

NMDS – Q&A 4

	Reference	Question	VA response
1	(1) General	Question: Due to the impact of Hurricane Sandy in several states across the northeast, would the VA be willing to further extend the due date for the response for an additional two weeks.	The due date has been extended to November 14, 2012 at 3:00PM ET. See Amendment A00004.
2	(2) Page 38 of 105 – PWS Paragraph 5.4.1(j)	No cost temporary international activation Question: Please clarify this requirement. Is the VA asking that no cost will be incurred for using international service or activating international service?	VA is requiring no cost for activation of this service.
3	3) Page 2 of 105 - Section B.1 Price Schedule and Pricing Worksheet CLIN 0001D	Question: Please clarify whether the additional voice services for temporary international coverage will need to encompass the requirements set forth in both PWS paragraphs 5.4.1 and 5.7.	Only 5.7 applies to this requirement. Reference to 5.4.1 will be removed from CLIN 0001D
4	Page 3 of 105 – Section B.1 Price Schedule and Pricing Worksheet CLIN 0002G	Question: Requirements for CLIN 0002G references PWS Paragraphs 5.5.1 and 5.5.2. Paragraph 5.5.1 refers to requirements for the Data Devices. Please clarify how paragraph 5.5.1 correlates with Unlimited Data Plan requirements.	5.5.1 Identifies data device requirements. 5.5.2, specifically 5.5.2.g, refers to free devices that must meet requirements defined herein, i.e. 5.5.1 CLIN 002G applies to tablets only.
5	Page 4 of 105 – Section B.1 Price Schedule and Pricing Worksheet CLIN 0003B	Question: Please clarify how CLIN 0003B corresponds to PWS paragraph 5.5.4.1 as this is a requirement for a mobile hotspot data card device.	Clin 0003B is asking for the cost of the service per device. Reference 5.5.4.1 in CLIN 0003B will be changed to 5.5.4 corresponding to mobile hotspot data plan requirements
6	Page 41-42 of 105 – PWS Paragraphs 5.5.2 and 5.5.2.2	Question: PWS paragraph 5.5.2 denotes data plan requirements for data devices (smartphones and tablets). Paragraph 5.5.2.2 denotes that “the Contractor shall provide a plan with unlimited data access for voice device, smartphone, tablet, data	Paragraph 5.5.2 specifically states smart phones and tablets. Paragraphs 5.5.3.a (data card/mobile broadband

		card, and mobile hotspot. However, Paragraphs 5.4.1, 5.5.3 and 5.5.4 specifies requirements for voice devices, data cards and mobile hotspots respectively. Please clarify what devices the plans requirements in Paragraphs 5.5.2 and 5.5.2.2 should cover. Also, please clarify how these requirements correspond with CLINs 0002A-0002G.	Plan) and 5.5.4. (Mobile hotspot data plan) both require unlimited data and technically should have not been included in 5.5.2.1 5.5.2.2 Also refers to a voice device and in this case was a catch all for texting on cellular phones. However In accordance with PWS paragraph 5.4.1 (Basic Voice (Feature) phone plans) unlimited texting is included in the voice plan. Reference to voice device, data card and mobile hotspot, will be removed from paragraph 5.5.2.2
7	Page 41 of 105 – PWS Paragraph 5.5.2(i)	Please clarify whether VA expects vendor to notify the CO and COR in writing 75 days in advance of device change to meet device refresh requirement.	75 Days is the expected timeframe.
8	Section B.1 and Pricing Worksheet	Question: There is no CLIN specified under 0004 for Data Cards. Please specify where vendor will provide pricing for data card device.	Data cards are to be provided as part of the data card plan and not separately priced. The same situation applies to mobile hotspot devices. See amended paragraphs 5.5.3 and 5.5.4 of the PWS. However replacements for out of warranty items need to be priced and have been added to CLIN 0004.
9	(9) Section B.1 and Pricing Worksheet	Question: There is no CLIN specified for overage charges for CLINs 0002B and 0002C. Please specify where vendor will	See B.1 Price Schedule. CLINS 0002H and 0002J added for telemetry

		provide overage charges for these CLINs.	overages.
10	General	Please advise us if VA will consider providing two lines items for Smartphone data costs.	VA requirement is unlimited data usage.
11		With regard to Line item 1001B Additional Voice Services – Push to Talk – Price per month per device PWS Paragraph 5.3.1c and 5.4.1a, please confirm that the Push to Talk would be in addition to voice plans on the associated devices and not a standalone plan.	Push to talk is an optional addition to the voice service
12	PWS paragraph 5.14	<p>With regard to Section 5.14 below, please advise us if the kits should include a carrying cases for the devices. Also, the price of the kit is dependent upon the exact quantities of wireless devices and mobile broadband cards. How are we supposed to provide a price per kit when these quantities will be determined by each individual site on a case by case basis?</p> <p>5.14 SUPPLYEMERGENCY RESPONSEBACKUP UNITS</p> <p>The Contractor shall provide emergency response back up unit kits with ready-to activate wireless devices and Mobile Broadband Connection Cards that can be activated for quick communication during an emergency, emergency preparedness training drill, or planned event. The number of devices in a kit shall be determined by each individual site on a case by case basis, but should not exceed 20 devices per site.</p>	PWS Paragraph 5.14 is removed. CLIN 0005 will be removed from the price schedule and Attachment A Excel Pricing Attachment.