

Attachment 1 Amendment A00006 Questions and Responses  
- VA791-13-R-0007

1. QUESTION: The performance standards assume that a given number of orders or program captures will be available. If the available amount of work should fall below these amounts, how is the performance calculation effected? For example, when performance standard requires a minimum of 8,000 orders processed, what happens if only 7,000 orders come into the CSS. Likewise, if the performance standard requires 4,500 data captures, what happens when only 4,000 hearing aids are received for repair in the LAB.

1. ANSWER: Regarding the above scenarios there would be no deduction.

2. QUESTION: Paragraph 2.5.1 states “note that the contract supervisory worker shall perform both support services work and supervisory duties as described in this PWS”. Since the supervisory worker performs supervisory duties in addition to support services, it is reasonable to expect that their support services work volume would be less. Does the supervisory worker have to meet the same performance objectives as the non-supervisory workers? Does the support services work done by the supervisory worker contribute to the overall performance objectives for the contractor?

2. ANSWER: The Contract Supervisory Worker has to also meet the non supervisory contract worker production standards indentified in the PWS. See Amendment A00004, Attachment 1, Vendor Questions and Responses, answer to question 37.

3. QUESTION: Is there ever a situation where a worker (either non-supervisory or supervisory) would work part of a month on CSS orders and the remainder of the same month on LAB data captures? If so, how are the performance calculations impacted? (Paragraph 2.5.2 touches on this with regard to types of order processing but isn't clear whether it applies to LAB work as well.)

3. ANSWER: Paragraph 2.5.2 applies only to CSS Commodity Orders, however, please reference PWS Sections 2.4.1 and 2.4.1.2. It is the ultimate responsibility of the Contractor and Contract Supervisory

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Worker to ensure all PWS requirements and all work is accomplished in accordance with the PWS. Therefore the scenario you describe is possible and would be an option the Contract Supervisory Worker could use in order to satisfy the contract requirements, to include the minimum production requirements. The minimum production requirements would remain unchanged.

4. QUESTION: Is there an incumbent for this contract or is it a new requirement? If there is an incumbent, can you please tell us who it is? Are they eligible to compete for the new contract?

4. ANSWER: Yes, See Solicitation Amendment A00004 Attachment 1 Vendor Questions and Responses, answer to question 3.

This second part of your question asks that we provide you with a pre-evaluation of a contractor's eligibility. We cannot provide that information regarding any contractor. The requirements of the solicitation to include its nature as an SDVOSB set aside are referenced in the solicitation. Also see Solicitation Amendment A00004 Attachment 1, Vendor Questions and Responses, answer to question 1 that in part states at the time of offer submission an offeror must represent it is an SDVOSB and a small business. Further that at the time of offer submission the offeror must also be verified in the Vet Biz information Pages database.

5. QUESTION: Are there existing workers that will need to be transitioned per 52.222-17?

5. ANSWER: See Section C.11. There are existing "service employees" currently employed by the existing contractor as defined by FAR 52.222.17. The terms of FAR 52.222-17 apply. Your question asks in part "that will need to be transitioned" *underscore added*. Your question appears to ask about the contractor's ultimate decision whether to hire or not hire. That is the contractor's decision, not the Government's. However, the contractor's decision must be in compliance with FAR 52.222.17.