

JUSTIFICATION AND APPROVAL
FOR A LIMITED SOURCE AWARD UNDER A FEDERAL SUPPLY SCHEDULE

1. Contracting Activity: Department of Veterans Affairs (VA)
Office of Acquisition Operations
Technology Acquisition Center
260 Industrial Way West
Eatontown, NJ 07724

2. Description of Action: The proposed action is for a two month firm-fixed price (FFP) modification to Contract Number GS-06F-0529Z Task Order Number VA118-10-F-0004 with Veterans Enterprise Technology Solutions, Inc. (VETS), to provide all support services for Virtual Veterans Affairs (Virtual VA) Custom Computer Programming (CCP).

3. Description of the Supplies or Services: This proposed action is to provide maintenance services to provide Tier 3 support to the Virtual VA system software. The contractor shall also be required to provide development services to support software perfective maintenance for the Virtual VA system. Software modifications are required when software issues are identified and can only be resolved through modifying the software. The contractor is responsible for the Virtual VA custom software, including the integration of commercial off-the-shelf (COTS) products. The contractor is responsible for information technology (IT) security alerts, mandated security patches, emergency legislative mandates as well as maintain existing Veterans Benefits Administration (VBA)-developed code. Support includes investigation of reported problems, bug fixes, and perfective maintenance. The contractor shall provide all resources necessary to accomplish the deliverables described in this Performance Work Statement (PWS). The total estimated value of the proposed action is \$450,000.

4. Authority: Federal Acquisition Regulation (FAR) Part 8.405-6(a)(1)(i)(B), Only one source is capable of providing the supplies or services required at the level of quality required because the supplies or services are unique or highly specialized.

5. Rationale Supporting Use of Authority Cited Above: The proposed source for this action is VETS, 2057 Woodford Road, Suite 200, Vienna, VA 22182. As the Virtual VA program suite is considered a mission critical system, the contractor must be able to provide all of these services from the first day of modification award. VETS has been the Virtual VA CCP contractor to VBA under contract GS-06F-0532Z VA118-10-F-0076 since April 2, 2010. The VBA is planning to award a new contract for the fiscal year 2013 (FY13) in the coming months for CCP services for the Virtual VA program suite. An extension to the task order with VETS needs to be executed to ensure there is no disruption to the service prior to the new contract. VETS Inc., is uniquely qualified as they currently perform

this support with fully trained staff in place. If VA solicits other contractors for this task order extension, the projected “ramp up” time for onboarding and knowledge transfer may exceed the two month extension period. VA would lose the contractor knowledge that VETS has built over the past several years. Also if another vendor is selected, additional risk would be incurred as the new contractor’s staff may not fully understand the intent and context of the complex requirements included in this service task order. Based on the Government’s experience with these requirements it typically takes at least two months to transition from one contractor to another. Virtual VA system is considered a mission critical system and any attempt to transition to a new contractor in less than two months will jeopardize the expected transition to the new FY13 contract and could potentially result in the disruption of service to Virtual VA program suite.

6. Efforts to Obtain Competition: Market research was conducted, details of which are in the market research section of this document. This effort did not yield any additional sources that can meet the Government’s requirements for a two month firm-fixed price task order extension.

7. Actions to Increase Competition: No barriers to future competition are anticipated. A competitive task order is anticipated to be awarded in May 2013 and future acquisitions will be awarded on a competitive basis.

8. Market Research: Market research was conducted in March 2013 via vendor websites to determine if competition was viable for this action. While other sources had the general capabilities needed to perform the proposed effort, market research indicated that there is no other source capable of providing uninterrupted support for Virtual VA systems CCP. If VA solicits other contractors for this task order extension, the project “ramp up” time for onboarding and knowledge transfer may exceed the two month extension period, however VETS possessed the technical expertise and experience with all Virtual VA system’s hardware and software configurations and is the only source capable of providing the services required for this two month FFP task order extension without a disruption of service to the Virtual VA program suite.

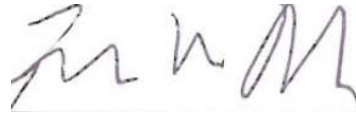
9. Other Facts: N/A.

10. Technical and Requirements Certification: I certify that the supporting data under my cognizance, which are included in this justification, are accurate and complete to the best of my knowledge and belief.

Frank Kush **for Fred Tolley**

Date: March 28, 2013

Virtual VA Program Manager Signature:



11. Determination of Best Value: I hereby determine that the proposed contract action will represent the best value to the Government. GSA has already determined that the prices on the Federal Supply Schedule (FSS) contract are fair and reasonable. Further price analysis, to include an analysis of proposed level of effort and mix of labor, will be conducted and subsequent negotiations held as necessary. Additionally, price discounts will be sought.

David Nostrant

Date: _____

Procuring Contracting Officer

Signature: _____

12. Procuring Contracting Officer Certification: I certify that this justification is accurate and complete to the best of my knowledge and belief. As this contract action does not exceed \$650,000, the certification below required by FAR 8.405-6(d)(1) serves as approval.

David Nostrant

Date: _____

Procuring Contracting Officer

Signature: _____