

## Attachment 2 - Historical Processing Information

Time Period: ..... October 1, 2012 to January 31, 2013

1. Employees Processing Cards only ..... 4
  2. Employees Processing Cards, Phones, and e-mails ..... 7
  3. Employees Capturing Hearing Aid Programming ..... 2
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1. Total Orders Processed by Employees..... 78,832
  2. Total Orders Processed by Employees..... 187,096
  3. Total Orders Processed by Employees..... 41,304