

PERFORMANCE WORK STATEMENT (PWS)

Hours of service - 8:00AM - 5:00PM, M-F, excluding federal holidays. Service may be performed during off schedule hours/days by agreement between the POC and the contractor and at no additional charge to the government. It is expected that most services will be performed during normal hours. Upon arrival to perform services the contractor will report to Biomedical Engineering.

Documentation - The contractor will provide hard copy and/or electronic copies of all service reports to the POC as soon as practical or within 7 working days of completion of the service. Contractor will maintain an electronic database of all services performed for no less than three years.

Billing - Quarterly in arrears by certified invoice.

Contractor Qualifications - All Field Service Engineers (FSE) performing under this contract must be experienced in the service and repair of Getinge sterilization and high-level disinfection equipment used in tertiary health care facilities. In addition, all FSEs must have original equipment manufacturers (OEM) training on the Getinge equipment covered under the scope of this contract and must have full and unfettered access to all OEM service publications and diagnostic service software. All Support Specialist providing operator training must be OEM trained and accredited. Proof of experience and references must be provided if requested by the Contracting Officer and/or Service Line Representative.

Equipment to be serviced and scope of services - Scope of work to include four (4) quarterly PM services and one (1) annual PM service. All unscheduled repair services, to include, all remedial repair parts, PM kits, parts, labor, travel and software updates and patches required to maintain the equipment to OEM normal operating specifications. Included in the scope of work is overnight shipping of parts for equipment that is down, unlimited technical telephone support from OEM-trained specialist and as needed on-site operator training provided by an OEM-trained Support Specialist. All parts provided must be OEM-new. Equipment to be serviced and frequency of service is as follows:

Emergency Service/Repairs - Contractor must return calls for service within two hours and report on site within twenty-four hours if requested by the Service Line Representative and provided the service call is initiated within normal business hours of 8:00AM -5:00PM, M-F, excluding federal holidays.

Repairs required for damage abuse or operator error are excluded from the scope of this contract.

Line	Model	Description	Serial#	EE #
1	633 HC	Steam Sterilizer	URA050251	75198
2	633HC	Steam Sterilizer	URA050250	75197
3	CAS 45	Boiler	GC33343-S13	
4	8668	Washer/Disnf	W50042388	75193
5	8668	Washer/Disnf	W50042410	75192
6	433HC	Steam	URA050483	78128
7	2460UC	Sonic	KSF13049	75196
8	CAS 45	Boiler	GC33333-S13	
9	HS 4800	RO water system	132400469	
10	CAS 30	Boiler	GC33355-T13	

All equipment is located within the SPS Department of the Greenville