

D.9 WORKLOAD HISTORY

WORKLOAD Estimates:

As of 08/10/18, enrollment at the Kingston CBOC is approximately 1,835. The following is a listing of estimated numbers of veterans residing in Ulster, Delaware and Dutchess counties as of 08/10/18 according to the following website:

http://www1.va.gov/vetdata/Veteran_Population.asp

<u>County</u>	<u>Veterans</u>
Ulster	9,941
Delaware	3,164
Dutchess	13,637
Total	26,742

All these veterans are not actually “enrolled” at VA or a CBOC.

There are eight Priority Groups to which veterans may be assigned after processing. All applications for all eight groups are input into VISTA by the CBOC for reporting and accountability purposes, but those veterans in Priority Group 8, who applied after 1/17/03, are ineligible and will not receive services by the Contractor. Veterans are not "assigned" to a CBOC but may choose either to be seen at Albany VA Medical Center or to be enrolled in a CBOC. The Albany VAMC in collaboration with the contractor will notify eligible veterans about the availability of the Kingston CBOC and the services to be provided there. The Government estimates that each patient will make 3.0 visits per contract year to the CBOC.

The numbers of veterans residing in the counties identified above and estimated numbers of visits per patient per year as stated above are **estimates only** and are to be used for information purposes. The Albany VAMC in no way guarantees the accuracy of the estimates. The contractor fully understands and agrees that costs for any additional visits above the estimated average visits per unique veteran patient and all primary care services as specified in the *Performance Work Statement* are borne by the contractor and is included in the capitation rates agreed to by the contractor in the *Schedule of Services* section.

Patients have the right to receive primary care other than from the Albany VAMC or a VACBOC. However, the Albany VAMC, encourages patients to have only one primary care provider; and it is the Albany VAMC’s expectation that the patient is seen at the Kingston CBOC at least once per 12 month period or as often as deemed clinically appropriate by the veteran’s VHA CBOC primary care provider (for further guidance, please also refer to VHA Directive 2009-038 dated August 25, 2009, which is available at http://vaww1.va.gov/vhapublications/ViewPublication.asp?pub_ID=2058).

Statistical Information: The following is the most recent statistical information for services provided for the Kingston CBOC for the period of 10/01/2016 - 09/30/2017.

Number of Unique = 1,852

Number of Visits = 6,153

Average Number of Visits per Patient = 3.2 annually

Age Group	Female	Male	Total
<25	0	3	3
25-34	8	81	89
35-44	12	65	76
45-54	18	145	163
55-64	26	257	283
65-74	13	652	665
75-84	2	340	342

85-up	3	224	227
All Age	82	1767	1849

10 Most Frequent CPT Diagnoses

Code	Description
(99213)	OFFICE/OUTPATIENT VISIT, EST
(99214)	OFFICE/OUTPATIENT VISIT, EST
(99211)	OFFICE/OUTPATIENT VISIT, EST
(90471)	IMMUNIZATION ADMIN
(99212)	OFFICE/OUTPATIENT VISIT, EST
(98969)	NONPHYSICIAN ONLINE ASSESSMENT
(99397)	PREV VISIT, EST, 65 & OVER
(99203)	OFFICE/OUTPATIENT VISIT, NEW
(90662)	INFLUENZA VACCINE SPLT PRSRV F
(90732)	PNEUMOCOCCAL VACCINE

IMMUNIZATIONS (1 YEAR)

IMMUNIZATION	QUANTITY
INFLUENZA, HIGH DOSE SEASONAL	330
INFLUENZA, INJECTABLE, QUADRIVALENT, PRESERVATIVE FREE	120
TDAP	61
PNEUMOCOCCAL POLYSACCHARIDE PPV23	79
PNEUMOCOCCAL CONJUGATE PCV 13	73
Shingrix	45
TD (ADULT), 2 LF TETANUS TOXOID, PRESERVATIVE FREE, ADSORBED	5
TD (ADULT), 5 LF TETANUS TOXOID, PRESERVATIVE FREE, ADSORBED	0
HEP B, ADULT	15
HEP A-HEP B	3
HPV9	3
TYPHOID, VICPS	0
MENINGOCOCCAL MCV4P	1
HEP A, ADULT	2