

JUSTIFICATION AND APPROVAL  
FOR OTHER THAN FULL AND OPEN COMPETITION

1. Contracting Activity: Department of Veterans Affairs (VA)  
Office of Acquisition Operations  
Technology Acquisition Center  
260 Industrial Way West  
Eatontown, NJ 07724

2. Description of Action:

The proposed action is for a 12-month firm-fixed price contract with one six-month option and two 12-month options, for PrivPlus software with CBR Associates, Inc. 1445 Broad Street, Durham, North Carolina 27705.

3. Description of Supplies or Services:

The proposed action is to renew 43 licenses and add one new PrivPlus license currently being used by Credentialing and Human Resource departments at 41 Veterans Affairs (VA) facilities within Region 3 OIT (VISNs 6 through 11). PrivPlus software is a supplement to VetPro, the national credentialing software system utilized by VA. PrivPlus credentialing software allows providers' clinical privileges and/or pertinent information (including photograph of provider) to be viewed electronically. The contractor shall provide software renewals, updates and new software via virtual download. The contractor shall also provide training and technical support as needed during the Period of Performance.

4. Statutory Authority:

The statutory authority permitting other than full and open competition is 41 U.S.C.3304(a)(1) as implemented by the Federal Acquisition Regulation (FAR) Subpart 6.302-1 entitled, "Only One Responsible Source and No Other Supplies or Services Will Satisfy Agency Requirements."

5. Rationale Supporting Use of Authority Cited Above:

CBR Associates is the sole provider for PrivPlus software and products that supplement the credentialing software currently being used by VA facilities across the country as required by VA Central Office. PrivPlus supplements VetPro, the national credentialing software database used by VA. PrivPlus has an import function that can import data directly from VetPro into PrivPlus and provide reporting capabilities that are vital to day to day operations. For example, PrivPlus runs a license expiration report, an integral feature required by the Credentialing department. Other reports unique to PrivPlus include

Committee Attendance, Basic Life Support/Advanced Cardio Life Support (BLS/ACLS), and OPPE/FPPE (Ongoing Professional Practice Evaluation/Focus Professional Practice Evaluation). Additionally, PrivPlus has incorporated many VA Forms into its program and will print the standard VA Report of Contact, Board Actions Forms, Request for Military Records, and other VA specific forms. PrivPlus is the only product that meets VA's need by allowing a provider's clinical privileges and/or other pertinent information (including photograph of provider) to be viewed electronically and on the VA Intranet, on a need to know basis by location, provider, service, or section. The flexibility of PrivPlus allows programs to run on local Personal Computers or facility networks with the ability to verify license and board certifications by entering a Uniform Resource Locator (URL) address in the License Agency and Board Master List in the PrivPlus system. By utilizing the URL address through PrivPlus, the appropriate individual's license/board standing is immediately accessed, allowing "real time" information to be verified. Images of verification can also be captured and stored in PrivPlus. There is no other brand name software that can meet all of VA's needs and be interoperable and compatible with the VetPro credentialing software database. Failure to acquire PrivPlus licenses could pose a risk to ensuring timely physician license verification and accurate reporting.

6. Efforts to Obtain Competition:

Market research was conducted, details of which are in the market research section of this document. This effort did not yield any additional sources that can meet the Government's requirements. There is no competition anticipated for this acquisition. Procurement data does not include any unnecessary requirements that may inhibit competition.

7. Actions to Increase Competition:

In order to remove or overcome barriers to competition in future acquisitions for this requirement, the Government will continue to conduct market research to ascertain if there are changes in the market place that would enable future actions to be fully competed.

8. Market Research:

Market research was conducted by the Program Office in April 2013. A Request for Information (RFI) via the National Aeronautics And Space Administration (NASA) Solutions for Enterprise-Wide Procurement (SEWP) IV Government-wide Acquisition Contract (GWAC) was issued to determine if any other credentialing software besides PrivPlus are available in the market place that could meet the Government's technical requirements. Responses were received from three sources and evaluated by VA's technical experts. Two sources, Merlin International and Centrifly, did not provide adequate documentation to demonstrate they had a product that could meet the Government requirements. Neither proposal indicated or referenced

## PrivPlus Software

software that could track any or all aspects of the credentialing process. The remaining RFI response, from MicroTech, offered license verification capabilities, however, the proposal did not describe that its software could capture and store images or provide comprehensive privilege delineation as part of the credentialing process. Additional market research was conducted in April 2013 utilizing the NASA SEWP IV Manufacturer Lookup tool and it was determined that there is one authorized reseller of PrivPlus Software available on NASA SEWP. However, upon contacting the vendor by telephone, it was determined the company could not provide the required software. Therefore, this requirement will not be solicited under the NASA SEWP IV GWAC.

Based on the market research above, the Government's technical experts have determined that only the PrivPlus software can meet all of the Government's technical requirements and that CBR Associates, Inc. is the only responsible source as it is the sole provider for PrivPlus software and products and no other companies are authorized to sell PrivPlus brand name software.

### 9. Other Facts:

None

10. Technical and Requirements Certification: I certify that the supporting data under my cognizance, which are included in this justification, are accurate and complete to the best of my knowledge and belief.

Name Suzanne Fulmer Date: May 31, 2013

Title R3 OIT Mangement Analyst Signature: Suzanne M.

Fulmer 284773

Digitally signed by Suzanne M. Fulmer  
284773  
DN: dc=gov, dic=va, o=internal, ou=people,  
0.9.2342.19201.300.100.1.1=suzanne.fulmer  
@va.gov, cn=Suzanne M. Fulmer 284773  
Date: 2013.05.31 14:38:23 -0400

11. Fair and Reasonable Cost Determination: I hereby determine that the anticipated price to the Government for this contract action will be fair and reasonable based on the Independent Government Cost Estimate and price analysis.

Name Debra G. Clayton Date: 6/4/2013

Procuring Contracting Officer Signature: [Handwritten Signature]

12. Procuring Contracting Officer Certification: I certify that this justification is accurate and complete to the best of my knowledge and belief. As this contract action does not exceed \$650,000, the certification below required by FAR 6.303-2(b)(12) serves as approval.

Name Debra G. Clayton Date: 6/4/2013

Procuring Contracting Officer Signature: [Handwritten Signature]