

Link to Business Activity	Unique ID	Name
BN1 - Manage Appointments	BN1-1	
BN1 - Manage Appointments	BN1-2	
BN1 - Manage Appointments	BN1-3	Locate Patient by Various Criteria
BN1 - Manage Appointments	BN1-4	Schedule Patient from any EMR Location
BN1 - Manage Appointments	BN1-5	Schedule a Room for Visit/Procedure
BN1 - Manage Appointments	BN1-6	Schedule Outpatient Procedures
BN1 - Manage Appointments	BN1-7	
BN1 - Manage Appointments	BN1-8	
BN1 - Manage Appointments	BN1-9	Schedule Procedures and Link to Assessment of Utilization
BN1 - Manage Appointments	BN1-10	Schedule Dialysis Appointment
BN1 - Manage Appointments	BN1-11	Schedule Inpatient Procedures

BN1 - Manage Appointments	BN1-12	Schedule Rehabilitation Treatment/Procedure
BN1 - Manage Appointments	BN1-13	
BN1 - Manage Appointments	BN1-14	Locate Necessary Clinic Set Up
BN1 - Manage Appointments	BN1-15	Locate Patient Clinic Visits/Procedures
BN1 - Manage Appointments	BN1-16	
BN1 - Manage Appointments	BN1-17	
BN1 - Manage Appointments	BN1-18	
BN1 - Manage Appointments	BN1-19	
BN1 - Manage Appointments	BN1-20	
BN1 - Manage Appointments	BN1-21	Provide Multiple Pathways to Independent Nursing Visit
BN1 - Manage Appointments	BN1-22	View Scheduled Operating Room Procedures

BN1 - Manage Appointments	BN1-23	Determine Proposed Date of Surgery
BN1 - Manage Appointments	BN1-24	Provide Help to Patient Scheduling Community Prenatal Visit
BN1 - Manage Appointments	BN1-25	
BN1 - Manage Appointments	BN1-26	Schedule GYN Surgery
BN1 - Manage Appointments	BN1-27	Update Planned Surgery Date/Details
BN1 - Manage Appointments	BN1-28	
BN1 - Manage Appointments	BN1-29	Schedule According to Urgency and Preferred Dates of Visit
BN1 - Manage Appointments	BN1-30	Scheduling Activites Automatically Incorporated into Medical Record
BN1 - Manage Appointments	BN1-31	
BN1 - Manage Appointments	BN1-32	
BN1 - Manage Appointments	BN1-33	Configure/Manage Radiology Room and Associated Technology
BN1 - Manage Appointments	BN1-34	Calculate Exam Time Based on Historical Information

BN1 - Manage Appointments	BN1-35	Schedule CT Simulator Based on Appointment and Diagnsos Information
BN1 - Manage Appointments	BN1-36	Electronic Patient Check-In
BN1 - Manage Appointments	BN1-37	Track Dental Appointments
BN1 - Manage Appointments	BN1-38	Capture Emergency Department Pre-Arrival Information
BN1 - Manage Appointments	BN1-39	
BN1 - Manage Appointments	BN1-40	Initiate Emergency Department Care Steps Upon Arrival
BN1 - Manage Appointments	BN1-41	
BN1 - Manage Appointments	BN1-42	
BN1 - Manage Appointments	BN1-42	Schdule Patient for Emergency Department Visit/Encounter
BN1 - Manage Appointments	BN1-44	

BN1 - Manage Appointments	BN1-45	Known/Unknown Patient Visit to ED/Urgent Care
BN1 - Manage Appointments	BN1-46	Capture Patient Type
BN1 - Manage Appointments	BN1-47	Generate Wrist-Band/Details with Picture ID
BN1 - Manage Appointments	BN1-48	Capture Patient Risk
BN1 - Manage Appointments	BN1-49	Update Patient Arrival/Information on Electronic Display Board
BN1 - Manage Appointments	BN1-50	Scheduling and Mapping Capabilities for Direct Care in Community Nursing Homes
BN1 - Manage Appointments	BN1-51	Notify Veteran of Appointment Availability and Changes
BN1 - Manage Appointments	BN1-52	Schedule for Geriatrics Related Consults and Clinics
BN1 - Manage Appointments	BN1-53	
BN1 - Manage Appointments	BN1-54	
BN1 - Manage Appointments	BN1-55	Provide Facility Navigation and Other Information
BN1 - Manage Appointments	BN1-56	

BN1 - Manage Appointments	BN1-57	
BN1 - Manage Appointments	BN1-58	
BN1 - Manage Appointments	BN1-59	Support Various Patient Scheduling Methods
BN1 - Manage Appointments	BN1-60	
BN1 - Manage Appointments	BN1-61	
BN1 - Manage Appointments	BN1-62	Scheduling Community (Non-VA) Care Appointments
BN1 - Manage Appointments	BN1-63	Manage Scheduling System Business Operations
BN1 - Manage Appointments	BN1-64	
BN1 - Manage Appointments	BN1-65	

BN1 - Manage Appointments	BN1-66	
BN1 - Manage Appointments	BN1-67	
BN1 - Manage Appointments	BN1-68	
BN1 - Manage Appointments	BN1-69	
BN1 - Manage Appointments	BN1-70	
BN1 - Manage Appointments	BN1-71	
BN1 - Manage Appointments	BN1-72	Manage Service-Related Information
BN1 - Manage Appointments	BN1-73	Identify Primary Provider/Team During Appointment Process
BN1 - Manage Appointments	BN1-74	Track Patient Contacts for Follow-up Appointments
BN10 - Provide Treatment	BN10-1	Specialty Outpatient Procedures
BN10 - Provide Treatment	BN10-2	Dialysis Procedures

BN10 - Provide Treatment	BN10-3	
BN10 - Provide Treatment	BN10-4	
BN10 - Provide Treatment	BN10-5	Inpatient Procedures
BN10 - Provide Treatment	BN10-6	Integration of Medical Devices
BN10 - Provide Treatment	BN10-7	Rehabilitation Treatment All Settings
BN10 - Provide Treatment	BN10-8	Pre/In Visit Procedures
BN10 - Provide Treatment	BN10-9	
BN10 - Provide Treatment	BN10-10	Post-Visit Procedures
BN10 - Provide Treatment	BN10-11	Pregnancy Testing
BN10 - Provide Treatment	BN10-12	Administer Same-Day Injectable Contraceptive

BN10 - Provide Treatment	BN10-13	
BN10 - Provide Treatment	BN10-14	
BN10 - Provide Treatment	BN10-15	
BN10 - Provide Treatment	BN10-16	
BN10 - Provide Treatment	BN10-17	
BN10 - Provide Treatment	BN10-18	
BN10 - Provide Treatment	BN10-19	

BN10 - Provide Treatment	BN10-20	
BN10 - Provide Treatment	BN10-21	
BN10 - Provide Treatment	BN10-22	
BN10 - Provide Treatment	BN10-23	
BN10 - Provide Treatment	BN10-24	
BN10 - Provide Treatment	BN10-25	
BN10 - Provide Treatment	BN10-26	
BN10 - Provide Treatment	BN10-27	
BN10 - Provide Treatment	BN10-28	

BN10 - Provide Treatment	BN10-29	
BN10 - Provide Treatment	BN10-30	
BN10 - Provide Treatment	BN10-31	
BN10 - Provide Treatment	BN10-32	
BN10 - Provide Treatment	BN10-33	Manage Dental Images
BN10 - Provide Treatment	BN10-34	Provide Dental Examination/Procedures
BN10 - Provide Treatment	BN10-35	Visible Critical Patient Concerns Dental Cover Page
BN10 - Provide Treatment	BN10-36	Dental Program Visual Needs
BN10 - Provide Treatment	BN10-37	Performing/Capturing EKG/ECG

BN10 - Provide Treatment	BN10-38	Scan Patient ID to Perform ECG
BN10 - Provide Treatment	BN10-39	
BN10 - Provide Treatment	BN10-40	Determine Pending/Uncollected Lab Orders
BN10 - Provide Treatment	BN10-41	
BN10 - Provide Treatment	BN10-42	Confirm Patient Against Specimen Request
BN10 - Provide Treatment	BN10-43	
BN10 - Provide Treatment	BN10-44	
BN10 - Provide Treatment	BN10-45	
BN10 - Provide Treatment	BN10-46	
BN10 - Provide Treatment	BN10-47	
BN10 - Provide Treatment	BN10-48	
BN10 - Provide Treatment	BN10-49	
BN10 - Provide Treatment	BN10-50	

BN10 - Provide Treatment	BN10-51	
BN10 - Provide Treatment	BN10-52	
BN10 - Provide Treatment	BN10-53	
BN10 - Provide Treatment	BN10-54	Communicate Lab Results Back to ED Providers
BN10 - Provide Treatment	BN10-55	Performing Procedures without Sedation in the ED
BN10 - Provide Treatment	BN10-56	Performing Procedures with Variances in ED
BN10 - Provide Treatment	BN10-57	
BN10 - Provide Treatment	BN10-58	
BN10 - Provide Treatment	BN10-59	
BN10 - Provide Treatment	BN10-60	Nursing Care for Procedure in OR

BN10 - Provide Treatment	BN10-61	
BN10 - Provide Treatment	BN10-62	
BN10 - Provide Treatment	BN10-63	
BN10 - Provide Treatment	BN10-64	
BN10 - Provide Treatment	BN10-65	Capture Moderate Sedation Information
BN10 - Provide Treatment	BN10-66	
BN10 - Provide Treatment	BN10-67	

BN10 - Provide Treatment	BN10-68	
BN10 - Provide Treatment	BN10-69	Generate Surgical Case Cart Pick List
BN10 - Provide Treatment	BN10-70	Surgical Case Preference Cards
BN10 - Provide Treatment	BN10-71	Implant Scanning
BN10 - Provide Treatment	BN10-72	Weight Management Program
BN10 - Provide Treatment	BN10-73	Tobacco Cessation Treatment
BN10 - Provide Treatment	BN10-74	
BN11 - Provide Lab and Path	BN11-1	
BN11 - Provide Lab and Path	BN11-2	
BN11 - Provide Lab and Path	BN11-3	
BN11 - Provide Lab and Path	BN11-4	
BN11 - Provide Lab and Path	BN11-5	Prepare and Generate Accession Label
BN11 - Provide Lab and Path	BN11-6	
BN11 - Provide Lab and Path	BN11-7	

BN11 - Provide Lab and Path	BN11-8	
BN11 - Provide Lab and Path	BN11-9	
BN11 - Provide Lab and Path	BN11-10	
BN11 - Provide Lab and Path	BN11-11	Assign Pathologist/Cytologist
BN11 - Provide Lab and Path	BN11-12	
BN11 - Provide Lab and Path	BN11-13	Route Specimen to External Lab
BN11 - Provide Lab and Path	BN11-14	Lab Specimen Rejection Issues
BN11 - Provide Lab and Path	BN11-15	Lab Specimen Manual Test
BN11 - Provide Lab and Path	BN11-16	Lab Specimen Automated Test
BN11 - Provide Lab and Path	BN11-17	
BN11 - Provide Lab and Path	BN11-18	
BN11 - Provide Lab and Path	BN11-19	
BN11 - Provide Lab and Path	BN11-20	
BN11 - Provide Lab and Path	BN11-21	

BN11 - Provide Lab and Path	BN11-22	
BN11 - Provide Lab and Path	BN11-23	
BN11 - Provide Lab and Path	BN11-24	
BN11 - Provide Lab and Path	BN11-25	
BN11 - Provide Lab and Path	BN11-26	
BN11 - Provide Lab and Path	BN11-27	
BN14 - Provide Rad and Nuc Med	BN14-1	
BN14 - Provide Rad and Nuc Med	BN14-2	
BN14 - Provide Rad and Nuc Med	BN14-3	
BN14 - Provide Rad and Nuc Med	BN14-4	
BN14 - Provide Rad and Nuc Med	BN14-5	
BN14 - Provide Rad and Nuc Med	BN14-6	
BN14 - Provide Rad and Nuc Med	BN14-7	
BN14 - Provide Rad and Nuc Med	BN14-8	
BN14 - Provide Rad and Nuc Med	BN14-9	
BN14 - Provide Rad and Nuc Med	BN14-10	

BN15 - Provide Pharmacy Services		
BN15 - Provide Pharmacy Services		Manage Not in Stock Medications
BN15 - Provide Pharmacy Services		Access Medication/Prescription Order History to Verify Data
BN15 - Provide Pharmacy Services		
BN15 - Provide Pharmacy Services		
BN15 - Provide Pharmacy Services		Process Pharmacy Increment Transactions
BN15 - Provide Pharmacy Services		

BN15 - Provide Pharmacy Services		Veteran Request Prescription Refill by a Variety of Methods
BN15 - Provide Pharmacy Services		Manage Prescription Refills without New Prescription
BN15 - Provide Pharmacy Services		Utilize Existing VA Pharmacy Identifiers
BN15 - Provide Pharmacy Services		Offer Veteran Preferred Medication Choice
BN15 - Provide Pharmacy Services		Support Multiple Formulary Options
BN15 - Provide Pharmacy Services		VA Prescription Receipt from Non-VA Providers
BN15 - Provide Pharmacy Services		Support Partial/Full Prescription Fill for Traveling Veterans
BN15 - Provide Pharmacy Services		Adhere to Drug Supply Chain Act
BN15 - Provide Pharmacy Services		Manage Recall Based on NDC and Lot Number

BN15 - Provide Pharmacy Services		Manage Prescription Billing to other Healthcare Insurers Using NCPDP Standards
BN15 - Provide Pharmacy Services		Support VA Drug File Management
BN15 - Provide Pharmacy Services		Standardized Medication Knowledge Information to Support CDS
BN15 - Provide Pharmacy Services		
BN15 - Provide Pharmacy Services		Non-Formulary Provider Alerts
BN15 - Provide Pharmacy Services		
BN15 - Provide Pharmacy Services		Track Medication Fill/Dispense Time
BN15 - Provide Pharmacy Services		VA Clinical Criteria for Non-formulary Use in Restricted Meds

BN15 - Provide Pharmacy Services		
BN15 - Provide Pharmacy Services		
BN15 - Provide Pharmacy Services		Provider Select DEA Number for Controlled Substance Prescription
BN15 - Provide Pharmacy Services		Bi-Directional Real-Time CMOP Interface
BN15 - Provide Pharmacy Services		Additional Prescription Information - CMOP
BN15 - Provide Pharmacy Services		CMOP Resolution Response to Additional Prescription Information
BN15 - Provide Pharmacy Services		Capture Additional Prescription Information in EMR
BN15 - Provide Pharmacy Services		Rejected Prescription Fill Request Information
BN15 - Provide Pharmacy Services		Standardized Prescription Fill Rejection Reasons
BN15 - Provide Pharmacy Services		Reference Prescription Identifier/Code in Prescription Fill Resubmission

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BN15 - Provide Pharmacy Services		
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BN15 - Provide Pharmacy Services		
BN15 - Provide Pharmacy Services		
BN15 - Provide Pharmacy Services		Maintain Enterprise Pharmacy Product List

BN17 - Provide Homeless Veterans Access to Healthcare		
BN17 - Provide Homeless Veterans Access to Healthcare		
BN18 - Provide Social Work Services		

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BN18 - Provide Social Work Services		
BN18 - Provide Social Work Services		
BN18 - Provide Social Work Services		
BN18 - Provide Social Work Services		
BN18 - Provide Social Work Services		
BN18 - Provide Social Work Services		
BN19 - Manage Clinical Documentation		
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BN19 - Manage Clinical Documentation		

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BN19 - Manage Clinical Documentation		
BN19 - Manage Clinical Documentation		
BN19 - Manage Clinical Documentation		
BN2 - Provide Patient Assessments	BN2-1	
BN2 - Provide Patient Assessments	BN2-2	Complete Admission Assessment for All Disciplines
BN2 - Provide Patient Assessments	BN2-3	Determine Need for Procedure
BN2 - Provide Patient Assessments	BN2-4	Determine Need for GYN Surgery
BN2 - Provide Patient Assessments	BN2-5	
BN2 - Provide Patient Assessments	BN2-6	Manage Nursing Evaluations

BN2 - Provide Patient Assessments	BN2-7	Calculate and Extract Clinical Assessment Scores and Data
BN2 - Provide Patient Assessments	BN2-8	Capture Emergency Department Assessment Information
BN2 - Provide Patient Assessments	BN2-9	Convert Active Workflow into Acute Case in Emergency Department
BN2 - Provide Patient Assessments	BN2-10	Document and Extract Need for Supportive Services Information
BN2 - Provide Patient Assessments	BN2-11	Specialized Interdisciplinary Assessments
BN2 - Provide Patient Assessments	BN2-12	InterRAI for Geriatrics Program
BN2 - Provide Patient Assessments	BN2-13	Customize Standard Assessments Using Tools/Algorithms
BN2 - Provide Patient Assessments	BN2-14	Document Pre/Post Nursing Procedure Visits
BN2 - Provide Patient Assessments	BN2-15	

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BN20 - Provide Care Coordination		
BN20 - Provide Care Coordination		
BN20 - Provide Care Coordination		
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BN20 - Provide Care Coordination		
BN21 - Provide Care Management		
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BN21 - Provide Care Management		
BN21 - Provide Care Management		
BN22 - Provide Team Based Care		

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BN25 - Manage Medication Administration		
BN25 - Manage Medication Administration		
BN25 - Manage Medication Administration		
BN25 - Manage Medication Administration		

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BN26 - Provide Clinical Decision Support		
BN26 - Provide Clinical Decision Support		
BN26 - Provide Clinical Decision Support		
BN26 - Provide Clinical Decision Support		
BN26 - Provide Clinical Decision Support		
BN26 - Provide Clinical Decision Support		
BN26 - Provide Clinical Decision Support		
BN27 - Provide Patient Care Education		
BN27 - Provide Patient Care Education		
BN27 - Provide Patient Care Education		
BN27 - Provide Patient Care Education		

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BN28 - Provide Patient Self-Management of Information		
BN28 - Provide Patient Self-Management of Information		
BN28 - Provide Patient Self-Management of Information		
BN28 - Provide Patient Self-Management of Information		
BN28 - Provide Patient Self-Management of Information		
BN28 - Provide Patient Self-Management of Information		
BN28 - Provide Patient Self-Management of Information		
BN28 - Provide Patient Self-Management of Information		
BN29 - Provide Blood Services		
BN29 - Provide Blood Services		
BN29 - Provide Blood Services		

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BN29 - Provide Blood Services		
BN3 - Provide Patient Screening	BN3-1	Level of Rehabilitation Needed Screen
BN3 - Provide Patient Screening	BN3-2	Verify Referral/Patient Information
BN3 - Provide Patient Screening	BN3-3	Use Tools/Checklists to Discuss Needs/Patient Status
BN3 - Provide Patient Screening	BN3-4	Provide Site of Care Correction/Guidance
BN3 - Provide Patient Screening	BN3-5	
BN3 - Provide Patient Screening	BN3-6	Complete Five Point Initial Evaluation
BN3 - Provide Patient Screening	BN3-7	
BN3 - Provide Patient Screening	BN3-8	Determine Patient Screenings Due in Emergency Department
BN3 - Provide Patient Screening	BN3-9	Pre-Formatted Common Health Problem Questionnaires and Documentation

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BN32 - Provide Information Security	BN32-	
BN32 - Provide Information Security	BN32-	
BN32 - Provide Information Security	BN32-	
BN32 - Provide Information Security	BN32-	
BN32 - Provide Information Security	BN32-	
BN32 - Provide Information Security	BN32-	
BN32 - Provide Information Security	BN32-	
BN32 - Provide Information Security	BN32-	
BN32 - Provide Information Security	BN32-	
BN32 - Provide Information Security	BN32-	
BN33 - Outcome Monitoring and Quality Improvement	BN33-	
BN33 - Outcome Monitoring and Quality Improvement	BN33-	
BN33 - Outcome Monitoring and Quality Improvement	BN33-	

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BN34 - Provide Enterprise Reporting	BN34-	
BN34 - Provide Enterprise Reporting	BN34-	
BN34 - Provide Enterprise Reporting	BN34-	

BN34 - Provide Enterprise Reporting	BN34-	
BN34 - Provide Enterprise Reporting	BN34-	
BN34 - Provide Enterprise Reporting	BN34-	
BN34 - Provide Enterprise Reporting	BN34-	
BN34 - Provide Enterprise Reporting	BN34-	
BN35 - Manage Healthcare Resources	BN35-	
BN35 - Manage Healthcare Resources	BN35-	
BN35 - Manage Healthcare Resources	BN35-	
BN35 - Manage Healthcare Resources	BN35-	
BN35 - Manage Healthcare Resources	BN35-	

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BN39 - Conduct Healthcare Research	BN39-	
BN4 - Manage Patient Referrals	BN4-1	
BN4 - Manage Patient Referrals	BN4-2	Rehabilitation Referrals Across Care Settings
BN4 - Manage Patient Referrals	BN4-3	Rehabilitation Care Referrals Access
BN4 - Manage Patient Referrals	BN4-4	
BN4 - Manage Patient Referrals	BN4-5	Internal and External Mental Health Referrals
BN4 - Manage Patient Referrals	BN4-6	Manage Referrals from Veterans Crisis Line
BN4 - Manage Patient Referrals	BN4-7	Well Documented/Integrated Referral and Consult Information
BN4 - Manage Patient Referrals	BN4-8	Send Standards-based Information to Community Provider
BN4 - Manage Patient Referrals	BN4-9	VA and Non-VA Emergency Department Resource Referrals
BN4 - Manage Patient Referrals	BN4-10	VA and Non-VA Geriatrics Referrals

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BN42 - Determine Eligibility	BN42-	
BN42 - Determine Eligibility	BN42-	
BN42 - Determine Eligibility	BN42-	
BN42 - Determine Eligibility	BN42-	
BN42 - Determine Eligibility	BN42-	
BN42 - Determine Eligibility	BN42-	
BN42 - Determine Eligibility	BN42-	
BN42 - Determine Eligibility	BN42-	
BN42 - Determine Eligibility	BN42-	
BN43 - Perform Enrollment	BN43-	
BN43 - Perform Enrollment	BN43-	
BN43 - Perform Enrollment	BN43-	

BN43 - Perform Enrollment	BN43-	
BN43 - Perform Enrollment	BN43-	
BN44 - Determine Allowable Services	BN44-	
BN44 - Determine Allowable Services	BN44-	
BN45 - Communicate Process Appeal	BN45-	
BN45 - Communicate Process Appeal	BN45-	
BN45 - Communicate Process Appeal	BN45-	
BN45 - Communicate Process Appeal	BN45-	
BN46 - Provide Comp & Pen	BN46-	
BN46 - Provide Comp & Pen	BN46-	
BN46 - Provide Comp & Pen	BN46-	

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BN46 - Provide Comp & Pen	BN46-	
BN46 - Provide Comp & Pen	BN46-	
BN46 - Provide Comp & Pen	BN46-	
BN46 - Provide Comp & Pen	BN46-	
BN46 - Provide Comp & Pen	BN46-	
BN48 - Manage Community Care	BN48-	
BN48 - Manage Community Care	BN48-	
BN48 - Manage Community Care	BN48-	

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BN48 - Manage Community Care	BN48-	
BN48 - Manage Community Care	BN48-	
BN48 - Manage Community Care	BN48-	
BN48 - Manage Community Care	BN48-	
BN48 - Manage Community Care	BN48-	

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BN49 - Enterprise Services	BN49-	
BN49 - Enterprise Services	BN49-	
BN49 - Enterprise Services	BN49-	
BN49 - Enterprise Services	BN49-	
BN49 - Enterprise Services	BN49-	
BN5 - Provide Patient Tracking	BN5-1	
BN5 - Provide Patient Tracking	BN5-2	Integration of Medcial Devices
BN5 - Provide Patient Tracking	BN5-3	Integration of Charting for Registries

BN5 - Provide Patient Tracking	BN5-4	Instrument Tracking
BN5 - Provide Patient Tracking	BN5-5	
BN5 - Provide Patient Tracking	BN5-6	Track Patient Movement
BN5 - Provide Patient Tracking	BN5-7	Track Location of Current Bed
BN5 - Provide Patient Tracking	BN5-8	Track Location of Transfer Bed
BN5 - Provide Patient Tracking	BN5-9	Assign Contact Information to Healthcare Team
BN5 - Provide Patient Tracking	BN5-10	
BN5 - Provide Patient Tracking	BN5-11	Patient Tracking Using Electronic White Boards
BN5 - Provide Patient Tracking	BN5-12	
BN5 - Provide Patient Tracking	BN5-13	Track Ongoing Patient Progress
BN5 - Provide Patient Tracking	BN5-14	View/Track Women's Health Pap Smear Exam Information

BN5 - Provide Patient Tracking	BN5-15	View/Track Women's Health Mammography Exam Information
BN5 - Provide Patient Tracking	BN5-16	Track Procedure Results
BN5 - Provide Patient Tracking	BN5-17	Monitoring Access to Mental Health Care Across Continuum
BN5 - Provide Patient Tracking	BN5-18	
BN5 - Provide Patient Tracking	BN5-19	Configurable Alert Notifications for Care Received from Community Provider
BN5 - Provide Patient Tracking	BN5-20	
BN5 - Provide Patient Tracking	BN5-21	
BN5 - Provide Patient Tracking	BN5-22	
BN5 - Provide Patient Tracking	BN5-23	
BN5 - Provide Patient Tracking	BN5-24	
BN5 - Provide Patient Tracking	BN5-25	

BN5 - Provide Patient Tracking	BN5-26	
BN6 - Manage A/D/T	BN6-1	
BN6 - Manage A/D/T	BN6-2	Transfer Patient Different Hospital Location
BN6 - Manage A/D/T	BN6-3	Admit Patient to Hospital
BN6 - Manage A/D/T	BN6-4	Discharge Patient from Inpatient Admission
BN6 - Manage A/D/T	BN6-5	
BN6 - Manage A/D/T	BN6-6	
BN6 - Manage A/D/T	BN6-7	
BN6 - Manage A/D/T	BN6-8	
BN6 - Manage A/D/T	BN6-9	Capture Location of Admission
BN6 - Manage A/D/T	BN6-10	Assigning Care Team at Admission or Transfer
BN6 - Manage A/D/T	BN6-11	Assign Covering Physician at Admission or Transfer
BN6 - Manage A/D/T	BN6-12	

BN6 - Manage A/D/T	BN6-13	
BN6 - Manage A/D/T	BN6-14	Establish Discharge Plan
BN6 - Manage A/D/T	BN6-15	Patient Admission Referral Source Bi-Directional Communication
BN6 - Manage A/D/T	BN6-16	Discharge Patient from Rehabilitation Services
BN6 - Manage A/D/T	BN6-17	Evaluation and Provision of Equipment for Independenc At Home
BN6 - Manage A/D/T	BN6-18	Advanced Rehab Readmission
BN6 - Manage A/D/T	BN6-19	Standardized Same-Day Surgery Discharge Instructions
BN6 - Manage A/D/T	BN6-20	Manage Residential Referral and Admission Process
BN6 - Manage A/D/T	BN6-21	Schedule Follow-up Appointments at Discharge
BN6 - Manage A/D/T	BN6-22	Manage Post-Procedure Discharge Instructions
BN6 - Manage A/D/T	BN6-23	
BN6 - Manage A/D/T	BN6-24	
BN6 - Manage A/D/T	BN6-25	Echange Standards-based Use Case Specific Patient Health Record to/from Community Provider

BN6 - Manage A/D/T	BN6-26	Bed Management Activities During ADT
BN6 - Manage A/D/T	BN6-27	Transfer Between VA Hospitals
BN6 - Manage A/D/T	BN6-28	Transfer to Non-VA Hospital
BN6 - Manage A/D/T	BN6-29	Admission Hand-off to Acute Care
BN6 - Manage A/D/T	BN6-30	Admit to Psychiatry Service
BN6 - Manage A/D/T	BN6-31	Obvseration Status ADT
BN6 - Manage A/D/T	BN6-32	Managing Patients Awaiting Inpatient Bed
BN6 - Manage A/D/T	BN6-33	Emergency Department Prep Surgery Procedure in Operating Room
BN6 - Manage A/D/T	BN6-34	Provide Discharge Instructions at Discharge
BN6 - Manage A/D/T	BN6-35	ADT Care Team Communication
BN6 - Manage A/D/T	BN6-36	ADT Transmit Specialized Admission Forms
BN6 - Manage A/D/T	BN6-37	

BN7 - Manage Orders	BN7-1	
BN7 - Manage Orders	BN7-2	
BN7 - Manage Orders	BN7-3	
BN7 - Manage Orders	BN7-4	
BN7 - Manage Orders	BN7-5	Transfer Orders
BN7 - Manage Orders	BN7-6	ADT Event-based Orders Based on Diagnosis
BN7 - Manage Orders	BN7-7	ADT Event-based Orders
BN7 - Manage Orders	BN7-8	
BN7 - Manage Orders	BN7-9	
BN7 - Manage Orders	BN7-10	
BN7 - Manage Orders	BN7-11	Admission Order Sets
BN7 - Manage Orders	BN7-12	Complex Order Sets

BN7 - Manage Orders	BN7-13	ADT Order Integration
BN7 - Manage Orders	BN7-14	Orders to Support Patient Post-Discharge
BN7 - Manage Orders	BN7-15	Standardized Nursing Orders/Language
BN7 - Manage Orders	BN7-16	Ancillary Services Order Preferences
BN7 - Manage Orders	BN7-17	Flag Order(s) for Clarification
BN7 - Manage Orders	BN7-18	Quick Orders Used Frequently
BN7 - Manage Orders	BN7-19	Search Orders by Variety of Attributes
BN7 - Manage Orders	BN7-19	
BN7 - Manage Orders	BN7-20	Group Orders by Variety of Criteria
BN7 - Manage Orders	BN7-21	Pre-Formatted Orders
BN7 - Manage Orders	BN7-22	CDS/EBP Orders
BN7 - Manage Orders	BN7-23	
BN7 - Manage Orders	BN7-24	
BN7 - Manage Orders	BN7-25	Document Immunizations

BN7 - Manage Orders	BN7-26	
BN7 - Manage Orders	BN7-27	
BN7 - Manage Orders	BN7-28	
BN7 - Manage Orders	BN7-29	Community Care Cosnsults/Procedures
BN7 - Manage Orders	BN7-30	Request Procedure Supplies
BN7 - Manage Orders	BN7-31	
BN7 - Manage Orders	BN7-32	
BN7 - Manage Orders	BN7-33	
BN7 - Manage Orders	BN7-34	Pre-operative Visit Orders
BN7 - Manage Orders	BN7-35	Point-of-Care Pregnancy Testing Date of Surgery
BN7 - Manage Orders	BN7-36	Standardized Post-Operative Orders
BN7 - Manage Orders	BN7-37	Post-Operative Medication Orders
BN7 - Manage Orders	BN7-38	Maternity Outcomes, Support and Supplies

BN7 - Manage Orders	BN7-39	Manage Clozapine Orders
BN7 - Manage Orders	BN7-40	
BN7 - Manage Orders	BN7-41	Interventional Radiology (IR) Orders
BN7 - Manage Orders	BN7-42	
BN7 - Manage Orders	BN7-43	Imaging Orders
BN7 - Manage Orders	BN7-44	
BN7 - Manage Orders	BN7-45	Studies for Consult Prerequisite
BN7 - Manage Orders	BN7-46	Complex Medication Orders
BN7 - Manage Orders	BN7-47	Compare Patient Meds Taken Against Meds in EMR

BN7 - Manage Orders	BN7-48	HCT Take Action Within Shared Workspace on Patient Entered Medication Data
BN7 - Manage Orders	BN7-49	Communicate Medication Reconciliation Information
BN7 - Manage Orders	BN7-50	Retain Active Medication Profile from all Reconciled Medications
BN7 - Manage Orders	BN7-51	HCT Act on Medication Information
BN7 - Manage Orders	BN7-52	Actionable/Viewable Community Partner Orders
BN7 - Manage Orders	BN7-53	Order, Acquire and Document Dental Images/Findings
BN7 - Manage Orders	BN7-54	Emergency Department Lab Orders and Results
BN7 - Manage Orders	BN7-55	Distinguish Between Orders and Results in ED
BN7 - Manage Orders	BN7-56	Access Order Results from Order
BN7 - Manage Orders	BN7-57	Enter/Track Ancillary Service Order Status
BN7 - Manage Orders	BN7-58	Ordering Mechanisms
BN7 - Manage Orders	BN7-59	Notify When Pending Lab Orders Not Obtained
BN7 - Manage Orders	BN7-60	

BN7 - Manage Orders	BN7-61	Order Action Notifications
BN7 - Manage Orders	BN7-62	ECG in the Emergency Department
BN7 - Manage Orders	BN7-63	Interdisciplinary Orders
BN7 - Manage Orders	BN7-64	
BN7 - Manage Orders	BN7-65	
BN7 - Manage Orders	BN7-66	
BN7 - Manage Orders	BN7-67	
BN7 - Manage Orders	BN7-68	
BN8 - Manage Consults	BN8-1	Share Diagnostic Information Seamlessly for Referrals
BN8 - Manage Consults	BN8-2	Team Based Consults
BN8 - Manage Consults	BN8-3	Review Internal/External Rad Images in EMR
BN8 - Manage Consults	BN8-4	E-Consults

BN8 - Manage Consults	BN8-5	Consults for Inpatients
BN8 - Manage Consults	BN8-6	
BN8 - Manage Consults	BN8-7	Routine Care Consults
BN8 - Manage Consults	BN8-8	Nursing PACT Protocol Consults
BN8 - Manage Consults	BN8-9	Community Care Prenatal Care/Delivery
BN8 - Manage Consults	BN8-10	
BN8 - Manage Consults	BN8-11	Consult Request Date/Timestamps
BN8 - Manage Consults	BN8-12	Bidirectional Communications with Community Partners
BN8 - Manage Consults	BN8-13	
BN8 - Manage Consults	BN8-14	
BN8 - Manage Consults	BN8-15	
BN8 - Manage Consults	BN8-16	
BN8 - Manage Consults	BN8-17	Consult Order Prerequisites
BN8 - Manage Consults	BN8-18	View Consult Status, Tracking and Completion Progress

BN8 - Manage Consults	BN8-19	Determine On Call Consult Staff
BN8 - Manage Consults	BN8-20	Track Attempts to Reach Consultant and Consultant Reponse
BN8 - Manage Consults	BN8-21	Consult Patient in ED
BN8 - Manage Consults	BN8-22	Consult Commnication Back to ED
BN9 - Capture Informed Consent	BN9-0	Obtain Procedure Consent
BN9 - Capture Informed Consent	BN9-1	
BN9 - Capture Informed Consent	BN9-2	
BN9 - Capture Informed Consent	BN9-3	iMed Consent
BN9 - Capture Informed Consent	BN9-4	Surgery Consent
BN9 - Capture Informed Consent	BN9-5	
BN9 - Capture Informed Consent	BN9-6	Manage Consent Status
BN9 - Capture Informed Consent	BN9-7	Veteran Sign/Revoke Consent with System Auto-Update
BN9 - Capture Informed Consent	BN9-8	Relay Consent to VA Obtained from Community Partner
BN9 - Capture Informed Consent	BN9-9	

BN9 - Capture Informed Consent	BN9-10	
BN9 - Capture Informed Consent	BN9-11	
BN9 - Capture Informed Consent	BN9-12	Consent for Procedures in Emergency Department
BN9 - Capture Informed Consent	BN9-13	View Completed Consent in EMR
BN9 - Capture Informed Consent	BN9-14	Determine Consent Related Procedure
BN9 - Capture Informed Consent	BN9-15	
BN9 - Capture Informed Consent	BN9-16	
BN9 - Capture Informed Consent	BN9-17	
BN9 - Capture Informed Consent	BN9-18	Manage Permissions of Patient Representative
BN9 - Capture Informed Consent	BN9-19	
BN9 - Capture Informed Consent	BN9-20	
BN9 - Capture Informed Consent	BN9-21	
BN9 - Capture Informed Consent	BN9-22	

Manage Devices		
Manage Devices		
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Manage Medical Devices		
Manage Medical Devices		
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Manage Medical Devices		

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Requirement Text	Requirement Status	Priority
Includes the ability to schedule a patient for outpatient clinic visit	Customer Accepted	Must Have
Includes the ability to schedule outpatient medical encounters	Customer Accepted	Must Have
Includes find patient in system by name, unique identifier (e.g., social security number [SSN], integration control number [ICN], or data file number [DFN]), date of birth, and pending consults	Customer Accepted	Must Have
Includes the ability to schedule patient from any location within the EHR (e.g., discharge, consult, current clinic visit) and capture/preserve original and revised timestamps (e.g., to inform clinic wait times)	Customer Accepted	Must Have
Includes the ability to schedule a room (availability for a visit or procedure)	Customer Accepted	Must Have
Includes the ability to schedule Outpatient procedures (e.g., CT Scan, , skin tests, drug or food challenges, drug desensitization, GI, dialysis, cardiac catheterization and electrophysiology studies, bronchoscopy, pulmonary function testing, sleep studies, neurologic studies [EEG, NCV, EMG])	Customer Accepted	Must Have
Includes the ability to schedule follow-up visit (capture and preserve original and revised timestamps)	Customer Accepted	Must Have
Includes the ability to schedule patient for future follow-up	Customer Accepted	Must Have
Includes scheduling of procedures with a scheduling system that can be linked to assessment of utilization of available procedure time (including documentation of reasons for cancelling), and hence provide assessment of access	Customer Accepted	Must Have
Should include scheduling capabilities specific to three times a week dialysis	Customer Accepted	Must Have
Includes scheduling procedures for inpatients	Customer Accepted	Must Have

Schedule patient for rehab treatment/procedure	Customer Accepted	Must Have
Coordinate scheduling for follow-up appointments (interface with scheduling)	Customer Accepted	Must Have
Includes the ability to find needed clinic set up (Gynecology, Comprehensive Women's Clinic with WH-PCP, Integrated Primary Care Setting with WH-PC, Mental Health, others)	Customer Accepted	Must Have
Includes ability to find other clinic visits/procedures for same patient	Customer Accepted	Must Have
Includes the ability to schedule from discharge, consult, current clinic visit, patient request, patient self-scheduled appointment (capture and preserve original and revised timestamps)	Customer Accepted	Must Have
Includes the ability to admit patient to the clinic location for an Outpatient Women's Primary Care Visit and Outpatient Women's Gynecology Visit	Customer Accepted	Must Have
Includes the ability to schedule return to clinic for outpatient Women's Primary Care Visit, Outpatient Women's Gynecology Visit , and Nursing Visits	Customer Accepted	Must Have
Includes the ability to schedule an outpatient gynecology procedure	Customer Accepted	Must Have
Includes the ability to schedule follow-up after an outpatient gynecology procedure or surgery	Customer Accepted	Must Have
Includes the ability to provide multiple pathways for access to independent nursing visits: Routine intake, triage/unscheduled visits, procedure notes, pap test results, 2 day post hospitalization discharge, form completion request, etc.	Customer Accepted	Must Have
Includes the ability to view scheduled OR procedures in calendar	Customer Accepted	Must Have

Includes the ability to determine proposed date of surgery and discuss with patient	Customer Accepted	Must Have
Includes the ability to assist patient with scheduling Prenatal visit in Community Setting	Customer Accepted	Must Have
Includes the ability to schedule post-delivery visit with WH-PCP	Customer Accepted	Must Have
Includes the ability to schedule GYN Surgery	Customer Accepted	Must Have
Includes the ability to update planned surgery date or details if needed	Customer Accepted	Must Have
Includes the ability to schedule from outpatient pending list, hold list and consult generated orders.	Customer Accepted	Must Have
Includes the ability to schedule according to the urgency and preferred dates.	Customer Accepted	Must Have
Includes the ability for all scheduling activities to automatically become part of the medical record system.	Customer Accepted	Must Have
Includes the ability to automatically produce letters or secured emails to the patients regarding their appointments.	Customer Accepted	Must Have
Includes the ability for customizable auto cancellation (with alert to provider) for pending, hold or no show patients.	Customer Accepted	Must Have
Includes the ability to configure and manage radiology room schedule block time, open time, location, room and/or scanner capabilities, room downtime, etc.	Customer Accepted	Must Have
Includes the ability to calculate exam time from historic information, to include turnover time.	Customer Accepted	Must Have

Includes sending appointment and patient diagnosis information to the radiation treatment management system for the physics and therapist staff to schedule the CT simulator time slots.	Customer Accepted	Must Have
Includes the ability for patients to electronically self-check-in for their appointments.	Customer Accepted	Must Have
Includes the ability to schedule and track dental appointments (e.g., initial, oral exam, preventative intervention, "routine" dental procedure, multi-visit procedure, surgical treatment in clinic, surgical treatment in OR/procedure site, consults, follow up, etc.) using the enterprise scheduling solution linking all medical appointments, pending consults and appointment requests to coordinate scheduling of the Veteran.	Customer Accepted	Must Have
Includes capturing the information around pre-arrival to Emergency Department: pre-arrival notification, referring provider (VA, non-VA) with contact information, patient situation, background, assessment/recommendations, time of notification, expected arrival time, etc.	Customer Accepted	Must Have
Includes identifying the pre-arrival to ED source (e.g., Emergency Medical Services (EMS)) system, transfer within or external to VA, clinic, nursing home, Community Living Center (CLC), etc.	Customer Accepted	Must Have
Includes the ability to initiate care steps in the ED upon patient arrival (based on prearrival information)	Customer Accepted	Must Have
Includes activities that support First Look/Nurse First: determination of Emergent/Urgent	Customer Accepted	Must Have
Includes First Look/Nurse First bed assignment or instructions for waiting area	Customer Accepted	Must Have
Includes scheduling a patient for emergency department visit/encounter and accounting for scheduling variations	Customer Accepted	Must Have
Includes querying for correct patient (known/unknown) in system by name, Social Security Number (SSN)/Medical Record Number (MRN), etc.	Customer Accepted	Must Have

Includes adding patient (known/unknown) as new visit to ED or urgent care location, time of arrival.	Customer Accepted	Must Have
Includes capturing patient type: Veteran, (Other Than Honorable (OTH), Honorable Discharge, other); Employee; non-veteran	Customer Accepted	Must Have
Includes generating a wristband with picture ID and name, SSN/MRN, known allergies	Customer Accepted	Must Have
Includes capturing patient risk (e.g., behavioral, visual impairment, wandering, falls)	Customer Accepted	Must Have
Includes updating patient arrival and information on census electronic display board	Customer Accepted	Must Have
Includes scheduling and mapping capabilities for direct care i+C51:C54n Veterans' homes through Home Based Primary Care (HBPC), Home Telehealth, and oversight visits by VA staff in community nursing homes.	Customer Accepted	Must Have
Includes timely notification of Veteran of same day appointment, future scheduling by the Veteran, cancellation and rescheduling,	Customer Accepted	Must Have
Includes scheduling for Geriatric Clinic, Palliative Care Clinic, Geriatric consults and Palliative Care consults	Customer Accepted	Must Have
Includes management of missed appointments, no shows or cancellations within a given time frame and tracking to ensure that the missed appointment remains in the queue for further action – this would apply to any scheduling activities	Customer Accepted	Must Have
Includes the ability to provide appointment reminders (via e-mail, text, mail, phone)	Customer Accepted	Must Have
Includes the ability to provide Information and Way Finding (e.g., facility navigation, parking information)	Customer Accepted	Must Have
Includes the ability to schedule follow-up visit, surgery work-up, surgery as needed (capture and preserve original and revised timestamps)	Customer Accepted	Must Have

Includes the ability to schedule a procedure in a procedure room (non-operating room location)	Customer Accepted	Must Have
Includes the ability to schedule procedure/surgery	Customer Accepted	Must Have
Includes the ability to support various methods of patient scheduling (e.g., patient requesting appointment, patient direct scheduling of appointment, VA Staff [includes Call Center staff] Scheduling [Scheduled and Unscheduled {Walk-in} Appointments]).	Customer Accepted	Must Have
Includes scheduling for VA Outpatient Services (Includes scheduling one-time appointments, multiple appointments at once, etc. Includes, but is not limited to the following services: Telemedicine (includes video-chat capabilities), Procedures (includes outpatient OR and ambulatory surgery), Comp and Pen, Referrals (Requests for Care) , Dental, Home Health Care, Ancillary Services (Radiology, Laboratory, Pharmacy, Nutrition), Prosthetics, Therapies (Occupational, Physical, Speech), Travel;	Customer Accepted	Must Have
Includes scheduling for VA Inpatient to include but not limited to Operating Room (surgical scheduling included), Admission, Discharge, Transfer, *Desired capability: schedule inpatient stay activities, Vet Centers, Long Term Care (to include, but not limited to: Contract/State Nursing Homes, Domiciliary/Half-Way Houses, Group Homes).	Customer Accepted	Must Have
Includes scheduling for Community (Non-VA) Care appointments.	Customer Accepted	Must Have
Includes the ability to manage Scheduling System Business Operations	Customer Accepted	Must Have
Includes the ability to support set-up/configuration activities such as Set-up/Maintain Resource Availability, Set-up/Maintain Care Coordination Agreements, Set-up/Maintain Scheduling Notification Templates/Letters, Set-up/Maintain Scheduling Business Rules, Alerts, and Workflows, Set-up/Maintain Scheduling System Role-Based Access)	Customer Accepted	Must Have
Includes the ability to support Veteran Information Management activities such as View VA/VHA Veteran Eligibility, Enrollment, and Benefits, View/Maintain Existing VHA Veteran Demographic Information, Create/Maintain Veteran Preference and Special Needs, Incorporate patient record flags for various alerts (e.g., Fugitive Felon).	Customer Accepted	Must Have

Includes the ability to support Request Management (Demand) activities such as Process Request, Creates/Maintains various work list queues for accomplishing scheduling tasks (wait list, pending orders, recall, etc.), Perform Request Oversight Activities, Creates/Maintains various work list queues for accomplishing scheduling tasks (wait list, pending orders, recall, etc.)	Customer Accepted	Must Have
Includes the ability to support Appointment Management (Services and Delivery) activities, such as includes Make Appointment, Process Appointment Reschedule and Cancellation, Process Notifications/Letters, Perform Appointment Oversight Activities	Customer Accepted	Must Have
Includes the ability to support Encounter of Care Management (Episode of Care) which includes Perform Check-In Process, Associate appointments with consults/orders and update consult/order status, Perform Check-Out Activities, Perform Encounter of Care Oversight Activities	Customer Accepted	Must Have
Includes the ability to provide Scheduling Report Management, such as Generate Capacity Management Reports, Generate National Reports, Generate Historical Reports, and Generate Operational Reports.	Customer Accepted	Must Have
Includes coordinating Associated and Occasion of Services (Delivery & Services) such as Coordinate Other VA Health Care Services, Coordinate External Health Care Services, Manage associated/pre-requisite ancillary appointments (Coordinate Occasion of Services), Coordinate Alternate Means of Delivering Care (Telehealth), Coordinate Medical Records	Customer Accepted	Must Have
Ability to capture and manage all time stamps relevant to scheduling and access.	Customer Accepted	Must Have
Manage service related information (service connections, agent orange, etc.).	Customer Accepted	Must Have
Integrate identity of the primary provider/team (primary care or mental health) appropriately in the appointing process.	Customer Accepted	Must Have
Includes tracking re-contacts to patients for follow-up appointments (interface with scheduling)	Customer Accepted	Must Have
Includes the ability to perform Specialty Outpatient Procedures.	Customer Accepted	Must Have
Includes the ability to perform dialysis procedures.	Customer Accepted	Must Have

Includes the ability for EHR to provide immediate and seamless interface with all third-party information systems for procedural areas, in particular those that use HL-7 interface.	Customer Accepted	Must Have
Includes the ability to inform and ensure patients complete any needed prep and/or lab requirements, and that labs are within range.	Customer Accepted	Must Have
Includes inpatient procedures (CT Scan, GI, dialysis, cardiac catheterization and electrophysiology studies, bronchoscopy, pulmonary function testing, sleep studies, neurologic studies [EEG, NCV, EMG].	Customer Accepted	Must Have
Includes Integration of medical devices while treating the patient, Vital Signs (VS) machines, Intravenous (IV) pumps, electronic patient education, unit tracking boards, bed management systems; physiological devices, sitter monitoring, remote telemetry.	Customer Accepted	Must Have
Provide Rehabilitation Treatment across All Settings (e.g. Inpatient, Residential, Long-Term, Outpatient, Home, Community Living Centers).	Customer Accepted	Must Have
Includes the ability to perform and record any pre-visit or in-visit procedures (finger stick glucose, POC testing, medication changes, immunizations, urine point of care testing, hospitalizations update, outside record retrieval etc.).	Customer Accepted	Must Have
Includes the ability to provide GYN care to transgender individuals.	Customer Accepted	Must Have
Includes the ability to complete any post visit procedures as needed (EKG, Immunizations, etc).	Customer Accepted	Must Have
Includes the ability to perform and record point of care pregnancy testing.	Customer Accepted	Must Have
Includes the ability to administer same-day injectable contraceptive (Depo Provera) provision through nursing.	Customer Accepted	Must Have

Includes the ability to compete VA visit with WH-PCP or GYN for pregnant patient.	Customer Accepted	Must Have
The ability to provide tools that support Veterans with mental health concerns in full recovery and elimination of suicide. Includes a fully integrated behavioral health system that facilitates the following critical elements: interdisciplinary comprehensive care planning, coordination, and case management across all specialty areas that influence behavioral healthcare within and without the VA; technological support to deliver efficient care that supports the broad array of specialty needs of the Veteran population (e.g. PTSD, high risk for suicide, homelessness, geriatrics, etc.), as they engage in VA and community care behavioral healthcare.	Customer Accepted	Must Have
Provide Mental Health Services delivers coordinated, interdisciplinary provision of medical, nursing, psychosocial, and allied health services to mental health patients in both an inpatient and outpatient setting. The entire catalogue of Mental Health Services can be found in the Clinical Service Inventory. Services included but are not limited to Mental Health Primary Care Services, Individual / Group Psychiatry Services, PTSD, Substance Abuse treatment, and Suicide Prevention.	Customer Accepted	Must Have
Includes integration of substance abuse services as VA addresses substance abuse as part of Mental/Behavioral Health.	Customer Accepted	Must Have
Includes facilitate involuntary commitments along with uploading legal documents into the EMR.	Customer Accepted	Must Have
Includes providing MH Residential Rehabilitation Treatment Care including support self-administered medications	Customer Accepted	Must Have
Includes capturing advanced directive (medical and mental health) and NOK/fiduciary or guardian information	Customer Accepted	Must Have

Includes supporting Measurement Based Care Activities	Customer Accepted	Must Have
g. Includes capturing and managing military sexual trauma (MST) activities including special provisions unique to this population (e.g provision of only MST care to active duty service members not eligible for other Va care)	Customer Accepted	Must Have
h. Includes tools to support full spectrum of Suicide Prevention care to includes Manage High-risk MH Patients (e.g., patient record flags, support enhanced care model etc.), manage Veteran Crisis Line (VCL) information to include referrals from the crisis line to the facility, REACH Vet predictive analytics/ Strategic Tool for Opioid Risk Mitigation (STORM)	Customer Accepted	Must Have
Includes support for providing MH care that is evidence based throughout the continuum of care, including robust documentation, clinical decision support, and integration of Patient Self-Report data obtained as part of the treatment protocol.	Customer Accepted	Must Have
Includes managing inpatient mental health care to include manage seclusion, restraints and involuntary medications.	Customer Accepted	Must Have
b. Includes the ability to manage food production operations such as managing food or stock items, recipes, menus, food or stock inventory, patient preferences and allergies, tray tickets, room service, forecasting, etc.	Customer Accepted	Must Have
Includes the ability to manage inpatient and outpatient Nutrition and Food Service diet orders, assessments, tube feeding orders, templates, calorie counts, documentation, etc.	Customer Accepted	Must Have
To maintain consistency of operations, it is expected dental providers will use the same enterprise capabilities as their medical colleagues (e.g. scheduling, orders, alerts, progress note tools, etc.) and the dental capability will support and enhance, not supplant, this workflow.	Customer Accepted	Must Have
b. Includes the ability for seamless bidirectional integration of the dental and medical components of the electronic health record.	Customer Accepted	Must Have

c. Includes the ability to export existing patient data from previously established VA records dental/medical into new systems	Customer Accepted	Must Have
d. Includes the ability to alert providers to essential required interventions based on patient's data within their electronic health record	Customer Accepted	Must Have
e. Includes capture and verification of dental eligibility, case status and assigned dental team members including primary and secondary providers.	Customer Accepted	Must Have
d. Includes procedural based scheduling notating procedure(s), prerequisite orders/labs, necessary supplies and implantable devices in addition to regular encounter requirements (e.g. time, provider, room, treating team members, etc.)	Customer Accepted	Must Have
Order, acquire, archive, retrieve, view, report and close out orders of dental images, 2D/3D scans and other digital dental sources (i.e. DICOM, .STL data) linked to a patient .	Customer Accepted	Must Have
Includes providing a dental examination procedure to include but not limited to the following types: periodic, problem focused, comprehensive (initial or follow on), periodontal, detailed subject specific problem focused (e.g., temporomandibular joint disorder [MPD]/temporomandibular joint [TMJ], dental clearances, Compensation and Pension exam [C&P]), consultation or re-evaluation.	Customer Accepted	Must Have
Notation of critical concerns (e.g., drug allergies, etc.) in a highly visible manner similar to the existing cover page of the dental application.	Customer Accepted	Must Have
Visual needs within the dental program: a. Ability to see all past dental work documented (e.g., tooth) to include treatment completed with date information, b. Assign dental eligibility class of patient (e.g., 1, 2, 3, 4, 5, etc.), c. Identify patient type (e.g., active, inactive, etc.), d. Ability assign primary and secondary dental providers, e. Ability to quickly see pertinent procedures treatment date (e.g., last exam, hygiene treatment, radiographs, etc.) in multiple views, f. Ability to document dental alerts (e.g., pre-medication, precautions, medical, pharmacy, etc.)	Customer Accepted	Must Have
Includes performing and capturing electrocardiogram (EKG/ECG) (GE/MUSE).	Customer Accepted	Must Have

Includes minimizing data entry involved in obtaining an ECG via scanning of patient IDs, etc.	Customer Accepted	Must Have
Includes phlebotomy and nursing collection and reporting laboratory specimens with visible tracking as to progress of order and notification of when results are back.	Customer Accepted	Must Have
Includes user feedback that lab orders are pending and not obtained.	Customer Accepted	Must Have
Includes nurse acknowledgement (verification) of pending lab order (responsible for executing).	Customer Accepted	Must Have
Includes nursing confirms identity of patient against specimen request.	Customer Accepted	Must Have
Includes bar code scanning of laboratory specimen plus verbal questions method used.	Customer Accepted	Must Have
Includes capturing the time labs acquired from patient.	Customer Accepted	Must Have
Includes special regulations for type and screen.	Customer Accepted	Must Have
Includes specimen collection and transportation to correct laboratory areas (hematology, chemistry, microbiology, etc.)	Customer Accepted	Must Have
Includes ability to view or communicate within hospital that labs are pending pickup.	Customer Accepted	Must Have
Includes determination of when specimens are delivered to lab intake.	Customer Accepted	Must Have
Includes time capture when labs are received in lab.	Customer Accepted	Must Have
Includes specimen processing (machine, etc.).	Customer Accepted	Must Have

Includes result available and confirmed by lab tech.	Customer Accepted	Must Have
Includes visual feedback within medical record of results available to the ED.	Customer Accepted	Must Have
Includes special handling of "off scale" or emergent values that require phone communication and write down/read back confirmation.	Customer Accepted	Must Have
Includes communication of lab results back to clinical area/providers who do not work standard shifts or regular business hours.	Customer Accepted	Must Have
Includes Performing Procedures without sedation that require pre/post nursing actions (e.g., pre-procedure check-list, vitals, medication reconciliation, dressings, instructions/information, etc.), documenting appropriate supplies/services, verifying privileging, documenting informed consent, performing safety timeouts, documenting the procedure including coding and timestamps, and scheduling follow-up visits as needed.	Customer Accepted	Must Have
Includes performing procedures with variances (e.g., with sedation).	Customer Accepted	Must Have
Includes the ability to perform an outpatient clinic visit, telemedicine surgery (visit).	Customer Accepted	Must Have
Supports the provision of treatment procedures and episodes of care across all care settings, as well as document treatment plans based on a patient's diagnosis. Encompasses all foundational services, specialty care, and ancillary services (Laboratory, Radiology, Pharmacy, etc.).	Customer Accepted	Must Have
Includes the ability to perform a procedure in the outpatient clinic (e.g., cast room, suture removal, colposcopy, etc.).	Customer Accepted	Must Have
Includes the ability to identify a patient as requiring nursing care for a procedure in operating room, GI, PACU, Cardiology, or other procedural care.	Customer Accepted	Must Have

Includes managing nursing history and physical performed utilizing identified standardized nursing minimum data sets specific for nursing with integration of documentation into a inter-professional record either by end user entry or nursing voice dictation into the electronic health care record.	Customer Accepted	Must Have
Includes capturing standardized nursing documentation completed, on the day of the procedure included but not limited to establishment of discharge planning, interprofessional care plan, checklists where applicable. Configurable screens to pull Labs, applicable tests, medications, NPO check, of all documentation including consents.	Customer Accepted	Must Have
Includes capturing standardized nursing documentation in operating or procedural room. This care is recorded at intervals and requires integration of medical devices such as Vital signs, physiologic monitors, bar code medications, and blood products, estimated blood loss and equipment counts, and intravenous pump integration. All data is stored and available to be retrieved for real time and retrospective analysis and documentation of care. Data storage terminology follows mappings to SNOMED CT as informed by Knowledge Based Systems.	Customer Accepted	Must Have
Includes the ability to transfer patients to PACU or next care area . Standardized nursing care is documented in PACU or next care area which is a continuum of the episode of care.	Customer Accepted	Must Have
Includes capturing moderate sedation documentation of blood pressure, HR, saturation, capnography, medications and fluids administered will be integrated into electronic health care record from the applicable medical device.	Customer Accepted	Must Have
Includes managing nursing documentation with drop down options that are currently charted in the Vista surgical package nursing intraop nursing note and to include a standardized nursing Pre-op and PACU nursing charting.	Customer Accepted	Must Have
Includes AORN or standard language based perioperative nursing diagnosis that can capture best practice.	Customer Accepted	Must Have

Includes the ability to make changes to templates when changes in practice occurs in a timely fashion.	Customer Accepted	Must Have
Includes the ability to generate a Surgical case cart pick list for SPS or Logistic to pull for the cases scheduled.	Customer Accepted	Must Have
Includes the ability to use preference cards generated for each surgeon for nursing staff to use to ensure supplies and equipment are pulled and available for that particular case.	Customer Accepted	Must Have
Includes bar code scanning for implants and biologic implants to ensure incorporation into the nursing intraoperative record	Customer Accepted	Must Have
Includes the ability to support a Weight management program.	Customer Accepted	Must Have
Includes the ability to support Tobacco cessation support	Customer Accepted	Must Have
Includes identification and support for administration of recommended immunizations	Customer Accepted	Must Have
Includes the ability to verify the authorized site and provider.	Customer Accepted	Must Have
Includes the ability to create (choose a category and/or template) a lab and/or an Anatomic Pathology (AP) order.	Customer Accepted	Must Have
Includes the ability to accept a Lab order and/or an AP order.	Customer Accepted	Must Have
Includes the ability to prepare and generate the specimen label unique to each specimen.	Customer Accepted	Must Have
Includes the ability to prepare and generate the accession label.	Customer Accepted	Must Have
Includes the ability to select lab orders to acknowledge.	Customer Accepted	Must Have
Includes the ability to transport a specimen to AP Lab.	Customer Accepted	Must Have

Includes the ability to Indicate Lab receipt of specimen and order information.	Customer Accepted	Must Have
Includes the ability to finalize and/or update the order.	Customer Accepted	Must Have
Includes the ability to prepare specimen and/or aliquot specimen.	Customer Accepted	Must Have
Includes the ability to assign pathologist or cytologist.	Customer Accepted	Must Have
Includes the ability to review patient and/or order-specific information, adjudicate issues, document issues, review responses, document resolution, and notify appropriate parties.	Customer Accepted	Must Have
Includes the ability to route the specimen to an external lab.	Customer Accepted	Must Have
Includes the ability to resolve and document Specimen Rejection Issues.	Customer Accepted	Must Have
Includes the ability to access information required to perform manual test on specimen.	Customer Accepted	Must Have
Includes the ability to perform automated test on specimen.	Customer Accepted	Must Have
Includes the ability to process specimen, resolve test issue, generate and document lab results.	Customer Accepted	Must Have
Includes the ability to perform auto verification, (e.g., verifying limits, reference ranges, analytical measurement range, critical values, special needs for specimen type, delta checks, QA/QC Checks).	Customer Accepted	Must Have
Includes the ability to review results, perform reflex order, perform quality control, issue preliminary results and disseminate initial results if required.	Customer Accepted	Must Have
Includes the ability to perform data checks (e.g., specimen analysis results, delta checks).	Customer Accepted	Must Have
Includes the ability to perform follow-up on unresolved issue with appropriate parties regarding the issue.	Customer Accepted	Must Have

Includes the ability to interpret results and certify results.	Customer Accepted	Must Have
Includes the ability to notify provider and report results, sending notifications.	Customer Accepted	Must Have
Includes the ability to notify registries.	Customer Accepted	Must Have
Includes the ability to request signed order.	Customer Accepted	Must Have
Includes the ability to place a secondary order if required.	Customer Accepted	Must Have
Includes the ability to merge orders, cancel orders, transfer orders, and close expired orders.	Customer Accepted	Must Have
Includes the ability to track completion of labs/exams/consults.	Customer Accepted	Must Have
Includes the ability to document patient visit including coding, consult completion.	Customer Accepted	Must Have
Includes the ability to calculate risk with automated extraction of relevant chart data.	Customer Accepted	Must Have
Includes the ability to manage peer review for radiologist, nurses, and technologists.	Customer Accepted	Must Have
Includes the ability provision of Mammography tracking tools.	Customer Accepted	Must Have
Includes the ability to automatically track diagnostic codes and availability of customizable codes.	Customer Accepted	Must Have
Includes the ability for longitudinal tracking processes for example AAA, lung or liver cancer.	Customer Accepted	Must Have
Includes the ability for automatic reminders of follow-up exam recommendations.	Customer Accepted	Must Have
Includes the ability to integrate with an enterprise-wide, comprehensive lung cancer screening solution to include reporting, coding, and results tracking features.	Customer Accepted	Must Have
Includes image storage and retrieval from Ultrasound equipment	Customer Accepted	Must Have

Includes the ability to receive a medication or prescription order, review the medication or prescription order, refill a prescription, electronically transfer a prescription from one VA pharmacy to another VA pharmacy including the historical information and remaining refills, enter a medication or prescription order manually, and queue and/or prioritize a medication or prescription order.	Customer Accepted	Must Have
Includes the ability to order specific medication, place in Not in Stock status, mark as obligated, receive dispense confirmation, and mark as dispensed.	Customer Accepted	Must Have
Includes the ability to review medication or prescription order and final product by accessing medication or prescription order history, verifying match, and documenting verification data.	Customer Accepted	Must Have
Includes the ability to review medication or prescription order information, edit medication or prescription order information, activate medication or prescription order, and adjudicate third party and internal billing.	Customer Accepted	Must Have
Includes the ability to verify Stock Container or Print Label, recipe, related documents; generate label and documents or collect ingredients; manufacture medication; assemble final product; document fill details; and collate prescription.	Customer Accepted	Must Have
Includes the ability to process increment transactions.	Customer Accepted	Must Have
Includes the ability to identify and/or confirm Patient Agent, locate final product, validate patient with final product, document receipt, remove notification, send order to CMOP via HL7 messaging, or route to fulfillment at Local Window, or route to fulfillment at retail pharmacies, or route to Local Mail Order Fulfillment; (Local Mail) Locate Final Product;(Local Mail) Prepare Packaging to include patient education information and/or Mail Method;(Local Mail) Validate Product, Packaging, Patient; (Local Mail) Mail Product; Provide package tracking information to EHR for patient and provider retrieval.	Customer Accepted	Must Have

Includes the ability for a patient (Veteran) to request a refill, without requiring specific pharmacist verification of each individual refill, by various methods (e.g., telephone IVR, internet portal [e.g., MyHealtheVet], postal mail, call center or other direct phone call, mobile applications, kiosk applications, details on additional, specific methods will be provided).	Customer Accepted	Must Have
Includes the ability to manage prescription refills to meet the intent of the original prescription without requiring the prescriber to modify or enter a new prescription, i.e. Titrating prescriptions.	Customer Accepted	Must Have
Includes the ability to use existing VA pharmacy identifiers (pharmacy station numbers) within the enterprise system, assuming uniqueness of pharmacy numbers between DoD and VA pharmacies.	Customer Accepted	Must Have
Includes the ability to offer Veterans preferred medication choice, and when medically necessary non-preferred/non-formulary, no matter which VA pharmacy fills the prescription based on the patient's eligibility or veteran status.	Customer Accepted	Must Have
Includes the ability to support multiple formularies of preferred medication choices based on patient's eligibility or veteran status.	Customer Accepted	Must Have
Includes the ability for VA to receive electronic prescriptions from non-VA providers.	Customer Accepted	Must Have
Includes the ability to allow the traveling Veteran the option to have partial or full prescriptions, excluding controlled drugs, filled at a different VA pharmacy other than their primary pharmacy without requiring manual re-entry of that prescription.	Customer Accepted	Must Have
Includes the ability and functionality to meet current and future requirements of the Drug Supply Chain Act.	Customer Accepted	Must Have
Includes the ability to manage recalls based on NDC and Lot#.	Customer Accepted	Must Have

Includes the ability to manage prescription billing to other healthcare insurers (e.g., OHI, VA ePharmacy Claims) utilizing National Council for Prescription Drug Programs (NCPDP) Telecommunications Standards to be integrated in the outpatient pharmacy prescription processing system when prescriptions qualify for third party billing.	Customer Accepted	Must Have
Includes the ability to support VA Drug File Management by the VA Pharmacy Benefit Management Program to include formulary status, criteria for use, Federal Supply Schedule price, contract status, incorporation of clinical content systems (e.g., Multum), and other required VA medication and supplies data (additional details to be provided).	Customer Accepted	Must Have
Includes the ability for a clinical content system (e.g., Multum Solution) to be implemented into the VA Enterprise Product List (Pharmacy Product System) to provide standardized medication knowledge information to support Clinical Decision Support for VistA, Medication Order Check Healthcare Application (MOCHA), and local drug files.	Customer Accepted	Must Have
Includes the ability to manage a process that the formulary status of the medication based on the enterprise drug file is viewable to the prescriber and pharmacist at the point of order entry for both inpatient and outpatient.	Customer Accepted	Must Have
Includes the ability for a prescriber to receive a non-formulary alert when ordering a medication that will trigger a template for prior authorization to be completed by the prescriber that could include auto-population of data (e.g., lab results, diagnosis) for both inpatient and outpatient.	Customer Accepted	Must Have
Includes the ability for the order to have a status of pending until complete.	Customer Accepted	Must Have
Includes the ability to track the time to complete the order and provide the medication to the patient (VA requires 96 hours).	Customer Accepted	Must Have
Includes the ability to provide approximately 200 VA Clinical Criteria for use in non-formulary or restricted medications at the generic drug level.	Customer Accepted	Must Have

Includes the ability for the provider/prescriber to receive a secure message to review the request and decide whether to renew a prescription.	Customer Accepted	Must Have
Includes the ability to ensure that cumulative early refill days do not exceed 10 total throughout the lifetime of the prescription.	Customer Accepted	Must Have
Includes the ability for a prescriber to select the appropriate DEA number to be recorded when electronically writing a controlled substance prescription, Federal or private.	Customer Accepted	Must Have
Includes the ability for a bi-directional, real time interface with CMOP using HL7 which at a minimum includes dispense request, cancellation request, fulfillment status, and acknowledgements.	Customer Accepted	Must Have
Includes the ability to add a distinct field (transmitted in real time via HL7 embedded in HTTPS) for additional prescription information to each individual prescription sent to CMOP.	Customer Accepted	Must Have
Includes the ability for CMOP to respond back to originating VAMC in real time with resolution information related to VAMC generated additional prescription information field issues/content.	Customer Accepted	Must Have
Includes the ability for prescription additional information field content to be captured in EHR.	Customer Accepted	Must Have
Includes the ability to receive a rejected prescription fill request with a dialog box to contain information related to prescription fill rejection.	Customer Accepted	Must Have
Includes the ability to use standardized rejection codes 1 – 39 (to be provided) in prescription fill rejections.	Customer Accepted	Must Have
Includes the ability for VAMC to resubmit a prescription fill request referencing the prescription identifier/code and identifying that it is a resubmission.	Customer Accepted	Must Have

Includes the ability for prescription fill resubmissions to require a CMOP Note containing original cancel text (e.g., date originally submitted, date cancelled, resubmit comments), to be stored in the originating VAMC Activity Log (e.g., CMOP Event Log).	Customer Accepted	Must Have
Includes the ability for multiple prescriptions cancellations and resubmissions with appended CMOP Note cancel text.	Customer Accepted	Must Have
Includes the ability for CMOP Notes to be sent by fill instance.	Customer Accepted	Must Have
Includes the ability for CMOP to automatically update processing status for an individual prescription fill request.	Customer Accepted	Must Have
Includes the ability for transmission of prescription fill cancellation(s) in HL7 format.	Customer Accepted	Must Have
Includes the ability for acceptance/capture of cancel back codes in an Activity Log (e.g., CMOP Event Log – examples to be provided).	Customer Accepted	Must Have
Includes the ability for VAMC pharmacy management of a queue for cancelled prescriptions.	Customer Accepted	Must Have
Includes the ability for a resubmitted prescription fill request to be transmitted to CMOP in real time, ahead of batch processing, to prevent delays in care.	Customer Accepted	Must Have
Includes the ability for a Pending Que to hold the prescription fill request and then send to CMOP when the prescription is available for refill.	Customer Accepted	Must Have
Includes the ability to Batch transmissions (frequency and/or timing of batch transmissions to be determined) or transmit prescriptions real time to CMOP.	Customer Accepted	Must Have
Includes the ability for VAMC site configurable Batch transmissions (e.g., parameter).	Customer Accepted	Must Have

Includes the ability for Suspense Functions for non-controls and controls to continue to be set at the Medical Center Levels and consistent with current criteria (e.g., Pull Ahead = 1 to 10 days, Other Rxs = 1 to 10 days, Suspense Date = 10 days before next refill due) Comment: Suspense Date: 10 days before next refill due (hard standard CMOP does not want this to change)	Customer Accepted	Must Have
Includes the ability for partial fills of a CMOP prescription at a VAMC and subsequent fills at CMOP (e.g., first fill at VAMC = 5 tablets, subsequent fills at CMOP = 90, 90, 90, 85) Comments: Please be aware this has the potential to significantly impact both the Medical Center and the CMOP. It was suggested on the call that partials quantities would deduct. CMOP does not want this requirement as we see the potential for significant impact on both the Medical Center and CMOP	Customer Accepted	Must Have
Includes the ability to assign the Do not Mail designation down to the individual prescription level.	Customer Accepted	Must Have
Includes the ability to reject sending a prescription fill request to CMOP if the Temporary address is due to expire in X days.	Customer Accepted	Must Have
Includes the ability to assign Signature Required designation down to the individual prescription level.	Customer Accepted	Must Have
Includes the ability to identify duplicate prescription fill requests for the same patient and same medication from different Medical Centers.	Customer Accepted	Must Have
Includes the ability to set controlled substance expiration date as 6 months from date written.	Customer Accepted	Must Have
Includes the ability to designate a primary mailing address and a alternate physical address for non-postal delivery (e.g., refrigerated, ORMD).	Customer Accepted	Must Have
Includes the ability to capture and store in the activity log multiple package IDS and Lot information in HL7 message.	Customer Accepted	Must Have

Includes the ability to manage a table that CMOP could update via HL7 to temporarily not allow prescriptions on certain drugs to be suspended for CMOP.	Customer Accepted	Must Have
Includes the ability to have an opt-in automated refill program in configurable setting in case VHA policy changes in the future.	Customer Accepted	Must Have
Includes the ability to manage hand offs to My HealtheVet for prescription notification and tracking including the incorporation of local fill tracking.	Customer Accepted	Must Have
Includes the ability for the hosted Centralized Medication File to allow real time updates. Comment: CMOP needs to be able to access and transmit through HL7 to update CMOP records.	Customer Accepted	Must Have
Include the ability for communication interface between EHR and CMOP. Comment: will likely require the functional communication of at least two classes of information which may require the implementation of at least two separate communication channels: 1) Prescription Information (bi-directional) and 2) Formulary Information (bi-directional).	Customer Accepted	Must Have
Includes the ability to present a received rejection message to the user as a dialog window for prescription disposition which may include "action completed", "prescription edit and resubmit" or "prescription edit and local fill".	Customer Accepted	Must Have
Includes the ability for Patient Billing, process must mimic current VistA CMOP billing procedures, to be initiated at the time of prescription transmission to the CMOP host system.	Customer Accepted	Must Have
Includes the ability to maintain an Enterprise Product List which includes reviewing new information, updating the EPL (e.g., Pharmacy Product System), Updating the Facility List (e.g., receive EPL update, review updated EPL, update Facility product list, assign products to local pharmacies, customize and configure product for local pharmacy/inventory/clinical needs), preparing the update request.	Customer Accepted	Must Have

<p>Includes Management of Homeless Veteran Populations to include determining eligibility for services from field based remote locations (e.g., HINQ, eligibility office, etc.), displaying and managing Homeless Veteran Information (e.g., Veteran demographics, locality, date of service, disposition information, contact information, etc.), capturing and managing community outreach and intervention information. Support Mobile Functionality (e.g., outreach, telehealth, transportation, housing, etc.) improving efficiencies. Interface with homeless applications/software (e.g., HOMES assesement tool, etc.) NOTE: If patient not eligible, provide a process to hand off to community provider, If patient is eligible, complete full HOMES assessment.</p>	Customer Accepted	Must Have
<p>b. Includes Managing Referrals from National VA Call Centers (e.g. Homeless,) to include support for bi-directional data sharing among community partners for assessments, display relevant homeless information from other entities (e.g., HUD Homeless Management Information [HMIS], Health and Human Services [HHS], Department of Labor [DoL], Social Security Administration [SSA], Department of Defense [DoD], Defense Enrollment Reporting System [DEERS], Transitional Assessment Program [TAP], etc.), integration between the patient record and HOMES software, Includes Specialty Reporting functionality supporting Homeless, Social Work and case management, to include but not limited to: i. Number of Veteran applied for Homeless services, ii. Number of Veterans receiving Homeless services, iii. Reports by Congressional Districts, iv. VBA Reports, v. NCCHV Reports, vi. DoL Reports, vii. SSA Reports, viii. Number of Veterans applied for Medicare/Medicaid services, ix. NDI report indicating cause of death and date of death, x. Department of Justice (DoJ) reports related to incarceration, probation, etc., xi. Report from the All Employee Survey for the Homeless Program employee workgroup code</p>	Customer Accepted	Must Have
<p>Includes managing outpatient clinical social work interventions (e.g., case management, therapy interventions, group participation, family interactions, and telephone/ telehealth interventions, etc.)</p>	Customer Accepted	Must Have

Includes Care Management and Social Work which need to link to VBA system, Integrate fiduciary information into the HER, and allow claim status information to be integrated as “read” only in the EHR. (Note: Federal regulations establish that the VA medical record is the property of the patient. While MU guidelines require that commercial EHR’s provide mechanism for patients to access their records, most don’t go to the extent of VA in defining record as being owned by patient.)	Customer Accepted	Must Have
Includes integrating with Case management Tracking and Reporting Application (CMTRA) for post 9/11 Veteran/Active Duty Servicemember care coordination to include entered data in CMTRA will feed a template clinical note in the new EHR or vice versa, clinical note auto-populate tracking fields in CMTRA for performance measures and metrics, provide tickler list for case manager, and access to and linkage with PCAS to obtain CANS scores	Customer Accepted	Must Have
Includes capturing Advanced Directive (medical and mental health) and NOK/Fiduciary or Guardian Information	Customer Accepted	Must Have
Includes documenting comprehensive psychosocial assessment, interdisciplinary treatment planning and ongoing discharge planning goals and progress toward meeting goals. Need capability of tracking efficacy of interventions. (Current note templates in CPRS contain health factors so we can track efficacy of SW case management interventions and manage resources)	Customer Accepted	Must Have
Includes facilitate involuntary commitments along with uploading legal documents into the EHR	Customer Accepted	Must Have
Includes compatibility with IT Discharge software so that referrals to Non-VA resources can be made by transmitting information directly from EHR to the community provider	Customer Accepted	Must Have
Includes activity management capabilities such as patient dashboard that pulls: name, last 4, patient acuity stratification, CM contact plan frequency, last appt., next appt, predictive analytics, etc. and allow for reporting	Customer Accepted	Must Have

Includes the ability to document the social determinants of health needs via a comprehensive psychosocial assessment, treatment planning and ongoing discharge planning goals, include extractable data points (e.g. health factors) to track efficacy of SW case management interventions and manage resources. Assessment will include, but not be limited to the caregiver burden, psychosocial, community, income level, housing status, financial; education; advance decision making, and care planning. (VA required, but unsure if it's included in existing Cerner functionality)	Customer Accepted	Must Have
Includes the ability to document clinical social work interventions (e.g., care coordination, case management, therapy interventions, group participation, family interactions, telephone and telehealth, record secure messaging between Veteran/family and social worker, etc.)	Customer Accepted	Must Have
Includes the ability to link Veterans to Resources (including but not limited to the following: Initiate VA and Non VA resources referrals; utilize IT Discharge software when appropriate so that referrals to non-VA resources can be made by transmitting information directly from EHR to community provider, with transmission confirmation)	Customer Accepted	Must Have
Includes the ability to document advanced directive (Medical and Mental Health) and Next of Kin (NOK)/fiduciary or guardian information (e.g., patient generated entries - advanced directives, NOK updates, etc.)	Customer Accepted	Must Have
Includes the ability to link EHR to VBA system (Unique to VA) to allow claim status information to be integrated as "read one" in the HER, integrate VBA fiduciary information into the EHR	Customer Accepted	Must Have
Includes the ability to link EHR to NCA (counseling to family members, as needed) (Unique to VA)	Customer Accepted	Must Have
Includes the ability to interface with Case Management Tracking and Reporting Application (CMTRA) (VA generated product – VSSC) for post 9/11 Veteran/Active Duty Servicemember care coordination (eliminates need for duplicate documentation) (VA interface with this application is required; unsure of Cerner's ability to interface with this system)	Customer Accepted	Must Have

Includes the ability to complete consults and orders within scope of practice	Customer Accepted	Must Have
Includes the ability to provide support to caregivers/family members of Veterans.	Customer Accepted	Must Have
Includes the ability to provide workflow tracking/prompting mechanism for follow-ups (e.g., staff reminders about when to follow-up with Veterans; similar to tickler) (VA required, but unsure if it's included in existing Cerner functionality)	Customer Accepted	Must Have
Includes the ability to provide notifications to Veteran and Veteran acknowledgment regarding access to SW support (during hospitalization, ER visits, MH, specialty medical programs); Support resources available may be unique to VA. Includes active and post-discharge, notifications to team that Veteran received information/awareness of access to this support	Customer Accepted	Must Have
Includes the ability to document Veteran's acceptance/waiver of targeted SW support	Customer Accepted	Must Have
Includes the ability to access discharge plans to support recovery/patient compliance	Customer Accepted	Must Have
Includes the ability for primary providers to access SW reports, to support understanding of Veteran physical/emotional state during/post treatment, and to access history/on-going case management, if needed	Customer Accepted	Must Have
Includes the ability for Veteran to request a consult to address the social determinants of health: housing, finance, well-being, advocacy (Unique to VA)	Customer Accepted	Must Have
Includes the ability for Veteran to launch sites/receive information regarding VA SW resources and community programs, based on area of general need	Customer Accepted	Must Have
Include access to existing crisis response teams (phone/chat/etc.) for emergent needs unrelated to active medical procedures/treatment (this could be part of the Call Center Capabilities/Rollover)	Customer Accepted	Must Have

Complete social work questionnaires and other standardized screening instruments to initiate transfer to EHR from a variety of settings (e.g., created during ED visit)	Customer Accepted	Must Have
Includes documentation of specialized assessments, e.g., caregiver burden	Customer Accepted	Must Have
Includes documentation of clinical interventions e.g., care coordination, case management, family and group interactions	Customer Accepted	Must Have
Includes access to case management tools e.g., Case Management Tracking and Reporting Application (CMTRA)	Customer Accepted	Must Have
Standardized spiritual screening tool, available enterprise wide (clinical tool used to complete an initial evaluation of the patient's desire for religious/spiritual care)	Customer Accepted	Must Have
Includes the ability to provide scheduling/tracking services to support spiritual and religious needs, funerals/memorial services.	Customer Accepted	Must Have
Includes the ability to document the patients' religious and spiritual health care needs through spiritual assessment and treatment plan development. The assessment will include patient choice for religious preference and spiritual care.	Customer Accepted	Must Have
Includes the ability to document clinical chaplain interventions and treatment plans. (e.g., group participation, family interactions, telephone and telehealth, record secure messaging between Veteran/family and clinical chaplain, etc.)	Customer Accepted	Must Have
Includes the ability to document spiritual counseling relative to advanced directive information.	Customer Accepted	Must Have
Includes the ability to link EHR to NCA (counseling, funerals and memorial services to family members, as needed) (Unique to VA)	Customer Accepted	Must Have
Includes the ability to complete consults and orders within scope of practice.	Customer Accepted	Must Have

Includes the ability to provide support to caregivers/family members of Veterans.	Customer Accepted	Must Have
Includes the ability to provide workflow tracking/prompting mechanism for follow-ups (e.g., staff reminders about when to follow-up with Veterans including assessments and reassessments)	Customer Accepted	Must Have
Includes the ability for primary providers to access chaplain notes and reports to support understanding of Veteran religious/spiritual care needs.	Customer Accepted	Must Have
Includes the ability for Veteran to request a consult and/or other chaplain services electronically.	Customer Accepted	Must Have
Ability for Veteran to launch sites/receive information regarding VA Chaplain Service religious and spiritual resources.	Customer Accepted	Must Have
Document at the point of care information regarding Veterans' need of Spiritual/Pastoral Care	Customer Accepted	Must Have
Includes the ability to document procedures and biopsies (e.g., cardiology, gastroenterology, pulmonary, dermatology, etc.)	Customer Accepted	Must Have
Includes access to data from prior procedures: Dates, indications, findings, and recommendations for procedures performed in the VA (nationwide), DOD, and non-VA (e.g., care in the community).	Customer Accepted	Must Have
Includes documentation of all key procedure aspects (including indication, procedure details, findings, adverse events, recommendations, and delayed complications), and attachment of images/videos to the procedure report.	Customer Accepted	Must Have
Includes the ability to import of procedure data from commercial off-the-shelf software (COTS) through appropriate interface (not as pdf or as an image file).	Customer Accepted	Must Have
Includes inclusion of results/reports that are available later (e.g., laboratory reports performed on biopsy specimens).	Customer Accepted	Must Have

Includes assessment of procedure quality and acquisition of quality reports at the level of the procedure list, the facility and across VHA in alignment with current guidelines/VHA Directive.	Customer Accepted	Must Have
Includes modification of the “clinically indicated date” by the provider performing the procedure in accordance with VA guidelines/direction	Customer Accepted	Must Have
Includes embed pictures in progress notes (e.g., wounds)	Customer Accepted	Must Have
Includes to the ability to provide library of patient exam templates that can be customized	Customer Accepted	Must Have
EHR should be able to provide calculations, reports, order-sets, templates, and dashboards specific to end stage renal disease (ESRD) including hemodialysis, peritoneal dialysis, home hemodialysis	Customer Accepted	Must Have
Includes the ability to create/send patient letters (simultaneous chart notes and printed letter)	Customer Accepted	Must Have
Includes the ability to document hospital stay including coding and relevant timestamps	Customer Accepted	Must Have
Includes discharge summary creation	Customer Accepted	Must Have
Includes capturing admission data (e.g., condition of patient, status (Observation (OBS), or inpatient)), diagnosis (using current coding standards, i.e., International Statistical Classification of Diseases and Related Health Problems ICD-10)	Customer Accepted	Must Have
Includes performing Medication Reconciliation at every change in patient status	Customer Accepted	Must Have
Includes documenting complete History & Physical (H&P) (nursing, physician, and ancillary staff) and updating if warranted after an event change	Customer Accepted	Must Have

Includes templated notes (applies to all inpatient documentation not just H&P) available for ease of use that import pertinent data from available sources into the note (such as vital signs from that morning)	Customer Accepted	Must Have
Includes the ability/option to toggle off “ghost” copied or “pulled data” so that only directly entered text is viewable.	Customer Accepted	Must Have
Includes documenting hospital stay including coding and relevant timestamps; medication reconciliation; discharge teaching; support services; travel; prescriptions; supplies	Customer Accepted	Must Have
Includes documenting scheduled follow-up visit (capture and preserve original and revised timestamps)	Customer Accepted	Must Have
Includes documenting Provide instructions/information, supplies, equipment, medication, etc.	Customer Accepted	Must Have
Includes direct access to results or images such as Echocardiogram (ECHOs/EKG), radiology, Pulmonary Function Tests (PFTs), scanned outside documents, etc.	Customer Accepted	Must Have
Includes standardized documentation of minimum data sets across all disciplines	Customer Accepted	Must Have
Document treatment visit notes	Customer Accepted	Must Have
Document team-based notes and care plans (including DME)	Customer Accepted	Must Have
Capture documentation, consent, education and data from procedures (injections, EMG studies)	Customer Accepted	Must Have
Incorporate external data (e.g. images, video, EMG report, x-rays, reports)	Customer Accepted	Must Have
Includes the ability to check/record Vital Signs	Customer Accepted	Must Have

Includes the ability to perform and record any pre-visit or in-visit procedures (finger stick glucose, immunizations, urine point of care testing, POC testing, medication change, hospitalizations update, outside record retrieval etc)	Customer Accepted	Must Have
Includes the ability to review/enter/update pregnancy, lactation status (or menopausal), LMP, date of last Pap Smear, Mammogram, bone density etc. if indicated and allow for updates as needed	Customer Accepted	Must Have
Includes the ability to document patient visit	Customer Accepted	Must Have
Includes the ability to record birth sex and self-identified gender	Customer Accepted	Must Have
Includes the ability to prompt provider to document Chaperone if needed	Customer Accepted	Must Have
Includes the ability to document within visit procedures such as Pap smear, STI testing, urine pregnancy testing, immunizations, etc.	Customer Accepted	Must Have
Includes the ability to complete pre-conception counseling if indicated	Customer Accepted	Must Have
Includes the ability to complete clinical reminders as needed	Customer Accepted	Must Have
Includes the ability to perform and record point-of-care pregnancy testing	Customer Accepted	Must Have
Includes the ability to document visit history and exam	Customer Accepted	Must Have
Includes the ability to access templates for gender-specific care	Customer Accepted	Must Have

Includes the ability to manage contraceptive reminders including injectable contraceptive (Depo Provera) reminder dates with link to nursing visit; OCP refill reminders with link to nursing visit: and IUD and implant removal/reinsertion dates with link to nursing reminder	Customer Accepted	Must Have
Includes the ability to document pre-procedure time out	Customer Accepted	Must Have
Includes the ability to document within-visit procedures (e.g. IUD insertion/removal, endometrial biopsy, colposcopy, LEEP)	Customer Accepted	Must Have
Includes the ability to obtain and document vital signs post-procedure	Customer Accepted	Must Have
Includes the ability to review/update allergies list	Customer Accepted	Must Have
Includes the ability to complete and record preventive screenings and clinical reminders as needed (e.g. Intimate Partner Violence, Military Sexual Trauma, Depression, PTSD, Substance Abuse, others) -PACT Team members	Customer Accepted	Must Have
Includes the ability to create standardized pre-operative note (format required determined by OR)	Customer Accepted	Must Have
Includes the ability to document pregnancy in the VA system	Customer Accepted	Must Have
Includes the ability to document mental health screenings, other high risk conditions, prenatal counseling as part of a VA visit with WH-PCP or GYN	Customer Accepted	Must Have
Includes the ability to document Maternity Coordinator's contacts with patient post-delivery	Customer Accepted	Must Have
Includes the ability to record maternity outcomes, provide lactation support and order supplies	Customer Accepted	Must Have

Includes capturing and Managing Somatic Therapies (e.g., Electroconvulsive Therapy [ECT], Transcranial Magnetic Stimulation [TMS], etc.)	Customer Accepted	Must Have
Includes capturing Community Based Case Management Services (e.g., homeless shelters, etc.)	Customer Accepted	Must Have
Includes capturing comprehensive psychosocial assessment, Mental Health treatment planning and ongoing discharge planning goals information	Customer Accepted	Must Have
Includes the ability to manage electronic technologist notes including contrast dose, type, amount, lot# of contrast, site of injection, injection rate, extravasation, allergic reaction (to be updated with joint commission standards).	Customer Accepted	Must Have
Includes standardized clinical note templates (CNT) for treatment summary and continuity of care including survivorship care plan.	Customer Accepted	Must Have
Information in the medical record that cannot be shared without consent is properly tagged for exclusion from HIE as required by law or patient preference.	Customer Accepted	Must Have
Includes the ability for data replication to the extent possible (suggest/reuse recently used items – data replicated downstream to other workflows or be available to other users)	Customer Accepted	Must Have
Includes the ability to capture voice dictation of activities that can be entered as part of the official patient record	Customer Accepted	Must Have
Includes the ability to access relevant electronic content using standards-based, context driven content approaches to simultaneous retrieval from multiple content sources (Micromedex, UpToDate, National Institutes of Health (NIH), Pharmacy Benefits Management (PBM) white papers, VA research findings, etc.)	Customer Accepted	Must Have
Includes the ability to take actions (write orders, etc.) in the medical record while simultaneously documenting those actions in the form of written documentation	Customer Accepted	Must Have
Includes pre-formatted notes for common activities that occur in the Emergency Department (e.g., capturing patient hand-off's)	Customer Accepted	Must Have

Includes documented verification of activities at the boundaries of clinical services (e.g., hand-off's – the receiver of the patient should confirm they know that they are getting the patient and reviewed the handoff information)	Customer Accepted	Must Have
Includes role-based documentation functionality	Customer Accepted	Must Have
Includes the ability for a Licensed Independent Practitioner to chart on a variety of elements related to Emergency Department care (e.g., at a minimum: overall examination/assessment/plan, sedation, codes, critical pathways, handoff/communication with other providers/staff, performing attestations, and restraints or other behavioral codes)	Customer Accepted	Must Have
Includes the ability to document using a standardized nursing terminology (e.g., Clinical Care Classification System (CCC)) all elements of nursing care related to the Emergency Department (e.g., assessments, intravenous (IV), medications, blood given, other treatments (nebulizers, Foley catheter, fall precautions, patient education, etc.):	Customer Accepted	Must Have
Includes a quick note capture mechanism for the presentation of a non-VA patient with low acuity who has medical screening exam performed and deemed no risk to life/limb/function for discharge to follow-up in non-VA setting	Customer Accepted	Must Have
Includes supporting the performance of Resident/Medical Student supervision	Customer Accepted	Must Have
Includes documenting clinical social work interventions (e.g., triage assessment, care coordination/case management interventions, family/caregiver interactions, telephone interventions)	Customer Accepted	Must Have
Includes documenting Advanced Directive (AD) (medical and Mental Health [MH]) and Next of Kin (NOK)/fiduciary or guardian information	Customer Accepted	Must Have
Includes access to data by content (e.g., progress note by provider, tracking and trending labs and vital signs with graphs, goals of care, notes by specific terms	Customer Accepted	Must Have

Includes easily accessed and retrievable summary of specific preventive services, goals of care, advanced care planning, allergies, etc.	Customer Accepted	Must Have
Includes ability for documentation of Caregiver Support program	Customer Accepted	Must Have
Includes ability to customize user interface for ease of information retrieval and documentation specific to the needs of that end user (keeping other functions not typically used in background within accessible but not immediately visible pages.	Customer Accepted	Must Have
Includes the ability to support Patient Entered Data Management	Customer Accepted	Must Have
Includes the ability to manage clinical information received from Veterans to ensure it is available and viewable from the EHR in an appropriate form (e.g., My HealtheVet; include Mobile applications) (VA unique to surface data to clinicians)	Customer Accepted	Must Have
Includes the ability to support documentation (Unique to VA; this addresses what the provider does with the information provided by the patient)	Customer Accepted	Must Have
Includes the ability to document at the point of care information regarding Veteran's need of care, demographic data, risk assessment, proposed decision, and individual health determination.	Customer Accepted	Must Have
Includes the ability to create problem lists.	Customer Accepted	Must Have
Includes the ability to document dates with changes in condition.	Customer Accepted	Must Have
Includes the ability to create, amend, correct and authenticate transcribed or directly entered clinical documents.	Customer Accepted	Must Have

Includes the ability to manage and track procedures, advance directives, medical diagnoses, surgeries, family health information, Do Not Resuscitate (DNR) orders, and the location of any records (legal or otherwise) by using standardized templates or other documentation techniques.	Customer Accepted	Must Have
Includes the ability to produce summary of record of care to include the history of the current illness and Veteran's historical data related to previous medical diagnoses, surgeries and other procedures performed on the Veteran and relevant health conditions of family members.	Customer Accepted	Must Have
Includes the ability to view Non-VA CCDAs transmitted to VA by health information exchange	Customer Accepted	Must Have
Includes the ability to import and store non-VA CCDA files with interactive data curation	Customer Accepted	Must Have
Includes the ability to view Non-VA CCDAs transmitted to VA by health information exchange	Customer Accepted	Must Have
Includes the ability to import and store non-VA CCDA files with interactive data curation	Customer Accepted	Must Have
Includes capturing patient visit including coding, consult completion: calculating anesthesia/surgery risk with automated 'pull' of relevant chart data, implementing risk reduction plan, and pre-op clinic functions (e.g., anesthesia/surgery/nursing)	Customer Accepted	Must Have
Includes the ability to document procedure including coding and relevant timestamps	Customer Accepted	Must Have
Includes the ability to document procedure including coding, specimens, and relevant date/times, timestamps	Customer Accepted	Must Have
Includes documenting Post Anesthesia Care Unit (PACU) care, Post Anesthesia Score, and checklist	Customer Accepted	Must Have

Includes capturing implant data into intraoperative record	Customer Accepted	Must Have
Includes the ability to document patient care including coding, consult completion	Customer Accepted	Must Have
Includes the ability to capture implant	Customer Accepted	Must Have
Includes the ability to allow designation of mandatory fields that are required to be filled prior to signing/closing the record	Customer Accepted	Must Have
Includes the ability to create, edit, and maintain checklists, order sets, minimum data sets and clinical pathways, decisions support tools at National, VISN, Facility, and provider level with 'keys' to determine ability to edit;	Customer Accepted	Must Have
Includes the ability to create patient lists (eg: by provider, date of surgery, type of surgery, service, etc.)	Customer Accepted	Must Have
Includes the ability to identify the patient as requiring anesthesia care: This care might be for procedure in operating room, GI, PACU, Cardiology, Radiology, and other procedural care.	Customer Accepted	Must Have
Includes the ability to identify the patient as evaluated in anesthesia preop clinic and anesthesia history and physical performed. Labs, Tests, medication reconciliation, preoperative risk reduction, anesthesia consent discussion, and education performed.	Customer Accepted	Must Have
Includes the ability to identify the patient as seen on day of procedure. Note written documenting day of procedural note. Labs, tests, medication reconciliation, NPO check, final checks of all documentation and consents. Notes from anesthesia history and physical evaluation are visible to all other clinical providers in the same system as medical, surgical, ICU, records.	Customer Accepted	Must Have

Includes the ability to capture anesthesia patient care documented in operating or procedural room or ICU. This care is recorded at least every 30 seconds and stored. Vital signs, physiologic parameters, machine parameters, error codes, medications, and assessments are recorded and documented in real time. All data is stored and available in SQL database for analysis and documentation of care. Data storage terminology follows anesthesia terminology specs and SNOMED CT. Units for all medications and physiologic parameters are available and consistent throughout system.	Customer Accepted	Must Have
Includes the ability to capture when patient is transferred to PACU or ICU or direct to PACU phase 2 when criteria satisfied. Care documented in PACU or ICU.	Customer Accepted	Must Have
Includes the ability to capture when pain patients would be scheduled for appointment. Seen in Pain Clinic. Documentation of evaluation and care.	Customer Accepted	Must Have
Includes the ability to capture pain procedural care would be handled in a similar manner to patients scheduled for other procedural care such as surgery, GI, cardiac cath, MRI, CT, interventional radiology, dentistry.	Customer Accepted	Must Have
Includes the ability to capture moderate sedation (by Non-Anesthesia providers) utilizing computerized documentation of blood pressure, HR, saturation, capnography, medications and fluids administered using same system as OR and ICU. The system for documenting moderate sedation uses the same database as the OR and ICU system so that data analytic can be used to assess quality of care in all sites.	Customer Accepted	Must Have
Includes the ability to transfer information from intraoperative or ICU care to the next patient location. For example, OR medication data is readily accessible to the PACU. OR and PACU data is readily available and accessible to ICU care. Data is exchangeable for hand off from OR to PACU and then ICU. For example, if an antibiotic was administered in the ER or OR or Hospital or ICU, the dose, medication, and timing of administration is available in the next clinical location such as OR or ICU or floor. All data is integrated into a single system to allow automated transfer of care with continuity of care between services and patient care locations (OR, PACU, ICU, ER, Ward).	Customer Accepted	Must Have

Includes the ability to capture anesthesia preoperative evaluation history and physical note. Labs, Tests, risk stratification, etc.	Customer Accepted	Must Have
Includes the ability to capture anesthesia day of surgery evaluation note.	Customer Accepted	Must Have
Includes the ability to capture continuous data for intraoperative, periprocedural and ICU care. This data must be stored in a manner where all variables are accessible to analytic systems. For example, the systolic blood pressure, diastolic blood pressure, mean blood pressure, pulmonary pressures, central venous pressure, saturation, anesthetic agent levels, etc. are recorded as parameters at intervals at least every 30 seconds that can be analyzed. Units are stored and are consistent across the system. All data are stored permanently for analytics. The data should be stored for OR and all procedural areas (Radiology, PACU, ICU, GI, ECT, MRI, CT, Dental, etc) available and provided for quantitative analytics. Data storage	Customer Accepted	Must Have
Includes intensive care unit continuous data collection. This data must be stored in a manner where all variables are accessible to analytic systems. For example, the systolic blood pressure, diastolic blood pressure, mean blood pressure, saturation, anesthetic agent levels, etc. are recorded as parameters at intervals at least every 30 seconds that can be analyzed. All data are stored permanently for analytics. The data should be stored in an identical manner to the OR and all procedural areas (Radiology, PACU, ICU, GI, ECT, MRI, CT, Dental, etc) and provided for quantitative analytics. Units are stored and are consistent across the system. All data are stored permanently for analytics. Data storage terminology follows VA anesthesia terminology specs and SNOMED CT.	Customer Accepted	Must Have
Includes capturing nursing workload, productivity and NHPPD as a by-product of nursing documentation, to be retrieved at the most granular level, including but not limited to practice area, facility, VISN and national reporting .	Customer Accepted	Must Have
Includes extraction and storing of identified nursing minimum data sets in a manner where all variables are accessible for reporting and measurement.	Customer Accepted	Must Have

Includes nursing dashboards for nurses at the point of care, nurse managers and nursing supervisors and nurse executives to track real time patient movement across practice areas, and longitudinal reports to identify system improvements.	Customer Accepted	Must Have
Includes integration of automated dispensing machines within all practice areas.	Customer Accepted	Must Have
Includes ensuring timing data, nursing case details, are available for analytics.	Customer Accepted	Must Have
Includes the ability to produce standardized nursing checklists based on evidenced based practice with retrievable data elements for nursing analytics from the interface terminology.	Customer Accepted	Must Have
Includes electronic configurable dashboards that can set threshold for abnormal values such as WBC under or over threshold, Glucose under or over threshold, test missing, notes missing, or bed availability.	Customer Accepted	Must Have
Includes standardized evidenced based checklists that contain identified minimum data elements but can be figurable for hospital complexity and can be filled out over time by multiple clinicians and viewed by multiple teams and staff prior to completion.	Customer Accepted	Must Have
Includes the ability to use checklists to coordinate care across inter-professions.	Customer Accepted	Must Have
Includes the ability to use checklists for systems based nursing care , performance improvement, and safety. Nursing checklists might be used to control nursing order sets, wait lists for procedures, patient panels.	Customer Accepted	Must Have
Includes the ability to bar code scan surgical implants into the record that will notify the RN if the implant has expired and capture the serial #, Lot #, item name, vendor and then able to run reports if there is a recall on a device after implantation.	Customer Accepted	Must Have
Includes the ability to track biological implant inventory that notifies when implants stored are expired on the shelf and also run reports if there is a recall.	Customer Accepted	Must Have

Includes a surgical scheduling system that tracks pending cases while patient is being cleared for surgery so the patient does not get loss in the system.	Customer Accepted	Must Have
Includes the ability to pull implant information if there is recall.	Customer Accepted	Must Have
Includes dictation, transcription, and voice recognition	Customer Accepted	Must Have
Includes managing incomplete records to include tracking, reporting and reassigning. Functionality unique to the VA for incomplete records management: Declare Incomplete Record Complete for Filing (Denoted/Signed by HIM Chief and Viewable), Administrative close-outs, Reporting Delinquent Documentation (ancillary testing - accessing delinquencies related to this area), Reporting Clearing Station (Ensure deficiencies are corrected prior to departure), Reassign Incomplete Records (Use hierarchy based on TIU business rules)	Customer Accepted	Must Have
Includes the ability to adhere to Records Management Requirements (including the capture, maintenance and use, disposal, transfer, metadata, and reporting of data) and maintaining alignment with VA unique requirements as documented in VA Records Control Schedule 10-1 (Chapter 6, Item 6000.2).	Customer Accepted	Must Have
Includes the ability to manage Document Scanning and Indexing. Includes Scanned Images: Scan, Import, Index, View, and Print; Sharing capabilities with external sources with remote data viewing, import/modify electronic files, management reporting capabilities (Clerk Accuracy and Productivity) to follow VA union rules and regulations, integrated optical character recognition, identify externally sourced documentation (previously approved for inclusion), ability to handle large volumes of external documentation (paper and electronic) and the associated indexing of this volume, automatically ingest approved clinical documentation from Community Care Providers (External) using standardized data (not simply as a JPEG/picture)	Customer Accepted	Must Have
Includes the ability to provide Speech Recognition	Customer Accepted	Must Have

Includes the ability to translate and/or Integrate Spoken Language Into Text (not unique to VA, but required)	Customer Accepted	Must Have
Includes the ability to link Scanned/Other Electronic Documents to Health Record (not unique to VA, but required)	Customer Accepted	Must Have
Includes the ability to provide Electronic Copy/Paste Tracking and Reporting (required by VA)	Customer Accepted	Must Have
Includes the ability to Amend/Correct Health Records (administrative records and amending for Privacy Act)	Customer Accepted	Must Have
Includes the ability to manage EHR Corrections (Per Legal Authority) with Ability to Record Reason for Change (including administrative corrections and amendment requests)	Customer Accepted	Must Have
Includes the ability to Identify/Differentiate Between Variety of Documents (e.g., Progress Notes, Pathology Reports, Discharge Summaries, etc.) – VA required; not sure if it's unique	Customer Accepted	Must Have
Includes the ability to Create Progress Note Addendum – VA required; not sure if it's unique	Customer Accepted	Must Have
Includes the ability to edit and track changes relating to Progress Note (Co-Signers) – Ability to Edit and Track Changes (Example: Attending provider needs to correct Resident's documentation before it's co-signed) – VA required	Customer Accepted	Must Have
Includes the ability to change Progress Notes Titles (Limited Access) – VA required; not sure if it's unique	Customer Accepted	Must Have
Includes the ability to share Reports/Consults and Other Clinical Data (Interfacility Consults) – VA required (for interfacility component); not sure if it's unique	Customer Accepted	Must Have
Includes the ability to Create/Limit Access to Creating Documentation Templates – mechanism to track who is creating templates	Customer Accepted	Must Have
Includes the ability to Mark Encounters/Progress Notes as "Research" (Not Billed, Searchable) – unique to VA	Customer Accepted	Must Have
Includes the ability to manage Adverse Events and Close Call Documentation	Customer Accepted	Must Have
Includes the ability to Remove Documents From View, Keep In History (Print/Provide for ROI Purposes) – VA required	Customer Accepted	Must Have

Includes the ability to manage Document Reassignment (e.g., Note, test, report assigned to incorrect person) – VA required; not sure if it's unique	Customer Accepted	Must Have
Includes Mechanism for Documenting/Reporting on Individuals Requiring Co-Signature or Supervised Care Delivery (Residents)	Customer Accepted	Must Have
Includes reminders/notifications to applicable clinical workforce involved in an episode of care/population of patients Includes reminders/follow-ups to ensure clinical tasks/activities were carried out Includes tracking fulfillment of reminders prompting workforce to conduct clinical tasks	Customer Accepted	Must Have
Includes patient questionnaires that are built into the workflow and accessible from all devices (e.g., mobile device)	Customer Accepted	Must Have
Includes the ability to complete admission assessment (all disciplines) e.g., nursing admission assessment, physician's history and physical	Customer Accepted	Must Have
Includes the ability to determine need for procedure	Customer Accepted	Must Have
Includes the ability to determine need for GYN surgery	Customer Accepted	Must Have
Includes conducting clinical patient assessments to include completing assessment questionnaires and other standardized assessment instruments capturing assessment administrations as data and supporting transfer of results to an electronic health record (e.g., CPRS) NOTE: Content unique because we include copyrighted information within these instruments/assessments and assign access permissions based on role and instrument content	Customer Accepted	Must Have
Includes the ability to manage nursing evaluations.	Customer Accepted	Must Have

Includes calculating clinical assessment scores with automated extraction of relevant chart data.	Customer Accepted	Must Have
Includes capturing information for assessment by clinical staff in the ED (e.g., Vital Signs (VS), Chief complaint, Method of arrival, Emergency Service Index (ESI), and future risk assessment from triage).	Customer Accepted	Must Have
Includes the conversion of active workflow to an acute case/active ED patient if medical screening exam reveals concerning features.	Customer Accepted	Must Have
Includes documentation of need for supportive services such as functional status (need for assistance with Activities of Daily Living (ADL)), wandering and fall risk, skin care, home oxygen, safety, Durable Medical Equipment (DME) needs etc., across all settings and ability to extract these data regardless of tool/approach.	Customer Accepted	Must Have
Includes specialized assessments by interdisciplinary team members (Nursing, Physician, Social Work, Physical Medicine, Mental Health, etc.) that vary by setting (Geriatrics and Extended Care).	Customer Accepted	Must Have
Includes implementation of InterRAI as a tool for all GEC programs.	Customer Accepted	Must Have
Includes enabling provider to customize their standard assessments through the use of incorporating validated tools or newly developed tools – not yet validated, and be able to build in instruments with embedded scoring algorithms such that scores are captured as abstractable data elements (such tools, when centrally mandated can then be distributed and incorporated within national releases or updates.	Customer Accepted	Must Have
Includes Pre/Post visit Nursing procedures (e.g., vitals, medication reconciliation, dressings, instructions/information, etc.).	Customer Accepted	Must Have
Includes Pre/Post visit nursing procedures (e.g., pre-procedure check list, vitals, medication reconciliation, dressings, instructions/information, etc.)	Customer Accepted	Must Have

Includes the ability to complete pre-op clinic visit.	Customer Accepted	Must Have
Includes pre/post visit nursing procedures (vitals, pre-procedure checklist, medication reconciliation, dressings, instructions/information, etc.)	Customer Accepted	Must Have
Includes creation and management of patient problem lists	Customer Accepted	Must Have
Includes the ability to manage inter-professional plan of care for all care provided	Customer Accepted	Must Have
Includes the ability to coordinate care between Patient Aligned Care Team (PACT) and Specialty Care teams	Customer Accepted	Must Have
Includes communication with other providers included in patient record	Customer Accepted	Must Have
Includes the ability to secure messaging with patients and providers	Customer Accepted	Must Have
Includes patient handoff tools (e.g., shift handoff; procedure room to floor; mental health to medicine)	Customer Accepted	Must Have
Includes the ability to ensure order continuity as appropriate	Customer Accepted	Must Have
Includes the ability to assign to a service and provider as appropriate	Customer Accepted	Must Have
Includes the ability to assign healthcare team (e.g., attending, resident, intern, nurse, case manager, social worker, dietitian etc.)	Customer Accepted	Must Have
Includes the ability to provide team management	Customer Accepted	Must Have

Includes the ability to assign clinical tasks	Customer Accepted	Must Have
Includes sending inpatients for scheduled procedures (hand-off)	Customer Accepted	Must Have
Includes patient return to inpatient unit after procedure	Customer Accepted	Must Have
Includes the ability for enhanced intra-team communication to alert/notify other providers and PACT team of follow-on tasks or actions (e.g. place follow-up phone call to patient)	Customer Accepted	Must Have
Includes the ability to co-sign process for relevant providers of surgery date and plan (e.g. Resident, attending, co-surgeon)	Customer Accepted	Must Have
Includes the ability to document Maternity Coordinator's contact with patient throughout pregnancy	Customer Accepted	Must Have
Includes the ability to notify Maternity Care Coordinator	Customer Accepted	Must Have
Includes the ability to notify provider of any needs (supplies, meds, consultations, etc)	Customer Accepted	Must Have
Includes Record visibility for key inter-disciplinary behavioral health team members names and roles to include: MH Treatment Coordinators (MHTC), Behavioral Health Interdisciplinary Program (BHIP) , team members, Suicide Prevention Coordinators, and Lead Case Managers through similar current functionality of the Patient Care Management Module (PCMM	Customer Accepted	Must Have
Includes capturing and supporting care team (e.g., interdisciplinary, etc.) activities and workload supporting care coordination throughout the VA health care system (e.g., Homeless, Serious Mental Illness [SMI], Social Work, etc.)	Customer Accepted	Must Have
Includes Customizable, paperless, protocoling menu for the radiologist and radiology staff; direct communication between radiologist, ordering physicians and radiology technologist and scheduler.	Customer Accepted	Must Have

Includes the ability to track results of appropriate lab results which are ordered at the time of protocolling before registering the patient.	Customer Accepted	Must Have
Includes standardized CNT for the complete episodic care of patients in different clinics within VHA.	Customer Accepted	Must Have
Includes providing secure, reliable, real-time access to patient health record information where and when it is needed to support care.	Customer Accepted	Must Have
Includes supporting interdisciplinary clinics with organization and presentation of clinical data from multiple clinical disciplines and monitoring of time based plans and patient outcomes.	Customer Accepted	Must Have
Includes the ability to easily onboard all community partners with VA for secure, standards- based bidirectional query and directed exchange.	Customer Accepted	Must Have
The system supports a directory of all appropriate community partner to enable query and directed exchange	Customer Accepted	Must Have
Includes the ability for the VA user to query and receive information from all partners caring for VA-enrolled Veterans	Customer Accepted	Must Have
Includes the ability for the VA user to send and receive secure messaging from all partners caring for VA-enrolled Veterans. This capability is integrated into the end-users workflow. The content of information sent can be customized to the appropriate use case with information attached to and from the Veteran record	Customer Accepted	Must Have
Includes a configurable notification to the VA enduser when new community information is available	Customer Accepted	Must Have
Includes standards-based information received from a community provider is parsed and viewable in the appropriate location in VA user's workflow. The system is able to de-duplicate and organize this information to enable rapid review by the VA user, including the ability to present only data not already available within the VA record. A clear provenance of the information is maintained and viewable.	Customer Accepted	Must Have

Includes the ability for the VA user to reconcile the community data and incorporate into the Veteran's VA record as appropriate	Customer Accepted	Must Have
User needs to have plain language alerts when partner not available	Customer Accepted	Must Have
How can the users themselves connect to partners	Customer Accepted	Must Have
How can the user reach out and connect to partner without requiring...?	Customer Accepted	Must Have
How can there be a continuum of connections through a maintained...?	Customer Accepted	Must Have
<p>Optimize information sharing by segmenting data for Opt-In</p> <p>Milestone: Develop/acquire capability for patient preferences regarding data segmentation for privacy.</p> <p>Milestone: Summarize legislative activities that have occurred in pursuit of legislative amendment relief to transform opt-in requirements to opt-out that remove referral and re-disclosure constraints Q4 FY18</p> <p>Milestone: As required by legislation, proceed with the development/acquisition of a capability consistent with HL7 standards that is able to automatically identify, label, and restrict the distribution of sensitive information in accordance with law, policy, and manageable business rules to enable data segmentation for privacy and Veterans preferences. Q3 FY18</p> <p>??? covered by:</p> <p>VA-FR-09</p> <p>VA-FR-28</p> <p>VA-FR-31</p> <p>VA-FR-32</p>	Customer Accepted	Must Have

Logistical data sharing indirectly supporting patient health (e.g., provider directories, transportation, case worker information) Milestone: Launch Provider Profile Management System hosting a master directory of DoD, VA, and Community Care Providers Q2 FY18	Customer Accepted	Must Have
Milestone: Launch Provider Profile Management System hosting a master directory of DoD, VA, and Community Care Providers Q2 FY18	Customer Accepted	Must Have
Document care process artifacts in support of EHR clinical workflows I think it needs added These are related to integrating data into workflows but not specifically having the capability to design a documentation of pt care in accordance with a particular clinical work flow. Dr. Nebeker's VA-NF-T29 VA-NF-T35 VA-NF-T43 VAFR RTM VA-FR-02 VA-FR-10	Customer Accepted	Must Have
Includes capturing planned dental treatment with internal and external providers (parse out planned treatment into treatment phases, document to assign part of plan as non-VA care, mark and delineate dental information (e.g., diagnostic findings, planned treatment and completed treatment, etc.), suggested procedures generated contextually from diagnostic findings, procedural specific plan (e.g., CDT, CPT) with associated supporting diagnosis (e.g., ICD-10, SnoDent/DDS)	Customer Accepted	Must Have
Includes facilitation of involuntary mental health commitments along with uploading legal documents into the EHR (EM)	Customer Accepted	Must Have
Coordinate post 9/11 Veteran/Active Duty Service Member (SM) care	Customer Accepted	Must Have
Includes interfacing and integrating information from Veterans Benefits Administration (VBA) (e.g., fiduciary and claim status)	Customer Accepted	Must Have

Includes the ability to share the ED physician admit order to other necessary departments involved in the patient's care	Customer Accepted	Must Have
Manage and coordinate post-procedure/post-surgery/post-transplant monitoring and care	Customer Accepted	Must Have
Includes the ability to perform an invasive procedure in a procedure room (non-operating room location)	Customer Accepted	Must Have
Request/manage ancillary services (Radiology, Pathology, loaner instruments and equipment, etc.)	Customer Accepted	Must Have
Includes the ability to post-op de-briefing	Customer Accepted	Must Have
Includes capturing surgery pre-op briefing and "Huddle"	Customer Accepted	Must Have
Includes ability to generate letters, emails, calls to staff for sharing information	Customer Accepted	Must Have
Includes a tracking and notification system for abnormal findings and the services required to address the findings. (e.g. use in cancer screening)	Customer Accepted	Must Have
Includes document patient care services for Other-Than-Honorable Discharges patient including tracking period of eligibility and supporting clinician request for extension of eligibility period	Customer Accepted	Must Have
Includes access to relevant information (continuity of care/survivorship care plan) from prior patient care episodes.	Customer Accepted	Must Have
Includes the ability to manage electronic care plans in collaboration with the community partner	Customer Accepted	Must Have
Includes the ability for the system to extract and normalize discrete data from any community partner format received so that it can be used for care management, clinical decision support, research, and analytics.	Customer Accepted	Must Have

Includes the ability for community data to be included in care management views and analytics to enable a patient centric approach	Customer Accepted	Must Have
Includes collecting diagnostic information and link to another dental provider to include allowing one provider to collect diagnostic findings and link another provider so information will show up in both notes	Customer Accepted	Must Have
Includes the ability to create multiple plans/options for the patient in a flexible approach (e.g., phased, sequenced, transactional, noting venue of care) that is easily edited and saved, to be shared with other stakeholders, to be accepted by the provider and e-signed by the patient	Customer Accepted	Must Have
Includes the ability to provide reminders regarding clinical goals/tasks (e.g., follow-up care)	Customer Accepted	Must Have
Includes the ability to add/edit/delete parameters for receiving alerts/notifications for providers and other users	Customer Accepted	Must Have
Includes the ability to provide report functionality	Customer Accepted	Must Have
Includes the ability to display future alerts within the EHR (e.g., Calendar appointments)	Customer Accepted	Must Have
Includes the ability to display historical data	Customer Accepted	Must Have
Includes the ability to manage other patient management functions	Customer Accepted	Must Have
Includes utilization management including review of care planned or in process, with capability to automate application of standard criteria to assess appropriateness, to support remediation when inappropriate care is detected, and to assess trends at local and national levels.	Customer Accepted	Must Have
Includes initiating inter-professional plan of care for patient admission	Customer Accepted	Must Have

Interdisciplinary team-based assessments and care	Customer Accepted	Must Have
Allow for provision of health services to individuals, families, and/or their by at least two health providers who work collaboratively with patients and their caregivers—to the extent preferred by each patient—to accomplish shared goals within and across settings to achieve coordinated, high-quality care	Customer Accepted	Must Have
Role based healthcare teams can be created and managed by users across the system.	Customer Accepted	Must Have
Utilize consistent/standardized assessment tools : Individual evaluations and progress notes using educational or individual templates Evaluation of patient's functioning	Customer Accepted	Must Have
Develop health care and patient goals including short and long-term patient specific goals	Customer Accepted	Must Have
Conduct collaborative, team-based asynchronous documentation capabilities	Customer Accepted	Must Have
Support group visits/shared visits and co-treatment/co-assessment workload credit and documentation	Customer Accepted	Must Have
Develop/Coordinate/Manage Care Plan for Rehabilitation Treatment	Customer Accepted	Must Have
Document and track progress of interdisciplinary goals	Customer Accepted	Must Have
Document patient specific barriers, patient educational needs and patient capabilities and preferences (e.g. patient 's best learning style, accessibility needs)	Customer Accepted	Must Have
Coordinate care and management over time (e.g. evaluate patients over time between encounters, manage living multidisciplinary document of team involvement, patient goals, progress to goals, and patient plan that is unique to rehabilitation)	Customer Accepted	Must Have

Patient-centric care plan coordinated across VA enterprise and anywhere the patient chooses to receive care (e.g. DoD, VBA, VHA enterprise community providers, etc.)	Customer Accepted	Must Have
Track patient's progress against care plan	Customer Accepted	Must Have
Planning and management for patients in a semi-independent environment (e.g. management of ancillary services)	Customer Accepted	Must Have
Coordination of care activities across all settings	Customer Accepted	Must Have
Longitudinal care coordination over time including coordination of necessary services (e.g. follow ups, supplies, equipment, respite etc.) over patient's lifetime	Customer Accepted	Must Have
Includes the ability for direct, secure communication with physicians (e.g., email with read receipt, direct text messaging, paging).	Customer Accepted	Must Have
Includes the ability for closed loop communication for critical results.	Customer Accepted	Must Have
Includes the ability for communication via customizable diagnostic codes.	Customer Accepted	Must Have
Includes allowing multiple disciplines to get credit for team care and family meetings that do not include the Veteran. Allow capture of nontraditional work load such as drive times, documentation times, care management times	Customer Accepted	Must Have
Includes data entry by team members from multiple disciplines	Customer Accepted	Must Have
Includes data entry by team members from multiple disciplines	Customer Accepted	Must Have

Includes creation of integrated interdisciplinary notes	Customer Accepted	Must Have
Includes the ability to provide support for online shared advanced care plans (e.g., patient provides advance directive information online)	Customer Accepted	Must Have
Includes the ability to determine mix of staff and skillsets for care teams and delivery of team-based care	Customer Accepted	Must Have
Includes support of remote view capabilities within and from outside hospital utilizing Virtual Private Network (VPN) and/or Citrix from multiple devices, PC's, phones, iPad, etc.	Customer Accepted	Must Have
Includes having one or more clinically active records actively viewable entirely or in part by authorized users or administrators on remote, non-clinical workstations throughout the Local Area Network (LAN).	Customer Accepted	Must Have
Includes access of medical records by remote, non-clinical workstations must be via a browser-based application or a special viewing program.	Customer Accepted	Must Have
Includes restricting remote, non-clinical workstations, from have the capability to alter a clinically active medical record.	Customer Accepted	Must Have
Includes portable clinical workstations that are fully functional in remote, non-operating room applications using LAN connections to the server. It must remain capable of importing physiologic data from its associated monitoring devices and anesthesia delivery machine.	Customer Accepted	Must Have
Includes the ability to collect Patient Reported Outcomes Measures and other self-report assessments (currently in the Mental Health Assistant) from the patient, when completed remotely, and integrate the information into the EHR	Customer Accepted	Must Have
Includes mobile application functionality to include viewing images on iPads, communicating with patients, rounding on wards and allowing patients to fill out screening forms via mobile technology.	Customer Accepted	Must Have
Includes the ability to schedule and communicate with patients through patient facing portal (e.g., My HealtheVet).	Customer Accepted	Must Have

Includes the ability to provide patients with links to images from patient facing portal (e.g., My HealtheVet), eliminating the need for patients to pick up discs to take to doctors.	Customer Accepted	Must Have
Includes a patient portal with tools for sending the patient quality of life questionnaires and accessing their responses in the EHR progress notes.	Customer Accepted	Must Have
Sharing electronic dental record (EDR) with internal and external providers. a. Ability to share treatment plan and findings with outside dentist/dental specialist in treatment plan format. b. Support voice interaction while recording encounters. c. Capture, view and manage existing and new patient dental information (e.g., scheduling, referrals, treatment, consults, notes, lab, reminders, alerts/notifications, diagnostics, completed dental care, planned dental care, dental needed to be monitored, historical risk assessments, patient flags, etc.) in a discrete, time stamped, and computable format in a common view to support analysis and reporting including readiness, workload, and access to care.	Customer Accepted	Must Have
Linking to other programs: a. Integrate and interface with dental program (e.g., Lexi-Comp, Imaging PACS, VA Dentistry SharePoint, ICD-9 and ICD-10 conversion, secure messaging, Ebsco Host, VA Library, etc.) to easily view patient management information. b. Easy link to medical data without moving back and forth among programs. c. Manage dental information from other applications/software as identified.	Customer Accepted	Must Have
Includes integration with other software programs (e.g., Outlook – direct contact numbers/encrypted email of clinicians or programs from the EHR; Microsoft office – generate letters)	Customer Accepted	Must Have
Includes data entry and sharing of data identifiable for clinical care use; and sharing of encrypted data for evaluation and research	Customer Accepted	Must Have
Include Health Information Exchange (HIE) between VA and non-VA community providers and agencies (e.g., Home Health Agencies, area agencies on aging, aging and disability resource centers, state Veterans Homes, and community nursing facilities)	Customer Accepted	Must Have

Includes mobile/remote access and data entry outside of facilities and clinics while providing direct care in Veterans' homes	Customer Accepted	Must Have
Includes ability to download at least 1 year of EHR content for use in settings without internet connectivity, e.g., home care, and for emergency preparedness when power outages or loss of mainframe access occur	Customer Accepted	Must Have
Includes access to Mobile Applications/Tools – Expands functionality beyond the Portal, which should already be mobile optimized	Customer Accepted	Must Have
Includes the ability to provide on-line peer support opportunities (VA required, but unsure if it's included in existing Cerner functionality)	Customer Accepted	Must Have
Includes receiving Veteran contact on clinical issues via telephone, text, and online chat 24/7 in a regional call center setting. Includes Identify caller, Confirm caller identity, Make patient information electronically available to appropriate call center staff, on site and remote, Provide roll-over capabilities between call centers (e.g., to alleviate queue bottlenecks; fail-over capacity).	Customer Accepted	Must Have
Includes triaging Veterans' clinical concerns at Facility Call Centers (includes scheduling and pharmacy inquiries) to the appropriate level of care.	Customer Accepted	Must Have
Includes utilization of decision support and scripts, to distinguish between concerns that are: 1) emergent; 2) urgent; 3) appropriate for care by a licensed independent provider (including but not limited to physicians, nurse practitioners, and clinical pharmacists); 4) appropriate for care by a RN; 5) appropriate for disposition by a Call Center Agent; 6) appropriate for pharmacy; 7) appropriate for scheduling	Customer Accepted	Must Have
Includes the ability for call center staff to provide consistent, standardized clinical information, advice, and analysis via a knowledge management system with the ability to document in the medical record	Customer Accepted	Must Have
Includes ensuring patient clinical record is electronically available to appropriate call center staff, on site and remote	Customer Accepted	Must Have

Includes utilizing clinical triage decision support software (Note: Currently in place, but provided by multiple contractors. An ideal scenario would utilize a single platform and a single contract.)	Customer Accepted	Must Have
Includes providing a warm transfer call/contact (in any modality) between call center staff (including clinical), to other VA call centers as appropriate (e.g., Veterans Crisis Line, Pharmacy, Veterans Benefits Administration, Women Veterans line).	Customer Accepted	Must Have
Includes ability for call center staff, including clinical providers to seamlessly transition between modalities (e.g., phone to video, video to chat)	Customer Accepted	Must Have
Includes sending information (including but not limited to clinically relevant images)	Customer Accepted	Must Have
Includes ability for multiple participants (e.g., members of the care team (internal and external to the VA system) and/or Veteran's family) to seamlessly join the conversation from a remote location (e.g., multiple simultaneous lines without negatively impacting connectivity for all parties)	Customer Accepted	Must Have
Includes scheduling into appropriate level of care in any available visit modality (including but not limited to scheduling in-person, telephone, and video visits internally to VA or externally for non-VA care)	Customer Accepted	Must Have
Includes ability for Call Center Agents and call center clinicians to communicate internally via text and chat	Customer Accepted	Must Have
Includes the ability to document contact/visit and integrate documentation into EHR in location easily visible to subsequent providers viewing patient record	Customer Accepted	Must Have
Includes the ability to send a prescription electronically to an internal or external pharmacy	Customer Accepted	Must Have
Includes collecting and reporting continuous operational and clinical metrics by site and nationally to include Operational Examples: Time to Answer, Abandonment Rate, Clinical Examples: Chief complaint, Disposition (level of care delivered), First-contact resolution (follow up in next day, 7 days, etc.), Track Veterans' care subsequent to call/contact	Customer Accepted	Must Have

Include Call Centers integration with a single enterprise-wide CRM platform (connect to existing systems - CPRS, VistA, VSC)	Customer Accepted	Must Have
Include the ability to bi-directionally share additional information beyond health/clinical, e.g., customer intake for new enrollees	Customer Accepted	Must Have
Includes utilizing a knowledge management system for Call Centers	Customer Accepted	Must Have
Includes integration between Call Centers and the Population Health platform	Customer Accepted	Must Have
Includes Direct-to-Consumer Video Telehealth	Customer Accepted	Must Have
a. Includes the ability to allow providers or staff to schedule or initiate video session with Veterans on their personal devices	Customer Accepted	Must Have
b. Includes the ability to support scheduling that allows for inclusion of additional attendees at multiple locations (i.e. Family members)	Customer Accepted	Must Have
c. Includes tools that allow for the inclusion of additional providers at multiple locations (i.e. Specialists, consultants)	Customer Accepted	Must Have
d. Includes software that allows for direct integration of peripheral examination tools (i.e. digital stethoscopes) when available and needed (Unique to VA)	Customer Accepted	Must Have
e. Includes the ability to support easy access to patient information (i.e. emergency contact information) needed for patient safety	Customer Accepted	Must Have
f. Includes the ability to use patient location contact to display local emergency numbers (i.e. Local 911), pharmacy numbers, maps so remote provider can initiate emergency response, call in prescriptions, etc. (Unique to VA)	Customer Accepted	Must Have

g. Includes the ability to work with all video capable technologies, including video conferencing equipment, smart phones, computers, tablets, etc. (Unique to VA)	Customer Accepted	Must Have
h. Includes the ability to provide a virtual waiting room experience for attendees where medical information can be reviewed, contact and emergency information can be updated, and pre-visit education or tasks can be completed (VA required, but unsure if it's included in existing Cerner functionality)	Customer Accepted	Must Have
i. Includes the ability to alert both patient and/or provider when someone is waiting for them in a video session	Customer Accepted	Must Have
j. Includes the option to test connection/software before the appointment	Customer Accepted	Must Have
k. Includes the option to automatically send a satisfaction survey following visits	Customer Accepted	Must Have
Includes Clinic-to-Clinic Telehealth (e.g., Specialist provides telehealth with physical examination to alternate location where the patient or patients [group sessions] are located) (Unique to VA)	Customer Accepted	Must Have
a. Includes the ability to be integrated in resource based scheduling system to maximally leverage the space, staff, and equipment needed for telehealth	Customer Accepted	Must Have
b. Includes the ability to show providers a consolidated view of all appointments (Virtual or in-person) and their locations	Customer Accepted	Must Have
c. Includes the ability to connect with any type of video conferencing equipment and allow use of a broad range of virtual examination tools.	Customer Accepted	Must Have
d. Includes the ability to allow for group or individual appointments	Customer Accepted	Must Have
e. Includes the ability to alert a provider when a patient or group of patients is waiting	Customer Accepted	Must Have

f. Includes the ability to display local emergency numbers (i.e. Local 911), pharmacy numbers, maps of the remote facility, remote facility contact numbers, so remote provider can initiate emergency response, call in prescriptions, speak to staff, direct the patient around the facility etc.	Customer Accepted	Must Have
g. Includes the ability to allow scheduling of virtual attendees during scheduling of in-person care or Telehealth care	Customer Accepted	Must Have
h. Includes the ability to integrate with collaboration software so consultants can be identified and brought into active video visits.	Customer Accepted	Must Have
i. Includes a kiosk mode for the workstation (Allows computer to be locked with the exception of software needed for video conferencing). This would allow a patient to be left along with a workstation to received remote care.	Customer Accepted	Must Have
j. Includes the ability to capture and transmit still images and video with annotations for store and forward telehealth requirements with transmission confirmation.	Customer Accepted	Must Have
Includes Adjunct Clinic Based Telehealth (Family Connect) Unique to VA	Customer Accepted	Must Have
a. Includes the ability to allow scheduling of virtual attendees during scheduling of in-person care or Telehealth care	Customer Accepted	Must Have
b. Includes the ability to alert virtual attending that an appointment has begun so they can join	Customer Accepted	Must Have
c. Includes the ability to provide a virtual waiting room experience for virtual attendees	Customer Accepted	Must Have
Includes the ability to manage Store-and-Forward Telehealth	Customer Accepted	Must Have
Includes the ability to support Remote Home Monitoring (Home Telehealth) (VA required, but unsure if it's included in existing Cerner functionality)	Customer Accepted	Must Have

a. Includes the ability to support patient monitoring that must be capable from a variety of equipment options in the patient home (Physical device, telephone (Interactive Voice Response, web based)	Customer Accepted	Must Have
b. Includes the option availability to monitor over a plain old telephone system.	Customer Accepted	Must Have
c. Includes the ability to support in home devices/technologies that must be available and capable of connecting with peripheral devices (Blood pressure monitors, blood sugar monitors, etc.)	Customer Accepted	Must Have
d. Home monitoring systems with video capabilities must be available	Customer Accepted	Must Have
e. Includes the ability to consolidate data collected through home monitoring and present in a format in the EMR that includes triage and decision support	Customer Accepted	Must Have
f. Includes the ability to allow home monitoring devices to connect to the medical record for the purpose of extracting or inputting data	Customer Accepted	Must Have
g. Includes the ability to incorporate data generated from home monitoring in the EMR as patient generated data and be distinguishable from non-patient generated data	Customer Accepted	Must Have
Includes data exchange with other packages (e.g., tumor registry), DoD, Community Care and private health care systems	Customer Accepted	Must Have
Includes the ability to generate appointment Reminders (via letter, text, phone [AudioCARE], and email).	Customer Accepted	Must Have
Includes receiving Veteran contact on clinical issues via telephone, text, and online chat 24/7 in a regional call center setting. Includes Identify caller, Confirm caller identity, Make patient information electronically available to appropriate call center staff, on site and remote, Provide roll-over capabilities between call centers (e.g., to alleviate queue bottlenecks; fail-over capacity).	Customer Accepted	Must Have
Includes triaging Veterans' clinical concerns at Facility Call Centers (includes scheduling and pharmacy inquiries) to the appropriate level of care.	Customer Accepted	Must Have

Includes utilization of decision support and scripts, to distinguish between concerns that are: 1) emergent; 2) urgent; 3) appropriate for care by a licensed independent provider (including but not limited to physicians, nurse practitioners, and clinical pharmacists); 4) appropriate for care by a RN; 5) appropriate for disposition by a Call Center Agent; 6) appropriate for pharmacy; 7) appropriate for scheduling	Customer Accepted	Must Have
Includes the ability for call center staff to provide consistent, standardized clinical information, advice, and analysis via a knowledge management system with the ability to document in the medical record	Customer Accepted	Must Have
Includes ensuring patient clinical record is electronically available to appropriate call center staff, on site and remote	Customer Accepted	Must Have
Includes utilizing clinical triage decision support software (Note: Currently in place, but provided by multiple contractors. An ideal scenario would utilize a single platform and a single contract.)	Customer Accepted	Must Have
Includes providing a warm transfer call/contact (in any modality) between call center staff (including clinical), to other VA call centers as appropriate (e.g., Veterans Crisis Line, Pharmacy, Veterans Benefits Administration, Women Veterans line).	Customer Accepted	Must Have
Includes ability for call center staff, including clinical providers to seamlessly transition between modalities (e.g., phone to video, video to chat)	Customer Accepted	Must Have
Includes sending information (including but not limited to clinically relevant images)	Customer Accepted	Must Have
Includes ability for multiple participants (e.g., members of the care team (internal and external to the VA system) and/or Veteran's family) to seamlessly join the conversation from a remote location (e.g., multiple simultaneous lines without negatively impacting connectivity for all parties)	Customer Accepted	Must Have
Includes scheduling into appropriate level of care in any available visit modality (including but not limited to scheduling in-person, telephone, and video visits internally to VA or externally for non-VA care)	Customer Accepted	Must Have
Includes ability for Call Center Agents and call center clinicians to communicate internally via text and chat	Customer Accepted	Must Have
Includes the ability to document contact/visit and integrate documentation into EHR in location easily visible to subsequent providers viewing patient record	Customer Accepted	Must Have
Includes the ability to send a prescription electronically to an internal or external pharmacy	Customer Accepted	Must Have

Includes collecting and reporting continuous operational and clinical metrics by site and nationally to include Operational Examples: Time to Answer, Abandonment Rate, Clinical Examples: Chief complaint, Disposition (level of care delivered), First-contact resolution (follow up in next day, 7 days, etc.), Track Veterans' care subsequent to call/contact	Customer Accepted	Must Have
Include Call Centers integration with a single enterprise-wide CRM platform (connect to existing systems - CPRS, VistA, VSC)	Customer Accepted	Must Have
Include the ability to bi-directionally share additional information beyond health/clinical, e.g., customer intake for new enrollees	Customer Accepted	Must Have
Includes utilizing a knowledge management system for Call Centers	Customer Accepted	Must Have
Includes integration between Call Centers and the Population Health platform	Customer Accepted	Must Have
Includes the ability to manage/support Call Center Capabilities	Customer Accepted	Must Have
Includes the ability to support Customer Relationship Management (CRM) Capabilities (e.g., Provide ability for call center staff to supply information to respond to non-health care related queries; customer intake [new enrollees])	Customer Accepted	Must Have
Includes the ability to support a Knowledge Management System – Including by not limited to expectations for patients, services available, and general education about processes to answer questions	Customer Accepted	Must Have
Includes the ability to provide Clinical triage support	Customer Accepted	Must Have
Includes the ability to provide access to call centers via multiple modalities (e.g., text elevated to video; transition to other providers, etc.)	Customer Accepted	Must Have
Includes the ability to support Roll-over capabilities between call centers	Customer Accepted	Must Have
Includes the ability to support Call routing	Customer Accepted	Must Have
Includes the ability to integrate with the EHR	Customer Accepted	Must Have
Includes the ability to support Point of Service Kiosks (will require VA modifications [e.g., forms used, etc.])	Customer Accepted	Must Have
Includes the ability to supports transactions (including but not limited to check-in, insurance updates, other benefits/processes within VA, updating forms based on type of visit, clerical changes [e.g., address])	Customer Accepted	Must Have

Includes the ability to support preparation for and augmentation of the clinic visit (Multi-step processes)	Customer Accepted	Must Have
Includes the ability to provide information on facility mapping	Customer Accepted	Must Have
Includes the ability to provide information on travel reimbursement	Customer Accepted	Must Have
Includes the ability to provide information on medication updates	Customer Accepted	Must Have
Includes the ability to automatically forward standards-based Transition of Care documents to long term care facilities	Customer Accepted	Must Have
Includes Medication reconciliation	Customer Accepted	Must Have
Includes change orders	Customer Accepted	Must Have
Electronic medication administration including bar code scanning technology for medication administration and pharmacy items	Customer Accepted	Must Have
Includes the ability to review/update Medication list with patient (interface with Pharmacy)	Customer Accepted	Must Have
Includes the ability to identify/notify provider of teratogenic medications	Customer Accepted	Must Have
Includes the ability to manage injectable contraceptive (Depo Provera) reminder dates with link to nursing visit	Customer Accepted	Must Have
Includes the ability to manage OCP refill reminders with link to nursing visit	Customer Accepted	Must Have
Includes the ability to manage IUD and implant removal/reinsertion dates with link to nursing visit	Customer Accepted	Must Have

Includes the ability to manage reminder notification for removal/replacement of IUD and contraceptive implants	Customer Accepted	Must Have
Includes the ability to connect IUD/implant provision to medication reconciliation list	Customer Accepted	Must Have
Includes the ability to manage lot number tracking for IUD and contraceptive implants	Customer Accepted	Must Have
Includes the ability to document: Lot, Manufacturer, expiration date, site for injections, follow up, CDC VIS, depo specifics-education, last dose date, BP, UPT results for medications administered	Customer Accepted	Must Have
Includes managing and monitoring patient medications (VA and non-VA) including special situations to include but not limited to buprenorphine and methadone treatment and dispensing with FDA.	Customer Accepted	Must Have
Includes supporting for patient self-administration of medication.	Customer Accepted	Must Have
Includes the ability to manage medicine reconciliations (e.g., Metformin, radiology contrast) for diagnostic exams.	Customer Accepted	Must Have
Includes managing contrast dose tracking and dose trends locally and nationally.	Customer Accepted	Must Have
Includes the ability for a user to determine fill/refill requests that are unmade, late or early, to help assess medication utilization.	Customer Accepted	Must Have
Includes the ability to reuse existing medication information for workflow efficiencies.	Customer Accepted	Must Have
Includes the ability to take action on medication orders while also simultaneously documenting those actions taken and/or incorporating those actions into documentation for later retrieval/viewing.	Customer Accepted	Must Have

Includes the ability for patient facing, staff facing functionalities that support seamless medication information management at home, prior to a visit or stay, while in the facility, preparing to go home, and transitions between facilities and systems VA and non-VA.	Customer Accepted	Must Have
Includes the ability to electronically retrieve vital sign data from external devices.	Customer Accepted	Must Have
Includes the ability to enable wireless medication administration and documentation, using bar code scanning for patient identification and medication administration at the point of care.	Customer Accepted	Must Have
Includes the ability to manage medication administration functions using a mobile solution which is not tethered or attached to a mobile care or workstation	Customer Accepted	Must Have
Includes the ability to move bar code devices from unit to unit within a medical center.	Customer Accepted	Must Have
Includes full access to medication history for medication reconciliation	Customer Accepted	Must Have
Includes VA provider access to all state's PDMP info	Customer Accepted	Must Have
Includes the ability for VA to automatically update all states prescription drug monitoring databases (PDMP)	Customer Accepted	Must Have
Includes the ability to manage/administer medications using bar code administration and medication delivery systems within the ED.	Customer Accepted	Must Have

Includes the ability to capture medication data stored with units appropriate for the medication such as mg, mcg, and units. Infusion data are stored with units/per time unit. Units for infusion should be appropriate for the drug including (mcg/kg/min, mcg/kg/hr, or mcg/min). The choice of units is selectable by the provider. Custom infusions can be created for specific drugs such as medication (mg) in specific volume of fluid (ml). Weight and non-weight based infusions and bolus dosing can be properly documented. Units for drugs are reflected in the medication administration record (MAR) and are consistent throughout the system with all transfers of care.	Customer Accepted	Must Have
Includes the ability to control essential required elements prior to closure of records. Ability to identify missing elements before closure. Ability to require or direct attention to specific items of care and document those items, such as preoperative administration of antibiotics, medication reconciliation, time outs, etc.	Customer Accepted	Must Have
Includes opiate use analysis. Ability to calculate morphine equivalent dosing in mg of morphine equivalent per unit time, of all opiates given. Ability to calculate opiate use in the year prior to a procedure, during the procedure, in-patient use, and for the year after a procedure. Ability to analyze anesthesia medications administered intraoperatively and postoperatively for procedures such as regional anesthetics, opiates, antibiotics, anti-emetics, and reversal of non-depolarizing muscle relaxants. Ability to analyze post-operative prescription specifics to quantify for total pills dispensed and morphine equivalent dosing.	Customer Accepted	Must Have
Includes detection of diversion of all controlled substances including opiates. Data must be collected on controlled substances including opiates dispensed, administered, and wasted. The procedure time, dispense time, staff dispensing, controlled substances used, controlled substances wasted will be recorded. Errors will be calculated for opiates dispensed for cases or patients that do not exist, or controlled substances dispensed on wrong day, wrong location, wrong patient, or after procedural completion. Statistics on common patterns of opiates and other controlled substances in mg equivalence of use for specific CPT codes will be calculated. Analysis should include reconciliation of all medication with data from Omnicell or Pyxis machine.	Customer Accepted	Must Have

Includes the ability to provide reminders for preventive care	Customer Accepted	Must Have
Include alerts management – assign to others, persist after being assigned (safety issue)	Customer Accepted	Must Have
Includes self-reminders	Customer Accepted	Must Have
Includes lab results (pharmacogenomics)	Customer Accepted	Must Have
Includes clinical flags (e.g., for colon and breast screenings; genetic results)	Customer Accepted	Must Have
Includes the ability to expand CDS to new areas	Customer Accepted	Must Have
Includes integrating into the workflow (help prospectively)	Customer Accepted	Must Have
Includes disease management support - integrated with natural language processes	Customer Accepted	Must Have
Includes clinical support tools (e.g., Up-To-Date, Guidelines; Infobuttons) accessible from EHR; link to CME	Customer Accepted	Must Have
Includes retrievable information for patients (e.g., printable handout)	Customer Accepted	Must Have
Includes the ability to alert provider if the patient has a pacemaker or implant (mine the record and notify the user as appropriate)	Customer Accepted	Must Have

Includes the ability to personalize (create and save) the user experience for all data elements in the health record (e.g., lists, patients, orders, progress notes, etc.)	Customer Accepted	Must Have
Includes the ability to view verified results (e.g., lab) per personal preferences (time based, date, etc.)	Customer Accepted	Must Have
Includes worksheets of ad hoc choices to display information over time	Customer Accepted	Must Have
Includes graphs of ad hoc choices to display over time choices	Customer Accepted	Must Have
Includes results grouped as “new” to current user	Customer Accepted	Must Have
Includes ‘out of range’ and ‘critical value’ labels (primarily for lab results) accompanied with results as appropriate	Customer Accepted	Must Have
Includes results formats that allow viewing of logical categories (e.g., Complete Blood Count (CBC) panel) rather than just via alphabetical order.	Customer Accepted	Must Have
Includes details for date range (e.g., specific results, comments, etc.)	Customer Accepted	Must Have
Includes 'new' or 'critical' data alert should display to primary team/physician.	Customer Accepted	Must Have
Includes access and viewing of pharmacy medication schedules and administration for both outpatient and inpatient medications	Customer Accepted	Must Have
Includes automatic reconciliation of the outpatient and inpatient medications with sign-off	Customer Accepted	Must Have
Includes real-time Medication Administration Record (MAR) with bar code scanning	Customer Accepted	Must Have
Includes viewing administration over time per patient and per practice setting	Customer Accepted	Must Have
Includes viewing “hold,” “missed,” or other messages within the Medication Administration Record (MAR)	Customer Accepted	Must Have
Includes highlighting non-formulary medications in some manner as to draw the user’s attention	Customer Accepted	Must Have

Includes alerts for potential Adverse Drug Events (ADE)	Customer Accepted	Must Have
Includes message notification/alerts that at a minimum, identify new orders, results, etc., in a manner that does not overwhelm or become all intrusive to the user (e.g., color coded icon indicating 'new labs', 'out of range labs', 'new orders,' etc.)	Customer Accepted	Must Have
Includes allowing user configurations for notification levels and for reassigning notifications during staff absences.	Customer Accepted	Must Have
Includes the ability to view images and reports for both local and remote studies for Pulmonary Function studies, Endoscopy, scanned documents from other facilities, EKGs, Stress Tests, Operative reports, Graphical displays of vitals, weight, etc.	Customer Accepted	Must Have
Includes context-specific links to some clinical resource that provides information that might be relevant to the initial context being pursued by the user (e.g., Infobuttons)	Customer Accepted	Must Have
Includes the ability to seamlessly link to Women's Health web-based resources/tools/clinical pathways or clinical decision support	Customer Accepted	Must Have
Includes the ability to review local nursing PACT protocols-contraception, immunization, prosthetics, pregnancy dx., preconception counseling, h&P, test results, etc.	Customer Accepted	Must Have
Includes manage the ability to identify specific mental health related issues with the patients record- currently accomplished through Patient Record Flags. (Examples: high risk for suicide flags, disruptive behavior flags, etc.)	Customer Accepted	Must Have
Includes the ability to integrate with ARC ASSIST product for radiologist decision support.	Customer Accepted	Must Have
Includes the provision of Radiology decision support for ordering using American College of Radiology (ACR) Guidelines	Customer Accepted	Must Have
Includes basic decision support tools such as interdisciplinary treatment plans, and rules based documentation templates, as well as tools such as care paths and rules-based prompting, to reduce practice variance in care delivery process.	Customer Accepted	Must Have

Includes the ability to perform pharmacy medication order checks, check for flags, check for adverse interactions using clinical content systems (e.g., Multum), review order checks associated with the medication or prescription order, review clinical screening and/or provider override comments	Customer Accepted	Must Have
Includes the ability to incorporate community data into clinical decision making	Customer Accepted	Must Have
Includes ready access to the patient's DNR/advanced directive/MOLST status as well as communicate any flagged conditions (history of violence, visual or hearing impairment, etc.)	Customer Accepted	Must Have
Includes picture identification of the patient within the chart to minimize the risk of mistaken identity and mistaken orders	Customer Accepted	Must Have
Includes a variety of tools and calculators	Customer Accepted	Must Have
Includes links to established policies	Customer Accepted	Must Have
Includes Pathways	Customer Accepted	Must Have
Includes Pharmacy	Customer Accepted	Must Have
Includes AMION library	Customer Accepted	Must Have
Includes Listing of staff and other staffing concerns	Customer Accepted	Must Have
Includes the ability to provide decision aids embedded into the EHR experience to help the clinician provide the patient with information necessary to support shared decision making; it's the teaching component of providing care	Customer Accepted	Must Have

Includes nursing order sets, clinical pathways, and decision support tools are built into EHR based on evidenced based practice.	Customer Accepted	Must Have
Includes a central library of optimized, validated, maintained order sets, clinical pathways, and clinical decision support tools based upon evidenced based practice and maintained by the vendor with customer review and approval.	Customer Accepted	Must Have
Includes vendor to maintain, update, and review order sets, clinical pathways, and decision support tools with customer review and approval.	Customer Accepted	Must Have
Includes the ability to configure facility documentation to meet certain local area needs.	Customer Accepted	Must Have
Includes multiple business owners for documentation & analytics and not just a single service.	Customer Accepted	Must Have
Includes Clinical Preventive Services (screening, assessment, decision-making, implementation and documentation)	Customer Accepted	Must Have
Includes support for New Patient Flags	Customer Accepted	Must Have
Includes the ability to support easy access to pre-test instructions, test results, follow-up instructions, and future care processes; Notification to provider that Veteran reviewed/accessed the instructions	Customer Accepted	Must Have
Includes medication administration	Customer Accepted	Must Have
Includes the ability to communicate diagnostic results to the patient	Customer Accepted	Must Have
Includes patient health education	Customer Accepted	Must Have

Includes discharge instructions	Customer Accepted	Must Have
Includes the ability to provide instructions/information, supplies, equipment, medication, etc.	Customer Accepted	Must Have
Includes easy communication of the results to patient and primary/ordering physician and include a recall system (e.g. colonoscopy surveillance)	Customer Accepted	Must Have
Includes providing patient and family education for hospital admission/stay	Customer Accepted	Must Have
Document patient/caregiver education	Customer Accepted	Must Have
Includes the ability to complete pre-conception counseling if indicated	Customer Accepted	Must Have
Includes the ability to complete any post visit nursing education as needed- links to Krames, up to date, Elsevier clinical skills, Medline, IMed consent or other patient education resources that also documents in EHR	Customer Accepted	Must Have
Includes the ability to perform contraceptive counseling and provision	Customer Accepted	Must Have
Includes the ability to record maternity outcomes, provide lactation support and order supplies	Customer Accepted	Must Have
Includes the ability to provide the patient with discharge instructions from the ED that are also integrated within the EHR	Customer Accepted	Must Have
Includes ability to generate printable materials that autopopulate content (e.g., lab results, current medications) for patient education	Customer Accepted	Must Have

Includes the ability to provide Interactive Patient Care including but not limited to the following: inpatient informational videos to connect with the care team, inpatient care team, clinical team/staff introductions or bios, order menu items, education for patients (e.g., PRN meds as being ordered), tracking care	Customer Accepted	Must Have
Includes the ability to provide an Interactive patient television system in the inpatient environment -	Customer Accepted	Must Have
Includes the make content available via tablet, television, and kiosks	Customer Accepted	Must Have
Includes the ability to support interfacility consultation	Customer Accepted	Must Have
With an interface with the medical record to view and record specific patient information such as completed education	Customer Accepted	Must Have
Includes the ability to provide After Visit Summaries – Available for viewing by the patient and staff	Customer Accepted	Must Have
Includes the ability to provide multimedia patient education materials available via: a. Portal, b. Interactive patient televisions for inpatients, c. After-Visit Summary/Discharge documents, d. On-line (Veterans Health Library)	Customer Accepted	Must Have
Includes the ability to provide Staff Directories with Contact Information – Provides information regarding staff availability at any time as well as contact information	Customer Accepted	Must Have
Includes the ability to support patient education	Customer Accepted	Must Have
Includes the ability to provide Care Guidelines/Educational Materials	Customer Accepted	Must Have

Includes the ability to provide Veterans and/or caregivers with personalized, up-to-date information and instructions regarding their health care treatment, procedure, self-care activities, medications, etc.	Customer Accepted	Must Have
Includes providing pre-op patient instructions/information/supplies/medication	Customer Accepted	Must Have
Includes the ability to communicate with the Veteran (via letters [e.g., IVM and the ES send letters to Veteran; handbooks; etc.]).	Customer Accepted	Must Have
Includes support for Priority Groups allowing for flexing of downstream capabilities including handling of copayments, billing and collection processes, etc.	Customer Accepted	Must Have
Includes the ability to determine and store VA copayment information based on Priority Group, Encounter Type and presence of Other Health Insurance (OHI) on the encounter.	Customer Accepted	Must Have
Includes the ability to correlate the VA copayment to the user so collection can be attempted through Patient Accounting workflows.	Customer Accepted	Must Have
Includes utilizing enhance barcode scanning to support VA cards to including VA users ability to scan VA cards to gather ICN, EDI_PI in order to facilitate better searching.	Customer Accepted	Must Have
Includes support for capturing, storing and using new VA person aliases specific to veterans including ICN, the DFN/Station, and SecID.	Customer Accepted	Must Have
Includes the ability to prevent view/modification of user's own patient record.	Customer Accepted	Must Have
Includes the ability to store health care proxy information.	Customer Accepted	Must Have
Includes the ability to suppress the MSPQ when patients presenting to the VA will always result in Medicare being secondary.	Customer Accepted	Must Have
Includes the ability to store new and existing VA-specific data elements.	Customer Accepted	Must Have
Includes the ability to provide a secondary retrieval of patient information from the Enrollment System once patient is found. This is secondary to the call to MVI which includes patient demographics.	Customer Accepted	Must Have

Includes the ability to retrieve and store CHOICE eligibility indicators to include distance, hardship, etc.	Customer Accepted	Must Have
Includes user interface services to view, store, and update person-level preferences with the individual's registration to inform scheduling workflows.	Customer Accepted	Must Have
Includes the ability to add and updated new fields to the Demographic Update Queue to support data collected via the kiosks.	Customer Accepted	Must Have
Includes the ability to support the adding and modifying of insurance through the kiosk. Veterans will be able to enter insurance through a kiosk workflow and have it pass to Millennium.	Customer Accepted	Must Have
Includes the ability to scan multiple insurance cards and have it pass to Millennium and into the insurance verification.	Customer Accepted	Must Have
Includes the ability to store and manage record release for patients with sensitive diagnoses defined under 38 U.S.C. 7332.	Customer Accepted	Must Have
Includes the ability for Veterans to use a patient facing portal (e.g., MyHealtheVet) to review prescriptions, request refills and maintain current functionality.	Customer Accepted	Must Have
Includes the ability for the patient to apply granular restrictions to health data or recipients to be released via health information exchange (data segmentation for privacy)	Customer Accepted	Must Have
Includes the ability for the patient to download and transmit his or her own data to any recipient of choice.	Customer Accepted	Must Have
Includes patient or designated/authorized proxies to view their record, and enter data	Customer Accepted	Must Have
Includes Self-Management of Health Information/Patient Portal Functionality (via browsers and mobile devices)	Customer Accepted	Must Have
Includes the ability to make/view transactions (including but not limited to Rx Refill/Renewal [e.g., CMOP functionality is unique to VA], appointment booking, appointment change notifications, copayments, update demographics, etc.)	Customer Accepted	Must Have

Includes the ability to support Secure communication with health care team (i.e., secure messaging)	Customer Accepted	Must Have
Includes the ability to support Structured e-visits (including but not limited to Telehealth; VA requirements expands to facility to facility or ad-hoc video visits)	Customer Accepted	Must Have
Includes access to personal medical record (Blue Button) data (including adding “set and forget” functionality; ability to automate transmission of data when updated).	Customer Accepted	Must Have
Includes the ability to share personal medical record data with others (e.g., patient has ability to establish these permissions within the portal)	Customer Accepted	Must Have
Includes the ability to identify surrogates and grant access to functionality within the portal for those surrogates	Customer Accepted	Must Have
Includes the ability of portal to serve as launching point for video-based care	Customer Accepted	Must Have
Includes the ability to support the flexibility to launch new web-based services for consumers (including but not limited to C&P examination process; disability/compensation and claims status related to other external entities; medical record sharing with VBA) – examples cited makes this functionality unique to VA	Customer Accepted	Must Have
Includes the ability to provide alerts and notifications (including but not limited to new test results, notes, reports, etc.)	Customer Accepted	Must Have
Includes the ability to support tailoring of the experience for the individual patient (Unique to VA)	Customer Accepted	Must Have
Includes the ability to provide online health risk assessment	Customer Accepted	Must Have
Includes the ability to provide a Health Library	Customer Accepted	Must Have

Includes the ability to provide a Pre-visit agenda / After-visit summary	Customer Accepted	Must Have
Includes the ability to support APIs to allow portal functionality to be leveraged in other web/mobile contexts (Unique in that VA has APIs that are unique to its information systems that would need to be accessed by a portal.) – would apply to C&Ps (allows other systems to share data)	Customer Accepted	Must Have
Includes the ability to provide an automated adverse drug interaction tool	Customer Accepted	Must Have
Includes the ability to to customize homepage to present desired features	Customer Accepted	Must Have
Includes the ability to expand help desk to support with Chat functions	Customer Accepted	Must Have
Includes the ability to manage patient preferences	Customer Accepted	Must Have
Includes incorporation of patient surveys and self-reported health information populated into actionable data elements in the EHR	Customer Accepted	Must Have
Includes providing patients with list of their recommended services, information on each service, and results when applicable via patient portal	Customer Accepted	Must Have
Includes the ability to use bar code matching of patient to blood product.	Customer Accepted	Must Have
Includes the ability to communicate with the VA blood bank system.	Customer Accepted	Must Have
Includes the ability to support interactive data entry and bedside as well as documentation in the patient EHR.	Customer Accepted	Must Have

Includes the ability for electronic verification and capture of patient transfusion event data (e.g., blood units) in the patient's electronic health record that utilizes automated processes and bar code scanning.	Customer Accepted	Must Have
Includes ability to view all transfusion activity data in the patient's electronic health record.	Customer Accepted	Must Have
Includes ability for direct transfer of automated blood tests, patient results and interpretation from an instrument.	Customer Accepted	Must Have
Includes ability for online documentation of supervisory review (as required by American Association of Blood Banks [AABB], Food and Drug Administration [FDA], and Joint Commission).	Customer Accepted	Must Have
Includes ability for direct data entry grids for Transfusion Reaction Workup tests.	Customer Accepted	Must Have
Includes ability for online signature of the Finalized Transfusion Reaction Workup interpretation.	Customer Accepted	Must Have
Includes ability for local configuration of some of the patient compatibility controls.	Customer Accepted	Must Have
Includes ability for local definition of the primary Direct Antiglobulin Test.	Customer Accepted	Must Have
Includes ability for local configuration of the required reagent quality control to allow for needed flexibility as testing requirements change constantly.	Customer Accepted	Must Have
Includes ability to support error correction handling.	Customer Accepted	Must Have
Includes ability to support Perinatal testing and transfusion.	Customer Accepted	Must Have

Includes the ability for tracking and reporting of supervisory review of transfusion activity data, transfusion performance and reaction data (as required by AABB, FDA, Joint Commission, and Centers for Disease Control and Prevention [CDC]).	Customer Accepted	Must Have
Includes the ability to provide online Full Face Blood Component Generation.	Customer Accepted	Must Have
Includes the ability for automated transfer of patient results and interpretations from an instrument to VistA Blood Establishment Computer Software (VBECS) for pre compatibility selection.	Customer Accepted	Must Have
Includes the ability for online (electronic record) review of the required reports which are stored and retrievable in VBECS.	Customer Accepted	Must Have
Includes the ability for online, complete entry of the of transfusion reaction work-up (TRW) tests for retrieval and subsequent availability of an electronic final report in the patient medical record (CPRS).	Customer Accepted	Must Have
Includes the ability for a usable, flexible Quality Control option that allows sites the variation they require to maintain compliance to current business practices.	Customer Accepted	Must Have
Includes the ability for the flexibility to allow variation required to comply with current business practices.	Customer Accepted	Must Have
Includes the ability for additional quality monitors to track staff compliance to policy and procedure.	Customer Accepted	Must Have
Includes the ability to exchange data with the existing transfusion medicine capabilities and augment DoD capabilities when required.	Customer Accepted	Must Have
Includes the ability to track products from origin to final disposition including the generation of structured documentation for transfusion procedures, implant, explant and disposal.	Customer Accepted	Must Have

Includes the ability to organize and manage the provision of blood/tissue and blood/tissue products of human, animal, and composite biomechanical origin including the ability to plan and execute the provision and delivery in compliance with all applicable national standards.	Customer Accepted	Must Have
Screen Patient to determine level of rehabilitation needed.	Customer Accepted	Must Have
Verify referral/review relevant patient information.	Customer Accepted	Must Have
Utilize tools/checklists to discuss needs and current status with patient and family/caregivers (e.g. disposition planning, caregiver needs, safe patient handling and mobility equipment, transportation, etc.).	Customer Accepted	Must Have
Provide guidance to correct site of care and correct treatment.	Customer Accepted	Must Have
Ability to operate across VA enterprise with current and emerging business rules and agreements [cross-cutting] –both facility and enterprise flexibility.	Customer Accepted	Must Have
Include ability to complete the Five Point Initial Evaluation as mandated by VHA policy.	Customer Accepted	Must Have
Include the ability to complete suicide risk screening and Social Work and Case Management Screenings.	Customer Accepted	Must Have
Includes the ability to determine screenings due for patients when they present to Emergency Department.	Customer Accepted	Must Have
Includes the ability to perform screenings using pre-formatted questionnaires and documentation to meet VA policies for screening VA patients for common health problems and potential at risk health problems (PTSD, suicide, etc.).	Customer Accepted	Must Have

Includes the ability to determine if screenings have already been performed at other VA facilities (depending on policy) and include those findings in the current visit.	Customer Accepted	Must Have
Includes support for interdisciplinary team screening.	Customer Accepted	Must Have
Includes medical surveillance for workplace exposures	Customer Accepted	Must Have
Includes the ability to provide reports to assist the tracking from order to completion of Anatomic Pathology specimens.	Customer Accepted	Must Have
Includes the ability to use verified patient identification, the associated order and specimen data to print the uniquely identified container label(s) to be placed on the specimen container(s).	Customer Accepted	Must Have
Includes the ability to manage laboratory specimen status to indicate the current status of the specimen from ordered status to completed status.	Customer Accepted	Must Have
Includes the ability to print, at the point of collection, uniquely identified specimen label content in accordance to AUTO2-A2 field placement standards.	Customer Accepted	Must Have
Includes the ability to positively identify the patient prior to collection of a specimen.	Customer Accepted	Must Have
Includes the ability to provide the Health Care Professional collecting specimens with a system that scans bar coded IDs and labels.	Customer Accepted	Must Have
Includes the ability to use the Unique Alphanumeric Specimen Identifier for specimen identification during collection and specimen processing for clinical and anatomic pathology specimens.	Customer Accepted	Must Have
Includes the ability to electronically confirm verification at the point and time of specimen collection that the patient matches the order (e.g., view full name, medical record number, date of birth, and other demographics).	Customer Accepted	Must Have

Includes the ability to accession a specimen and generate and print a primary specimen label at the point of collection for each specimen associated with the test request(s) on the selected order(s).	Customer Accepted	Must Have
Includes the ability to electronically confirm patient identification at the point of and time of collection.	Customer Accepted	Must Have
Includes the ability to receive a prompt (e.g., is this the correct patient- yes or no) confirming and recording correct patient identification.	Customer Accepted	Must Have
Includes the ability to view all pending and/or uncollected (not cancelled) orders for the verified patient at the point and time of collection.	Customer Accepted	Must Have
Includes the ability to select specific orders for the verified patient at the point and time of collection.	Customer Accepted	Must Have
Includes the ability to perform the patient, specimen, order match and provide notification to the user.	Customer Accepted	Must Have
Includes the ability to electronically capture the accession time, collection time and the receipt time in separate fields.	Customer Accepted	Must Have
Includes the ability to view data items (e.g., Patient name, Unique Patient Identifier, Patient Location, Laboratory Order Number, Order Status, etc.) for pending or uncollected laboratory orders.	Customer Accepted	Must Have
Includes the ability to capture the collector Identification (ID) and the collection date and time with the specimen and order information; capture reasons for unsuccessful specimen collection and associate those reasons with the patients electronic health record.	Customer Accepted	Must Have
Includes the ability to view the following accession information at the point of care, unique specimen identifier, collection/ container type, and Test Print Names(s), and specimen type for each specimen selected for collection	Customer Accepted	Must Have
Includes the ability to cancel, reschedule or change the specimen collection to a later date/time when a specimen collection is unsuccessful	Customer Accepted	Must Have

Includes the ability to view a report of labels accessioned but not collected	Customer Accepted	Must Have
Includes the ability to capture reasons for specimen ID scan failures, associated with corresponding data such as patient name, accession, collector, time, locally editable reasons and associate this data to the order.	Customer Accepted	Must Have
Includes the ability to add comments and associate the comments to the order.	Customer Accepted	Must Have
Includes the ability to view and edit comments associated with an order.	Customer Accepted	Must Have
Includes the ability to flag or tag comments for internal processing and reporting.	Customer Accepted	Must Have
Includes the ability to capture Lab Receiver and date/time stamp for Laboratory Receipt for each specimen that arrives in the lab and associate that information with the unique specimen identifier.	Customer Accepted	Must Have
Includes the ability to print additional specimen labels used for internal lab processed from the Time of Lab Receipt (aka Lab Arrival).	Customer Accepted	Must Have
Includes the ability to print 2 inch x 1 inch container labels for each specimen at the point of care with the following data elements in descending priority: unique specimen identifier (UID) in bar code format, unique specimen identifier (UID) in human readable format, patient name, DOB, Unique patient identifier, Container, Test Name, Collection Date/Time, Collector ID, Urgency.	Customer Accepted	Must Have
Includes the ability to print 1 inch x 1 inch container labels for each specimen at the point of care with the following data elements in descending priority: Unique Specimen Identifier in human readable format, Patient name, DOB, Unique Patient Identifier, Test Name, Specimen collection Date and time.	Customer Accepted	Must Have
Includes the ability to electronically capture specimen collection activities for specimens received in the laboratory that are not labeled with a specimen accession label.	Customer Accepted	Must Have

Includes the ability for automation of comprehensive reporting capabilities for quality monitoring of specimen collection activities.	Customer Accepted	Must Have
Includes the ability to accommodate multi-divisional and integrated database considerations in providing user access and in display of laboratory orders.	Customer Accepted	Must Have
Includes the ability to accommodate role-based access, differentiating between specimen collector, laboratory staff, access to report functions, and administrative/configuration access.	Customer Accepted	Must Have
Includes bar code scanning functionality with medication reconciliation, documentation of administration, and integration with pharmacy. Bar code scanning can be used for intraoperative medication documentation and data entry.	Customer Accepted	Must Have
Includes bar code scanning of patient for identification.	Customer Accepted	Must Have
Includes integration with COTS products, or other Cerner packages (e.g., GI procedure software, including endoscopic photos created in other non-Cerner COTS products)	Customer Accepted	Must Have
Includes EHR interfacing with all dialysis machines	Customer Accepted	Must Have
EHR solution shall be capable of interfacing directly with CROWNWeb and via the NRAA HIE	Customer Accepted	Must Have
Includes the ability to provide external document management (replacement for VistA Imaging)	Customer Accepted	Must Have
Includes searchable text component that is retrievable and can be used for reports (e.g., Health Factors) -this is a cross cutting feature	Customer Accepted	Must Have
Includes integrated natural language processing (NLP) tools	Customer Accepted	Must Have

Includes EHR must provide immediate and seamless interface with all third-party information systems for procedural areas, in particular those that use HL-7 interface)	Customer Accepted	Must Have
Includes integration of medical devices and their data: Vital Signs (VS), automated dispensing machines, remote telehealth; sitters; physiological monitors; Intravenous (IV) pumps	Customer Accepted	Must Have
Includes a mechanism whereby nationally-directed changes in the database and/or user templates can be pushed out to all facilities throughout.	Customer Accepted	Must Have
Includes a mechanism(s) to prevent changes to flowsheet template and database elements that might be mandated by the VA nationally for purposes of standardization	Customer Accepted	Must Have
Includes the ability to create new database elements must be maintained and supported based on Joint Commission (JC) standards, new regulations, or new EBP.	Customer Accepted	Must Have
Includes a data extraction system for all clinical and administrative data in the database must allow data extracts at least every 4 hours without degrading performance of the EHR and should produce electronic unit based dashboards to utilize information for clinical decision making real time	Customer Accepted	Must Have
Includes appropriate digital format that allows for interoperability with systems external to VA (e.g., Extensible Markup Language (XML), American Standard Code for Information Exchange (ASCII) flat files, or Health Level Seven (HL7) format)	Customer Accepted	Must Have
Includes a data dictionary that meets all VA nomenclature and standardization requirements that contains updated terminology consistent with known groups (e.g., Anesthesia Patient Safety Foundation (APSF), Uniform Data Dictionary, and/or Systematized Nomenclature of Medicine, Clinical Terms (SNOMED CT), Clinical Care Classification (CCC) System, Logical Observation Identifiers Names and Codes (LOINC), RX NORM) vocabulary throughout the contact period	Customer Accepted	Must Have
Includes portable clinical workstations that can import physiologic data from its associated monitoring devices and anesthesia delivery machine.	Customer Accepted	Must Have
Includes importing physiologic data as a continuous stream from most standard patient monitoring devices	Customer Accepted	Must Have

Includes parsing data appropriately to store for clinical decision making, research and future revisions on Evidenced Based Practices (EBP), including, but not limited to: invasive and non-invasive blood pressure, heart rate, oxygen saturation, end-tidal carbon dioxide concentration, fraction of inspired oxygen, respiratory rate, and temperature.	Customer Accepted	Must Have
Includes, when available, inspired nitrous oxide concentration, fraction of inspired air, cardiac output, pulmonary artery pressures, central venous pressure, and ST segment analysis	Customer Accepted	Must Have
Includes incorporating patient information based on successful registration when viewing patient information that is triggered by multiple events (e.g., ADT, surgery scheduled, patient information update	Customer Accepted	Must Have
Includes updated patient information (e.g., (patient identification identifiers, patient demographics, code status, crisis notes, warnings, adverse reactions/allergies, directives (CWAD), bed location, treating specialty	Customer Accepted	Must Have
Includes managing teams, units and specialties (e.g., specific team names, unit locations (e.g., bed names) and aligned with Nursing Unit mapping applications, treating specialty names, (e.g., Medical Intensive Care Unit (ICU), Surgical ICU (SICU), Critical Care Unit (CCU) to correctly identify patient locations and clinical provider groups/teams	Customer Accepted	Must Have
Includes procedures that allow the emergent entry of patient demographics entered the EHR prior to access of master patient file or another repository.	Customer Accepted	Must Have
Includes a simple, reliable method to retroactively match duplicate identities stored within the system with 'John Doe' or incorrect patient assignments to prevent the creation of duplicate patient records in the hospital chart.	Customer Accepted	Must Have
Includes the ability to view current and historical allergies.	Customer Accepted	Must Have
Includes the ability to view current and historical Problem List entries	Customer Accepted	Must Have
Includes the ability to view problem list mappings to SNOMED CT & ICD; and be populated by other disciplines	Customer Accepted	Must Have
Includes the ability to automatically and seamlessly exchange data within a hospital (e.g., clinical review of data at any location in the hospital, integration of continuing care data (fluids, drips, medications, etc.), complete analyses of clinical care across the health care practice settings	Customer Accepted	Must Have

Includes information agnostic of business or clinical, or integration of medical device should be available 24/7 in one integrated record	Customer Accepted	Must Have
Includes capturing Vital Signs (VS) can be entered in the EHR manually, and captured automatically (thru medical, mobile and physiological devices	Customer Accepted	Must Have
Includes viewing the source of VS capture	Customer Accepted	Must Have
Includes the ability to review/accept patient self-entered data and patient screenings	Customer Accepted	Must Have
Includes the ability to access VA and Community Care Records	Customer Accepted	Must Have
Includes the ability to flag/identify pregnant or lactating patient	Customer Accepted	Must Have
Includes the ability to access records of Community Prenatal care and delivery (WH-PCP, GYN, Mental Health Providers have access to up-to-date records of outside care)	Customer Accepted	Must Have
Includes the ability to access records of delivery outcomes available in VA system	Customer Accepted	Must Have
Includes the ability to complete and record pre-visit nursing screenings at an outpatient women's gynecology visit	Customer Accepted	Must Have
Includes the ability to complete and record preventive screenings and clinical reminders as needed (e.g. intimate partner violence, military sexual trauma, depression, PTSD, substance abuse, others) by PACT Team members	Customer Accepted	Must Have
Identifying and capture MH protocol data (e.g., medication, etc.)	Customer Accepted	Must Have
Includes the ability to manage non-image based radiology data (e.g., Magnetic resonance spectroscopy, Calcium scores, Lung cancer screening, nurses' monitoring during moderate sedation, contrast and radiation dose data) and transfer to patient EHR and archiving.	Customer Accepted	Must Have

Includes the ability to manage electronic or CD importing of diagnostic quality images and reports.	Customer Accepted	Must Have
Includes the ability to manage automatic generation of orders, to include importing reports into the medical record (EHR) as a document (not an image).	Customer Accepted	Must Have
Includes the ability to automatically transfer vital signs, hemodynamic and other data into the pre-procedure note.	Customer Accepted	Must Have
Includes the ability to manage a central/regional database for all images (replace VistA Imaging).	Customer Accepted	Must Have
Includes the ability to view and dictate images from across the enterprise.	Customer Accepted	Must Have
Includes the ability to seamlessly integrate with existing PACS and Voice Recognition technology.	Customer Accepted	Must Have
Includes the ability to seamlessly integrate with third party post-processing vendors such as Terra Recon.	Customer Accepted	Must Have
Includes the ability to manage data collection and reporting for Centers for Medicare & Medicaid Services measures.	Customer Accepted	Must Have
Includes the ability to integrate with ACR Triad software.	Customer Accepted	Must Have
Includes the ability for Bi-directional HL7 interface to receive orders, reports, exam registrations, exam status changes, ADTs, etc. from the HIS/RIS/EMR. HIS/RIS/EMR will receive preliminary, final and addended reports via HL7 from the NTP PACS. The EMR will be configured to accept signed reports from National, Regional and VISN based teleradiology providers absent distinct, unique local entries into each facility's local provider listing.	Customer Accepted	Must Have

Includes the ability for Bi-directional DICOM interface between VISN PACS and NTP PACS that supports ad hoc export to NTP and Query/Retrieve. The interface will also support transmission of marked read presentation state images from NTP PACS to VISN PACS. Additionally, Query/Retrieve to/from regional or national VNA/enterprise image repositories will be enabled to support retrieval of cross-enterprise priors.	Customer Accepted	Must Have
Includes the ability for CCOW enabled interface from NTP PACS to EMR that will enable NTP Radiologists to automatically view a patient's VA/DoD medical record in context via the PACS viewer. Alternatively, an API will be provided between NTP PACS and the EMR with equivalent functionality.	Customer Accepted	Must Have
Includes capturing and managing episodic and longitudinal clinical data in a structured format.	Customer Accepted	Must Have
Includes compliance with approved industry standards for message and vocabulary/content in CNTs.	Customer Accepted	Must Have
Includes the ability to auto-populate CNTs with existing data in the patient's EHR, including other CNTs used to manage the patient.	Customer Accepted	Must Have
Includes ensuring episodic care data are broken down longitudinally and by clinics.	Customer Accepted	Must Have
Includes patient self-reported outcomes via patient portal.	Customer Accepted	Must Have
Includes the ability to transfer patient check-in information to the RO-TMS.	Customer Accepted	Must Have
Include tools to serve quality of life (QoL) instruments to patients.	Customer Accepted	Must Have
Includes accepting treatment summary information from radiotherapy treatment management systems (RO-TMS) via HL7 messaging.	Customer Accepted	Must Have

Includes providing patient demographics and appointment information to the RO-TMS.	Customer Accepted	Must Have
Includes a seamless, standards based (e.g., FHIR, HL7) interface to receive continuity of care data from EHRs used in the community and radiation clinical and treatment summary records from outside the organization.	Customer Accepted	Must Have
Includes supporting government endorsed message and content standards (e.g., DICOM, DICOM-RT, HL7, LOINC, etc.).	Customer Accepted	Must Have
Includes access to the patient information, which is sorted longitudinally and by clinic visits with most recent data presented at the top, clinical data for each clinic visit can be drilled down for more details using hierarchical pull down menus, and clinical data outside of normal limits is identified (e.g., flagged).	Customer Accepted	Must Have
Includes data access tools and displays that are customized for each clinic and to the end user preferences.	Customer Accepted	Must Have
Includes bi-directional information exchange between the EHR and radiotherapy treatment management systems (RO-TMS) to include physician's intent, scheduling future treatment appointments in RO-TMS (appointment conflicts resolved electronically between the two systems), treatment summary information from RO-TMS, and encounter codes from the RO-TMS for the treatment performed.	Customer Accepted	Must Have
Includes electronic interface to import a snapshot of the radiation treatment plan PDF file via HL7 messaging.	Customer Accepted	Must Have
Includes providing tools for abstraction of clinical data elements from CNTs to support development of weekly on-treatment status check notes and coding purposes.	Customer Accepted	Must Have
Includes the ability to interface between Electronic Health Records System and Nutrition Software COTS programs (e.g., Computrition, CBORD, Get Well Network) for sharing of data elements (e.g., patient medical record number, patient name patient DOB, patient SSN, diet orders, tube feeding orders, allergy alerts, room locations, etc.)	Customer Accepted	Must Have

Includes the ability for seamless integration with Medical Devices through wired collection of data direct from the medical device: Association of patient to medical device, Collection of patient data and alarms from the medical device to the patient record, and Disassociation of the patient to the medical device	Customer Accepted	Must Have
Includes the ability for seamless integration with Medical Devices through wireless collection of data direct from the medical device: Association of patient to medical device, Collection of patient data and alarms from the medical device to the patient record, and Disassociation of the patient to the medical device	Customer Accepted	Must Have
Includes the ability for seamless integration with Medical System Servers: Collection of medical device data sent to terminal servers, Servers associate device data with patient record, and Data is sent to patient record	Customer Accepted	Must Have
Includes providing technologies that support mandated data sharing, i.e. State Prescription Drug Monitoring Program.	Customer Accepted	Must Have
Allow user to confirm patient identity when in question.	Customer Accepted	Must Have
Includes the ability to document all procedural terminology and associated diagnostic codes for all dental care services in a seamless workflow for workload reporting and decision support	Customer Accepted	Must Have
Includes the ability to readily and securely share electronic dental records including diagnostic findings, care plans, meds, labs and images with internal and external providers	Customer Accepted	Must Have
Includes the ability to capture tooth and non-tooth oral health findings in a standardized, computable and reportable manner	Customer Accepted	Must Have
Includes documenting, managing and reporting of implantable information in a structured, computable manner to include lot number, brand, manufacture, type, dimensions, reference number, location, etc., as well as scanning functionality to return unique device identifier (UDI)	Customer Accepted	Must Have
Includes documenting, managing and reporting of dental care adverse outcomes in a structured, computable manner to include identifying issues as ongoing or resolved	Customer Accepted	Must Have

Includes the ability to enter existing and new tooth findings	Customer Accepted	Must Have
Includes the ability to enter non-tooth oral health findings to include but not limited to Oral Health Assessment (OHA) to include caries assessment, plaque assessment, oral hygiene assessment and xerostomia assessment, Lesions, Head and neck, Periodontal screening and recordings (PSR), Existing dental findings, Caries and caries risk, Periodontal status, Oral hygiene status, Salivary function, Occlusion, TMJ findings, Parafunctional habits, Dental prosthesis(es) status, Complete dental exam orders if needed	Customer Accepted	Must Have
Includes documenting and time stamp rendered procedures using appropriate Current Dental Terminology (CDT), Current Procedural Terminology (CPT) and diagnosis codes (e.g., ICD-10, etc.) for all dental care services (e.g., exams, procedures, lab, x-ray, etc.) to properly capture patient care workload	Customer Accepted	Must Have
Write progress notes. Includes the ability to capture progress notes using the same tools (same platform) as the EHR with the ability to capture dental information and integrate the information with the EHR. To include the following functionality: a. Maintain existing templates and allow for new template fabrication as needed, b. Identify patient disposition (e.g., active, inactive, etc.), c. Allow importing of medical information (e.g., problem list, medications, allergies, vitals, etc.) into dental notes, d. Allow progress note to be linked to medical/dental consults and closed when completed, e. Allow auto and manual importing of exam findings into exam template to formulate note, f. Allow ability to easily choose completed codes (e.g., CDT) and have quick code list available for use, g. Allow quick naming of note type (e.g., endo, perio, restorative, etc.), h. Ability to customize time out function within the dental software such as radiographs	Customer Accepted	Must Have
Includes integrating information from EMS sources into chart (receive fax to Portable Document Format (PDF) or similar, receive or incorporate electrocardiogram (EKG) tracing by scan, etc.)	Customer Accepted	Must Have
Includes standardized location for and easy retrieval of documentation of overall patient goals and goals of care for specific conditions, i.e., diabetes, hypertension, and functional impairments	Customer Accepted	Must Have

Includes ability to search across notes for specific terms and diagnoses	Customer Accepted	Must Have
Includes use of local and national templates	Customer Accepted	Must Have
Include the ability to support/manage Patient Generated Data – Patient entered data is standardized and viewable by providers on-demand or via subscription. Analytics would be associated with patient generated data making it actionable for the patient and providers.	Customer Accepted	Must Have
Includes the ability to support Consumer Mediated Health Information Exchange – allows patients to direct their health information to other health care entities	Customer Accepted	Must Have
Includes the ability to capture implant data Inventory	Customer Accepted	Must Have
Includes recording outcome of labs/exams/consults and update patient readiness	Customer Accepted	Must Have
Includes capturing implant data into procedural record	Customer Accepted	Must Have
Includes the ability to collect data for Operations and Quality Improvement at the facility, VISN, and national levels	Customer Accepted	Must Have
Includes ensuring data storage terminology follows VA Anesthesia Terminology Specs and SNOMED CT.	Customer Accepted	Must Have
Includes ensuring the timing data, case details, must be available for analytics.	Customer Accepted	Must Have
Includes capturing controlled substance inventory, check out, wasting, average use, and detection of opiate diversion.	Customer Accepted	Must Have
Includes the ability to allow National, VISN, Facility and individual provider level, including Ad Hoc reporting capability.	Customer Accepted	Must Have

Includes workload calculation based on labor mapping, person class, part-time or full-time employee, contractors; based on procedures performed anywhere in the facility. Workload can be calculated by number of cases, duration of cases, CPT codes, ASA units, and special procedures, for OR and Non-OR cases.	Customer Accepted	Must Have
Includes the ability to produce and use checklists.	Customer Accepted	Must Have
Includes the ability to allow checklists to extract data from medical record including presence of notes, consents, labs, tests, xrays, ecg, vitals, etc.	Customer Accepted	Must Have
Includes a logic editor that can set threshold for abnormal values such as WBC over threshold, Glucose over threshold, test missing, note missing.	Customer Accepted	Must Have
Includes the ability to fill out checklists over time and viewed by multiple teams and staff prior to completion. Checklists can be filled out and stored over time or on an single occasion. Checklists filled out over time allow following a complex work up for care.	Customer Accepted	Must Have
Includes the ability to coordinate care across services with checklists.	Customer Accepted	Must Have
Includes the ability to use checklists for systems based medicine, performance improvement, procedural checklists, and safety. Checklists might be used to control order sets, wait lists for procedures, patient panels.	Customer Accepted	Must Have
Includes the ability to use checklists for Enhanced Recovery After Surgery (ERAS) protocols	Customer Accepted	Must Have
Includes order sets, clinical pathways, and decision support tools that are built into EHR.	Customer Accepted	Must Have
Includes a central library of optimized, validated, maintained order sets, clinical pathways, and clinical decision support tools.	Customer Accepted	Must Have

The system shall maintain, update, and review order sets, clinical pathways, and decision support tools.	Customer Accepted	Must Have
Includes support for New Demographics – (Non-health care determinants of health)	Customer Accepted	Must Have
Includes education and training requirement as item t in column D	Customer Accepted	Must Have
Includes the ability to manage Release of Information	Customer Accepted	Must Have
Includes Tort Claims (Lock down designated record set) – need to ensure functionality is included in HER; big gap for VA	Customer Accepted	Must Have
Includes the ability to print Legal Health Record (COTS: DSS ROI Plus) – work with Regional Council, General Counsel, and Department of Justice (DOJ); multiple sources require access for legal claim	Customer Accepted	Must Have
Includes the ability to print Pre-Determined Reports/Documents to Paper, Disc, or Electronic Location (COTS: DSS ROI Plus) – required functionality to include accounting of disclosures	Customer Accepted	Must Have
Includes the ability to print De-Identified or Redacted Records – need electronic capability to do this; FOIA is unique to VA	Customer Accepted	Must Have
Includes the ability to account for All Disclosures (COTS: DSS ROI Plus)	Customer Accepted	Must Have
Includes First Party Requesters – assume it's included in standard functionality, but if not, it's needed for VA	Customer Accepted	Must Have
Includes Third Party Requesters – assume it's included in standard functionality, but if not, it's needed for VA; certain forms used for 1st vs 3rd party, need to interface to OPM forms to various types of disclosures/releases	Customer Accepted	Must Have
Includes the ability to manage Accounting of Disclosures made through ROI Process (includes ability to print accounting of disclosures) (COTS: DSS ROI Plus)	Customer Accepted	Must Have
Includes the ability to create	Customer Accepted	Must Have
Includes the ability to maintain for required government retention period (which is traditionally longer than private sector requirements)	Customer Accepted	Must Have
Includes the ability to identify/Generate Reports	Customer Accepted	Must Have
Includes the ability to manage the release of 7332 information and knowledge of that consent is captured on file	Customer Accepted	Must Have

Includes the ability to support medical coding (Encoder) – Inpatient, Outpatient Facility, Outpatient Physician Office, Surgery Coding (COTS: Nuance Encoder Product Suite). This includes access to Electronic Coding References (External and VA developed), Computer Assisted Coding (CAC), Clinical Documentation Improvement (COTS: Nuance CDI Pro) – ability to import VA created resources, VERA Analyzer, Chargemaster Like Ability (encounter forms currently used; acceptable substitute needed), Access to clinical documentation from other applications, Outpatient capture external factors (special authorities, service connection, etc.) , Inpatient capture administrative information (current 101 screen), C&P status, PTF Treating Specialties, Patient Movements between treating specialties – especially with ICUs for DSS accounting, census data, code for facility and professional services, integration of workload in coding episode (IP/OP) including stop codes, etc.	Customer Accepted	Must Have
Includes the ability to support EHR Record Retention and Retrieval requirements (75 years from last patient activity)	Customer Accepted	Must Have
Includes the ability to Accommodate and Record Accurate Date/Time Zone Information (e.g., International Date Line) – required by VA; lack of this functionality creates patient safety issues and potential billing issues	Customer Accepted	Must Have
Includes the ability to Capture Encounter Information (Inpatient, Outpatient Physician Type Encounters)	Customer Accepted	Must Have
Include Service Connections/Special Eligibilities	Customer Accepted	Must Have
Includes the ability to Capture Primary and Secondary Providers	Customer Accepted	Must Have
Includes the ability to Lock Down Completed Encounters	Customer Accepted	Must Have
Role based or similar ability to edit, if necessary	Customer Accepted	Must Have
Audit/tracking	Customer Accepted	Must Have
Includes the ability to Separate Employee Health Records From Patient Health Records (records should not be co-mingled with the other; VA currently separates records)	Customer Accepted	Must Have
Includes the ability to separate (make distinct) Medical and Administrative Records	Customer Accepted	Must Have
Includes the ability to manage Post It/Sticky Notes/Administrative Reminders/Other Documentation (Not To Be Included in the Health Record) – needs to be accessed from health record, but not included	Customer Accepted	Must Have

Includes the ability to provide a Date/Time Stamp (for All Entries and Actions)	Customer Accepted	Must Have
Includes the ability to manage Downtime and Contingency Documentation/Restoration Solutions – VA required; not sure if it's unique	Customer Accepted	Must Have
Includes the ability to provide Patient Electronic Signature Capability (for Patient Authored Entries) – Required by VA	Customer Accepted	Must Have
Includes the ability to manage/provide an Administrative Communication System (Non-LIPS In Orders Package) – unique to VA	Customer Accepted	Must Have
Includes the ability to provide VHA Records Management – ability to denote the different retention periods for data	Customer Accepted	Must Have
Includes the ability to adhere to Records Management Requirements (including the capture, maintenance and use, disposal, transfer, metadata, and reporting of data) and maintaining alignment with VA unique requirements as documented in VA Records Control Schedule 10-1 (Chapter 6, Item 6000.2).	Customer Accepted	Must Have
Includes the ability to send (or make available) all VHA clinical workload data on a monthly basis.	Customer Accepted	Must Have
Includes all appointments, encounters, occasions of service, and inpatient episodes of care (patient movements) must be tagged with an appropriate Managerial Cost Accounting (MCA) stop code and/or HIMS treating specialties (Unique to VA) 9/7/17 Note: Per Joey LaSalle, the best path forward would be to interface Cerner into the MSA solution in order for them to perform cost accounting out of the current tool.	Customer Accepted	Must Have
Includes all data supported in files sent should be accessible to MCA extract processes (Unique to VA)	Customer Accepted	Must Have
Includes the ability to provide patient and provider demographic data that is accessible to MCA extract processes	Customer Accepted	Must Have

Includes the ability to establish standards that can be populated in performance plans and used for performance metrics across the enterprise Includes the ability to utilize encoded data (e.g. CPT codes, diagnoses) with attribution to workforce involved in care Includes the ability to pull data (e.g. provider profiling and practice patterns) from EHR to support performance measures and assess quality across the organization Includes the ability to leverage EHR data to determine staffing levels (position management will be done in HR SMART)	Customer Accepted	Must Have
Systems must meet all VA security requirements as well as ensure data against system failures (disaster recovery) and user input or errors (audit trail). audit trail per user per documentation event	Customer Accepted	Must Have
All off-site performance monitoring of hardware or software must satisfy VA Cyber-Security Requirements, the Administrative Simplification provisions of the Health Insurance Portability and Accountability Act of 1996 (HIPAA), and the provisions of The Privacy Act of 1974 and its Veterans Affairs applications. Defer to Office of Information Technology (OIT) and standard contracting language.	Customer Accepted	Must Have
Includes rules around successful logons(s) to VA systems using the agent's user class, title, service (e.g., Personal Identification Verification Identification (PIV) Card))	Customer Accepted	Must Have
Includes user group credentials to determine users' privileges within the EHR	Customer Accepted	Must Have
Includes creation of a "user group" and assignment user groups specific levels of access, such as 'read/write', 'read-only', specific template access privileges, etc.	Customer Accepted	Must Have
Includes tracking user group assignments	Customer Accepted	Must Have
Includes using "rules" based upon the user's keys, title, and/or user class.	Customer Accepted	Must Have
Includes maintaining a means to control access (e.g., user keys)	Customer Accepted	Must Have
Includes protocols for unsuccessful logons (e.g., the user may not gain further access to the application - logons may be limited to a fixed number of failed attempts, e.g., >10.)	Customer Accepted	Must Have
Includes an enhanced contingency planning mechanism that does not require reverting to paper charts	Customer Accepted	Must Have

Includes managing/storing electronic signature data for electronic signing legal elements of health record	Customer Accepted	Must Have
Includes electronic sharing of health information complies with federal, state, local, and VA security, privacy, and Health Information Management (HIM) standard policies	Customer Accepted	Must Have
Includes management of Veteran Authorizations (Currently Form 10-0485) to Use Health Information Exchange (HIE)	Customer Accepted	Must Have
Includes the ability to provide permission-based access (e.g, keys, roles, etc.)	Customer Accepted	Must Have
Includes the ability to Secure “Sensitive” Veteran Information	Customer Accepted	Must Have
Includes Auditing Capability (Determine Who Has Accessed The Record)	Customer Accepted	Must Have
Includes the ability to Limit User Access to View/Edit Within the EHR (Limit Access to Certain Patients) – VA required, and mark Patients As “Sensitive” (Limit Access to View/Edit/Report on Data In These Records)	Customer Accepted	Must Have
Includes Audit Tracking Capabilities (All Actions including but not limited to Removal, Release, Edits) – retrievable audit trail for all actions (e.g., viewed, acted upon)	Customer Accepted	Must Have
Includes the ability to retrieve (pull) Sample Health Records (For Review) – VA required; not sure if it's unique to include Define Review Criteria, Store Results, Create Reports, Define Recommendations Based On Findings	Customer Accepted	Must Have
Includes integrated tracking of items implanted or removed from patient (e.g., Biopsy Log; serial number logged to the procedure or pathology report; implants)	Customer Accepted	Must Have
Includes integrated into the workflow to create quality data (e.g., semi-structured notes/standardized software; every procedure would create a Clinical Assessment Reporting and Tracking (CART) process.	Customer Accepted	Must Have
Includes the ability to track the identified metrics in real time based on VHA's directive	Customer Accepted	Must Have

Includes the ability to track duration of parts of many procedures (e.g., endoscopic withdrawal time, fluoro time, conscious sedation times)	Customer Accepted	Must Have
Includes the ability for all subsets of care to create and manage dashboards specific to their specialty	Customer Accepted	Must Have
Includes the ability to integrate information from various Dashboards into E H R	Customer Accepted	Must Have
Includes the ability to monitor outcomes and metrics for hospital admissions such as: length of stay (LOS), National Utilization Management (NUMI), Central Line-associated Bloodstream Infection (CLABSI), Catheter-associated Urinary Tract Infection (CAUTI), Ventilator-associated Event (VAE), skin/wound etc., and other quality metrics based on real time units	Customer Accepted	Must Have
Collect data for Outcome monitoring and Quality Improvement	Customer Accepted	Must Have
Capture outcomes across progress notes/treatment plans	Customer Accepted	Must Have
Capture and Consolidate patient data across cohorts of patients for research, population health, sharing with internal and external quality organizations etc.	Customer Accepted	Must Have
Include patient-generated data from patient-generated outcomes (interface with patient tools)	Customer Accepted	Must Have
Allow for rapid update (i.e. add/change/remove) of outcome measures based upon state of science	Customer Accepted	Must Have
Direct integration into provider and patient workflows to capture data that can be used for benchmarking	Customer Accepted	Must Have

Utilize CARF outcome measures (Access, Effectiveness, Efficiency, Satisfaction) for quality measure reporting	Customer Accepted	Must Have
Support management of primary medical conditions and medical comorbidities within patient population	Customer Accepted	Must Have
Includes the ability to capture OB Provider Summary including Date prenatal care initiated, New Dx. Or medication changes, consultation reports, antenatal hospitalizations, immunizations, labs (genetic screening, titers, pap, glucose screen), Post-Partum Depression Screen, Contraception	Customer Accepted	Must Have
Includes the ability to capture Labor and Delivery- type of delivery codes (maternal/fetal DRG, ICD-10 codes), gestation age at delivery, maternal/fetal complications, episiotomy, Apgar, breast feeding	Customer Accepted	Must Have
Includes Mental Health measurement based care activities to include collecting and integrating patient self-report outcomes measures for Mental Health assessments.	Customer Accepted	Must Have
Includes the ability for personnel quality metrics.	Customer Accepted	Must Have
Includes the ability to capture and monitor data for patient IR outcomes, including 30-day and longer morbidity and mortality.	Customer Accepted	Must Have
Includes the ability to capture and monitor radiology room efficiency data.	Customer Accepted	Must Have
Includes the ability to capture and monitor procedure room efficiency data.	Customer Accepted	Must Have
Includes the ability to capture and monitor safety timeout compliance data for each procedure.	Customer Accepted	Must Have
Includes the ability to capture and monitor productivity data.	Customer Accepted	Must Have

Includes the ability to capture and monitor radiology clinic access and efficiency data.	Customer Accepted	Must Have
Includes the ability to capture and monitor radiology wait time data, both retrospective and prospective, by modality.	Customer Accepted	Must Have
Includes checking for missing information or completeness and providing time stamps, information source, and amendment audit trail.	Customer Accepted	Must Have
Includes supporting automated abstraction of clinical data to evaluate treatment processes and outcomes of care.	Customer Accepted	Must Have
Includes the ability to measure impact of health information exchange on patient outcomes and health care improvements (access to information needed to determine how HIE is improving efficiency, cost, and quality of patient care)	Customer Accepted	Must Have
Includes capturing various time points important to Quality and Performance in the ED (e.g., arrival time, triage time, time first placed in treatment area/bed, time of nursing/physician assignment/attestation to patient, time of first prescribed/dispensed any pain medications, consult/lab/radiology processing times, disposition decision by ED provider (admissions, D/C, transfer), inpatient bed assigned, time cleaned, time nursing report taken, and time patient leaves ED	Customer Accepted	Must Have
Includes monitoring for blood contamination cultures	Customer Accepted	Must Have
Includes capturing time intervals of interest to Quality and performance in the ED (e.g., door-to-triage, door-to-doc, door to admission decision, admission decision to exit, Length of Stay (LOS), conversion of Obs status to admission, lab/consult/radiology turnaround times	Customer Accepted	Must Have
Includes outcome Data Reports (e.g., deaths, critical/adverse safety events, cardiac or respiratory zero (Cor Zero)/Code Blue incidents	Customer Accepted	Must Have

Includes tracking procedure incidents/complications	Customer Accepted	Must Have
Includes a Preset select list of abnormal results (ex: all positive blood cultures, all lactates greater than 3)	Customer Accepted	Must Have
Includes other ED metrics for percent of patients who leave without being seen – (i.e. are checked in but never have medical screening exam by provider)	Customer Accepted	Must Have
Includes other ED metrics for percent Boarding – percent of admitted patients who spent 4 hours from admission decision to time of exit	Customer Accepted	Must Have
Includes other ED metrics for percent revisits in 72h for patients admitted	Customer Accepted	Must Have
Includes other ED metrics for percent of revisits in 72h for patients transferred	Customer Accepted	Must Have
Includes other ED metrics for percent of readmissions/re-presentations to the ED after discharge	Customer Accepted	Must Have
Includes other ED metrics for average daily RVU, RVUs per visit, RVU per provider hour, RVU per bed (relies on provider coverage hours, nursing coverage hours, # of ED beds)	Customer Accepted	Must Have
Includes other ED metrics relating to patient satisfaction	Customer Accepted	Must Have
Includes other ED metrics relating to employee satisfaction	Customer Accepted	Must Have
Includes other ED metrics related to ED case volume (hourly, daily – e.g., flow patterns)	Customer Accepted	Must Have

Includes other ED metrics for tracking radiology time to ability to view images	Customer Accepted	Must Have
Includes other ED metrics for EKG viewing (Muse)	Customer Accepted	Must Have
Includes other ED metrics for updates to Community Ambulance Diversion Status	Customer Accepted	Must Have
Includes other ED metrics for capture time of onset, reason, and time of cessation of ambulance diversion status	Customer Accepted	Must Have
Includes the ability to construct/customize dashboard functions that can be used at the provider level (specific activities/metrics) on all of that provider's patients and at the clinic level for all clinic patients to enable real-time quality assessment and opportunities for improvement	Customer Accepted	Must Have
Includes managing continuous intraoperative, ICU, and all procedural areas (PACU, ICU, GI, ECT, MRI, CT, Cardiology, Radiology, etc.) data and ensuring it is available for analytics. This data includes all physiologic parameters from monitor systems, medications including controlled substances. Units are stored with all data.	Customer Accepted	Must Have
1. Includes the adoption, development, maintenance, and reporting of standardized metrics to assess health and quality of care for Veteran populations with capabilities for multi-level aggregation (e.g., national, VISN, region, market) and drill down to the level of individual facilities, programs and individuals with flexibility to incorporate VA-specific requirements.	Customer Accepted	Must Have
3. Includes tools and platforms to conduct ongoing assessments of process, outcomes (including patient report using standardized instruments and structured data), effectiveness, and value for wide variety of programs and processes to support a learning health system.	Customer Accepted	Must Have

Includes the ability to track productivity and performance of clinicians in the EHR based on standards Includes the ability to pull data (e.g. provider profiling and practice patterns) from EHR to support performance measures and assess quality across the organization	Customer Accepted	Must Have
Includes predictive analytics for other MH, Social Work and case management, and Homeless Services to include external sources and national level data	Customer Accepted	Must Have
Includes Specialty Reporting functionality supporting Suicide Prevention to include but not limited to: reporting currently captured through Suicide Prevention Access Network (SPAN) database	Customer Accepted	Must Have
Includes the ability for reporting out data (e.g., infectious disease data) as required by VA policy, federal (e.g., CDC), and state law (e.g., state health boards).	Customer Accepted	Must Have
Includes the ability for Fiscal reports for DSS mapping.	Customer Accepted	Must Have
Includes the ability to run report showing different statuses (e.g., pending protocolling, protocolling complete, hold, scheduled, active, complete).	Customer Accepted	Must Have
Includes the ability to generate reports for inventory, budget, meal costing food production, floor stock, staffing and productivity data, etc.	Customer Accepted	Must Have
Includes the ability to view on an enterprise level, patient dose/exposure data, staff exposure data, regulatory compliance of written directives (e.g., prescription signed by a physician authorized to administer a radioactive material and patient release criteria data).	Customer Accepted	Must Have
Includes the ability to access specific data included to meet regulatory compliance (e.g., patient Identifiers, prescribed dose, two signatures by person administering, etc.).	Customer Accepted	Must Have

<p>Includes the ability to access data to support the development of metrics for training and systems improvement:</p> <ul style="list-style-type: none"> • Clinical Datasets (Searchable by Facility, Unit/Location/Type of Provider) <ul style="list-style-type: none"> o Standardized Code/Cardiac Arrest Data o Rapid Response Data o Sepsis Data o Stroke Data o Myocardial Infarction Data • Standardized Physician Procedural Data (Searchable by Facility, Unit/Location/Type of Provider) <ul style="list-style-type: none"> o Intubation o Central Line o Peripherally Inserted Central Catheter Line o Moderate and Deep Sedation o Lumbar Puncture o Paracentesis o Thoracentesis and Chest Tube o Arthrocentesis o Joint injections o Skin biopsies o Endometrial biopsies o Others • Specialty Physician Procedural Data (Searchable by Facility, Unit/Location/Type of Provider) <ul style="list-style-type: none"> o Colonoscopy Numbers o Cardiac Catheterization o Interventional Endovascular Procedures o Others • Standardized Nursing Procedural Data (Searchable by Facility, Unit/Location) <ul style="list-style-type: none"> o Foley Placement 	Customer Accepted	Must Have
Includes the ability for VA to have full transparency into the HIE system performance (e.g., unmet requests, patients not identified, system outages related to HIE, patient correlations...etc.)	Customer Accepted	Must Have
Includes the ability for VA to have full access to program-level metrics (e.g., number of documents exchanged, volume of data, unique patients supported, authorizations captured, site and partner participation...etc.)	Customer Accepted	Must Have

Include reporting (standardized and ad hoc) functionality readily accessible within the EHR to include but not limited to: a. Reporting is extensible without patch release or application reprogramming, b. View patients who will need an exam within the next <X> months, c. View patients who will need to be seen by hygienist within the next <X> months, d. Ability to assess and track dental procedures and Relative Value Unit's (RVU) completed to appropriately document workload, e. Report for all dental treatment(s) performed for a specific patient, f. View service-level reports for patients on a given day who are due for exam or hygiene visit, g. Report to provide information to providers if patient has had 2 restorations within a year to denote need for fluoride treatment, h. Provide a Patient Oral Health Report giving them a visual view of their caries, periodontal and oral, cancer risks in a printable format based on current and past findings, i. Dental population health reports	Customer Accepted	Must Have
Reports for individual metrics	Customer Accepted	Must Have
Chart coding	Customer Accepted	Must Have
Documentation management	Customer Accepted	Must Have
Includes reporting at National, VISN, facility, and provider level, both standard and ad hoc reports, including dashboards	Customer Accepted	Must Have
4. Includes support for ad hoc query and data export to provide legitimate external customers with VA data. External customers may include the congress, Office of Management and Budget, Government Accountability Office, Centers for Disease Control and Prevention, Freedom of Information Act requests, The Joint Commission, and Office of Inspector General.	Customer Accepted	Must Have
Includes the ability to Ad Hoc Reporting Capability (e.g., Health Summary capabilities) – need VA's robust record covering all components of the health record	Customer Accepted	Must Have

Includes the ability to manage Investigation Regarding Files, Data, and Reporting (e.g., VA Fileman capabilities) – VA requires robust data retrieval and reporting options including but not limited to audit level data and sorting capabilities	Customer Accepted	Must Have
Includes the ability to view Audit Data and Meta Data Tracking for Reports/Events (e.g., Patient Care Encounter/SD Debugging Utility) – PCE equivalent component requires capabilities to identify/remedy problems	Customer Accepted	Must Have
Includes the ability to manage Analytics	Customer Accepted	Must Have
Includes working in concert with downstream data systems	Customer Accepted	Must Have
Includes the ability to establish standards that can be populated in performance plans and used for performance metrics across the enterprise	Customer Accepted	Must Have
Includes electronic Kardex's for team members	Customer Accepted	Must Have
Includes capturing nursing workload thru Relative Value Units *RVU) or Case Mix Index.	Customer Accepted	Must Have
Includes documenting and capture workload for administrative activities that are not direct clinical care but drives clinical services (e.g., outreach, suicide prevention, etc.)	Customer Accepted	Must Have
Includes assigning patient to a treating nurse and assign a bed (triage nurse)	Customer Accepted	Must Have
Includes the ability to support Provider Connect functionality – Online collaboration software allowing providers to use multiple communication modalities (e.g., text, audio, and video capabilities) to connect with other system providers for consultation or care. The tool must be capable of managing and consolidating multiple “on-call” schedules so a provider can use a simple application to identify who is the consultant available to them in any given specialty area anywhere that provider might be available. Software must also include provider status, making it clear who is an who is not available to assist if more than one person is on call. Software must also allow on-call support to be divided by multiple geographic areas (Provider “A” could be on-call for one facility, multiple facilities, a region, or the whole country as examples)	Customer Accepted	Must Have

Includes configuring and managing procedure room schedule block time, open time, anesthesia availability, location, room capabilities, room downtime, etc.	Customer Accepted	Must Have
Includes viewing procedure room schedule including block time, open time, day, week, month, etc.	Customer Accepted	Must Have
Includes viewing bed availability, request bed (i.e., bed prediction analytics)	Customer Accepted	Must Have
Includes the ability to configure and manage surgery schedule block time, open time, location, room capabilities, room downtime, etc.	Customer Accepted	Must Have
Includes the ability to view operating room schedule including block time, open time, day, week, month, etc.	Customer Accepted	Must Have
Includes requesting/managing special instruments, special equipment, case carts, pharmacy items, special supplies, implants, instrument trays, provider preferences, etc.	Customer Accepted	Must Have
Includes calculating procedure time from historic information, include turnover time	Customer Accepted	Must Have
Includes a process for approving requests that are beyond complexity, too long for block/day, etc.	Customer Accepted	Must Have
Includes the ability to integrate non-OR/OR scheduling of resources	Customer Accepted	Must Have
Includes the ability to provide post-procedure instructions/information	Customer Accepted	Must Have

Includes the ability to determine resource needs (e.g. human, capital, equipment) in relation to clinic scheduling Includes the attribution of patient's episode of care for predicting/forecasting of resources (e.g. supplies, length of stay units, ancillary utilization, provider scheduling) Includes comprehensive Resource Management tools to track granular staffing and scheduling on a shift and unit level including competency and proficiency as well as integration with clinical documentation with reports available at Facility, VISN, and national levels with real time data (i.e. greater than 97,000 in nursing service)	Customer Accepted	Must Have
For staff, includes assessment of workplace hazard exposures	Customer Accepted	Must Have
Includes linkages between staff work location and Veteran records to address fellow staff and Veteran exposure to communicable diseases.	Customer Accepted	Must Have
Includes monitoring and assessing staff restrictions and accommodation requests, clearance to work, and analytic tool to assess ability to work (or return to work)	Customer Accepted	Must Have
Includes management pre-employment exams, sick call, job injury, worker's compensation, fitness for duty, staff restrictions and accommodations, and staff wellness.	Customer Accepted	Must Have
includes medical surveillance for workplace exposures	Customer Accepted	Must Have
Includes tracking locations where the staff works within the healthcare facility	Customer Accepted	Must Have
Includes hire and separation dates including transferring to various VA facilities.	Customer Accepted	Must Have
Includes merging information – volunteer and HRIS etc. to create one consolidated record.	Customer Accepted	Must Have
Includes administrative exams, medical surveillance exams, wellness evaluations, prevention and management infectious diseases, management of work-related injuries and illnesses etc.	Customer Accepted	Must Have
Includes ability to store all occupational health records for 30 years beyond employment.	Customer Accepted	Must Have
Includes ability to generate letters, emails, calls to staff	Customer Accepted	Must Have
Includes ability to communicate with various departments in facilities e.g., safety, HR, workers' compensation, emergency management etc.	Customer Accepted	Must Have
Includes ability to integrate with First Script for medications, etc.	Customer Accepted	Must Have

Includes disability guidelines, ACOEM LEO, OSHA mandated medical surveillance etc.	Customer Accepted	Must Have
Includes the ability to identify and track the following staff statuses: trainee, employee, volunteer over time in a consolidated health record	Customer Accepted	Must Have
Includes support for all laws and regulations pertaining to employee health information (GINA, OPM GOVT 10 etc)	Customer Accepted	Must Have
Effective disposition planning for safe environment for patient	Customer Accepted	Must Have
Includes the ability to, if ultrasound is available, document cleaning/sterilization of ultrasound probe, according to appropriate standards	Customer Accepted	Must Have
Includes the ability to document sterilizing procedure for reusable equipment	Customer Accepted	Must Have
Deliver Alerts for Patient Care focuses on generating alerts for preventive care, wellness care, medication administration or other activities at the time of the encounter. These alerts may include medication and immunization alerts that help to minimize potential administration or medication errors (such as wrong patient, wrong drug, wrong dose, wrong route and wrong time as well as potential negative drug-drug interactions). These alerts may also include screening exams, lab tests and so forth, and are based on national protocols. Alerts generated while updating patient medication lists are a key function when performing medication reconciliation	Customer Accepted	Must Have
Document and manage dental care adverse outcomes in a structured manner for ongoing and resolved issues in a retrievable and reportable fashion.	Customer Accepted	Must Have
Includes event identification in the ED	Customer Accepted	Must Have
Includes mitigation of the effects of events in the ED	Customer Accepted	Must Have

Includes development of processes to prevent re-occurrence	Customer Accepted	Must Have
Includes the ability to aggregate patient safety reviews, root cause analysis, sentinel event reporting, clinical focus reviews, and peer reviews (ex) Electronic Patient Event Report (ePer) system	Customer Accepted	Must Have
Includes Safety Timeouts for procedures	Customer Accepted	Must Have
Includes Safety Timeout	Customer Accepted	Must Have
Includes safety Timeout(s) with procedure specific (e.g., transplant) details	Customer Accepted	Must Have
Includes providing Population Health Surveillance (e.g., registries, etc.)	Customer Accepted	Must Have
Includes registries for Lung Cancer Screening and Radiation Dose Registry (such as ACR dose).	Customer Accepted	Must Have
Includes the ability for the system to automatically submit immunization data to appropriate public health registries.	Customer Accepted	Must Have
Includes the ability for the system to automatically report to public health registries both at state and national registries.	Customer Accepted	Must Have
Facilitate transplant regulatory and statutory requirements reporting including electronic submission of data and reporting (UNetSM , etc.)	Customer Accepted	Must Have
2. Includes an interoperable platform to support creation, maintenance, and exchange of standardized cohorts and registries using common data models with capability for configuration to meet VA-specific, statutory, operational, and clinical requirement	Customer Accepted	Must Have

Includes support for algorithms and risk calculators to determine patient-centric recommendations	Customer Accepted	Must Have
Includes support for other military service related patient registries	Customer Accepted	Must Have
Ability to leverage automated data for reportable diseases	Customer Accepted	Must Have
Extract/Aggregate data to inform biological events and infectious disease management	Customer Accepted	Must Have
Ability to coordinate/store Issue Briefs (IBs) of potential biological event	Customer Accepted	Must Have
Storage and retrieval capability for vaccine data (patient/aggregate)	Customer Accepted	Must Have
Retrievable data necessary for biosurveillance from VA/VHA Phone/Call Centers recorded in the EMR	Customer Accepted	Must Have
Accessibility of pharmaceutical data for specified diseases	Customer Accepted	Must Have
Use of EMR data for syndromic surveillance	Customer Accepted	Must Have
Use of admission/discharge/transfer package during a biological event	Customer Accepted	Must Have
Includes the ability for the system to support research studies by enriching HIE data with other VA data domains such as Appointments, Consults, CPRS Orders, Encounters, Health Factors , Immunizations, Inpatient Census, Laboratory (Chemistry), Mental Health Assessment , Outpatient, Patient (Demographics, etc.), Primary Care Management Module, Pharmacy, Bar Code Medication	Customer Accepted	Must Have
Includes recruitment of subjects into research studies	Customer Accepted	Must Have
Includes enrollment (including informed consent) of subjects into research studies	Customer Accepted	Must Have
Includes engagement and retention of subjects in research studies	Customer Accepted	Must Have
Biorepository details: (e.g., processing research specimens and a Pathology Registry)	Customer Accepted	Must Have
Includes integration research management and results data across sites	Customer Accepted	Must Have
Ability to analyze data from multiple sources (e.g., patient generated data from connected health/connected research mobile apps)	Customer Accepted	Must Have
Includes data sharing and reusability of data	Customer Accepted	Must Have
Includes support for research management/administration including integration of existing legacy VA Research management tools and COTS tools where required	Customer Accepted	Must Have

Innovations details: (e.g., innovations in clinical decision support, human computer interface, human factors engineering and patient generated data collected from external sources like NIH PROMIS)	Customer Accepted	Must Have
Includes referrals outside of the team for other services	Customer Accepted	Must Have
Refer a patient for Rehab Across All Care Settings (e.g. Inpatient, Residential, Long-Term, Outpatient, Home, Community Living Centers).	Customer Accepted	Must Have
Allow for multiple pathways to access rehabilitation care (e.g. consults, self-referrals, referrals from specialty services and other physicians) with flexibility over time.	Customer Accepted	Must Have
Compatibility with e-discharge software when appropriate so that referrals to non-VA resources can be made by transmitting information directly from EHR to community provider.	Customer Accepted	Must Have
Manage all MH referrals for internal and external providers.	Customer Accepted	Must Have
Manage referrals from the Veterans Crisis Line to refer a caller to a facility suicide prevention coordinate and capture a note of the referral process.	Customer Accepted	Must Have
The exchange of information related to a referral should be well integrated, with a clear association between the referral and resulting consultation	Customer Accepted	Must Have
Includes the ability for a VA user to send standards-based information to a community provider consistent with specialty requirements. For instance, if sending a referral to a pulmonologist, the information sent is consistent with that specialist's needs.	Customer Accepted	Must Have
Initiate VA and Non-VA Resource Referrals	Customer Accepted	Must Have
Includes support for VA and non-VA referrals, e.g., admission to Home Based Primary Care (HBPC), Non-VA Care, Choice Program, Prosthetics, Specialty, and Home Oxygen...etc. (Geriatrics and Extended Care)	Customer Accepted	Must Have

Includes Health Information Exchange (HIE) between VA and non-VA community providers and agencies (e.g., Home Health Agencies, area agencies on aging, aging and disability resource centers, state Veterans Homes, and community nursing facilities).	Customer Accepted	Must Have
Ability to view and track the lifecycle of DME and non-DME devices, medications etc. across facilities (i.e. globally)	Customer Accepted	Must Have
Includes the ability for seamless integration with Real-time Locating Systems: Inventory control AND Equipment availability and location (Equipment associated with patient, Equipment marked as in use and unavailable, and Equipment disassociated with patient and mark available)	Customer Accepted	Must Have
Includes the ability to process returns or transfer in external stock, mark for disposal (e.g., local or reverse distribution), and increment inventory.	Customer Accepted	Must Have
Includes the ability to identify dispensed medications, transfer out external stock, document the transfer, decrement inventory, and generate a list of medications to pull.	Customer Accepted	Must Have
Includes the ability to identify items for disposal/reverse distribution, log receipt of items, sequester disposal/reverse distribution items, and return to reverse distributor.	Customer Accepted	Must Have
Includes the ability to send internal transfer, document transfer sent, receive internal transfer, and document transfer received.	Customer Accepted	Must Have
Includes the ability to review current stock levels, identify items needed, and generate a proposed inventory order.	Customer Accepted	Must Have
Includes the ability to review proposed inventory order, modify a proposed inventory order, transmit a proposed inventory order to vendor, receive vendor response, review vendor response, identify alternate items, notify pharmacy supply, and use a secondary vendor.	Customer Accepted	Must Have
Includes the ability to check the proposed inventory order for approval items, send inventory order for approvals, review approval items, document inventory order rejection, finalize inventory order, and transmit final inventory order.	Customer Accepted	Must Have

Includes the ability for a bi-directional interface with Pharmaceutical prime vendor (e.g., McKesson), other major vendors (e.g., Cardinal), and/or supply chains.	Customer Accepted	Must Have
Includes the ability to perform purchasing and inventory management using scanning workflows that includes receipt of products, ordering request, returns, and hold for destruction.	Customer Accepted	Must Have
Includes the ability to conduct Wall to Wall inventory to determine inventory management performance such as Inventory Turns.	Customer Accepted	Must Have
Includes the ability to track products during transfer from the main pharmacy that received the purchase to other storage areas throughout the hospital such as dispensing cabinets and ward stock.	Customer Accepted	Must Have
Includes the ability to track medications purchased by NDC, LOT#, and Expiration Date from receipt to dispense.	Customer Accepted	Must Have
Includes the provision of an inventory tracking system (e.g., Workflow Monitor Ability).	Customer Accepted	Must Have
Includes conflict resolution for limited quantity equipment, beds, equipment, instruments, case carts, etc.	Customer Accepted	Must Have
Includes the ability to link to inventory management of implants, supplies, etc. with notification of expiring products	Customer Accepted	Must Have
Track supply and equipment usage by patient and procedure.	Customer Accepted	Must Have
Track and trace recalled items to patient.	Customer Accepted	Must Have
Track and trace item usage on patients using Unique Device Identifiers (UDI) issued by FDA approved issuing agencies such as GS1, HIBCC, and ICCBBA.	Customer Accepted	Must Have
Track and trace drug pedigree using serialized Global Trade Identification Numbers (GTIN) to meet Drug Supply Chain Security Act (DSCSA) requirements.	Customer Accepted	Must Have

Use automatic identification and data capture (AIDC) technology (via scanning patient wristband and UDI label/tag) to link item usage to the patient's electronic health record.	Customer Accepted	Must Have
Associate supply and equipment usage requirements with procedure scheduling and case cart preparation software (i.e. procedure, clinician, patient need, etc.).	Customer Accepted	Must Have
Support capture of data on average number of patients utilizing equipment within a given timeframe and the average duration of use.	Customer Accepted	Must Have
Capture item cost, quality, and outcome (CQO) data by patient, procedure, and commodity type. Quality may include capturing data attributes for item damage, failure, etc. upon attempted use with patients. Outcome data may include a patient's clinical response through use of specific items. CQO data can be queried and displayed within report form through use of figures and tables.	Customer Accepted	Must Have
Link patient implants to patient directed tool (i.e. My HealtheVet and Blue Button) record using UDI. Provide ability for patients to provide feedback on implant performance within the patient directed tool).	Customer Accepted	Must Have
Support inclusion of UDI information on health claims made to payers.	Customer Accepted	Must Have
Electronic Health Record pulls UDI attributes from a single master item file shared with the Supply Chain.	Customer Accepted	Must Have
Alert Supply Chain when new medical device UDIs are scanned at point of care, which have not been entered initially into the material management information system (MMIS).	Customer Accepted	Must Have
Using a point of care scanner, alert provider to stop usage of an item on patient if expired or recalled.	Customer Accepted	Must Have
Includes the ability to assign Durable Medical Equipment (DME) and non-DME devices, medications, etc. to an electronic health record. [Physical Medicine & Rehabilitation and Musculo-Skeletal]	Customer Accepted	Must Have
Includes the capability to interface with a common suite of point of use/point of care medical supply capabilities (i.e. Omnicell, PAR Excellence, Pyxis, etc.) in support of direct clinical care, documentation to the patient record, and support to VHA medical supply chain management.	Customer Accepted	Must Have

Includes the ability to exchange data and workflows between the EHR and VHA medical logistic systems. This does not include PHI or PII.	Customer Accepted	Must Have
Includes the ability to leverage inherent EHR clinical business capabilities to support VHA Medical Logistics supply chain management (e.g., supply chain orders, receipts, etc.).	Customer Accepted	Must Have
Includes the ability to report EHR utilization data, which drives materiel decisions within Materiel Standardization business processes.	Customer Accepted	Must Have
Includes ability to assign medical devices from all medical specialties to an electronic health record (i.e. audiology, dental, optometry, podiatry, prosthetics, oncology, urology, etc.)	Customer Accepted	Must Have
Includes billing and interfaces with outside agencies for Occupational Health services when appropriate.	Customer Accepted	Must Have
Includes the ability to support Patient Intake and Registration: IT/Interface Recommendation: Connect to existing systems. Includes Initial Application, Eligibility Determination For Benefits, TRICARE (Dual Eligible) Veterans' decision for billing occurs when the patient is scheduled, Enrollment In VA Health Care System	Customer Accepted	Must Have
Includes the ability to complete Insurance Identification: Determine if Veteran has third party health insurance	Customer Accepted	Must Have
Includes the ability to complete Insurance Verification: Confirm insurance is valid for purposes of billing non-service connected care	Customer Accepted	Must Have
Includes the ability to manage the Precertification/Certification process: Obtain prior authorization to bill inpatient or outpatient services	Customer Accepted	Must Have
Includes Bill Creation to include Determine First Party Copayments (Automated Process) , Conduct Third Party Payer Billing, Conduct Pharmacy Billing (ePharmacy), Create Specialty, Billing, Facility/Benefits Billing, Provide itemized and cyclic billing capability for DME and prosthetics.	Customer Accepted	Must Have
Includes the ability to establish Account Receivables, which includes Automated First Party Copayment Charges billed as active charge to applicable Veterans; charge displayed on monthly statement, Audit Third Party bill; automated process establishing a receivable for payment to be applied, Manage Claims Correspondence and Inquiry	Customer Accepted	Must Have
Includes the ability to manage Payment Posting and Collections Processing.	Customer Accepted	Must Have

Includes the ability to post payment from a First Party debtor	Customer Accepted	Must Have
Includes the ability to offset Veteran VA copayment with Third Party Payer Payment	Customer Accepted	Must Have
Includes the ability to post payment to a claim from a Third Party Payer	Customer Accepted	Must Have
Includes the ability to manage Collection Correspondence and Inquiry; gather Explanation of Benefits (EOBs) or Electronic Remittance Advice, perform follow-up	Customer Accepted	Must Have
Includes the ability to manage Veteran repayment plans and waiver requests	Customer Accepted	Must Have
Includes the ability to manage Referral of Indebtedness; follow legislative mandates to engage Treasury as required; engage Regional Counsel as appropriate	Customer Accepted	Must Have
Includes Payer Relations to include Monitor Third Party Payer Agreements, Provide Administrative and Agreement Analysis, Perform Payer Outreach and Education	Customer Accepted	Must Have
Includes Revenue Accounting to include Perform Treasury Offset Program (TOP)/Debt Management Center (DMC) Processing and Bank Reconciliation, Process Refunds and Suspense Accounts	Customer Accepted	Must Have
Includes Quality Assurance to include Planning, Reviews and Reporting, Develop Quality Improvement Plans	Customer Accepted	Must Have
Includes Internal Controls for Planning, Monitoring and Reporting, Audit Internal Controls, Corrective Actions, Filing and Retention Process, Quality Control	Customer Accepted	Must Have
Includes Customer Service to include Interdepartmental Communications, Records Management, Release of Information - Unique to the VA environment, Veteran Customer Service	Customer Accepted	Must Have
Includes Revenue Financial Management and Reporting to include Report Collections (VERA) – Unique to the VA environment, Manage Refunds, Denials, Claims Status	Customer Accepted	Must Have
Includes the ability to send and receive medical records and clinical documentation to ensure capability for RUR to utilize similar functionality to perform precertification and third party billing.	Customer Accepted	Must Have
Includes the ability to automatically receive and have added to the third party bill costs associated with drugs, IV, etc. given at point of delivery.	Customer Accepted	Must Have

Includes determine eligibility for Other-Than-Honorable Discharges patient to receive mental health services	Customer Accepted	Must Have
Includes the ability to determine eligibility (Enrollment System and/or VistA) for all types of care (including Community [Non-VA] Care).	Customer Accepted	Must Have
Includes the ability to manage health benefits applications for enrollment and information (applications come in online [self-service, Vets.gov], from VistA or data entry from enrollment).	Customer Accepted	Must Have
Includes the ability to process health benefits applications.	Customer Accepted	Must Have
Includes the ability to determine a single identity for the Veteran across the enterprise (Enrollment System [ES] interfaces with Master Veteran Index)	Customer Accepted	Must Have
Includes the ability to collect contact information/demographics (Vet 360) part of financial assessment and Geographic Means Test (GMT) calculations.	Customer Accepted	Must Have
Includes the ability to review military service data and financial information to inform eligibility determinations (Enterprise Military Information Service [eMIS] - DoD system)	Customer Accepted	Must Have
Includes the ability to enter eligibility factors (e.g., Agent Orange, Exposures to SW Asia conditions, etc.) into the Enrollment System (ES), so ES can make the enrollment decisions. Will require interfaces with authoritative source (registries/VBMS/ ILER) to identify factors like Camp LeJeune.	Customer Accepted	Must Have
Includes the ability to for the system to determine co-pay based on priority group and eligibility factors.	Customer Accepted	Must Have
Includes the ability to determine/perform enrollment (Enrollment System determines enrollment) - VA enrollment rules are unique, so will need the ability to interface (query the VBA for service connection, eMIS for Military Service data). The outcome is a priority group assigned to the record.	Customer Accepted	Must Have
Includes the ability to determine the enrollment status (currently, there are 23 enrollment statuses) and category (In Process, Processed, or Enrolled). In the current process, the Enrollment System (ES) shares information with VistA.	Customer Accepted	Must Have
Includes the ability to determine the Health Benefit Plan In the current process, the Enrollment System (ES) shares information with VistA.	Customer Accepted	Must Have

Includes the ability to provide an Enterprise Contact Information Service and perform Health Address Management (use information from eCIS/Vet360 [Longitudinal Veteran Record] to validate contact information and share with VistA and other subscribers to the information [e.g, OPP, IVD, EDB system, PSSG for drive distance determination]).	Customer Accepted	Must Have
Includes the ability to provide automated workflow integration (Microsoft Dynamics Customer Relationship Management [CRM]) with intergration with the ES, as appropriate. The ES may produce an outcome and staff should be able to work and follow the flow to move an application forward (or identify and correct processing delays).	Customer Accepted	Must Have
Includes ability to determine allowable services for staff; may be related to type of staff and may change over time	Customer Accepted	Must Have
Includes the ability to conduct Income Verification Matching (IVM). (Veterans are allowed to self-report income. Therefore, VA needs to verify their income (with SSA or IRS) to determine benefit entitlement.	Customer Accepted	Must Have
There is an appeal process for employees, but it is different – changes in medical record, medical clearance decisions	Customer Accepted	Must Have
Includes the ability to manage Appeals Processing	Customer Accepted	Must Have
Includes the ability to Support First Party Appeals process regarding debt relief requests by Veterans	Customer Accepted	Must Have
Includes the ability to Handle Third Party Appeals to obtain payment for denied charges	Customer Accepted	Must Have
Includes the ability to validate/identify a Veteran (Veteran Validation/Identify) – Includes but is not limited to the following processes: identify decedent as a Veteran, Next Of Kin, proper name/address, Veteran's Honorable Detail, automated entitlement, enterprise eligibility/enrollment, notice of death management	Customer Accepted	Must Have
Includes the ability to support Memorial Benefits Management – sync with VBA (VBMS). Examples include Daily Burial Schedules; Presidential Memorials Certificate Management; Case Management; and Counselor Management.	Customer Accepted	Must Have
Includes the ability to support Cemetery Services – Gravestones (ordering/delivery/QA), Flags, Headstones/Markers (Military Honors), GPS Tracking (mapping; including the abilityi to link with GPS (VHA Platform)	Customer Accepted	Must Have

Includes the ability to support the Legacy Program – link with universities for Veterans' stories for online publication; used for educational and family memorial purposes	Customer Accepted	Must Have
Includes the ability to share data across agencies (generic overarching requirement)	Customer Accepted	Must Have
Includes the ability to manage Compensation and Pension Exams/7131s/Interfaces with VBA (lives in progress notes – TIU Package)	Customer Accepted	Must Have
Includes medical privileging and credentialing (according to JCAHO standards and VHA Policies 1100.19, VHA Directive 2012-030), as well as transmission of information to internal and external regulatory agencies	Customer Accepted	Must Have
Includes the ability to link VA disability codes in rating service connected disabilities with VA and DoD clinical records and examinations.	Customer Accepted	Must Have
Includes the ability to query DoD/VA records from one central location to support disability claims examinations	Customer Accepted	Must Have
Includes the ability to complete integration with the Interim Appointing and Scheduling application or provide a scheduling application that performs this function	Customer Accepted	Must Have
Includes the ability to replace all current CAPRI functionality (VBA) – Refer to VBA's Supporting Documentation	Customer Accepted	Must Have
Includes medical records access between VBA, VHA, DoD and two way communication functionality for paper record requests.	Customer Accepted	Must Have
Includes the ability to provide VBA with full access to all DoD/VHA medical records (medical service, TRICARE, etc.) to include advanced search functionality across all VHA sites, seamless roll-up of relevant records and transmission to VBA e-folder, includes medical records in VA custody (all medical records from 3rd party providers)	Customer Accepted	Must Have
Includes VBA access to all DoD records (medical, service, tri-care, personnel, etc.) (Note: Current method involves JLV)	Customer Accepted	Must Have
Includes two-way communication functionality (between VBA, VHA, DoD) requests for paper record requests in a format that provides consistent results and communication to every VAMC ROI department.	Customer Accepted	Must Have

Includes VBA C&P Exam Management Integration (VBA) that provides the ability to triage VAE results and statuses electronically and provide a method of workload management, ability to fulfill VAE based on VBA requirements, ability to transmit completed VAE (PDF and XML data) back to VBMS to support rating automation, ability to support bi-directional electronic communication of exam related data (exam status updates, XML data to populate calculators, clarification request, etc.)	Customer Accepted	Must Have
Includes VBA Reporting for Reporting to replicate current reporting, hospital adjustments, nursing home reports, VR&E status reports, and additional Data needed to support more advanced reporting	Customer Accepted	Must Have
Includes automating and expanding System to System Data Sharing to automate benefit processing (i.e. automated hospital adjustments, solicit healthcare based on service connected conditions), and Seamless Demographic Updates across Systems (i.e., address change, death notification, etc.)	Customer Accepted	Must Have
Includes the ability to track, evaluate behavioral health, and develop outcome measures and analysis. Behavioral health includes general inpatient psychiatric and MH outpatient services including prevention, treatment, and rehabilitation services to reduce illness, death, disability, and cost to society. Veterans and returning Servicemembers qualify if they suffer from injuries to more than one physical region or organ system, one of which may be life threatening, and which results in physical, cognitive, psychological, or psychosocial impairments and functional disability.	Customer Accepted	Must Have
Includes the ability to Capture and maintain medical, procedural/surgical, social, and family history (e.g., pertinent positive and negative histories, patient-reported or externally available patient clinical history) and enable the origination and tracking of orders for diagnostic tests.	Customer Accepted	Must Have
Includes the ability to appropriate/specific document titles for easier retrieval	Customer Accepted	Must Have
Includes readability of records with accurate time stamps	Customer Accepted	Must Have
Includes the ability to see all community records transparently	Customer Accepted	Must Have

Includes the ability to query state prescription drug monitoring programs (PDMPs)	Customer Accepted	Must Have
Includes the ability to query Risk Tools (e.g., VHA's OTRR)	Customer Accepted	Must Have
Includes the ability to view/share audit C results (alcohol)	Customer Accepted	Must Have
Includes the ability to enter new non-VA care consultations (e.g. Maternity, Infertility, Cancer)	Customer Accepted	Must Have
Includes the ability to enter new Community Care Procedures (e.g. screening or follow-up mammogram)	Customer Accepted	Must Have
Includes the ability to track/obtain results of non-VA care referral	Customer Accepted	Must Have
Includes the ability to order Community Care Consultations as needed (maternity care if needed, others)	Customer Accepted	Must Have
Includes the ability to determine/coordinate pre and post-operative labs, clearance, transmission of appropriate VA records pre-visit and post-visit	Customer Accepted	Must Have
Includes the ability to determine need for referral for Community Care	Customer Accepted	Must Have
Includes the ability to order non-VA care consultations as needed (e.g. Maternity, Infertility, Cancer)	Customer Accepted	Must Have
Includes the ability to track process of approval and scheduling of Community Care	Customer Accepted	Must Have
Includes the ability to review visit, lab, operative, and pathology records of Community Care visits	Customer Accepted	Must Have
Includes the ability to communicate with Women's Health Community Care Provider	Customer Accepted	Must Have

Includes the ability to document contact information for Community Care facility and provider	Customer Accepted	Must Have
Includes the ability to document release of medical information consent to send records and pathology slides to Community Care provider	Customer Accepted	Must Have
Includes the ability to track records and pathology slides sent to Community Care provider	Customer Accepted	Must Have
Includes the ability to permit provision of prescriptions from approved Community Care providers through VA pharmacy	Customer Accepted	Must Have
Includes the ability to reintegrate patient into VA system after Community Care complete	Customer Accepted	Must Have
Includes the ability to access authorization # and Veteran letter for pregnant patients	Customer Accepted	Must Have
Includes the ability to track patients sent for community care, currently “hold, community care”, until exam is completed by outside facility.	Customer Accepted	Must Have
Includes the ability for a VA user to request and receive, as well as respond to requests for information in support of standard “purposes of uses” (emergencies, claims payments, public health, treatment, health care business operations, research, patient request)	Customer Accepted	Must Have
Includes the ability for VA to send, receive, display, and incorporate comprehensive patient information from every community partner providing care to the Veteran	Customer Accepted	Must Have
Includes the ability for the user to send and receive a variety of formats: standards based documents, PDF files, video, DICOM images etc.	Customer Accepted	Must Have
Ability to receive and view multiple modalities (ex: document, video image, DICOM, discrete data)	Customer Accepted	Must Have

Includes the ability to automatically send a health summary, patient summary or encounter summary to appropriate recipients based on specific events in the workflow.	Customer Accepted	Must Have
Includes the ability for the system to construct standards based information to meet parameters sent by requestor (e.g. specific use cases [eg. Discharge], date ranges, granular content [eg: allergies or a specific xray])	Customer Accepted	Must Have
Includes the ability for the VA sender to define content of standard-based data sent (e.g., support specialty use cases such as primary care provider sending data to surgeon), ie customize the standards based information they want to send.	Customer Accepted	Must Have
Includes the ability for the VA to be connected to every partner participating in the Veteran's care.	Customer Accepted	Must Have
Includes the ability for the system to keep pace with emerging data and transport standards	Customer Accepted	Must Have
Includes the ability to support automated response to partner messages regardless of modality (query based, Directed exchange, or future state) (e.g., request for a discharge summary)	Customer Accepted	Must Have
Maintain VA Direct Secure Messaging Capabilities Will this happen with Cerner? Feel this might be covered by VA-FR-31 letter b.	Customer Accepted	Must Have
Includes the ability to ensure patient identity is accurate 100% of the time.	Customer Accepted	Must Have
Includes support all standards based data formats	Customer Accepted	Must Have
Includes Data Quality: ability to evaluate partners data quality before onboarding, in real-time or by bulk evaluation	Customer Accepted	Must Have
Includes messages from Community Providers in the same workflow as all other messages (e.g., Direct messages are integrated with other messages).	Customer Accepted	Must Have

Includes the ability to ensure that information from Community Partners is available at the time of a VA encounter without noticeable wait to the VA user.	Customer Accepted	Must Have
Allow user to confirm patient identity when in question.	Customer Accepted	Must Have
Ability to display data quality information received from partners to the end user as preference	Customer Accepted	Must Have
Comply with rules and policies regarding data authentication.	Customer Accepted	Must Have
Ability to manage errors, merges,	Customer Accepted	Must Have
Need to keep pace with emerging data and transport standards	Customer Accepted	Must Have
Need to be able to receive information from partners who do not meet national standards. Ex: Web Portal for partners to enter data/upload files (adjunct feature)	Customer Accepted	Must Have
Ability to select message information for incorporation into patients medical record	Customer Accepted	Must Have
Health information related to a specific instance of care needs to be linked (e.g. link consult notes to originating referral)	Customer Accepted	Must Have
Information can be attached from and saved to the patient's medical record	Customer Accepted	Must Have
Ability to respond to all requests for information	Customer Accepted	Must Have

Mechanism would be simple to use	Customer Accepted	Must Have
Allow user to confirm patient identity when in question.	Customer Accepted	Must Have
Health information related to a specific instance	Customer Accepted	Must Have
Determine Allowable Services is the process for ascertaining the appropriate level of benefit services for beneficiaries based on established eligibility	Customer Accepted	Must Have
Includes ability for Community Care staff and systems to verify if a Veteran is eligible for service based on eligibility criteria. To include: Compile and maintain a comprehensive list of eligibility criteria, Maintain a list of disparate funding programs, Determine Veteran eligibility for an episode of care, Coordination of Veteran Benefits	Customer Accepted	Must Have
Includes Communicate Eligibility (Reach out to Veterans and Communicate Benefits) which supports outreach services to Veterans and provides information about available benefits, eligibility requirements, and how to apply for benefits.	Customer Accepted	Must Have
Includes ability for Community Care to communicate the eligibility status of Veterans for services to all necessary stakeholders. Includes the ability to report on the eligible population for Community Care benefits, communicate Community Care eligibility to qualifying Veterans, communicate episode of care eligibility	Customer Accepted	Must Have
Includes Track Eligibility (Monitor Access Status) which tracks and reports the access state of Veterans and Veteran populations across time. Access status includes the current state and history of eligibility, enrollment, allowable services, and registration. Includes the ability to determine Veteran longitudinal eligibility	Customer Accepted	Must Have
Includes Manage Referrals which involves managing patient referrals. It addresses enabling the origination, the documentation and monitoring of referrals between care providers or health care organizations, including clinical and administrative details of the referral, and also the consents and authorizations for disclosures as required.	Customer Accepted	Must Have

Includes ability for VACC staff to receive & communicate referrals to includes assess network adequacy, communicate referral information, manage Community Care Consult, manage referral requests	Customer Accepted	Must Have
Includes ability for VACC staff to approve & communicate authorizations to include communicate the Prior Auth List to contractor, create and implement Delegation of Authority Memo, create and implement Standardized Episodes of care, create and implement the Prior Authorization List, communicate authorization, manage authorization requests	Customer Accepted	Must Have
Includes the ability for VA to track referrals & authorizations to includes a standardized tracking process	Customer Accepted	Must Have
Includes manage appointments which provides for the scheduling, cancelling, coordinating, and viewing of appointments. This may include initial and follow-up appointments with the Primary Care Provider and all consultations or referrals as required for comprehensive care within the VA and DoD. It also includes managing and monitoring patients on the Electronic Wait List to ensure they receive care based on established guidelines. Another business activity included is patient check-In for appointment, which precedes delivery of care by identifying the patient and staging the patient for an encounter with a provider.	Customer Accepted	Must Have
Includes ability for VA to manage the scheduling of community care appointments to include Schedule Community Appointments, Communicate Appointment Schedule, Enable Self Scheduling, Manage SARs, Optimize Scheduling Process, Schedule Appointment	Customer Accepted	Must Have
Includes Community Care Coordination - Coordinates patient care activities between participants involved in a patient's care to facilitate the appropriate delivery of health care services. It involves coordinating personnel and other resources needed to carry out all required patient care activities. It also involves the exchange of information among participants responsible for different aspects of care. The patient is often an additional participant in care coordination.	Customer Accepted	Must Have

Includes ability for Community Care Coordinators to identify appropriate resources and coordinate the necessary care for Veterans transitioning across the continuum of care. To includes access Veteran risk scores, assess and predict services need to coordinate care, assess the intensity of care coordination services	Customer Accepted	Must Have
Includes ability to systematically coordinate safe, high quality care by linking Veterans with needed services, resources, and opportunities in the community. To include: Assess clinical necessity for community care, Coordinate Veteran Care, Create governance protocols to define service lists, Develop and manage standard request templates, Establish accountability protocols, Establish channels to communicate with Contractors, Establish delegation of authority processes, Establish episodes of care , Establish list of services needing authorization in the community, Flag and report safety concerns, Initiate Veteran Engagement, Manage end to end authorization processes, Receive Community Order	Customer Accepted	Must Have
Includes ability for VA to have an integrated health record with the needed information for both internal and external care. To include: Secure Communication Between Providers, Utilize analytics to meet provider needs, Utilize analytics to meet Veteran needs, Utilize analytics to prioritize Veteran needs. Outside providers will need read and limited write access to Veterans medical record.	Customer Accepted	Must Have
Includes capturing patient data and documentation from external sources including patient generated data, clinical, administrative, and financial information systems, other Electronic Health Record (EHR) systems, Personal Health Record (PHR) systems, and data received through health information exchange networks. This may involve contacting other providers or medical facilities including laboratories and radiologists to get relevant patient medical care information.	Customer Accepted	Must Have
Includes the ability for VA to receive health information documenting external care to include Manage Veteran Documents, Process patient medical information, Receive patient Veteran Documents, Store patient medical information	Customer Accepted	Must Have

Includes the Ability for Community Care to ingest and update community care provider information. Maintains and provides access to current clinical practitioner and provider information to include receiving, storing, updating and verifying Provider information. VA Communicate Care calls this the Community Care Network.	Customer Accepted	Must Have
Includes the ability for Community Care to disseminate community care provider information to key stakeholders, as well as identify provider preferences.	Customer Accepted	Must Have
Includes the ability for VA to measure and monitor the performance of the Community Care Network. Involves developing measurable standards and goals,	Customer Accepted	Must Have
Includes the ability for VA to perform all administrative tasks necessary to manage the Community Care Network. Manage network contracts to includes audit network contract, communicate VA fee schedule, establish network contract, manage network contract, manage PMPM Fees, manage provider relationships, manage VA fee schedule, pay network contract invoices, process network contract invoices, receive network contract invoices	Customer Accepted	Must Have
Includes managing provider payments and disposition Medical Care Payment Claims which involves the validation, review, and approval of received claims from third party health care providers. It involves the administrative/financial review (in conjunction with the proper clinical review), validation, and approval of eligibility for purchased care benefits (Fee Basis and CHAMPVA).	Customer Accepted	Must Have
Includes the ability for VA to receive and process incoming claims for Veterans seen in the community. To include: Adjudicate Claim, Associate Invoice with Referral(s), Link Claim to Referral, Make payment determinations, Process Invoice, Receive Claim, Receive Invoice, Route Claim	Customer Accepted	Must Have
Includes the ability for VA to perform audits on claims and invoices. To include: Apply pre-audit business rules, Communicate audit results, Coordination of Veteran Benefits, Establish and maintain auditing business rules, Perform audit, Reconcile claims/invoices with payment	Customer Accepted	Must Have

Includes manage payments which includes disbursements of agency funds to individuals, federal, state, local and international governments, and the private sector, to effect payment for financial benefits, compensation, salaries, reimbursements, and payments for goods and services. This activity creates financial control to prevent double payments. It also allows visibility of required information. It includes preparation, approval, scheduling, and processing of transactions that result in the disbursement of federal funds.	Customer Accepted	Must Have
Includes the ability for VA to pay claims for Veterans seen in the community. To include: pay claims and pay invoice.	Customer Accepted	Must Have
Includes manage customer relations involves implementing and controlling all aspects of Customer Relationship Management (CRM) as it pertains to the relationships between the organization and its primary customers which include patients, organizations, and public or private entities that support health care delivery to patients. This includes establishing processes and activities in order to support and enhance Patient and Customer service satisfaction goals and objectives. CRM is routinely utilized both before and after a product or service is offered.	Customer Accepted	Must Have
Includes the ability for VA to respond to inquiries. To include: Capture Information, Communicate customer specific information, Communicate information, Establish escalation pathway, Forecast call center workload, Information prioritization, Intake customer request, Intake Customer Requests, Issue Escalation, Manage Customer Profile, Rapidly answer inquiries, Synthesize information, Validate Information	Customer Accepted	Must Have
Includes the ability for VA to collect and manage feedback. To include: Analyze customer satisfaction results, Communicate analysis and results of evaluation, Conduct customer satisfaction evaluation, Establish and maintain approved evaluating criteria for customer satisfaction	Customer Accepted	Must Have
Includes the ability for VA to develop, manage and disseminate education. To include: Communicate Customer Education, Develop Customer Education, Update Customer Education	Customer Accepted	Must Have

Includes Clinical and Business Intelligence and provide Enterprise Reporting which involves the regular provision of information to decision-makers to support them in their work. These reports can take the form of graphs, text and tables, or written text. They may be disseminated through an intranet as a set of regularly updated web pages, emailed directly to users, or simply printed out and distributed manually. This activity often involves the use of decision support systems for online analytical processing including data mining and predictive analytics.	Customer Accepted	Must Have
Includes the ability for VA to receive, store, and track real-time data and govern data access. To include: communicate Data, Linage Tracking of Data, provide Data Governance, Receive and Store Data	Customer Accepted	Must Have
Includes the ability for VA to aggregate data and analyze the data to support predictive data analytics. To include: Aggregation of Data, Communicate Data Analytics, Provide Decision Automation Analytics, Provide Decision Support Analytics, Provide Diagnostic Analytics	Customer Accepted	Must Have
Includes the ability to analyze patient care data to provide patient-specific predictive analytics. To include: Clinical decision support, Establish computable patient record, Patient specific predictive analytics	Customer Accepted	Must Have
Includes application reliability amongst network and server failures along with system latency	Customer Accepted	Must Have
Includes process/plans for production and database server redundancies for hospital/Veterans Integrated Service Network (VISN)/Information Technology (IT) region including network failures.	Customer Accepted	Must Have
Includes ensuring upgrades to server or workstation software accomplished by the manufacturer through remote access satisfy VA Cyber-Security Requirements.	Customer Accepted	Must Have
Includes preserving firewalls	Customer Accepted	Must Have
Includes meet Enterprise Architecture Standards and VA security guidelines for virus protection.	Customer Accepted	Must Have
Includes provision to restrict disruptions or alterations of clinically active records during software or hardware upgrades occur.	Customer Accepted	Must Have
Includes maintaining an audit trail of all software changes.	Customer Accepted	Must Have
Includes coordinating upgrades with Contracting Officer's Technical Representative (COTR).	Customer Accepted	Must Have

Includes a uniform, multi-year maintenance program for all facilities: i. Application upgrades, ii. New software, iii. Patches, iv. Hardware and equipment (e.g., Personal computers, tablets, mobile carts, scanners, printers, pumps, medical devices, etc., and v. Telephones	Customer Accepted	Must Have
Includes the use of device drivers at all VA medical devices that accept all data, measured and calculated. These drivers must be available without additional cost and mappings maintained and supported by the vendor when equipment is refreshed.	Customer Accepted	Must Have
Applications must be able to be run on the typical VA workstation hardware as listed below. Any requirements that deviate from this standard must be clearly outlined. The contractor will however be required to submit a list of equipment required which will include the minimum requirement for the EHR and Interface Software to operate at an efficient level as intended. The list of this equipment (including estimated pricing for each individual item suggested) shall be provided.	Customer Accepted	Must Have
Although each operating room has individual temperature and humidity controls, i. Workstations must be fully operational in an environment that is between 17 and 37 degrees Celsius (62 – 98 degrees Fahrenheit) and, ii. Up to 50% humidity.	Customer Accepted	Must Have
Operating rooms often contain surgical devices that can generate unacceptable electronic artifact in concurrently used susceptible equipment. i. All workstations must be acceptably free of electronic artifact when common surgical devices, such as electrocautery or surgical lighting, are in concurrent use	Customer Accepted	Must Have
Includes the ability to monitor patient	Customer Accepted	Must Have
Includes integration of medical devices.	Customer Accepted	Must Have
Includes integration of clinical charting for registries (e.g., cancer registries; in and out-patient; Cardiac Device Registry.	Customer Accepted	Must Have

Includes instrument tracking (QM and reporting functions).	Customer Accepted	Must Have
Includes auto creation of biopsy tracking.	Customer Accepted	Must Have
Includes the ability to track patient movement.	Customer Accepted	Must Have
Includes location of current bed.	Customer Accepted	Must Have
Includes location of transfer bed.	Customer Accepted	Must Have
Includes the ability to assign healthcare team with contact information (e.g., Attending, Resident, Intern, Nurse etc.).	Customer Accepted	Must Have
Includes analytics on patient movement.	Customer Accepted	Must Have
Includes incorporating electronic white boards for unit based patient tracking.	Customer Accepted	Must Have
Includes patient movement tracking (e.g., in transit to location, location (Radiology, Operating Room (OR), nuclear medicine, off ward, etc.), change in status, if any, (from OR intubated, etc.), order changes, medication administration.	Customer Accepted	Must Have
Track ongoing progress of patient	Customer Accepted	Must Have
Includes the ability to view/track last Pap smear results, follow-up (include patient notification and pap-smear follow-up) and next due date.	Customer Accepted	Must Have

Includes the ability to display/track last mammogram results, follow-up, and next due date (include patient notification and mammogram follow-up).	Customer Accepted	Must Have
Includes the ability to track results (e.g. Pathology) from procedure and share with patient.	Customer Accepted	Must Have
Includes monitoring Access to Care at all phases of the MH care continuum.	Customer Accepted	Must Have
Includes the ability for patient tracking (e.g., white board systems), especially IR, showing different statuses (e.g., nursing evaluation, consent, pre-procedure completed).	Customer Accepted	Must Have
Includes the ability for VA to receive and send configurable alert notifications when a Veteran is admitted, discharged or otherwise cared for in collaboration with a community partner.	Customer Accepted	Must Have
Includes incorporation of Real Time Locator System (RTLS) data to track patient location (area) or bed assignment.	Customer Accepted	Must Have
Includes the ability to track patients in process of workup for procedure/surgery including labs/exams/consults/pre-op clinic (e.g., customizable protocolized work-up with checklist).	Customer Accepted	Must Have
Includes tracking and scheduling of labs/exams/consults/pre-op clinic/medications.	Customer Accepted	Must Have
Includes tracking completion of labs/exams/consults/pre-op clinic/medications.	Customer Accepted	Must Have
Includes tracking of procedures/surgery progress, involved personnel, etc. with visibility to all authorized users (e.g., tracking boards).	Customer Accepted	Must Have
Includes tracking of procedures/surgery progress, involved personnel, etc. with visibility to all authorized users (e.g., tracking boards; update entered times in real-time).	Customer Accepted	Must Have

Includes real-time tracking of patients, equipment, etc.	Customer Accepted	Must Have
Includes the ability to find patient in system by name, unique identifier (e.g., social security number [SSN], integration control number [ICN], or data file number [DFN]), date of birth, and pending consults	Customer Accepted	Must Have
Includes the ability to transfer patient to a different hospital location.	Customer Accepted	Must Have
Includes the ability to admit a patient to the hospital (inpatient admission)	Customer Accepted	Must Have
Includes the ability to discharge a patient from an inpatient admission.	Customer Accepted	Must Have
Includes the ability to assign bed	Customer Accepted	Must Have
Includes location of transfer bed	Customer Accepted	Must Have
Includes the ability to assign healthcare team with contact information (e.g., Attending, Resident, Intern, Nurse etc.)	Customer Accepted	Must Have
Includes analytics on patient movement	Customer Accepted	Must Have
Includes determining/capturing location of admission (Emergency Department (ED), Clinic, Operating Room (OR), scheduled admission, etc.)	Customer Accepted	Must Have
Includes assigning: Bed; Care Team: Medical Team (as applicable): Attending, Resident, Intern; Nurse, Case Manager, Social or case manager, Dietician	Customer Accepted	Must Have
Includes assigning current covering physician (ideally with contact numbers)	Customer Accepted	Must Have
Includes transferring patient to an outside hospital (e.g., affiliate) along with transfer of data out/in (VA needs data back)	Customer Accepted	Must Have

Includes transferring an inpatient to another location within the hospital or Community Living Center (CLC) while capturing location of current and transfer bed, capturing attending-hand off (team approach), performing medication reconciliation), recording new History and physical (if applicable)	Customer Accepted	Must Have
Includes establishing a discharge plan (disposition/transportation/ community services).	Customer Accepted	Must Have
Bi-directional communication with referral source regarding timing of patient admission	Customer Accepted	Must Have
Discharge Patient from Rehabilitation Services (Across care environments)	Customer Accepted	Must Have
Evaluation and provision of equipment and other health benefits to ensure patient safety and independence in the home.	Customer Accepted	Must Have
Readmission for follow-up or advanced rehabilitation needs.	Customer Accepted	Must Have
Includes the ability to enter standardized same-day surgery discharge instructions.	Customer Accepted	Must Have
Manage residential referral and admission process.	Customer Accepted	Must Have
Upon discharge, schedule follow up appointments and support transition between levels of care (e.g., outpatient, community, etc.)	Customer Accepted	Must Have
Includes the ability to manage post procedure discharge instruction.	Customer Accepted	Must Have
Includes the ability for patients to register themselves via IPADS or patient kiosks.	Customer Accepted	Must Have
Includes the ability for Staff to register patients for exams and clinics and informing patients about wait times if any.	Customer Accepted	Must Have
Includes at all transitions of care - to or from a community provider- a standards-based, use case specific patient health record will be exchanged electronically and securely between VA and the community provider. This transfer of information should be automated as appropriate (ex. upon discharge)	Customer Accepted	Must Have

Includes analyzing, controlling and optimizing bed management activities.	Customer Accepted	Must Have
Includes arranging transfer to another VA hospital	Customer Accepted	Must Have
Includes arranging transfer to a non-VA Hospital.	Customer Accepted	Must Have
Includes facilitating (e.g., hand-off's) the admission of a patient to the acute care ward of an inpatient facility.	Customer Accepted	Must Have
Includes admitting a patient to the inpatient psychiatry service.	Customer Accepted	Must Have
Includes placing patient in Observation Status (beds, pathways).	Customer Accepted	Must Have
Includes providing care for admitted/boarding patient (who is being followed by inpatient service) while awaiting inpatient bed.	Customer Accepted	Must Have
Includes preparing a patient in the ED for a surgery procedure in an Operating Room (OR) by following established policies (e.g., surgery consult, entering request, and contacting appropriate staff.	Customer Accepted	Must Have
Includes providing discharge Instructions given to patient (After Visit Summaries (AVS)) that cover areas such as teaching information, ED visit data, prescription management.	Customer Accepted	Must Have
Includes communication to care team (PCP or Consult Specialist).	Customer Accepted	Must Have
Includes support for transmission of specialized admission forms.	Customer Accepted	Must Have
Includes the ability to "admit" patient to appropriate location.	Customer Accepted	Must Have

Includes the ability to place medication orders: a) Includes Chemo Order-sets (outpatient or inpatient), b) Includes Radiation Oncology order sets, c) Includes Nuclear Medicine order sets, d) Includes Dialysis order sets.	Customer Accepted	Must Have
Includes the ability to post-procedure orders (Recovery Room or Ambulatory Surgery Unit)	Customer Accepted	Must Have
Includes the ability to complete orders for all possible inpatient activities and route orders to appropriate areas (e.g., nursing, radiology, lab, nutrition, etc.).	Customer Accepted	Must Have
Includes the ability to send consults, referrals, and specify directly orderable tests.	Customer Accepted	Must Have
Includes the ability to transfer orders (acceptance).	Customer Accepted	Must Have
Includes the ability to place and review multiple orders at one time for an ADT event based on diagnosis or protocol	Customer Accepted	Must Have
Includes the ability to write orders that will not become active until after a specified event occurs (delayed orders) for ADT (e.g., transfer to different level of care or admission)	Customer Accepted	Must Have
Includes the ability to implement orders;	Customer Accepted	Must Have
Includes electronic medication administration using bar code scanning technology for medication administration, laboratory, pharmacy, radiology integration	Customer Accepted	Must Have
Includes orders placed for ADT that support a specific diagnosis, specialty, etc., (ex. order sets) should contain consults when applicable	Customer Accepted	Must Have
Includes managing orders once patient is admitted to hospital (e.g., placing additional orders that will become active immediately, or editing existing orders, and reconciling all orders for a current active order set.	Customer Accepted	Must Have
Includes Complex Order-sets (Protocols) for both providers and for allied health professionals (Order-sets must be embeddable within order-sets) (Order-sets must be easily tracked for regular evidence-based updates). Order sets should not be limited to physicians and Advance Practice Providers, but should be orderable (per policy) by allied health care professionals (Pharmacists, Bed-side Nurses, Wound Care Nurses, Respiratory Therapists, Speech Therapists, PT, OT, etc.)	Customer Accepted	Must Have

Includes complete Inpatient Outpatient integration—Inpatient orders should not include an end date unless specifically specified for an end #hours, #days, etc.—and should auto-expire at discharge or transfer to another facility .	Customer Accepted	Must Have
Includes complete outpatient integration to support a patient post-discharge (i.e., outpatient Orders (for a future date) must be clearly visible and designated as such and must remain active at discharge or transfer to another facility.	Customer Accepted	Must Have
Includes standardized nursing orders in a standardized nursing language	Customer Accepted	Must Have
Includes allowing personal preferences to be established and saved for viewing all available orders across all statuses for ancillary services (Radiology, Laboratory, Pharmacy, etc.)	Customer Accepted	Must Have
Includes the ability to designate an individual order or set of orders when more information is needed (e.g., flag an order for clarification, allowing a notification to be sent to the user or providing alternate contact methods (e.g., phone, pager, etc.).	Customer Accepted	Must Have
Includes the ability to create and save orders that are used frequently by an individual user provided they meet established policies, etc.	Customer Accepted	Must Have
Includes the ability to search all orders by a variety of attributes.	Customer Accepted	Must Have
Includes the ability for role based orders management (orders by policy, verbal, telephone, etc.)	Customer Accepted	Must Have
Includes the ability to group orders by specialty, location or other grouping of interest.	Customer Accepted	Must Have
Includes the ability to place orders that are pre-formatted per type of order as frequently as possible and as per policy.	Customer Accepted	Must Have
Includes the ability to access Clinical Decision Support (CDS)/Evidence Based Practice (EBP) information when placing orders.	Customer Accepted	Must Have
Document/Manage orders as needed.	Customer Accepted	Must Have
Includes the ability to prescribe needed medications including prenatal vitamins.	Customer Accepted	Must Have
Includes the ability to complete and document any needed immunizations and labs.	Customer Accepted	Must Have

Includes the ability to utilize order sets for gender specific conditions.	Customer Accepted	Must Have
Includes the ability to enter new orders for medications.	Customer Accepted	Must Have
Includes the ability to enter new consults.	Customer Accepted	Must Have
Includes the ability to enter new Community Care Consultations or Procedures (maternity care, mammograms, etc) as needed.	Customer Accepted	Must Have
Includes the ability to request supplies for procedure (e.g. IUD).	Customer Accepted	Must Have
Includes the ability for scheduling request to include procedure flag for procedure-specific equipment and supplies.	Customer Accepted	Must Have
Includes the ability to order medications as needed within PACT protocols (prenatal vitamins, nursing pads, lanolin, insulin supplies, condoms, plan B, immunizations, etc).	Customer Accepted	Must Have
Includes the ability to order preoperative labs and testing (blood, EKG, CXR, plus others as appropriate).	Customer Accepted	Must Have
Include the ability to order preoperative visits (determined by Pre-bed care) scheduling capacity including pre-bed care, medical clearance, anesthesia clearance.	Customer Accepted	Must Have
Includes the ability to automatically order/document point-of-care pregnancy testing on date of surgery.	Customer Accepted	Must Have
Includes the ability to enter standardized post-operative orders	Customer Accepted	Must Have
Includes the ability to enter postoperative medications	Customer Accepted	Must Have
Includes the ability to record maternity outcomes, provide lactation support and order supplies	Customer Accepted	Must Have

Manage Clozapine orders to include obtaining FDA approval (via the NCCC) for the patient to take Clozapine, adding the FDA authorization number, etc.	Customer Accepted	Must Have
Includes the ability to transfer test orders and results between sites (to and from) at end state and throughout implementation phases of final product without interruption or loss of capabilities including: VistA to VistA, VistA and outside referral labs (including legacy DoD), VistA and Cerner Huntington, VistA and Cerner VA/DoD, Cerner Huntington and Cerner VA/DoD, Cerner Huntington and outside referral labs (including legacy DoD), Cerner VA/DoD and outside referral labs (including legacy DoD)	Customer Accepted	Must Have
Includes Standardized list of examination orders and nomenclature across the enterprise and Coagulation guidelines for Interventional Radiology (IR) orders.	Customer Accepted	Must Have
Includes the ability to pull all relevant demographic and clinical information into the order; update CPT codes tied to the radiology orders annually; customize the orders; generate orders automatically from the consults; order exam and interpret exam from any facility.	Customer Accepted	Must Have
Includes viewing and selecting the appropriate imaging orders.	Customer Accepted	Must Have
Includes initial screening by ordering physicians, including customizable MRI prescreening form.	Customer Accepted	Must Have
Includes tools for ordering studies (e.g., lab, imaging etc.) and logical methods to organize these test results temporally in each clinical module (e.g., Labs, PACS, etc.) for review by the attending physician before the consult visit.	Customer Accepted	Must Have
Includes the ability to manage complex medication orders such as treatment protocols (condition-specific, complex) and chemotherapy, based on patient-specific criteria/parameters and that include dosing based on either physical status or laboratory values.	Customer Accepted	Must Have
Includes the ability to compare patient, caregiver, and/or family provided medication information to the medication information contained within the VA EMR.	Customer Accepted	Must Have

Includes the ability for the Health Care Team (HCT) to perform a variety of actions on patient entered medication data within the shared workspace or the EHR.	Customer Accepted	Must Have
Includes the ability to communicate medication reconciliation information to the HCT and/or Patient, Family and/or Caregiver within the EHR.	Customer Accepted	Must Have
Includes the ability to retain an active medication profile that is derived from of all reconciled medications at any episode of care or validated within a shared workspace.	Customer Accepted	Must Have
Includes the ability for the HCT to assemble and take action on medication information from within the EHR.	Customer Accepted	Must Have
Includes a comprehensive list of orders placed by community partners is viewable and actionable as appropriate.	Customer Accepted	Must Have
Order and acquire dental images to review with ability to document image findings in a structured format.	Customer Accepted	Must Have
Includes ordering laboratory specimens (placing orders for other ancillary services that return results for patients in the ED).	Customer Accepted	Must Have
Includes the ability to clearly distinguish between orders and their associated results.	Customer Accepted	Must Have
Includes the ability to “drill down” from the location where the order is viewed to access order results.	Customer Accepted	Must Have
Includes the ability to write and track order status for all ancillary services (lab, radiology, blood bank, nursing, etc.).	Customer Accepted	Must Have
Includes a variety of ordering mechanisms (e.g., order sets based on diagnosis etc., orders as part of clinical pathways, orders requiring specific consent, standing orders, protocol orders, etc.).	Customer Accepted	Must Have
Includes being informed when lab orders are pending and not obtained.	Customer Accepted	Must Have
Includes orders management by role, (e.g., nursing acknowledges (verifies) pending lab order (responsible for executing).	Customer Accepted	Must Have

Includes relevant notifications for actions needing to be taken against orders.	Customer Accepted	Must Have
Includes facilitating the placement of an order for ECG in the ED; if the physician enters an ECG interpretation, the system should ensure that an order exists to match with both the test performed and the physician interpretation.	Customer Accepted	Must Have
Includes ability to share orders among interdisciplinary staff (e.g., "to do list" for nurses or other staff before the patient checks out of clinic)	Customer Accepted	Must Have
Includes the ability to order labs/exams/consults/pre-op clinic/medications	Customer Accepted	Must Have
Includes the ability to place orders	Customer Accepted	Must Have
Includes nursing procedures (e.g., pre-op check list, vitals, medication reconciliation, blood transfusion, etc.)	Customer Accepted	Must Have
Includes the ability to place orders including consults	Customer Accepted	Must Have
Includes nursing procedures (e.g., pre-procedure checklist, vitals, premedication, etc)	Customer Accepted	Must Have
Includes the ability to share diagnostic information seamlessly within and outside the facility for referrals (e.g., cardiac catheterization films).	Customer Accepted	Must Have
Includes team based for consults to a service.	Customer Accepted	Must Have
Includes the ability to review internal and external Radiology images from within the EHR.	Customer Accepted	Must Have
Includes E-consults.	Customer Accepted	Must Have

Includes the ability to obtain a consult for a patient admitted to the hospital (applies to entire Inpatient process).	Customer Accepted	Must Have
Includes consults being easily placed and alerts to the consultant made available upon log-in.	Customer Accepted	Must Have
Includes the ability to place consults as a part of routine care (e.g., placing a wound consult when a nurse notices skin breakdown, prevents the nurse from having to tract down someone to place a formal	Customer Accepted	Must Have
Includes the ability to order VA consultations as needed within nursing PACT protocols (prosthetics, diabetic education, nutrition, etc.).	Customer Accepted	Must Have
Includes the ability to complete VA visit with WH-PCP or GYN and place consult for community prenatal care and delivery.	Customer Accepted	Must Have
Includes electronically requesting for a radiation oncology consult.	Customer Accepted	Must Have
Includes capturing and maintaining consult requests and appointment time stamps.	Customer Accepted	Must Have
Includes communications with community partners: bidirectional information regarding a specific referral, patient or subject needs to be linked by an identifier.	Customer Accepted	Must Have
Includes ordering consult to Surgery for a procedure performed in the OR for a patient who presents to the ED.	Customer Accepted	Must Have
Includes ordering and reporting of consults, including monitoring of turnaround times	Customer Accepted	Must Have
Includes the ability to order consults with a variety of statuses (e.g., routine, stat, etc)	Customer Accepted	Must Have
Includes physician ordering and electronically signing the order for consult	Customer Accepted	Must Have
Includes pre-formatted questions/suggestions for pre-work to ensure patient is a candidate for consult and to prepare consultant to meet with patient (labs and other tests, precautions, history, etc.)	Customer Accepted	Must Have
Includes user feedback/indication regarding consult status, tracking, and progress towards completion (including consult ordered by no action taken)	Customer Accepted	Must Have

Includes determination of current on call schedule for consult services for ease of contacting correct person on consult team	Customer Accepted	Must Have
Includes capturing number/times of attempts to reach consultant or time consult responds to initial call	Customer Accepted	Must Have
Includes consultant ability to consult patient in ED and perform evaluation with timestamps	Customer Accepted	Must Have
Includes consult/consultant completion activities/documentation and tracking communication back to ED team	Customer Accepted	Must Have
Includes the ability to obtain patient consent (within or up to 30 days of the procedure).	Customer Accepted	Must Have
Includes the ability to document advance directive as appropriate.	Customer Accepted	Must Have
Includes the ability to sign consents if applicable.	Customer Accepted	Must Have
Includes the ability to obtain and document informed consent (through iMed Consent).	Customer Accepted	Must Have
Includes the ability to obtain and document informed consent for surgery and warn if a procedure is scheduled greater than 30 days from date of consent.	Customer Accepted	Must Have
Includes electronic capture of Veteran consent to health information exchange (ex. via Kiosk or electronic signature) at the point of care. This electronic signature will automatically update the consent management system and the patient's record.	Customer Accepted	Must Have
Includes the ability for the VA user to view and update consent status within the end-user's workflow.	Customer Accepted	Must Have
Includes the ability for Veterans to sign or revoke consent on-line with automatic update of consent status in all appropriate systems.	Customer Accepted	Must Have
Includes the ability for a community partner to collect the patient's consent and send an attestation to VA with automatic update of VA systems.	Customer Accepted	Must Have
Support Emergencies and break the glass	Customer Accepted	Must Have

Support all national standards around purpose of use	Customer Accepted	Must Have
Goal: Enable VA to obtain consent from 100%, unless Veteran has opted out	Customer Accepted	Must Have
Includes the ability to capture informed consent for procedures performed in the ED	Customer Accepted	Must Have
Includes the ability to view the completed consent within the EMR.	Customer Accepted	Must Have
Includes the ability to view the completed consent and determine the procedure to which it is associated.	Customer Accepted	Must Have
Includes ability to share orders among interdisciplinary staff (e.g., "to do list" for nurses or other staff before the patient checks out of clinic).	Customer Accepted	Must Have
Includes ability to share orders among interdisciplinary staff (e.g., "to do list" for nurses or other staff before the patient checks out of clinic)	Customer Accepted	Must Have
Includes the ability to manage Health Care Consents.	Customer Accepted	Must Have
Includes the ability to manage permissions, such as addresses of the person/representative who the patient authorizes to allow care/treatment decisions and sharing of information.	Customer Accepted	Must Have
Includes the ability to manage advance directives.	Customer Accepted	Must Have
Includes the ability to integrate with other patient self-reports and teleconsultations before, during, and after a Veteran's visit and medical consultations.	Customer Accepted	Must Have
Includes the ability to process and view consents and authorizations.	Customer Accepted	Must Have
Includes the ability to obtain/verify informed consent (e.g., electronic, paper, telephone).	Customer Accepted	Must Have

a. Includes the ability to integrate smart medical device technology into clinical workflows c. Includes the ability to accept and incorporate appropriate data from personal devices in standards-based format d. Includes support for Real Time Location System (RTLS) Integration e. Includes the ability to track medical devices and instruments	Customer Accepted	Must Have
b. Includes support for medical device recalls	Customer Accepted	Must Have
c. Includes the ability to accept and incorporate appropriate data from personal devices in standards-based format	Customer Accepted	Must Have
d. Includes support for Real Time Location System (RTLS) Integration	Customer Accepted	Must Have
e. Includes the ability to track medical devices and instruments	Customer Accepted	Must Have
Includes the ability to organize and provide life-cycle management for medical products, devices, and equipment across the enterprise.	Customer Accepted	Must Have
a. Includes the ability to integrate smart medical device technology into clinical workflows	Customer Accepted	Must Have
b. Includes support for medical device recalls	Customer Accepted	Must Have
c. Includes the ability to accept and incorporate appropriate data from personal devices in standards-based format	Customer Accepted	Must Have
d. Includes support for Real Time Location System (RTLS) Integration	Customer Accepted	Must Have

e. Includes the ability to track medical devices and instruments	Customer Accepted	Must Have
Includes IV pump integration with the anesthesia record so that data from IV pumps is recorded in anesthesia record keeper and ICU record keeper.	Customer Accepted	Must Have
Includes anesthesia machines, pulse oximetry, NIBP, capnography, cardiac output monitors, cerebral oximeters, cardiopulmonary bypass machine and other clinical monitor data are recorded continuously at least every 30-seconds.	Customer Accepted	Must Have
Includes the ability to parse out data for research and analysis on validated as well as unvalidated data from a mirrored database not in production.	Customer Accepted	Must Have
Includes the ability to configure pre & post-operative anesthesia dashboards for anesthesia service at the facility, VISN and national level with clinical decision support rules standardized by anesthesia	Customer Accepted	Must Have
Includes the ability to view waveforms in the anesthesia record	Customer Accepted	Must Have
Includes configurable patient lists such as all patients coming for surgery on a given day, all patients waiting for a specific service (orthopedic surgery), all patients scheduled for APO (anesthesia preop clinic), all patients on a given attending's list.	Customer Accepted	Must Have
Includes standardized interface between CERNER and all medication delivery systems	Customer Accepted	Must Have
Manage inventory, delivery, and tracking of point of care, specialty procedural devices, personal medical devices, prosthetic equipment, and sensory aids.	Customer Accepted	Must Have
Includes patient electronic tracking boards integrated with ADT & bed management system.	Customer Accepted	Must Have
Includes bar code scanning functionality for medication administration, supplies and blood product transfusions with integration with pharmacy and laboratory service.	Customer Accepted	Must Have

Includes bar code scanning or use of RTLS of patient for identification, supplies and implant tracking.	Customer Accepted	Must Have
Includes IV pump integration with the electronic health record so that data from IV pumps is seamlessly recorded in the electronic health care record.	Customer Accepted	Must Have
Includes the ability parse data out to do nursing productivity, research and analysis on validated as well as unvalidated data from a mirrored database not in production.	Customer Accepted	Must Have
Includes the ability to configure pre & post-operative nursing dashboards for nursing service at the facility, VISN and national level with clinical decision support rules standardized by nursing	Customer Accepted	Must Have
Includes the ability to view waveforms in the electronic health care record	Customer Accepted	Must Have
Includes the ability to configure patient lists such as all patients coming for surgery on a given day, all patients waiting for a specific service (orthopedic surgery	Customer Accepted	Must Have
Includes the ability for the system to accept and incorporate appropriate data from personal devices in standards based format	Customer Accepted	Must Have

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Modernization	Council Approved	9/7/2017		
Modernization	Council Approved	9/7/2017		
Modernization	Council Approved	9/7/2017		

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Modernization	Council Approved	9/7/2017		
Modernization	Council Approved	9/7/2017		
Modernization	Council Approved	9/7/2017		
Modernization	Council Approved	9/7/2017		

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Modernization	Council Approved	9/7/2017		
Modernization	Council Approved	9/7/2017		
Modernization	Council Approved	9/7/2017		

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Modernization	Council Approved	9/7/2017		
Modernization	Council Approved	9/7/2017		
Modernization	Council Approved	9/7/2017		
Modernization	Council Approved	9/7/2017		
Modernization	Council Approved	9/7/2017		

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EHRM Council	Capability	NSR
Acute Provider		20180310 - Electronic Health Record
Acute Provider		20180310 - Electronic Health Record
Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
Acute Provider		20180310 - Electronic Health Record
Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
Acute Care Delivery		20180310 - Electronic Health Record Moderni:

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[illegible]

Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Geriatrics Extended Care		20180310 - Electronic Health Record Modernization (EHRM)
Geriatrics Extended Care		20180310 - Electronic Health Record Modernization (EHRM)
Geriatrics Extended Care		20180310 - Electronic Health Record Modernization (EHRM)
Geriatrics Extended Care		20180310 - Electronic Health Record Modernization (EHRM)
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)

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Business Operations		20180310
Business Operations		20180310
Business Operations		20180310
Business Operations		20180310
Business Operations		20180310
Business Operations		20180310
Business Operations		20180310
Business Operations		20180310
Workforce Operations		20180310 - Electronic Health Record Modernization (EHRM)
Acute Provider		20180310 - Electronic Health Record
Acute Provider		20180310 - Electronic Health Record

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Behavioral Health		20180310 - Electronic Health Record Modernization (EHRM)
Behavioral Health		20180310 - Electronic Health Record Modernization (EHRM)
Behavioral Health		20180310 - Electronic Health Record Modernization (EHRM)
Behavioral Health		20180310 - Electronic Health Record Modernization (EHRM)
Behavioral Health		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Dentistry		20180310 - Electronic Health Record Modernization (EHRM)
Dentistry		20180310 - Electronic Health Record Modernization (EHRM)

Dentistry		20180310 - Electronic Health Record Modernization (EHRM)
Dentistry		20180310 - Electronic Health Record Modernization (EHRM)
Dentistry		20180310 - Electronic Health Record Modernization (EHRM)
Dentistry		20180310 - Electronic Health Record Modernization (EHRM)
Dentistry		20180310 - Electronic Health Record Modernization (EHRM)
Dentistry		20180310 - Electronic Health Record Modernization (EHRM)
Dentistry		20180310 - Electronic Health Record Modernization (EHRM)
Dentistry		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)

Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
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Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)

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Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
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Clinical Support Services		20180310 - Electronic Health Record
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
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Clinical Support Services		20180310 - Electronic Health Record
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
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Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record

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Behavioral Health		20180310 - Electronic Health Record Modernization (EHRM)
Behavioral Health		20180310 - Electronic Health Record Modernization (EHRM)
Behavioral Health		20180310 - Electronic Health Record Modernization (EHRM)

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Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
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Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
Acute Care Delivery		20180310 - Electronic Health Record Moderni:
Acute Care Delivery		20180310 - Electronic Health Record Moderni:
Acute Care Delivery		20180310 - Electronic Health Record Moderni:

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Acute Care Delivery		20180310 - Electronic Health Record Moderni
Acute Care Delivery		20180310 - Electronic Health Record Moderni
Acute Clinical Ancillaries		20180310 - Electronic Health Record Modernization (EHRM)
Acute Clinical Ancillaries		20180310 - Electronic Health Record Modernization (EHRM)
Acute Clinical Ancillaries		20180310 - Electronic Health Record Modernization (EHRM)
Acute Clinical Ancillaries		20180310 - Electronic Health Record Modernization (EHRM)
Ambulatory		20180310 - Electronic Health Record Modernization (EHRM)

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Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Geriatrics Extended Care		20180310 - Electronic Health Record Modernization (EHRM)

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Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)

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Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Quality Safety and Value		20180310
Business Operations		20180310
Business Operations		20180310
Business Operations		20180310
Business Operations		20180310

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Business Operations		20180310
Business Operations		20180310
Workforce Operations		20180310 - Electronic Health Record Modernization (EHRM)
Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
Ambulatory		20180310 - Electronic Health Record Modernization (EHRM)
Ambulatory		20180310 - Electronic Health Record Modernization (EHRM)
Behavioral Health		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)

Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Geriatrics Extended Care		20180310 - Electronic Health Record Modernization (EHRM)
Geriatrics Extended Care		20180310 - Electronic Health Record Modernization (EHRM)
Geriatrics Extended Care		20180310 - Electronic Health Record Modernization (EHRM)
Geriatrics Extended Care		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)

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Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
Acute Care Delivery		20180310 - Electronic Health Record Moderni:
Acute Care Delivery		20180310 - Electronic Health Record Moderni:
Ambulatory		20180310 - Electronic Health Record Modernization (EHRM)
Ambulatory		20180310 - Electronic Health Record Modernization (EHRM)
Ambulatory		20180310 - Electronic Health Record Modernization (EHRM)
Ambulatory		20180310 - Electronic Health Record Modernization (EHRM)
Ambulatory		20180310 - Electronic Health Record Modernization (EHRM)
Behavioral Health		20180310 - Electronic Health Record Modernization (EHRM)
Behavioral Health		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)

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Data Integration		20180310 - Electronic Health Record Modernization (EHRM)
Data Integration		20180310 - Electronic Health Record Modernization (EHRM)
Data Integration		20180310 - Electronic Health Record Modernization (EHRM)
Dentistry		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)

Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Quality Safety and Value		20180310
Quality Safety and Value		20180310
Behavioral Health		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Data Integration		20180310 - Electronic Health Record Modernization (EHRM)
Data Integration		20180310 - Electronic Health Record Modernization (EHRM)

Data Integration		20180310 - Electronic Health Record Modernization (EHRM)
Dentistry		20180310 - Electronic Health Record Modernization (EHRM)
Dentistry		20180310 - Electronic Health Record Modernization (EHRM)
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Quality Safety and Value		20180310
Acute Care Delivery		20180310 - Electronic Health Record Moderni

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Acute Clinical Ancillaries		20180310 - Electronic Health Record Modernization (EHRM)
Acute Clinical Ancillaries		20180310 - Electronic Health Record Modernization (EHRM)
Acute Clinical Ancillaries		20180310 - Electronic Health Record Modernization (EHRM)
Acute Clinical Ancillaries		20180310 - Electronic Health Record Modernization (EHRM)
Acute Clinical Ancillaries		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Geriatrics Extended Care		20180310 - Electronic Health Record Modernization (EHRM)
Geriatrics Extended Care		20180310 - Electronic Health Record Modernization (EHRM)
Geriatrics Extended Care		20180310 - Electronic Health Record Modernization (EHRM)

Geriatrics Extended Care		20180310 - Electronic Health Record Modernization (EHRM)
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Workforce Operations		20180310 - Electronic Health Record Modernization (EHRM)
Acute Care Delivery		20180310 - Electronic Health Record Moderni:
Acute Care Delivery		20180310 - Electronic Health Record Moderni:
Acute Care Delivery		20180310 - Electronic Health Record Moderni:
Acute Care Delivery		20180310 - Electronic Health Record Moderni:
Acute Care Delivery		20180310 - Electronic Health Record Moderni:
Behavioral Health		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)

Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Dentistry		20180310 - Electronic Health Record Modernization (EHRM)
Dentistry		20180310 - Electronic Health Record Modernization (EHRM)
Geriatrics Extended Care		20180310 - Electronic Health Record Modernization (EHRM)
Geriatrics Extended Care		20180310 - Electronic Health Record Modernization (EHRM)
Geriatrics Extended Care		20180310 - Electronic Health Record Modernization (EHRM)

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Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Quality Safety and Value		20180310
Business Operations		20180310
Business Operations		20180310
Business Operations		20180310

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Business Operations		20180310
Business Operations		20180310
Business Operations		20180310
Business Operations		20180310
Data Integration		20180310 - Electronic Health Record Modernization (EHRM)
Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
Acute Care Delivery		20180310 - Electronic Health Record Moderni:
Ambulatory		20180310 - Electronic Health Record Modernization (EHRM)
Ambulatory		20180310 - Electronic Health Record Modernization (EHRM)
Ambulatory		20180310 - Electronic Health Record Modernization (EHRM)
Ambulatory		20180310 - Electronic Health Record Modernization (EHRM)
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Ambulatory		20180310 - Electronic Health Record Modernization (EHRM)
Ambulatory		20180310 - Electronic Health Record Modernization (EHRM)
Ambulatory		20180310 - Electronic Health Record Modernization (EHRM)
Ambulatory		20180310 - Electronic Health Record Modernization (EHRM)
Behavioral Health		20180310 - Electronic Health Record Modernization (EHRM)
Behavioral Health		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Pharmacy		20180310 - Electronic Health Record Modernization (EHRM)
Pharmacy		20180310 - Electronic Health Record Modernization (EHRM)
Pharmacy		20180310 - Electronic Health Record Modernization (EHRM)

Pharmacy		20180310 - Electronic Health Record Modernization (EHRM)
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Pharmacy		20180310 - Electronic Health Record Modernization (EHRM)
Pharmacy		20180310 - Electronic Health Record Modernization (EHRM)
Pharmacy		20180310 - Electronic Health Record Modernization (EHRM)
Data Integration		20180310 - Electronic Health Record Modernization (EHRM)
Data Integration		20180310 - Electronic Health Record Modernization (EHRM)
Data Integration		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)

Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)

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Acute Care Delivery		20180310 - Electronic Health Record Moderni:
Acute Care Delivery		20180310 - Electronic Health Record Moderni:
Acute Care Delivery		20180310 - Electronic Health Record Moderni:
Acute Care Delivery		20180310 - Electronic Health Record Moderni:
Acute Care Delivery		20180310 - Electronic Health Record Moderni:
Ambulatory		20180310 - Electronic Health Record Modernization (EHRM)
Ambulatory		20180310 - Electronic Health Record Modernization (EHRM)
Behavioral Health		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)

Pharmacy		20180310 - Electronic Health Record Modernization (EHRM)
Data Integration		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)

Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Quality Safety and Value		20180310
Quality Safety and Value		20180310
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)

Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
Acute Care Delivery		20180310 - Electronic Health Record Moderni
Acute Clinical Ancillaries		20180310 - Electronic Health Record Modernization (EHRM)
Ambulatory		20180310 - Electronic Health Record Modernization (EHRM)
Ambulatory		20180310 - Electronic Health Record Modernization (EHRM)
Ambulatory		20180310 - Electronic Health Record Modernization (EHRM)
Ambulatory		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Geriatrics Extended Care		20180310 - Electronic Health Record Modernization (EHRM)

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Business Operations		20180310
Business Operations		20180310
Business Operations		20180310
Business Operations		20180310
Business Operations		20180310
Business Operations		20180310
Pharmacy		20180310 - Electronic Health Record Modernization (EHRM)
Data Integration		20180310 - Electronic Health Record Modernization (EHRM)
Data Integration		20180310 - Electronic Health Record Modernization (EHRM)
Geriatrics Extended Care		20180310 - Electronic Health Record Modernization (EHRM)
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)

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Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Quality Safety and Value		20180310
Quality Safety and Value		20180310
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)

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Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Acute Clinical Ancillaries		20180310 - Electronic Health Record Modernization (EHRM)
Acute Clinical Ancillaries		20180310 - Electronic Health Record Modernization (EHRM)
Acute Clinical Ancillaries		20180310 - Electronic Health Record Modernization (EHRM)
Acute Clinical Ancillaries		20180310 - Electronic Health Record Modernization (EHRM)
Acute Clinical Ancillaries		20180310 - Electronic Health Record Modernization (EHRM)
Behavioral Health		20180310 - Electronic Health Record Modernization (EHRM)
Behavioral Health		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)

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Acute Care Delivery		20180310 - Electronic Health Record Moderni:
Acute Care Delivery		20180310 - Electronic Health Record Moderni:
Acute Care Delivery		20180310 - Electronic Health Record Moderni:
Ambulatory		20180310 - Electronic Health Record Modernization (EHRM)
Ambulatory		20180310 - Electronic Health Record Modernization (EHRM)
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Ambulatory		20180310 - Electronic Health Record Modernization (EHRM)
Ambulatory		20180310 - Electronic Health Record Modernization (EHRM)
Behavioral Health		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)

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Dentistry		20180310 - Electronic Health Record Modernization (EHRM)
Dentistry		20180310 - Electronic Health Record Modernization (EHRM)
Dentistry		20180310 - Electronic Health Record Modernization (EHRM)
Dentistry		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Geriatrics Extended Care		20180310 - Electronic Health Record Modernization (EHRM)

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Acute Care Delivery		20180310 - Electronic Health Record Moderni:
Data Integration		20180310 - Electronic Health Record Modernization (EHRM)
Data Integration		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Business Operations		20180310
Business Operations		20180310
Business Operations		20180310
Business Operations		20180310
Business Operations		20180310
Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)

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Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Data Integration		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)

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Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Geriatrics Extended Care		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Quality Safety and Value		20180310
Quality Safety and Value		20180310

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Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Data Integration		20180310 - Electronic Health Record Modernization (EHRM)
Data Integration		20180310 - Electronic Health Record Modernization (EHRM)

Dentistry		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Quality Safety and Value		20180310
Business Operations		20180310

Business Operations		20180310
Business Operations		20180310
Business Operations		20180310
Business Operations		20180310
Workforce Operations		20180310 - Electronic Health Record Modernization (EHRM)
Acute Care Delivery		20180310 - Electronic Health Record Moderni:
Acute Care Delivery		20180310 - Electronic Health Record Moderni:
Behavioral Health		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)

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Quality Safety and Value		20180310
Quality Safety and Value		20180310
Quality Safety and Value		20180310
Acute Clinical Ancillaries		20180310 - Electronic Health Record Modernization (EHRM)
Ambulatory		20180310 - Electronic Health Record Modernization (EHRM)
Ambulatory		20180310 - Electronic Health Record Modernization (EHRM)
Behavioral Health		20180310 - Electronic Health Record Modernization (EHRM)
Dentistry		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)

Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Behavioral Health		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Data Integration		20180310 - Electronic Health Record Modernization (EHRM)
Data Integration		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Quality Safety and Value		20180310

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Quality Safety and Value		20180310
Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
Acute Clinical Ancillaries		20180310 - Electronic Health Record Modernization (EHRM)
Acute Clinical Ancillaries		20180310 - Electronic Health Record Modernization (EHRM)
Behavioral Health		20180310 - Electronic Health Record Modernization (EHRM)
Behavioral Health		20180310 - Electronic Health Record Modernization (EHRM)
Behavioral Health		20180310 - Electronic Health Record Modernization (EHRM)
Data Integration		20180310 - Electronic Health Record Modernization (EHRM)
Data Integration		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Geriatrics Extended Care		20180310 - Electronic Health Record Modernization (EHRM)

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Pharmacy		20180310 - Electronic Health Record Modernization (EHRM)
Pharmacy		20180310 - Electronic Health Record Modernization (EHRM)
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Pharmacy		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Supply Chain		20180310
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Supply Chain		20180310

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Business Operations		20180310
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Quality Safety and Value		20180310
Business Operations		20180310
Quality Safety and Value		20180310
Business Operations		20180310
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Business Operations		20180310
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
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Business Operations		20180310
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Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
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Ambulatory		20180310 - Electronic Health Record Modernization (EHRM)
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Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Data Integration		20180310 - Electronic Health Record Modernization (EHRM)
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Business Operations		20180310
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Acute Care Delivery		20180310 - Electronic Health Record Moderni:
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Acute Care Delivery		20180310 - Electronic Health Record Moderni:
Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
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Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
Acute Care Delivery		20180310 - Electronic Health Record Moderni:
Acute Care Delivery		20180310 - Electronic Health Record Moderni:
Acute Clinical Ancillaries		20180310 - Electronic Health Record
Ambulatory		20180310 - Electronic Health Record Modernization (EHRM)

Ambulatory		20180310 - Electronic Health Record Modernization (EHRM)
Ambulatory		20180310 - Electronic Health Record Modernization (EHRM)
Behavioral Health		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Data Integration		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
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Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
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Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
Acute Care Delivery		20180310 - Electronic Health Record Modernization (EHRM)
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Acute Care Delivery		20180310 - Electronic Health Record Moderni:
Acute Care Delivery		20180310 - Electronic Health Record Moderni:
Acute Clinical Ancillaries		20180310 - Electronic Health Record Modernization (EHRM)
Acute Clinical Ancillaries		20180310 - Electronic Health Record
Acute Clinical Ancillaries		20180310 - Electronic Health Record Modernization (EHRM)
Acute Clinical Ancillaries		20180310 - Electronic Health Record Modernization (EHRM)
Ambulatory		20180310 - Electronic Health Record Modernization (EHRM)
Behavioral Health		20180310 - Electronic Health Record
Behavioral Health		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Data Integration		20180310 - Electronic Health Record Modernization (EHRM)

Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
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Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Geriatrics Extended Care		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)

Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
Acute Provider		20180310 - Electronic Health Record
Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
Acute Provider		20180310 - Electronic Health Record
Acute Care Delivery		20180310 - Electronic Health Record Moderni
Acute Care Delivery		20180310 - Electronic Health Record Moderni
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Acute Care Delivery		20180310 - Electronic Health Record Moderni
Acute Care Delivery		20180310 - Electronic Health Record Moderni
Acute Care Delivery		20180310 - Electronic Health Record Moderni
Acute Clinical Ancillaries		20180310 - Electronic Health Record Modernization (EHRM)
Ambulatory		20180310 - Electronic Health Record Modernization (EHRM)
Ambulatory		20180310 - Electronic Health Record Modernization (EHRM)

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Behavioral Health		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Clinical Support Services		20180310 - Electronic Health Record Modernization (EHRM)
Pharmacy		20180310 - Electronic Health Record Modernization (EHRM)
Pharmacy		20180310 - Electronic Health Record Modernization (EHRM)

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Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Geriatrics Extended Care		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Acute Provider		20180310 - Electronic Health Record Modernization (EHRM)
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Data Integration		20180310 - Electronic Health Record Modernization (EHRM)
Data Integration		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Emergency Medicine		20180310 - Electronic Health Record
Emergency Medicine		20180310 - Electronic Health Record Modernization (EHRM)
Geriatrics Extended Care		20180310 - Electronic Health Record Modernization (EHRM)
Geriatrics Extended Care		20180310 - Electronic Health Record Modernization (EHRM)
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Patient Engagement		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)

Acute Clinical Ancillaries		20180310 - Electronic Health Record Modernization (EHRM)
Acute Clinical Ancillaries		20180310 - Electronic Health Record Modernization (EHRM)
Acute Clinical Ancillaries		20180310 - Electronic Health Record Modernization (EHRM)
Acute Clinical Ancillaries		20180310 - Electronic Health Record Modernization (EHRM)
Acute Clinical Ancillaries		20180310 - Electronic Health Record Modernization (EHRM)
Acute Clinical Ancillaries		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)

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Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Surgery		20180310 - Electronic Health Record Modernization (EHRM)
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Surgery		20180310 - Electronic Health Record Modernization (EHRM)
Data Integration		20180310 - Electronic Health Record Modernization (EHRM)

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