

ATTACHMENT D: PAST PERFORMANCE QUESTIONNAIRE

SOLICIATION NO.: 36C78619Q0404 – Materials Delivery IDIQ for National Memorial Cemetery of the Pacific

NOTE TO EVALUATORS: Upon completion, please email this confidential Questionnaire directly to Ms. Sable Williams, Contracting Officer, National Cemetery Administration at sable.williams1@va.gov.

ALL FIELDS MUST BE COMPLETED:

DATE OF EVALUATION: _____

NAME OF EVALUATOR: _____

COMPANY OR AGENCY NAME: _____

EVALUATOR EMAIL ADDRESS: _____

WHAT IS THE NAME OF THE COMPANY FOR WHOM YOU ARE PROVIDING A
REFERENCE FOR:

TYPE OF WORK PERFORMED: _____

CONTRACT PERIOD: _____

CONTRACT NUMBER: (if applicable):

CONTRACT AWARD AMOUNT: _____

For the following questions, please choose the number on the scale from 1 to 5, which most accurately describes the Contractor's performance on the contract referenced above.

- 1 - unacceptable performance
- 2 - marginally acceptable
- 3 - fully acceptable or Good
- 4 - Very Good, with very few incidents
- 5 - Superior performance.

1). Evaluate the company's compliance with contractual terms and conditions and the technical requirements of the contract.

1 2 3 4 5 N/A

Comments:

2). Has the company demonstrated reasonable and cooperative behavior in resolving customer requests and or complaints?

1 2 3 4 5 N/A

Comments:

3). Is the Offeror competent in the performance of the contract and in satisfying the requirements of the customer?

1 2 3 4 5 N/A

Comments:

4). Did the Offeror meet minimum deadline and response timelines as outlined in the contract?

1 2 3 4 5 N/A

Comments:

5). Were invoices submitted in a timely manner, easily understood and accurately reflected charges?

1 2 3 4 5 N/A

Comments:

6). Rate this company's overall performance:

1 2 3 4 5 N/A

Comments:

7) . Would you award to this company again? If not, please explain below:

1 2 3 4 5 N/A

Comments: