

**Improve Signage and Wayfinding in Building 500**  
**Project 691-13-107WL**  
**Solicitation VA262-13-B-1136**  
**RFI Questions #1-7 and Answers**

1. Specification Section 01 00 00, Sub-Part 1.2B – Statement of Bid Items indicates there is (1) Base Bid and (2) Bid Alternates: a) deleting Floor 4 South & East Wings (60 days) and b) deleting the entire 4th floor (120 days). What is the meaning of the (xx days) in parentheses behind each item. The entire project is shown as 120 days, so it could not be days deducted. Please explain. Also, will the VA be issuing a Price Schedule to facilitate the submission of the (2) Alternate bid lines?

**GOVERNMENT RESPONSE:** The total project is 120 days (manufacturing of signage and installation). Disregard days listed in parenthesis.

Please see Attachment 2 for Amended SF 1442 Page 2 to facilitate submission of Alternate Bid Items.

2. Statement of Work, Bullet point #10 states: “Prices shall be guaranteed for additional signage for two years after initial order and guaranteed to not exceed increase of more than 4% in any 12 month period after two years”. It would seem that unless the VA puts a cap time period to this statement it would create an infinite time period guarantee of no more than a 4% per year increase to last forever. Please clarify this price guarantee statement. Additionally, how will unit costs be established for the many different sign types specified in this solicitation, in order to meet the price guarantee requirements?

**GOVERNMENT RESPONSE:** Yes this statement is correct.

This is a manufacturer guarantee. If your bidding manufacturer cannot do this, it will not be considered equal or better by this VA facility.

3. Statement of Work, Bullet point #12 states: “An annual audit shall be conducted of installed signage to maintain accuracy and physical appearance at no cost”. This statement seems to ambiguous and outwardly unfair to the contractor. How can the contractor guarantee continued accuracy of signage if the VA moves, re-names, etc. rooms or departments? How can the contractor warranty appearance issues that may be the result of abuse or improper maintenance? How many years from project completion will these annual audits be required to take place?

**GOVERNMENT RESPONSE:** Disregard Statement regarding audit as it is not applicable to the contractor. This is internal and applicable to the VA.

4. Project Drawings, CSI Spec Page 1 of 4, Part 2 – Products, Sub-Part 2.1 Manufacturer, A. states: Signage shall be Fusion as manufactured by Takeform, or Architect approved equal”. Will the VA review alternate manufacturers and products during the pre-proposal RFI period and provide pre-approval of submittals in time for offer preparation?

**GOVERNMENT RESPONSE:** The VA will not be reviewing alternate manufacturers during the pre-bid process.

The project contractor is expected and required to provide EQUAL OR BETTER to the Fusion Takeform product, absolutely no exceptions.

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If the product does not meet standard of quality requirements as specified and inspected by the VA (material, fit, finish and performance and warrantee), it will not be approved during the post-award submission phase.

Again, Signage must meet standard of quality (specific material, fit, finish and performance) and warrantee of Fusion/Takeform or it will absolutely not be accepted by the VA.

All products will be rigorously inspected and approved/rejected by the VA for meeting product standard of quality.

5. Specification Section 01 00 00 G - All employees of general contractor or subcontractors shall have the OSHA certified Construction Safety Course and or other relevant training, as determined by VA with input from infection control. What exact training course and certification will be required to comply with this requirement?

**GOVERNMENT RESPONSE:** You must have OSHA training and the Infection control films that you must view are <http://www.apic.org/> ("Resources", then "Store", then "Audio-Video Media", then type in "Construction").

[http://www.envisioninc.net/index.php/programs/topics/category/construction\\_in\\_healthcare/](http://www.envisioninc.net/index.php/programs/topics/category/construction_in_healthcare/).

Click on "Part of the Plan: "Infection Prevention for Healthcare Professionals During Construction & Renovation".

[http://www.envisioninc.net/index.php/programs/details/building\\_on\\_the\\_plan\\_infection\\_prevention\\_for\\_construction\\_personnel/](http://www.envisioninc.net/index.php/programs/details/building_on_the_plan_infection_prevention_for_construction_personnel/)

Contractor must show evidence to the VA that they have seen one of the videos.

6. Please confirm if electrical signage are to be installed for this project as per Section 10 14 00, 2.2.E?

**GOVERNMENT RESPONSE:** There is no electric signage on this project

7. Please confirm if painting is to be done on mechanical and electrical components as per Section 09 91 00, 3.10??

**GOVERNMENT RESPONSE:** Painting is not to be done on mechanical or electrical components.