

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT		BPA NO.	1. CONTRACT ID CODE	PAGE 1	OF 2	PAGES
2. AMENDMENT/MODIFICATION NUMBER 0002		3. EFFECTIVE DATE 11-06-2019	4. REQUISITION/PURCHASE REQ. NUMBER		5. PROJECT NUMBER (if applicable) NONE	
6. ISSUED BY Department of Veterans Affairs Network Contracting Office 8 (NCO 8) Commerce Building 300 E. University Ave. Ste. 180 Gainesville FL 32601-3460		CODE 36C248	7. ADMINISTERED BY (If other than Item 6) Department of Veterans Affairs Network Contracting Office 8 (NCO 8) Commerce Building 300 E. University Ave. Ste. 180 Gainesville FL 32601-3460		CODE 36C248	
8. NAME AND ADDRESS OF CONTRACTOR (Number, street, county, State and ZIP Code) To all Offerors/Bidders			(X)	9A. AMENDMENT OF SOLICITATION NUMBER 36C24819R0207		
			X	9B. DATED (SEE ITEM 11) 10-18-2019		
				10A. MODIFICATION OF CONTRACT/ORDER NUMBER		
				10B. DATED (SEE ITEM 13)		
CODE		FACILITY CODE				
11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS						
<input checked="" type="checkbox"/> The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers <input type="checkbox"/> is extended, <input checked="" type="checkbox"/> is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or electronic communication which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by letter or electronic communication, provided each letter or electronic communication makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.						
12. ACCOUNTING AND APPROPRIATION DATA (If required)						
13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.						
CHECK ONE	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.					
<input type="checkbox"/>						
<input type="checkbox"/>	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).					
<input type="checkbox"/>	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:					
<input type="checkbox"/>	D. OTHER (Specify type of modification and authority)					
E. IMPORTANT: Contractor <input checked="" type="checkbox"/> is not, <input type="checkbox"/> is required to sign this document and return _____ copies to the issuing office.						
14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.) This is Amendment 0002 to Solicitation 36C24819R0207. The following changes are made to this Solicitation: 1. The Responses to all remaining Vendor Questions are attached. There are no further changes to this Solicitation. Please acknowledge receipt of this and any other amendments by completing page 4 of the Request for Proposal.						
Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.						
15A. NAME AND TITLE OF SIGNER (Type or print)			16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) JORGE MUNOZ CONTRACTING OFFICER			
15B. CONTRACTOR/OFFEROR (Signature of person authorized to sign)		15C. DATE SIGNED	16B. UNITED STATES OF AMERICA (Signature of Contracting Officer)		16C. DATE SIGNED 11-06-2019	

RESPONSES TO VENDOR QUESTIONS

1. Para 2 e: Attendant/Escort. Please define more clearly the roles and responsibilities of the attendant/escort.

- An Attendant/Escort is a medical or non-medical person that accompany the patient along with the driver during transport. This person is required to remain with the patient to and from appointments, assist in lifting patients in and out of wheelchair, remain with stretcher patients, can be a caregiver, family member, medical technician or VA employee.

The attendant is to escort patient to his/her appointment and stay with patient until a warm handoff to nursing staff. The Vendor/escort is to remain in the lobby area of appointment until patient is done with provider and ready to be taken to next appointment or discharged home. While escorting a patient, it is the escort's responsibility to assist patient with all needs to include using the restroom. For Dialysis Patients, the attendant does not have to remain with patient for his/her treatment; however, they must be there to assist for transport home if needed.

If a 2nd attendant is needed, the contract will have the option of hiring a 2nd attendant or using the driver as the 2nd attendant.

We will not be changing the Attendant CLIN to an hourly rate, it will remain at a mileage rate. The VA only uses the www.BING.com/maps to determine mileage rate, we use the shortest time/mileage route for our payments.

2. Para 6 e: Define when is the receipt of the call? At the beginning or at the end of the call? We suggest at the end of the call due to multiple transports can be called in at the same time or delay in gathering information from the caller.

- The receipt of calls is changed to start at the end of the call.

3. For CLIN's 0001, 1001, 2001, 3001, 4001, will the contractors be required to subtract the first 30 miles for payment?

- Payment under these line items are straight mileage starting at zero, no subtracting of the first 30 miles.