

FIRE ALARM UPGRADE Bldg. 5, 6, 7, and 50

VA261-13-R-0434

INSTRUCTIONS FOR OBTAINING DRAWINGS AND SPECIFICATIONS

1. VA' Office of Information Technology OI&T has implemented the use of SFTP (Safe File Transfer Protocol) as the data transmittal platform of choice. VA OI&T does not support nor allow traditional FTP or SharePoint access outside of VA. Interested bidders will need to utilize an SFTP software program to download and upload information to the VA site.

2. In the event additional software is needed to access the account, a VA IT approved SFTP freeware site is as follows: <http://winscp.net/eng/index.php>

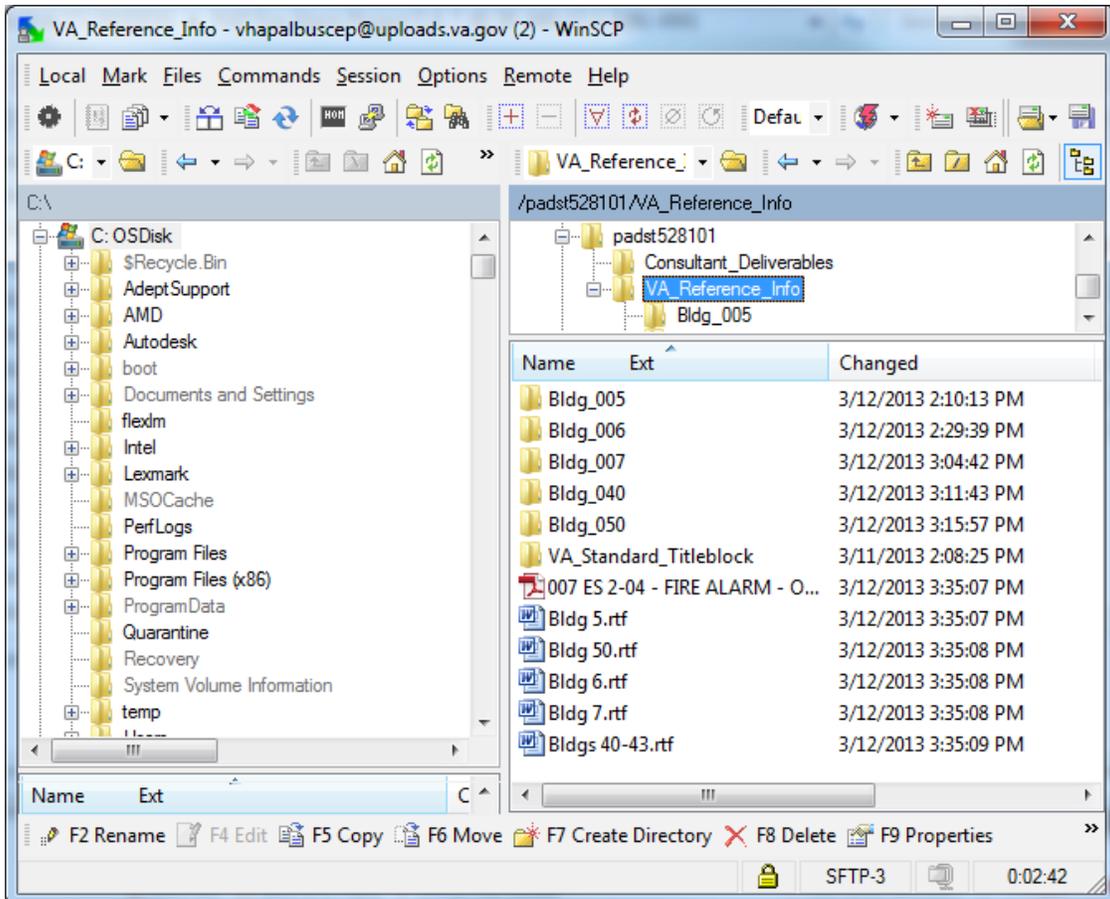
3. Open the attached WinSCP Client guide for using and installing WinSCP. Follow all instructions. Particular attention should be made to page 6, yellow highlight of inputting Host Name, User Name and Password.

4. Utilize the following Username and Password:

Hostname: uploads.va.gov

Username: padst528101

Password: E#3XC&82s



5. See the FAQ's below and attached WinSCP guide for additional guidance on usage of the FTP site.

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First Step

Review WinSCP FAQ at <http://winscp.net/eng/docs/faq>

Known Problems

Network Error: System Timed Out

Possible Solution: Through a standard web browser, see if you can to access uploads.va.gov. If so, try changing your SFTP Port setting 21 and try logging in again and see if the error is the same.

The only ports that this server allows in are 80 (http), 443 (https), and 22 (SFTP).

How to check whether SFTP port 22 is blocked?

The default TCP port for SFTP connection is port 22. Sometimes the local Internet Service Provider blocks this port and this will result in SFTP connection issues. Here's how to, depending on your OS, check whether your ISP or the Gateway blocks port 22:

Check port 22 with a Windows OS

Click on the Start menu button, usually located on the left low corner of the screen. There is a tab called "Run". You have to click on it, in order to proceed further. You will notice the appearance of a new small window on the screen. In the text field of this window you need to type "cmd" and then press the "Enter" key. Another window will open. It is the so called "MS-DOS prompt" or "command prompt". Just type the following command in the command prompt window and press "Enter": `telnet uploads.va.gov 22`

Check your system Anti-Virus or Firewall software

We have had reports that firms' network security software will at times become the culprit in creating Network Error issues, so you may need to create exceptions for WinSCP or VA SFTP server.