



November 8, 2012

Janet Lang  
10000 Bay Pines  
Bay Pines, FL 33744

Dear Customer,

BioMérieux is noted for offering outstanding instruments in the area of medical diagnostics. BioMérieux, Inc. is the sole source manufacturer and maintenance provider of the Previ Isola instruments.

All bioMérieux Field Service Engineers are certified and qualified with extensive factory trained experience in working on the entire range of bioMérieux products including the Previ Isola instruments.

BioMérieux, Inc. as the manufacturer of the equipment requires (2) Preventative Maintenance Inspection to be performed on a six month basis for the Previ Isola.

If you need additional information, please feel free to give me a call at 1-800-682-2666 ext. 3114.

Sincerely,

Vickie Johnson  
Service Marketing Administrator  
BioMérieux, Inc.