revisions, supplements, and errata) on the date the system’s submittal is technically approved by VA, shall be enforced.

B. National Fire Protection Association (NFPA):

70	NATIONAL ELECTRICAL CODE (NEC)
75	Protection of Electronic Computer/Data Processing Equipment
77	Recommended Practice on Static Electricity Standard for Health Care Facilities
101	Life Safety Code
1221	Emergency Services Communication Systems

C. Underwriters Laboratories, Inc. (UL):

65	Wired Cabinets
96	Lightning Protection Components
96A	INSTALLATION REQUIREMENTS FOR LIGHTNING PROTECTION SYSTEMS
467	Grounding and Bonding Equipment
497/497A/497B	PROTECTORS FOR PAIRED CONDUCTORS/ COMMUNICATIONS CIRCUITS/DATA COMMUNICATIONS AND FIRE ALARM CIRCUITS
884	Underfloor Raceways and Fittings

D. ANSI/EIA/TIA Publications:

568B	Commercial Building Telecommunications Wiring Standard
569B	Commercial Building Standard for Telecommunications Pathways and Spaces
606A	ADMINISTRATION STANDARD FOR THE TELECOMMUNICATIONS INFRASTRUCTURE OF COMMERCIAL BUILDINGS
607A	Grounding and Bonding Requirements for Telecommunications in Commercial Buildings
758	Grounding and Bonding Requirements for Telecommunications in Commercial Buildings

E. Lucent Technologies: Document 900-200-318 “Outside Plant Engineering Handbook”.

F. International Telecommunication Union – Telecommunication Standardization Sector (ITU-T).

G. Federal Information Processing Standards (FIPS) Publications.

H. Federal Communications Commission (FCC) Publications: Standards for telephone equipment and systems.

I. United States Air Force: Technical Order 33K-l-lOO Test Measurement and Diagnostic Equipment (TMDE) Interval Reference Guide.

J. Joint Commission on Accreditation of Health Care Organization (JCAHO): Comprehensive Accreditation Manual for Hospitals.

K. National and/or Government Life Safety Code(s): The more stringent of each listed code.

1.4 QUALITY ASSURANCE

A. The authorized representative of the OEM, shall be responsible for the design, satisfactory total operation of the System, and its certification.

B. The OEM shall meet the minimum requirements identified in Paragraph 2.1.A. Additionally, the Contractor shall have had experience with three or more installations of systems of comparable size and complexity with regards to coordinating, engineering, testing, certifying, supervising, training, and documentation. Identification of these installations shall be provided as a part of the submittal as identified in Paragraph 1.5.

C. The System Contractor shall submit certified documentation that they have been an authorized distributor and service organization for the OEM for a minimum of three (3) years. The System Contractor shall be authorized by the OEM to certify and warranty the installed equipment. In addition, the OEM and System Contractor shall accept complete responsibility for the design, installation, certification, operation, and physical support for the System. This documentation, along with the System Contractor and OEM certification must be provided in writing as part of the Contractor’s Technical Submittal.

D. All equipment, cabling, terminating hardware, TCOs, and patch cords shall be sourced from the certifying OEM or at the OEM’s direction, and support the System design, the OEM’s quality control and validity of the OEM’s warranty.

E. The Contractor’s Telecommunications Technicians assigned to the System shall be fully trained, qualified, and certified by the OEM on the engineering, installation, and testing of the System. The Contractor shall provide formal written evidence of current OEM certification(s)

for the installer(s) as a part of the submittal or to the RE before being allowed to commence work on the System.

1.5 SUBMITTALS

A. Provide submittals in accordance with Specification Section 01 33 23, SHOP DRAWINGS, PRODUCT DATA, AND SAMPLES. The RE shall retain one copy for review and approval.
   1. If the submittal is approved the RE shall retain one copy for Official Records and return three (3) copies to the Contractor.
   2. If the submittal is disapproved, three (3) copies will be returned to the Contractor with a written explanation attached that indicates the areas the submittal deviated from the System specifications. The RE shall retain one copy for Official Records.

C. Documents: The submittal shall be separated into sections for each subsystem and shall contain the following:
   1. Title page to include:
      a. VA Medical Center.
      b. Contractor’s name, address, and telephone (including FAX) numbers.
      c. Date of Submittal.
      d. VA Project No.
   2. List containing a minimum of three locations of installations of similar size and complexity as identified herein. These locations shall contain the following:
      a. Installation Location and Name.
      b. Owner’s or User’s name, address, and telephone (including FAX) numbers.
      c. Date of Project Start and Date of Final Acceptance by Owner.
      d. System Project Number.
      e. Brief (three paragraphs minimum) description of each system’s function, operation, and installation.
   3. Narrative Description of the system.
   4. A List of the equipment to be furnished. The quantity, make, and model number of each item is required. Select the required equipment items quantities that will satisfy the needs of the system.

QUANTITY	UNIT
As required	Cabinet Assembly(s)

As required	Environmental Cabinet
As required	Distribution/Interface Cabinet
~~As required~~	~~Equipment (Radio Relay) Rack~~
As required	Cross Connection (CCS) Systems
As required	Audio Alarm Panel
~~As required~~	~~TROUBLE ANNUNCIATOR PANEL~~
~~As required~~	~~Lightning Protection System~~
As required	Wire Management System/Equipment
As required	Telecommunications Outlets (TCO)
As Required	Distribution Cables
As required	TCO Connection Cables
As required	System Connectors
As required	Terminators
As required	Distribution Frames
As required	Telecommunications Closets (TC)
As required	Environmental Requirements
1 ea.	Installation Kit
As-required	Separate List Containing Each Equipment Spare(s)

5. Pictorial layouts of each MTC, IMTC, and RTCs; MCCS, IMCCS, VCCS, and HCCS termination cabinet(s), each distribution cabinet layout drawing, and TCO as each is expected to be installed and configured.
6. Equipment technical literature detailing the electrical and technical characteristics of each item of equipment to be furnished.
7. Engineering drawings of the System, showing calculated signal levels at the EPBX output, each input and output distribution point, proposed TCO values, and signal level at each TCO multipin, fiberoptic, jack.
8. List of test equipment as per paragraph 1.5.D. below.
9. Letter certifying that the Contractor understands the requirements of the SAMPLES Paragraph 1.5.E.
10. Letter certifying that the Contractor understands the requirements of Section 3.2 concerning acceptance tests.

D. Test Equipment List:

1. The Contractor is responsible for furnishing all test equipment required to test the system in accordance with the parameters

specified. Unless otherwise stated, the test equipment shall not be considered part of the system. The Contractor shall furnish test equipment of accuracy better than the parameters to be tested.

2. The test equipment furnished by the Contractor shall have a calibration tag of an acceptable calibration service dated not more than 12 months prior to the test. As part of the submittal, a test equipment list shall be furnished that includes the make and model number of the following type of equipment as a minimum:
   a. Spectrum Analyzer.
   b. Signal Level Meter.
   c. Volt-Ohm Meter.
   d. Time Domain Reflectometer (TDR) with strip chart recorder (Data and Optical Measuring).
   e. Bit Error Test Set (BERT).

E. Samples: A sample of each of the following items shall be furnished to the RE for approval prior to installation.
   1. TCO Wall Outlet Box 4" x 4"x 2.5" with:
      a. One each telephone (or voice) rj45 jack installed.
      b. Two each multi pin data rj45 jacks installed.
      c. Cover Plate installed.
   2. Data CCS patch panel, punch block or connection device with RJ45 connectors installed.
   3. Telephone CCS system with IDC and/or RJ45 connectors and cable terminal equipment installed.
   4. Fiber optic CCS patch panel or breakout box with cable management equipment and “ST” connectors installed.
   5. 610 mm (2 ft.) section of each copper cable to be used with cable sweep tags as specified in paragraph 2.4.H and connectors installed.
   6. 610 mm (2 ft.) section of each fiber optic cable to be used with cable sweep tags as specified in paragraph 2.4.H and connectors installed.

F. Certifications:
   1. Submit written certification from the OEM indicating that the proposed supervisor of the installation and the proposed provider of the contract maintenance are authorized representatives of the OEM. Include the individual's exact name and address and OEM credentials in the certification.

2. Submit written certification from the OEM that the wiring and connection diagrams meet National and/or Government Life Safety Guidelines, NFPA, NEC, UL, this specification, and JCAHCO requirements and instructions, requirements, recommendations, and guidance set forth by the OEM for the proper performance of the System as described herein. The VA will not approve any submittal without this certification.
3. Preacceptance Certification: This certification shall be made in accordance with the test procedure outlined in paragraph 3.2.B.

G. Equipment Manuals: Fifteen (15) working days prior to the scheduled acceptance test, the Contractor shall deliver four complete sets of commercial operation and maintenance manuals for each item of equipment furnished as part of the System to the RE. The manuals shall detail the theory of operation and shall include narrative descriptions, pictorial illustrations, block and schematic diagrams, and parts list.

H. Record Wiring Diagrams:
1. Fifteen (15) working days prior to the acceptance test, the Contractor shall deliver four complete sets of the Record Wiring Diagrams of the System to the RE. The diagrams shall show all inputs and outputs of electronic and passive equipment correctly identified according to the markers installed on the interconnecting cables, Equipment and room/area locations.
2. The Record Wiring Diagrams shall be in hard copy and two compact disk (CD) copies properly formatted to match the Facility’s current operating version of Computer Aided Drafting (AutoCAD) system. The RE shall verify and inform the Contractor of the version of AutoCAD being used by the Facility.

I. Surveys Required As A Part Of The Technical Submittal: The Contractor shall provide the following surveys that depict various system features and capacities are required in addition to the on site survey requirements described herein. Each survey shall be in writing and contain the following information (the formats are suggestions and may be used for the initial Technical Submittal survey requirements), as a minimum:
1. The required EPBX connections (each CSU shall be compatible with) shall be compatible with the following:
   a. Initially connect:

EQUIPPED ITEM	CAPACITY	WIREDCAPACITY
Main Station Lines		
Single Line		
Multi Line (Equipped for direct input dial [DID])		
Central Office (CO) Trunks		
TWO WAY		
DID		
Two-way DRTL		
Foreign Exchange (FX)		
Conference		
~~Radio Paging Access~~		
~~Audio Paging Access~~		
Off-Premise Extensions		
CO Trunk By-pass		
CRT w/keyboard		
Printers		
Attendant Consoles		
T-1 Access/Equipment		
Maintenance console		

b. Projected Maximum Growth: The Contractor shall clearly and fully indicate this category for each item identified in Paragraph 1.4.H.1.a. as a part of the technical submittal. For this purpose, the following definitions and sample connections are provided to detail the system’s capability:

EQUIPPED ITEM	CAPACITY	WIRED CAPACITY
Servers		
PC’s		
Projected Maximum Growth		

The Contractor shall clearly and fully indicate this category for each item identified in Paragraph 1.4.H.2.a. as a part of the technical submittal.

2. Cable Distribution System Design Plan: A design plan for the entire cable distribution systems requirements shall be provided with this document. A specific cable count shall coincide with the total growth items as described herein. It is the Contractor's responsibility to provide the Systems entire cable requirements and engineer a distribution system requirement plan using the format of the following paragraph(s), at a minimum:

a. UTP (and/or STP) Requirements/Column Explanation:

Column	Explanation
FROM BUILDING	Identifies the building by number, title, or location, and main signal closet or intermediate signal closet cabling is provided from
BUILDING	Identifies the building by number, title, or location cabling is to be provided in
TO BUILDING IMC	Identifies building main terminal signal closet, by room number or location, to which cabling is provided too, in, and from
FLOOR	Identifies the floor by number (i.e. 1st, 2nd, etc.) cabling and TCOs are to be provided
TC ROOM NUMBER	Identifies the floor signal closet room, by room number, which cabling shall be provided
ROOM NUMBER	Identifies the room, by number, from which cabling and TCOs shall be provided
NUMBER OF CABLE PAIR	Identifies the number of cable pair required to be provided on each floor designated OR the number of cable pair (VA Owned) to be retained
NUMBER OF STRANDS USED/SPARE	Identifies the number of strands provided in each run

b. Fiber Optic Cabling Requirements/Column Explanation:

Column	Explanation
FROM BUILDING	Identifies the building by number, title, or location, and main signal closet or intermediate signal closet cabling is provided from
TO BUILDING IMC	Identifies building, by number, title, or location, to which cabling is provided

FLOOR	Identifies the floor by number (i.e. 1st, 2nd, etc.)
TC ROOM NUMBER	Identifies the room, by number, from which cabling shall be installed
NUMBER OF STRANDS	Identifies the number of strands in each run of fiber optic cable
INSTALLED METHOD	Identifies the method of installation in accordance with as designated herein
NOTES	Identifies a note number for a special feature or equipment
BUILDING MTC	Identifies the building by number or title

3. Telecommunication Outlets: The Contractor shall clearly and fully indicate this category for each outlet location and compare the total count to the locations identified above as a part of the technical submittal. Additionally, the Contractor shall indicate the total number of spares.

PART 2 - PRODUCTS

2.1 EQUIPMENT AND MATERIALS

A. System Requirements:

1. The Existing System has the following minimum services that are designed in accordance with and supported by an Original Equipment Manufacturer (OEM), and as specified herein. It shall provide continuous inter and/or intra-Facility voice and data, service.

B. System Performance:

1. At a minimum, the Existing System is able to support the following voice and data operations for Category 6A Certified Telecommunication Service:
   a. Provide the following interchange (or interface) capabilities:
      1) Basic Rate (BRI).
      2) Primary Rate (PRI).
   b. ISDN measured at:
      1) Narrow Band BRI.
         a) B Channel: 64 kilo-Bits per second (kBps), minimum.
         b) D Channel: 16 kBps, minimum.
         c) H Channel: 384 kBps, minimum.
      2) Narrow Band PRI:

a) B Channel: 64 kBps, minimum.

b) D Channel: 64 kBps, minimum.

c) H Channel: 1,920 kBps, minimum.

3) Wide (or Broad) Band:

a) All channels: 140 mega (m)-Bps, minimum, capable to 565 mBps at “T” reference.

c. ATM operation and interface: ATM 155 mBps measured at _____.

d. Frame Relay: All stated compliance’s measured at _____.

e. Integrated Data Communications Utility (IDCU) operation and interface: Measured at _____.

f. Government Open Systems Interconnection Profile (GOSSIP) compliant: Measured at _____.

g. Fiberoptic Distributed Data Interface (FDDI): A minimum 100 mBps to a maximum of 1.8 giga(g)-Bps data bit stream speed measured at _____ (shall be Synchronous Optical Network [Sonet] compliant).

h. System Sensitivity: Satisfactory service shall be provided for at least 3,000 feet for all voice and data locations.

2. At a minimum the Existing System supports the following operating parameters:

a. EPBX connection:

1) System speed: 1.0 gBps per second, minimum.

2) Impedance: 600 Ohms.

3) Cross Modulation: -60 deci-Bel (dB).

4) Hum Modulation: -55 Db.

5) System data error: 10 to the -10 Bps, minimum loss measured at the frame output with reference Zero (0) deciBel measured (dBm) at 1,000 Hertz (Hz) applied to the frame input.

a) Trunk to station: 1.5 dB, maximum.

b) Station to station: 3.0 dB, maximum.

c) Internal switch crosstalk: -60 dB when a signal of ± 10 deciBel measured (dBm), 500-2,500 Hz range is applied to the primary path.

d) Idle channel noise: 25 dBm “C” or 3.0 dBm “O” above reference (terminated) ground noise, whichever is greater.

e) Traffic Grade of Service for Voice and Data:

(1) A minimum grade of service of P-01 with an average traffic load of 7.0 CCS per station per hour and a traffic overload in the data circuits will not interfere with, or degrade, the voice service.

(2) Average CCS per voice station: The average CCS capacity per voice station shall be maintained at 7.0 CCS when the EPBX is expanded up to the projected maximum growth as stated herein.

b. Telecommunications Outlet (TCO):

1) Voice:

a) Isolation (outlet-outlet): 24 dB.

b) Impedance: 600 Ohms, balanced (BAL).

c) Signal Level: 0 deciBel per mili-Volt (dBmV) ± 0.1 dBmV.

d) System speed: 100 mBps, minimum.

e) System data error: 10 to the -6 Bps, minimum.

2) Data:

a) Isolation (outlet-outlet): 24 dB.

b) Impedance: 600 Ohms, BAL.

c) Signal Level: 0 dBmV ± 0.1 dBmV.

d) System speed: 120 mBps, minimum.

e) System data error: 10 to the -8 Bps, minimum.

3) Fiber optic:

a) Isolation (outlet-outlet): 36 dB.

b) Signal Level: 0 dBmV ± 0.1 dBmV.

c) System speed: 540 mBps, minimum.

d) System data error: 10 to the -6 BPS, minimum.

C. General:

1. All equipment to be supplied under this specification shall be new and the current model of a standard product of an OEM or record. An OEM of record shall be defined as a company whose main occupation is the manufacture for sale of the items of equipment supplied and which:

a. Maintains a stock of replacement parts for the item submitted.

b. Maintains engineering drawings, specifications, and operating manuals for the items submitted.

c. Has published and distributed descriptive literature and equipment specifications on the items of equipment submitted at least 30 days prior to the Invitation for Bid.

2. Specifications of equipment as set forth in this document are minimum requirements, unless otherwise stated, and shall not be construed as limiting the overall quality, quantity, or performance characteristics of items furnished in the System. When the Contractor furnishes an item of equipment for which there is a specification contained herein, the item of equipment shall meet or exceed the specification for that item of equipment.
3. The Contractor shall provide written verification, in writing to the RE at time of installation, that the type of wire/cable being provided is recommended and approved by the OEM. The Contractor is responsible for providing the proper size and type of cable duct and/or conduit and wiring even though the actual installation may be by another subcontractor.
4. The Voice/Data Contractor is responsible for providing interfacing cable connections for the telephone, systems with the System.
5. All interconnecting twisted pair, fiber-optic cables shall be terminated on equipment terminal boards, punch blocks, breakout boxes, splice blocks, and unused equipment ports/taps shall be terminated according to the OEM’s instructions for telephone cable systems without adapters. The Contractor shall not leave unused or spare twisted pair wire, fiber-optic cable unterminated, unconnected, loose or unsecured.
6. Color code all distribution wiring to conform to the Telephone Industry standard, EIA/TIA, and this document, which ever is the more stringent. At a minimum, all equipment, cable duct and/or conduit, enclosures, wiring, terminals, and cables shall be clearly and permanently labeled according to and using the provided record drawings, to facilitate installation and maintenance. Reference Specification Section 27 10 00, STRUCTURED CABLING and Section 27 31 00, VOICE COMMUNICATIONS SWITCHING AND ROUTING EQUIPMENT.
7. Plug-in connectors shall be provided to connect all equipment, except coaxial cables and interface points. Coaxial cable distribution points and RF transmission lines shall use coaxial cable connections recommended by the cable OEM and approved by the

System OEM. Base- band cable systems shall utilize barrier terminal screw type connectors, at a minimum. Crimp type connectors installed with a ratchet type installation tool are and acceptable alternate as long as the cable dress, pairs, shielding, grounding, and connections and labeling are provided the same as the barrier terminal strip connectors. Tape of any type, wire nuts, or solder type connections are unacceptable and will not be approved.

8. All equipment faceplates utilized in the System shall be stainless steel, anodized aluminum, or UL approved cycolac plastic for the areas where provided.
9. Noise filters and surge protectors shall be provided for each equipment interface cabinet, switch equipment cabinet, control console, local, and remote active equipment locations to ensure protection from input primary AC power surges and noise glitches are not induced into low Voltage data circuits.

D. Equipment Functional Characteristics:

FUNCTIONS	**CHARACTERISTICS**
Input Voltage	105 to 130 VAC
POWER LINE FREQUENCY	60 HZ ±2.0 HZ
Operating Temperature	O to 50 degrees (°) Centigrade (C)
Humidity	80 percent (%) minimum rating

E. Equipment Standards and Testing:

1. The System has been defined herein as connected to systems identified as Critical Care performing Life Support Functions. Therefore, at a minimum, the system shall conform to all aforementioned National and/or Local Life Safety Codes (which ever are the more stringent), NFPA, NEC, this specification, JCAHCO Life Safety Accreditation requirements, and the OEM recommendations, instructions, and guidelines.
2. All supplies and materials shall be listed, labeled or certified by UL or a nationally recognized testing laboratory where such standards have been established for the supplies, materials or equipment. See paragraph minimum requirements Section 27 05 11, REQUIREMENTS FOR COMMUNICATIONS INSTALLATIONS, and the guidelines listed in paragraph 2.J.2.

3. The provided active and passive equipment required by the System design and approved technical submittal must conform with each UL standard in effect for the equipment, as of the date of the technical submittal (or the date when the RE approved system equipment necessary to be replaced) was technically reviewed and approved by VA. Where a UL standard is in existence for equipment to be used in completion of this contract, the equipment must bear the approved UL seal.
4. Each item of electronic equipment to be provided under this contract must bear the approved UL seal or the seal of the testing laboratory that warrants the equipment has been tested in accordance with, and conforms to the specified standards.

2.2 EQUIPMENT ITEMS

A. All Voice/Data equipment are existing and located in existing Signal and Telephone Room.

B. Cross-Connection System (CCS) Equipment Breakout, Termination Connector (or Bulkhead), and Patch Panels:
   1. The connector panel(s) shall be made of flat smooth 3.175 mm (1/8 in.) thick solid aluminum, custom designed, fitted and installed in the cabinet. Bulkhead equipment connectors shall be mounted on the panel to enable all cabinet equipment’s signal, control, and coaxial cables to be connected through the panel. Each panel shall be color matched to the cabinet installed.
      a. Voice (or Telephone):
         1) The CSS for voice or telephone service shall be Industry Standard type 110 (minimum) punch blocks for voice or telephone, and control wiring in lieu of patch panels, each being certified for category six service. IDC punch blocks (with internal RJ45 jacks) are acceptable for use in all CCS and shall be specifically designed for category six telecommunications service and the size and type of UTP cable used as described herein. As a minimum, punch block strips shall be secured to an OEM designed physical anchoring unit on a wall location in the MTC, IMTC, RTC, and TC. However, console, cabinet, rail, panel, etc. mounting is allowed at the

OEM recommendation and as approved by the RE. Punch blocks shall not be used for Class II or 120 VAC power wiring.

2) Technical Characteristics:

Number of horizontal rows	100, MINIMUM
Number of terminals per row	4, minimum
Terminal protector	required for each used or unused terminal
Insulation splicing	required between each row of terminals

b. Digital or High Speed Data:

1) The CSS for digital or high-speed data service shall be a patch panel with modular female RJ45 jacks installed in rows. Patch panels and RJ45 jacks shall be specifically designed for category six telecommunications service and the size and type of UTP or STP cable used. Each panel shall be 480 mm (19in.) horizontal EIA rack mountable dimensions with EIA standard spaced vertical mounting holes.

2) Technical Characteristics:

Number of horizontal rows	2, minimum
Number of jacks per row	24, MINIMUM
Type of jacks	RJ45
Terminal protector	required for each used or unused jack
Insulation	required between each row of jacks

c. Fiber optic :

1) Product reference of a Government Approved (US State Department) type is Telewire, PUP-17 with pre-punched chassis mounting holes arranged in two horizontal rows. This panel may be used for fiber optic, audio, control cable, and Class II Low Voltage Wiring installations when provided with the proper connectors. This panel is not allowed to be used for 120 VAC power connections.

2) Technical Characteristics:

Height	Two rack units (RUs), 88 mm (3.5in.) minimum
Width	484 mm (19 1/16in.), EIA minimum
Number of connections	12 pairs, minimum
Connectors	
Audio Service	Use RCA 6.35 mm (1/4in.) Phono, XL or Barrier Strips, surface mounted with spade lugs (punch block or wire wrap type strips are acceptable alternates for barrier strips as long as system design is maintained and RE approved)
Control Signal Service	Barrier strips surface mounted with spade lugs (punch block or wire wrap type strips are acceptable alternates for barrier strips as long as system design is maintained and RE approved)
Low voltage power (class II)	Barrier strips with spade lugs and clear full length plastic cover, surfaced mounted
Fiber optic	“ST” Stainless steel, female

d. Mounting Strips and Blocks:

1) Barrier Strips: Barrier strips are approved for AC power, data, voice, and control cable or wires. Barrier strips shall accommodate the size and type of audio spade (or fork type) lugs used with insulating and separating strips between the terminals for securing separate wires in a neat and orderly fashion. Each cable or wire end shall be provided with an audio spade lug, which is connected to an individual screw terminal on the barrier strip. The barrier strips shall be surface secured to a console, cabinet, rail, panel, etc. 120 VAC power wires shall not be connected to signal barrier strips.

2) Technical Characteristics:

Terminal size	6-32, minimum
Terminal Count	ANY COMBINATION
Wire size	20 AWG, minimum

Voltage handling	100 V, minimum
Protective connector cover	Required for Class II and 120 VAC power connections

2. Solderless Connectors: The connectors (or fork connectors) shall be crimp-on insulated lug to fit a 6-32 minimum screw terminal. The fork connector shall be installed using a standard lug-crimping tool.
3. Punch Blocks: As a minimum, Industry Standard 110 type punch blocks are approved for data, voice, and control wiring. Punch blocks shall be specifically designed for the size and type of wire used. Punch block strips shall be secured to a console, cabinet, rail, panel, etc. Punch blocks shall not be used for Class II or 120 VAC power wiring.
4. Wire Wrap Strips: Industry Standard wire wrap strips (16.5 mm (0.065in.) wire wrap minimum) are approved for data, voice and control wiring. Wire wrap strips shall be secured to a cabinet, rail, panel, etc. Wire wrap strips shall not be used for Class II or 120 VAC power wiring.

C. Wire Management System and Equipment:
1. Wire Management System: The system(s) shall be provided as the management center of the respective cable system, CCS, and TC it is incorporated. It shall perform as a platform to house peripheral equipment in a standard relay rack or equipment cabinet. It shall be arranged in a manner as to provide convenient access to all installed management and other equipment. All cables and connections shall be at the rear of each system interface to IDC and/or patch panels, punch blocks, wire wrap strips, and/or barrier strip.
2. Wire Management Equipment: The wire management equipment shall be the focal point of each wire management system. It shall provide an orderly interface between outside and inside wires and cables (where used), distribution and interface wires and cables, interconnection wires and cables and associated equipment, jumper cables, and provide a uniform connection media for all system fire retardant wires and cables and other subsystems. It shall be fully compatible and interface to each cable tray, duct, wireway, or conduit used in the system. All interconnection or distribution wires and cables shall enter the system at the top (or from a wireway in the floor)

via a overhead protection system and be uniformly routed down either side (or both at the same time) of the frames side protection system then laterally via a anchoring or routing shelf for termination on the rear of each respective terminating assembly. Each system shall be custom configured to meet the System design and user needs.

2.3 INSTALLATION KIT

The kit shall be provided that, at a minimum, includes all connectors and terminals, labeling systems, audio spade lugs, barrier strips, punch blocks or wire wrap terminals, heat shrink tubing, cable ties, solder, hangers, clamps, bolts, conduit, cable duct, and/or cable tray, etc., required to accomplish a neat and secure installation. All wires shall terminate in a spade lug and barrier strip, wire wrap terminal or punch block. Unfinished or unlabeled wire connections shall not be allowed. Turn over to the RE all unused and partially opened installation kit boxes, , fiberoptic, and twisted pair cable reels, conduit, cable tray, and/or cable duct bundles, wire rolls, physical installation hardware. The following are the minimum required installation sub-kits:

A. System Grounding:
   1. The grounding kit shall include all cable and installation hardware required. All radio equipment shall be connected to earth ground via internal building wiring, according to the NEC.
   2. This includes, but is not limited to:
      a. Control Cable Shields.
      b. Data Cable Shields.
      c. Conduits.
      d. Cable Trays.
      e. Power Panels.
      f. Connector Panels.
      g. Grounding Blocks.
B. Wire and Cable: The wire and cable kit shall include all connectors and terminals, audio spade lugs, barrier straps, punch blocks, wire wrap strips, heat shrink tubing, tie wraps, solder, hangers, clamps, labels etc., required to accomplish a neat and orderly installation.
C. Conduit, Cable Duct, and Cable Tray: The kit shall include all conduit, duct, trays, junction boxes, back boxes, cover plates, feed through nipples, hangers, clamps, other hardware required to accomplish a neat

and secure conduit, cable duct, and/or cable tray installation in accordance with the NEC and this document.

D. Equipment Interface: The equipment kit shall include any item or quantity of equipment, cable, mounting hardware and materials needed to interface the systems with the identified sub-system(s) according to the OEM requirements and this document.

E. Labels: The labeling kit shall include any item or quantity of labels, tools, stencils, and materials needed to completely and correctly label each subsystem according to the OEM requirements, as-installed drawings, and this document.

F. Documentation: The documentation kit shall include any item or quantity of items, computer discs, as installed drawings, equipment, maintenance, and operation manuals, and OEM materials needed to completely and correctly provide the system documentation as required by this document and explained herein.

PART 3 - EXECUTION

3.1 INSTALLATION

A. Product Delivery, Storage and Handling:

1. Delivery: Deliver materials to the job site in OEM's original unopened containers, clearly labeled with the OEM's name and equipment catalog numbers, model and serial identification numbers. The RE may inventory the cable, patch panels, and related equipment.
2. Storage and Handling: Store and protect equipment in a manner, which will preclude damage as directed by the RE.

B. System Installation:

1. After the contract’s been awarded, and within the time period specified in the contract, the Contractor shall deliver the total system in a manner that fully complies with the requirements of this specification. The Contractor shall make no substitutions or changes in the System without written approval from the RE and PM.
2. The Contractor shall install all equipment and systems in a manner that complies with accepted industry standards of good practice, OEM instructions, the requirements of this specification, and in a manner which does not constitute a safety hazard. The Contractor shall insure that all installation personnel understands and complies with all the requirements of this specification.

3. The Contractor shall install suitable filters, traps, directional couplers, splitters, TC’s, and pads for minimizing interference and for balancing the System. Items used for balancing and minimizing interference shall be able to pass telephone and data signals in the frequency bands selected, in the direction specified, with low loss, and high isolation, and with minimal delay of specified frequencies and signals. The Contractor shall provide all equipment necessary to meet the requirements of Paragraph 2.1.C and the System performance standards.
4. All passive equipment shall be connected according to the OEM's specifications to insure future correct termination, isolation, impedance match, and signal level balance at each telephone/data outlet.
5. Where TCOs are installed adjacent to each other, install one outlet for each instrument.
6. All lines shall be terminated in a suitable manner to facilitate future expansion of the System.
7. Terminating resistors or devices shall be used to terminate all unused branches, outlets, equipment ports of the System, and shall be devices designed for the purpose of terminating fiber optic or twisted pair cables carrying telephone and data signals in telephone and data systems.
8. Equipment installed indoors shall be installed in metal cabinets with hinged doors and locks with two keys.

C. Conduit and Signal Ducts:

1. Conduit:
   a. The Contractor shall employ the latest installation practices and materials. The Contractor shall provide conduit, junction boxes, connectors, sleeves, weatherheads, pitch pockets, and associated sealing materials not specifically identified in this document as GFE. Conduit penetrations of walls, ceilings, floors, interstitial space, fire barriers, etc., shall be sleeved and sealed. The minimum conduit size shall be 19 mm (3/4 in.).
   b. All cables shall be installed in separate conduit (exception from the separate conduit requirement to allow telephone cables to be installed in partitioned cable tray with data cables may be granted in writing by the RE if requested.) Conduits shall be

provided in accordance with Section 27 05 33, RACEWAYS AND BOXES FOR COMMUNICATIONS SYSTEMS, and NEC Articles 517 for Critical Care and 800 for Communications systems, at a minimum.

c. When metal, plastic covered, etc., flexible cable protective armor or systems are specifically authorized to be provided for use in the System, their installation guidelines and standards shall be as specified herein, Section 27 05 33, RACEWAYS AND BOXES FOR COMMUNICATIONS SYSTEMS, and the NEC.

d. When ”innerduct” flexible cable protective systems is specifically authorized to be provided for use in the System, it’s installation guidelines and standards shall be as the specified herein, Section 27 05 33, RACEWAYS AND BOXES FOR COMMUNICATIONS SYSTEMS, and the NEC.

e. Conduit (including GFE) fill shall not exceed 40%. Each conduit end shall be equipped with a protective insulator or sleeve to cover the conduit end, connection nut or clamp, to protect the wire or cable during installation and remaining in the conduit. Electrical power conduit shall be installed in accordance with the NEC. AC power conduit shall be run separate from signal conduit.

f. When metal, plastic covered, etc., flexible cable protective armor or systems are specifically authorized to be provided for use in the System, their installation guidelines and standards shall be as specified herein, Section 27 05 33, RACEWAYS AND BOXES FOR COMMUNICATIONS SYSTEMS, and the NEC.

D. Connectors: Circuits, transmission lines, and signal extensions shall have continuity, correct connection and polarity. A uniform polarity shall be maintained between all points in the system.

1. Wires:

a. Wire ends shall be neatly formed and where insulation has been cut, heat shrink tubing shall be employed to secure the insulation on each wire. Tape of any type is not acceptable.

b. Audio spade lugs shall be installed on each wire (including spare or unused) end and connect to screw terminals of appropriate size barrier strips. AC barrier strips shall be provided with a protective cover to prevent accidental contact with wires carrying live AC current. Punch blocks are approved for signal,

not AC wires. Wire Nut or "Scotch Lock" connectors are not acceptable for signal wire installation.

2. Cables: Each connector shall be designed for the specific size cable being used and installed with the OEM's approved installation tool. Typical system cable connectors include; but, are not limited to: Audio spade lug, punch block, wirewrap, etc.

E. AC Power: AC power wiring shall be run separately from signal cable.

F. Grounding:

1. General: The Contractor shall ground all Contractor Installed Equipment and identified Government Furnished Equipment to eliminate all shock hazards and to minimize, to the maximum extent possible, all ground loops, common mode returns, noise pickup, crosstalk, etc. The total ground resistance shall be 0.1 Ohm or less.
   a. Under no conditions shall the AC neutral, either in a power panel or in a receptacle outlet, be used for system control, subcarrier or audio reference ground.
   b. The use of conduit, signal duct or cable trays as system or electrical ground is not acceptable and will not be permitted. These items may be used only for the dissipation of internally generated static charges (not to be confused with externally generated lightning) that may applied or generated outside the mechanical and/or physical confines of the System to earth ground. The discovery of improper system grounding shall be grounds to declare the System unacceptable and the termination of all system acceptance testing.
2. Cable Shields: Cable shields shall be bonded to the cabinet ground buss with #12 AWG minimum stranded copper wire at only one end of the cable run. Cable shields shall be insulated from each other, faceplates, equipment racks, consoles, enclosures or cabinets; except, at the system common ground point. Coaxial and audio cables, shall have one ground connection at the source; in all cases, cable shield ground connections shall be kept to a minimum.

G. Equipment Assembly:

1. Cabinets: (Existing)
   a. Signal connector, patch, and bulkhead panels (i.e.: voice/data, control, etc.) shall be connected so that outputs from each source, device or system component shall enter the panel at the

top row of jacks, beginning left to right as viewed from the front, which will be called "inputs". Each connection to a load, device or system component shall exit the panel at the bottom row of jacks, beginning left to right as viewed from the front, which will be called "outputs".

1) Equipment located indoors shall be installed in metal racks or enclosures with hinged doors to allow access for maintenance without causing interference to other nearby equipment.
2) Cables shall enter the equipment racks or enclosures in such a manner that allows all doors or access panels to open and close without disturbing or damaging the cables.
3) All distribution hardware shall be securely mounted in a manner that allows access to the connections for testing and provides sufficient room for the doors or access panels to open and close without disturbing the cables.

H. Labeling: Provide labeling in accordance with ANSI/EIA/TIA-606-A. All lettering for voice and data circuits shall be stenciled using thermal ink transfer process Handwritten labels are not acceptable.

1. Cable and Wires (Hereinafter referred to as “Cable”): Cables shall be labeled at both ends in accordance with ANSI/EIA/TIA-606-A. Labels shall be permanent in contrasting colors. Cables shall be identified according to the System “Record Wiring Diagrams”.
2. Equipment: System equipment shall be permanently labeled with contrasting plastic laminate or bakelite material. System equipment shall be labeled on the face of the unit corresponding to its source.
3. Conduit, andCable Tray: The Contractor shall label all conduit, and tray, including utilized GFE, with permanent marking devices or spray painted stenciling a minimum of 3 meters (10 ft.) identifying it as the System. In addition, each enclosure shall be labeled according to this standard.
4. Termination Hardware: The Contractor shall label workstation outlets and patch panel connections using color coded labels with identifiers in accordance with ANSI/EIA/TIA-606-A and the “Record Wiring Diagrams”.

3.2 TESTS

A. Interim Inspection:

1. This inspection shall verify that the equipment provided adheres to the installation requirements of this document. The interim inspection will be conducted by a factory-certified representative and witnessed by a Government Representative. Each item of installed equipment shall be checked to insure appropriate UL certification markings. This inspection shall verify cabling terminations in telecommunications rooms and at workstations adhere to color code for T568B and T568A pin assignments and cabling connections are in compliance with ANSI/EIA/TIA standards. Visually confirm Category 6A marking of outlets, faceplates, outlet/connectors and patch cords.
2. Perform fiber optical field inspection tests via attenuation measurements on factory reels and provide results along with manufacturer certification for factory reel tests. Remove failed cable reels from project site upon attenuation test failure.
3. The Contractor shall notify the RE, in writing, of the estimated date the Contractor expects to be ready for the interim inspection, at least 20 working days before the requested inspection date.
4. Results of the interim inspection shall be provided to the RE and PM. If major or multiple deficiencies are discovered, a second interim inspection may be required before permitting the Contractor to continue with the system installation.
5. The RE and/or the PM shall determine if an additional inspection is required, or if the Contractor will be allowed to proceed with the installation. In either case, re-inspection of the deficiencies noted during the interim inspection(s), will be part of the proof of performance test. The interim inspection shall not affect the Systems' completion date. The Contracting Officer shall ensure all test documents will become a part of the Systems record documentation.

B. Pretesting:
1. Upon completing the installation of the System, the Contractor shall align and balance the system. The Contractor shall pretest the entire system.
2. Pretesting Procedure:
   a. During the system pretest, the Contractor shall verify (utilizing the approved spectrum analyzer and test equipment) that the

System is fully operational and meets all the system performance requirements of this standard.

b. The Contractor shall pretest and verify that all System functions and specification requirements are met and operational, no unwanted aural effects, such as signal distortion, noise pulses, glitches, audio hum, poling noise, etc. are present. The Contractor shall measure and record the aural carrier levels of each system telephone and data channel, at each of the following points in the system:

1) Local Telephone Company Interfaces or Inputs.
2) EPBX interfaces or inputs and outputs.
3) MDF interfaces or inputs and outputs.
4) EPBX output S/NR for each telephone and data channel.
5) Signal Level at each interface point to the distribution system, the last outlet on each trunk line plus all outlets installed as part of this contract.

3. The Contractor shall provide four (4) copies of the recorded system pretest measurements and the written certification that the System is ready for the formal acceptance test shall be submitted to the RE.

C. Acceptance Test:

1. After the System has been pretested and the Contractor has submitted the pretest results and certification to the RE, then the Contractor shall schedule an acceptance test date and give the RE 30 days written notice prior to the date the acceptance test is expected to begin. The System shall be tested in the presence of a Government Representative and an OEM certified representative. The System shall be tested utilizing the approved test equipment to certify proof of performance and Life Safety compliance. The test shall verify that the total System meets the requirements of this specification. The notification of the acceptance test shall include the expected length (in time) of the test.

D. Verification Tests:

1. Test the UTP copper cabling for DC loop resistance, shorts, opens, intermittent faults, and polarity between conductors, and between conductors and shield, if cable has an overall shield. Test

the operation of shorting bars in connection blocks. Test cables after termination and prior to cross-connection.

2. Multimode Fiber Optic Cable: Perform end-to-end attenuation tests in accordance with ANSI/EIA/TIA-568-B.3 and ANSI/EIA/TIA-526-14A using Method A, Optical Power Meter and Light Source and/or Method B, . Perform verification acceptance test.
3. Single mode Fiber Optic Cable: Perform end-to-end attenuation tests in accordance with ANSI/EIA/TIA-568-B.3 and ANSI/EIA/TIA-526-7 using Method A, Optical Power Meter and Light Source and/or Method B, . Perform verification acceptance test.

E. Performance Testing:
1. Perform Category 6A tests in accordance with ANSI/EIA/TIA-568-B.1 and ANSI/EIA/TIA-568-B.2. Test shall include the following: wire map, length, insertion loss, return loss, NEXT, PSNEXT, ELFEXT, PSELFEXT, propagation delay and delay skew.
2. Fiber Optic Links: Perform end-to-end fiber optic cable link tests in accordance with ANSI/EIA/TIA-568-B.3.

F. Total System Acceptance Test: The Contractor shall perform verification tests for UTP copper cabling system(s) and the multimode and single mode fiber optic cabling system(s) after the complete telecommunication distribution system and workstation outlet are installed.
1. Voice Testing: Connect to the network interface device at the demarcation point. Go off-hook and receive dial tone from the LEC. If a test number is available, place and receive a local, long distance, and FTS telephone call.
2. Data Testing: Connect to the network interface device at the demarcation point. Log onto the network to ensure proper connection to the network is achieved.

3.3 TRAINING

A. Furnish the services of a factory-trained engineer or technician for a total of two four hour classes to instruct designated Facility IRM personnel. Instruction shall include cross connection, corrective, and preventive maintenance of the System and equipment.

B. Before the System can be accepted by the VA, this training must be accomplished. Training will be scheduled at the convenience of the Facilities Contracting Officer and Chief of Engineering Service.

3.4 GUARANTEE PERIOD OF SERVICE

A. Contractor’s Responsibilities:

1. The Contractor shall guarantee that all installed material and equipment will be free from defects, workmanship, and will remain so for a period of one year from date of final acceptance of the System by the VA. The Contractor shall provide OEM’s equipment warranty documents, to the RE (or Facility Contracting Officer if the Facility has taken procession of the building(s)), that certifies each item of equipment installed conforms to OEM published specifications.
2. The Contractor's maintenance personnel shall have the ability to contact the Contractor and OEM for emergency maintenance and logistic assistance, remote diagnostic testing, and assistance in resolving technical problems at any time. The Contractor and OEM shall provide this contact capability at no additional cost to the VA.
3. All Contractor installation, maintenance, and supervisor personnel shall be fully qualified by the OEM and must provide two (2) copies of current and qualified OEM training certificates and OEM certification upon request.
4. Additionally, the Contractor shall accomplish the following minimum requirements during the one year guarantee period:
   a. Response Time:
      1) The RE (or facility Contracting Officer if the facility has taken possession of the building[s]) are the Contractor’s reporting and contact officials for the System trouble calls, during the guarantee period.
      2) A standard workweek is considered 8:00 A.M. to 5:00 P.M., Monday through Friday exclusive of Federal Holidays.
      3) The Contractor shall respond and correct on-site trouble calls, during the standard work week to:
         a) A routine trouble call within one working days of its report. A routine trouble is considered a trouble which causes a system outlet, station, or patch cord to be inoperable.
         b) An emergency trouble call within 6 hours of its report. An emergency trouble is considered a trouble which causes a

subsystem or distribution point to be inoperable at anytime. Additionally, the loss of a minimum of 50 station or system lines shall be deemed as this type of a trouble call.

4) The Contractor shall respond on-site to a catastrophic trouble call within 4 hours of its report. A catastrophic trouble call is considered total system failure.
   a) If a system failure cannot be corrected within four hours (exclusive of the standard work time limits), the Contractor shall be responsible for providing alternate system CSS or TCO equipment, or cables. The alternate equipment and/or cables shall be operational within four hours after the four hour trouble shooting time.
   b) Routine or emergency trouble calls in critical emergency health care facilities (i.e., cardiac arrest, intensive care units, etc.) shall also be deemed as a catastrophic trouble call if so determined by the RE or Facility Director. The RE or Facility Contracting Officer shall notify the Contractor of this type of trouble call at the direction of the Facilities Director.

b. Required on-site visits during the one year guarantee period
   1) The Contractor shall visit, on-site, for a minimum of eight hours, once every 12 weeks, during the guarantee period, to perform system preventive maintenance, equipment cleaning, and operational adjustments to maintain the System according the descriptions identified in this SPEC.
      a) The Contractor shall arrange all Facility visits with the RE or Facility Contracting Officer prior to performing the required maintenance visits.
      b) The Contractor in accordance with the OEM’s recommended practice and service intervals shall perform preventive maintenance during a non-busy time agreed to by the RE or Facility Contracting Officer and the Contractor.
      c) The preventive maintenance schedule, functions and reports shall be provided to and approved by the RE or Facility Contracting Officer.

2) The Contractor shall provide the RE or Facility Contracting Officer a type written report itemizing each deficiency found and the corrective action performed during each required visit or official reported trouble call. The Contractor shall provide the RE with sample copies of these reports for review and approval at the beginning of the Total System Acceptance Test. The following reports are the minimum required:
   a) Monthly Report: The Contractor shall provide a monthly summary all equipment and sub-systems serviced during this guarantee period to RE or Facilities Contracting Officer by the fifth working day after the end of each month. The report shall clearly and concisely describe the services rendered, parts replaced and repairs performed. The report shall prescribe anticipated future needs of the equipment and Systems for preventive and predictive maintenance
   b) Contractor Log: The Contractor shall maintain a separate log entry for each item of equipment and each sub-system of the System. The log shall list dates and times of all scheduled, routine, and emergency calls. Each emergency call shall be described with details of the nature and causes of emergency steps taken to rectify the situation and specific recommendations to avoid such conditions in the future.
3) The RE or Facility Contracting Officer shall provide the Facility Engineering Officer, two (2) copies of actual reports for evaluation.
   a) The RE or Facility Contracting Officer shall ensure copies of these reports are entered into the System’s official acquisition documents.
   b) The Facilities Chief Engineer shall ensure copies of these reports are entered into the System’s official technical as-installed documents.

B. Work Not Included: Maintenance and repair service shall not include the performance of any work due to improper use, accidents, other vendor, contractor, owner tampering or negligence, for which the Contractor is not directly responsible and does not control. The Contractor shall immediately notify the RE or Facility Contracting Officer in writing

upon the discovery of these incidents. The RE or Facility Contracting Officer will investigate all reported incidents and render findings concerning any Contractor’s responsibility.

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