

**POU QUESTIONS & ANSWERS**  
**VA SOLICITATION: VA777-13-R-0133**  
**JULY 29, 2013**

**Potential Offeror Question (Q1):**

If Software/Development fees are to be part of the response/pricing, which CLIN section should that be listed under?

**Government Answer (A1):**

CLIN 0004 is for Assessment Implementation which includes Commercial-Off-The Shelf (COTS) Integrator functionality. The government does not envision the need for a separate line for software development costs.

**Potential Offeror Question (Q2):**

PWS mentions in 5.4.1 "COTS integrator functionality that shall allow POU devices to communicate with each other and other systems." What are the "other systems?"

**Government Answer (A2):**

The term "other systems" refers to the COTS Integrators having the potential to link to Medical Surgical Supply vendors and/or current/future VA systems over the course of the next 5 years. The government views use of flexible, common COTS solutions and standard health care system protocols positively.

**Potential Offeror Question (Q3):**

PWS mentions in 5.4.1 "COTS integrator functionality that shall allow POU devices to communicate with each other and other systems." Is integration to VistA also a requirement? If so, please specify VistA packages.

**Government Answer (A3):**

Integration to VistA is not a requirement.

**Potential Offeror Question (Q4):**

On the last pages with the spreadsheet listing the POU System Facilities with survey (VISN – Base Year), there are 2 stations highlighted in yellow. Does that highlight indicate any particular significance?

**Government Answer (A4):**

The yellow highlighting has no significance. It was a clerical error.

**Potential Offeror Question (Q5):**

How many employees would this program affect? What is the current call volume that the VISNs handle?

**Government Answer (A5):**

This program will impact clinical and clinical support employees at each facility. Specific employee training requirements are described in the CLIN structure. The volume of calls for material varies widely within Medical Centers and from one to another.

**Potential Offeror Question (Q6):**

Please explain the roles of the students who will require Supervisor training. Clinical? Supply Chain? Other?

**Government Answer (A6):**

The students who will require Supervisor training will be from both clinical and supply chain management professions.

**Potential Offeror Question (Q7):**

Please explain the difference between Super User training and Train-the-Trainer training. Are these clinical Super Users? Supply techs? Other?

**Government Answer (A7):**

The Super User is an individual who is intimately familiar with the Program. The Train-the-Trainer is a Super User who has additional responsibilities and skills to conduct training. Super Users and Trainers are envisioned to be Supply Chain Management professionals.

**Potential Offeror Question (Q8):**

Does the VA intend to assign contractor project manager at the facility level to serve as main POC to the assigned CareFusion Project manager, or would project management of facility resources by CareFusion be the expectation? What level of oversight will be at each facility? Will it be at a Director level? Please clarify.

**Government Answer (A8):**

A Contracting Officers Representative (COR) will be assigned with supporting program management staff. The expectation is that the Medical Center will provide a coordinating point of contact to work with the COR and Contractor Program Manager. The Contractor is not expected to manage facility resources. Oversight will be conducted by the COR at each facility.

**Potential Offeror Question (Q9):**

We understand that the VA requires the signed SF 1449 form, E.2 52.209-5 located on page 44 of the bid, E.3 52.209-7 located on page 45 of the bid, along with some additional required responses submitted with our bid response. Would the VA like this submission of required bid information under separate cover titled "RFP Response" or is there a specific Volume of the bid response that we should embed these into? Please advise.

**Government Answer (A9):**

These bid requirements should be submitted per Volume III, The Price Proposal.

**Potential Offeror Question (Q10):**

Will this be a sole source award or dual/multi-source?

**Government Answer (A10):**

This is a competitive acquisition expecting to result in a single-award.

**Potential Offeror Question (Q11):**

Will the IFCAP manual be the presiding system requirement or will there be other references to be included?

**Government Answer (A11):**

The IFCAP manual will not be the presiding system requirement. There are no other references to be included.

**Potential Offeror Question (Q12):**

In 5.4.1 "a variety of POU devices", please clarify what you mean by "variety". Do you mean a variety of different systems across different vendors or are you referring to open shelving, and/or RFID?

**Government Answer (A12):**

In 5.4.1, a variety of POU devices refers to recommending/selecting the appropriate device(s) for the appropriate use cases. The appropriate device(s) may be from a single manufacturer or from a variety of manufacturers. For example, the appropriate POU device(s) used in a Primary Care Ward setting may be different than the appropriate POU devices(s) used in an Operating Room environment.

**Potential Offeror Question (Q13):**

Under sub-factor 6, is a large business required to meet all of the six small business goal percentages listed to officially “pass” this evaluation criteria?

**Government Answer (A13):**

The offerors who submit commercial sub-contracting plans approved by SBA will receive a “pass”. Those who do not have an approved commercial sub-contracting plan must show a good-faith effort in meeting the small business goals as defined in FAR 19.705-4. This includes ensuring that the goals offered are attainable in relation to—

- (i) The subcontracting opportunities available to the contractor, commensurate with the efficient and economical performance of the contract;
- (ii) The pool of eligible subcontractors available to fulfill the subcontracting opportunities; and
- (iii) The actual performance of such contractor in fulfilling the subcontracting goals specified in prior plans.

Other factors may be considered as included in FAR 19.705-4.

**Potential Offeror Question (Q14):**

Survey List – why were only these facilities included in the RFP? Where are the results for the other VA facilities? If available, can the VA provide those?

**Government Answer (A14):**

The Survey List of facilities included in the RFP was for the base year only. Survey results for facilities being implemented in the future periods, will be available prior to that period.

**Potential Offeror Question (Q15):**

If the proposed solution can integrate POS data to GIP or other VistA package, would that be advantageous or are you truly not wanting data to go to VistA at all?

**Government Answer (A15):**

Please refer to Q & A #2 and #3 above for answer.

**Potential Offeror Question (Q16):**

What is the max dollar value of award?

**Government Answer (A16):**

Unknown.

**Potential Offeror Question (Q17):**

Project Manager role: Can this role be a combination of onsite and remote meetings via webinars and telephone conferences?

**Government Answer (A17):**

Yes.

**Potential Offeror Question (Q18):**

Leadership Briefs are at what level in VAMC (i.e. Director)?

**Government Answer (A18):**

Director and staff. This also known as Quad Rad.

**Potential Offeror Question (Q19):**

What data and reports do they want to be able to get out of a centralized POU system?

**Government Answer (A19):**

Paragraph 5.4.1 defines what data/reports are requested.

**Potential Offeror Question (Q20):**

What logistics, financial or other systems does the selected POU need to integrate with?

**Government Answer (A20):**

None at this time.

**Potential Offeror Question (Q21):**

Training: Sessions are per user/FTE or collectively for group of like users? Will government consider best practice recommendations from industry?

**Government Answer (A21):**

Yes, refer to CLIN structure showing numbers. Yes.

**Potential Offeror Question (Q22):**

Does large business have to use sub-contractors?

**Government Answer (A22):**

No, however, a plan is still required and your evaluation shall address a good faith effort.

**Potential Offeror Question (Q23):**

Past Performance Volume: Who do they send to and should they use the same subject line?  
To verify that the VA receives the Past Performance Volumes, can we include in our submission? Can current VA customers be part of the Past Performance Volume?

**Government Answer (A23):**

Yes. We are requesting 3-5 surveys. We recommend that you request a sufficient number of respondents to ensure an adequate number of responses. Yes.