

Q & A for 36C26120Q0059

1. Will the VA provide the operator with storage areas for operating supplies (Uniforms, Traffic cones, Go-Jacks, etc.)? If so, provide the size detail and location.
Current space is provided in front of the hospital.
2. Would the VA provide this shed with electric power for lighting, radios, computer, A/C, etc.? If not see question #1.
See response above.
3. Can the operator provide a shed/office for the onsite manager office and storage? This will be located on a pre-approved area.
Will need to coordinate with Engineering and Police to see if it's possible.
4. If a shed is not provided or allowed, is there a workspace were the site manager can use? Can you provide details on this?
There is currently no workspace available.
5. How was the number of vehicles valeted in Amendment 2 verified? Vendor Reports?
Using vendor reports
6. What is the policy when the valet parking is full?
Place out full signs to alert customers to seek alternate parking offsite.
7. How often does campus parking lots fill per day?
At least once, and 2 x on Thursdays.
8. Is the valet required to stack park the vehicles or park them in the drive aisles?
No, not without consulting or Police and Engineering Services to determine the safety considerations.
9. If we are required to stack park in the aisles approximately how many cars in each aisle and how many aisles.
See response above
10. Are the parking spaces numbered? If not, may the VA or vendor number the parking spaces in the valet lot?
No, Yes, after consultation with Engineering and Police Services and their approval.
11. What would the VA like to see done different or better than the current Valet company is doing?
More assistance with traffic control and increased customer service.
12. How many complaints have been filed about parking over the last 12 months?
About 5
13. What are the current problems and issues with the valet parking?
Not enough space at times and looking to increase customer satisfaction.
14. Is there a waiting area and or bench near the Valet staging area for the Veterans to sit? If so, please detail.
Yes, there is a bench, and it fits about 3 to 4 Veterans.
15. Is the valet lot dedicated only for valeted cars or is it shared? Where in the lot are we to park the Valeted vehicles?

This is a Valet only, except for 5 spots for facility leadership, and overnight parking for government vehicles, which are required to be moved in the morning.

16. If the valet lot is shared, whom is it shared with and how is it segregated?

The lot slots allotted for leadership (5 slots) are identified, and slots for overflow are not.

17. If the valet lot is segregated how is it segregated i.e. removable cones, cement barriers, etc and who is responsible for the items to segregate the lot?

See response above.

18. Appendix A – States Lot C is Access for Valet only. Nothing in the SOW speaks to Lot C, only Lot B. Is this an error?

Yes, its Lot C, no overflow

19. Is there any upcoming construction in any parking spaces on campus? If so, please provide detail.

No

20. How many lanes are in the valet staging area and how many vehicles can each lane hold?

2, approx. 5

21. Is the valet staging area shared with any other users? If so, who and how many lanes are they allowed to use?

No

22. Is self-parking allowed in Lot B? How are they controlled?

Lot B is all self-park

23. Could the terms of the RFP be increase to a base year plus 2 to 4 option years? This will be less expensive for the VA since the start-up cost is amortized over several years verses one year.

At this time, it will only be 1 year