7. Page 57, 52.212-2, add of language:

"(b) *Options*. The Government will evaluate offers for award purposes by adding the total price for all options to the total price for the basic requirement. The Government may determine that an offer is unacceptable if the option prices are significantly unbalanced. Evaluation of options shall not obligate the Government to exercise the option(s).

(c) A written notice of award or acceptance of an offer, mailed or otherwise furnished to the successful offeror within the time for acceptance specified in the offer, shall result in a binding contract without further action by either party. Before the offer's specified expiration time, the Government may accept an offer (or part of an offer), whether or not there are negotiations after its receipt, unless a written notice of withdrawal is received before award."

Questions and Answers for all offerors

1. "FAR Federal Acquisition Regulation http://farsite.hill.af.mil/vffar1.htm
VAAR Veterans Administration Acquisition Regulation http://farsite.hill.af.mil/vffar1.htm".
(RFP, p. 6). Please provide a correct link to the VAAR.

   Answer: Language changed by amendment, see page 1.

2. Are the contractor's dentists required to apply to and become members of the Orlando VA Medical Staff? If so, what does that involve? Answer: No

3. "If patient is admitted to hospital both medical and dental coded procedures are to be performed." (RFP, p. 9) What hospital(s) is, or are being referenced here? The Orlando VAMC? Will the contractor's dentists be expected to provide services at the Orlando VAMC?
   Answer: Language removed from the solicitation by amendment, see page 1.

4. "In any event, the ***University of Miami*** (emphasis added) shall upon request, provide individual copies of background investigations performed by the University to the VA, for employees assigned to work in this contract." (RFP, p. 14). What does the University of Miami have to do with this contract? Please clarify. Answer: Page 14, Language changed by amendment From "University of Miami" to "Contractor" "University to "Contractor" See page 1.

5. "Contractor laboratory shall be located within 15 mile driving distance of ***MVAHS*** place of performance as referenced by Google Maps on the Internet." (RFP, p. 24). What is MVAHS?

   Answer: Page 24 changed by amendment from "MVAHS" to "Orlando VA Medical Center, 5201 Raymond Street, Orlando, FL 32803" see page 1.

6. "The Government shall use favorable past performance evaluation as incentives. Failure to meet standard in tasks 1-8 will result in 10 percent cost penalty per exam." (Attachment 1, Quality Assurance Surveillance Plan; p. 5). We see only seven tasks; is one missing

   Answer: QASP Section D, attachment 1, 5. Incentives changed by amendment from "task 1-8" to "task 1-7" see page 1.

7. PAST Performance Survey Template:

"REFERENCE INSTRUCTIONS: ***~~Miami VA Healthcare System, Miami Florida~~***, (emphasis added) is considering the Offeror listed above for award of a VA contract. …Survey should be completed by evaluator and returned to the company, or send to Nicholas Milone by e-mail at Nicholas.Milone@va.gov no later than the ***~~June 29, 2013~~*** (emphasis added) at ~~**NOON(EST**~~)." (Attachment 6)
Changed and attached:
Answer: Please see revised attached Past Performance Survey document. This is for **Orlando VA Healthcare Sytem (OVAMC)** only. Survey should be completed by evaluator and returned to the company, then send to Nicholas Milone by e-mail at Nicholas.Milone@va.gov no later than the **August 29, 2013 at 3:00 P.M.(EST)**.

a. Please clarify if this is for the Miami VAMC or the Orlando VAMC.
Answer: This is for Orlando VA Healthcare Sytem (OVAMC) only.

b. The due date for submission of references is before the release of the RFP; please revise.

c. Answer: Should be completed by evaluator and returned to the company, then send to Nicholas Milone by e-mail at Nicholas.Milone@va.gov no later than the August 29, 2013 at 3:00 P.M.(EST).

d. Are references to be sent to the company, or the VA?
Answer: See above language 7b.

8. "Submit each Evaluation Factor including sub-factors clearly and separated. Submit narrative responses tailored specifically to each Technical Capability Evaluation Sub factor." (RFP, p. 53). What are the specific subfactors?
Answer: Removed "sub factor" by amendment, see page 1.

Please define each specific subfactor, so that we can "separate" each response with the corresponding subfactor. Will they each have their own score or weight?
Answer: Removed "sub factor" by amendment, see page 1.

9. "Preference will be evaluated for a Service Disabled Veterans Owned Business (SDVOSB). To receive credit, an offeror shall be registered and in Vendor Information Pages (VIP) database." What is a VOSB? Is it afforded any credit? If so, how does that work?

Answer: Veteran Owned Small Businesses. See website http://www.vetbiz.gov/

10. "Technical Approach, Operational Capabilities, Past Performance when combined are significantly more important than price." Management Approach was identified as the most important evaluation factor, but is not referenced here. Is Management Approach less important than price? Answer: No

11. Is there an incumbent currently providing these services? If so, please identify. Answer: No

12. We ask that VA consider an extension of two to three weeks from the date when clarification to all questions submitted are posted to FBO allow prospective offerors a reasonable amount of time that is consistent with the FAR, VAAR and all of the objectives described at length by numerous senior representatives of the VA at recent Supplier Relationship Transformation (SRT) webinars and at recent National VA Small Business Conferences. Answer: See amendment, page 1.

13. "This requirement is being solicited under the authority of Title 38 U.S.C. 8153, VA Directive 1663, FAR 15 and VAAR Part 873." (RFP, p. 6). Which clauses of VAAR 873 apply? What about 873.109 and 873.110, in particular: do these clauses apply? Answer: Applies as related to healthcare

14. Page 4 –B1-1a – Contractor – Is my understanding correct that the Contract Administration person listed here would be the point person responsible for dealing with administrative matters relating to the contract, as opposed to a doctor/owner of the group who provides the care under the contract? Answer: Yes

15. Page 5 – Acknowledgement of amendments – I am not aware of any amendments to the solicitation at this time. Please let me know if that is the case, or if there have been amendments to the solicitation that I should review and include here. Answer: See FBO website for amendments

16. Page 52 – submission of proposals.
    a. I interpret this to mean that all components and documentation is to be submitted to you at this email address as the electronic submission. Is that correct? Answer: Yes
    b. Are scanned PDF files of the documents attached to an email and sent to you by email sufficient to meet the electronically submitted requirement, or is there some other way you have for us to do that? Answer: PDF is sufficient
    c. Item 2a states that the form 1449 should be submitted with "electronic signature". Is it sufficient to have the completed and manually signed Form 1449 scanned and e-mailed to you, or is there some direct electronic submission site that you have that affixes an electronic signature to that document when submitted online? Answer: Will accept manually signed form 1449 scanned and e-mailed
    d. The lead in sentence to items 2 a through h says the information shall be submitted electronically separately of the Written Technical Proposal and Past Performance. To clarify this sentence:
        i. Would you like the Written Technical Proposal also submitted electronically as scanned documents attached to an email? Answer: Yes
        ii. I understand that the Past Performance Surveys would be submitted directly to you by the evaluator. Answer: Yes
        iii. Should the Written Technical Proposal be sent in a separate email, or can it be included as separate attachments in the email submitting items 2a to 2h? Answer: Separate attachments is acceptable
        iv. Do you want the items 2 a through h submitted in one email so that all the pieces of the proposal are together, or in multiple emails? Answer: Both ways are acceptable

17. Page 53 – item g. – If we are not a specially classified business – such as veteran owned – do we answer this item as "none"?
    Answer: identify your size and type ex. Small business, Service Disabled Veteran Owned Businesses. Do not write "None" or leave blank.
    http://www.vetbiz.gov/

18. Attachment 6 to the RFP – the Past Performance Survey – has items typed in it that do not seem to be correct for this solicitation. It refers to the Miami VA Healthcare system, when this proposal is for the Orlando VA, and it gives a deadline for returning the survey to you of June 29, 2013, which is already past. Does this form need to be revised, or do you have any corrections for the return date and facility date that I should type in?
    Answer: Corrections as stated in number 7 above.